



AAA Credit Rating

by Fitch and
Standard &
Poor's

One of the
MOST
EFFICIENT

WATER AGENCIES
in Orange County

ZERO

**UNFUNDED
PENSIONS**

Received
California
Special Districts
Association
District of
Distinction and
Transparency
Certificates

*My*MESAWATER.ORG

New
Customer
Information
System



1,183

New
Customers

110,000

Residents
Served

5,698

Service Orders
Completed



50 Mesa Water Notify Alerts

sent to keep customers informed of
planned and unplanned maintenance



107,795

Gallons of clean, safe drinking water
dispensed at five cents/gallon to customers
from Mesa Water's vending machine located
at 1965 Placentia Avenue, Costa Mesa



2,168

Distribution
Valves Turned and
Maintained and

33

Mainline Valves Replaced to
Ensure a Reliable Water Supply

2,907

Hydrants
Maintained and



81

Hydrants and
Hydrant Valves
Replaced and
Upgraded to
Support
Fire Protection



30,000+

Water Quality
Tests Performed
to Ensure Reliable,
Clean, Safe Water
for Our Customers

56 Employees

Proudly Serving Our Community

10 Internal

Staff Promotions

14 New

Employees
Onboarded

7 Certifications

Earned by Staff Towards
Continued Education

**4,773 Candidate
Applications**

Received for Job Openings



840

Days and Counting
Without a Lost Time Incident

Five Member

Board of Directors committed to providing an abundance of local, reliable, clean, safe water for 110,000 residents

5 Billion Gallons of
100% Local Groundwater
Delivered to Customers

14 Million Gallons
Average
Daily Delivery

No Cost Fifth Grade Field Trips up to **35** Students Per Class
20+ STEM Exhibits and Activities



38

Board Meeting
Packets Compiled
and Posted



14,579

Newsletter
Subscribers



161,565

Visits to
MesaWater.org



199

Mesa Water Education
and Career Center
Open House Attendees



93

Community Events
Hosted and Attended



11

Career-Focused
Events Attended



58

Community Chat
Attendees