



Senate Bill 272 Compliance - Local Agencies Inventory

Mesa Water District utilizes the following enterprise systems as stated in the amended California Public Records Act.

					How frequently system data is:	
Current System		A brief statement of the system's purpose	A general description of categories or types of data	The department that serves as the system's primary custodian	collected	updated
Vendor	Product				(As Needed, Daily, Weekly)	
CivicPlus	NextRequest	Public Records Request Management Software	District Records	Administrative Services	Daily	Daily
DocuSign	DocuSign	E-signature & Approval Workflow	Contracts, Change Orders & Extension Letters Resolutions & Ordinances Minutes	Financial Services	As Needed	As Needed
ESRI	ArcGIS	Geographic Information Systems	Assets Maps Water Infrastructure	Engineering	Monthly	Monthly
Fleetio	Fleetio	Fleet Management and Maintenance System	Manage Fleet Assets and Tools Monitor Inspections Monitor Maintenance	Water Operations Water Quality	Daily	Daily
Fraxion	E-Requester	Procurement Software	Contracts, Change Orders & Extension Letters Purchase Orders Invoices	Financial Services	Daily	Daily
Freshworks	Fresh Service Ticketing System	Helpdesk Ticketing System	Internal IT Requests	Administrative Services Information Technology	Daily	Daily
Harris (Will be replaced by SpryPointCIS as of June '26)	Cogsdale	Customer Information System	Account History Customer Management Meter Management Meter Reading Data Service Orders Water Billing, Payments Water Consumption Data	Customer Services	Daily	Daily



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Vendor	Product				(As Needed, Daily, Weekly)	
Infosend	Infosend	Electronic Bill Presentment and Payment Solution	Billing Data Online Payments	Customer Services	Daily	Daily
Invoice Cloud	Invoice Cloud	e-billing, Payment and Software System	Customer Account Information Customer Bills	Financial Services	Daily	Daily
Laserfiche	Laserfiche	Enterprise Content Management System	District Records	Administrative Services	Daily	Daily
MaintStar	MaintStar	Municipal Asset Management Software	Facility Service Requests Maintenance Work Orders	Water Operations	Daily	Daily
Microsoft	Dynamics Great Plains	Financial Management Software	Accounts Receivable Accounts Payable General Ledger Inventory-Assets Purchasing	Financial Services	Daily	Daily
Microsoft	M365 (Exchange)	Web-Based Suite of Webmail, Contacts, Tasks, and Calendaring Services	Calendars Contacts Electronic Mail Tasks	Administrative Services Information Technology	Daily	Daily
NeoGov	NeoGov	Human Resource Management Software	Job Applications Job Descriptions Resumes	Human Resources	As Needed	As Needed
Novatime	Novatime Anywhere	Time and Attendance Software	Timecard Data	Financial Services	Daily	Daily
Paycor	Paycor	Payroll Software	Payroll Data	Financial Services	Daily	Daily
PlanetBids	PlanetBids	eProcurement and vendor management	Vendor Management Bid & RFP Management Project Evaluation	Engineering Financial Services Water Operations	Daily	Daily
Tokay	Tokay	Backflow Prevention Management Software	Backflow Device Data Backflow Test Data	Water Operations Water Quality	Daily	Daily