

# FY22 WATER LOSS AUDIT RESULTS

April 26, 2023

Presentation and Discussion Item 7



# New Water Loss Regulations

- 2017-2023 Perform a Water Loss Audit, have it validated by a certified 3<sup>rd</sup> Party, and submit to DWR
- 2020-2022 Real Loss Performance Standards set by DWR for each urban retail water supplier
  - Mesa Water Real Loss standard is 16.7 gallons/connection/day
  - Mesa Water Apparent Loss standard is 11.4 gallons/connection/day
- 2023-2028 Submit Water Loss Audit + three new questionnaires
- 2028 Meet the Real Loss standard + Apparent Loss standard+ Water Loss Audit+ questionnaires



# **Real Loss and Apparent Loss**

- Water Loss = Water Supplied
  - Clear Wells
  - MWRF

## Water Loss = Apparent Loss +

- Customer meter inaccuracy
- Theft
- Billing discrepancies

## Water Demand

- Customer meters
- Authorized, unmetered (ie, CMFD, CMSD)

#### **Real Loss**

- Main line breaks
- Service line breaks
- Background leakage





# FY22 Water Loss Audit Outputs-KPIs

КРІ	Mesa Water	California Percentile	MWDOC Member Agency Percentile	
Real Loss (as percent of water supplied)	1.2%	Not available	Not available	
Real Loss (Gal/connection/day)	7.9	Best 5%	Best 25%	
Apparent Loss (Gal/connection/day)	13.4	Bottom 20%	Bottom 15%	
Infrastructure Leakage Index (ILI)	0.44	Best 20%	Best 25%	
Data Validity Score	79	Best 20%	Best	

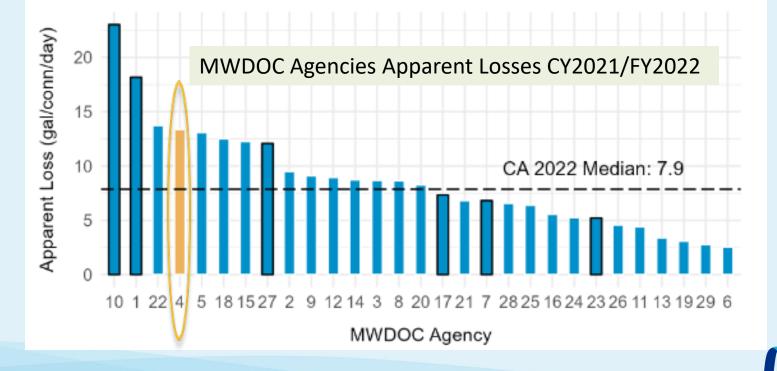


## **Real Losses**





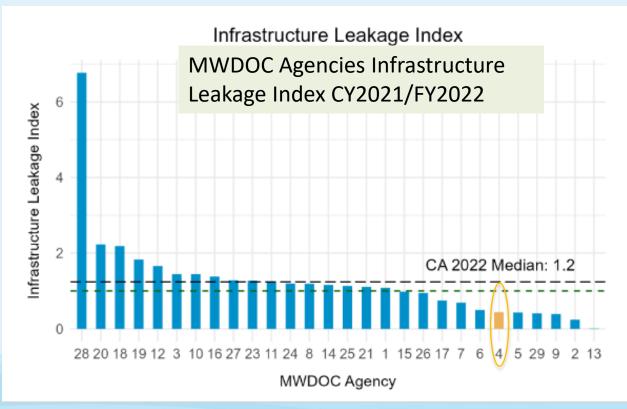
## **Apparent Losses**



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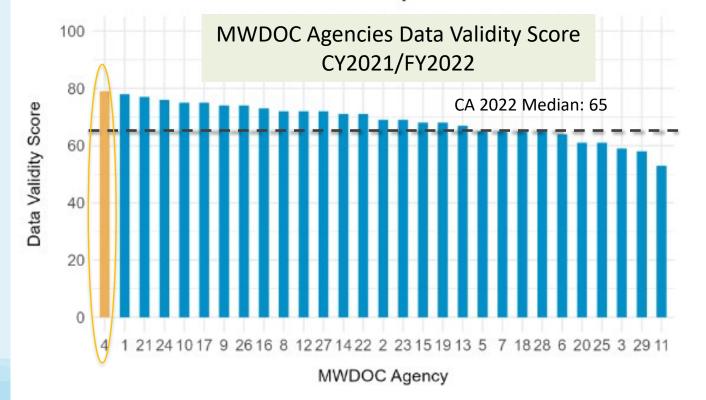
#### Infrastructure Leakage Index (ILI)



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#### Data Validity Score



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### 2028 Performance Standards

	2028 Standard (gal/conn/day)	FY2022 Result	Met the Standard?	Compliance Standard?
Real Loss	16.7	7.9	Yes	Yes
Apparent Loss	11.4	13.4	No	No



# Changes for 2023

- Version 6.0 of AWWA Free Water Loss Software
  - Different default values may change the balance between Real Loss and Apparent Loss
  - No flexibility on data validation grading may lower our overall Data Validity Score
- Initial Questionnaires are due for
  - Data Quality
  - Pressure Management



# Questions



