

Simple Account Tools for the Water You Trust

As part of the launch of our new billing platform this spring, customers may notice a few updates to their Mesa Water statements. These changes are designed to simplify billing and make managing your Mesa Water account easier.

We encourage customers to visit our website to learn about the changes that are coming soon! Stay tuned to hear more about what **MyMesaWater** can do for you at **MesaWater.org/MyMesaWater**.



Spring Starts Here

From vibrant wildflowers like California poppies, lupine and tidy tips to pollinator favorites like hummingbird sage and native salvias, late spring is one of the best times to experience the beauty of California native plants.

All the water Mesa Water customers use indoors is captured, recycled and put back into the drinking water system. However, water used outdoors is not – therefore, having a water-wise yard can make the largest impact on water-use efficiency! Mesa Water has a variety of online resources to explore California-friendly landscaping tips and outdoor water use efficiency ideas such as smart timers, drip irrigation and more!

Visit MesaWater.org/BeMesaWaterWise to explore today!

Consumer Confidence Report Available on July 1



Mesa Water is proud to provide customers with clean, safe water that meets or exceeds all strict state and federal drinking water regulations. Mesa Water's 2026 Consumer Confidence Report will be available online beginning July 1.

To learn more or request a copy of the report, please visit MesaWater.org/ConsumerConfidenceReport.





Staff Splash: Meet Kirk Filek

As a Field Customer Service Representative, Kirk's day involves reading customers' meters and turning on and off water service upon request.

What part of Mesa Water's system or operations do you find most interesting?

I find the distribution system the most interesting. Working at Mesa Water, it is cool to see how the water is moved from the ground through wells to reservoirs and the engineering that's behind it all. It takes a lot of coordination to pump the water through all the different pipelines and deliver clean water to our customers. It gives me a sense of appreciation.

What's a skill you've developed since working here?

One of the most important skills I have developed as a Field Customer Service Representative is the ability to troubleshoot in the field. When it comes to locating leaks, service issues or helping customers understand their water usage, I have quickly learned how to assess situations and find practical solutions.

Is there anything behind-the-scenes about your work you wish more people knew?

I think most people assume the only task we have in my role is to read the water meters for billing purposes only. While it is a major part of my work, the field staff is constantly responding to service calls, leak investigations and coordinating with the distribution team to keep operations running smoothly and customers happy.

What's your favorite place in Mesa Water's service area?

There are so many different options around our service area, which makes it hard to choose! If I'm doing service orders or processing routes, I like to take my lunch at TeWinkle Park because it's quiet and extremely well kept. There are endless options for food and shopping no matter where you are in the Mesa Water service area.

If you could swap jobs with another department at Mesa Water for a day, which would you choose and why?

I would swap jobs with the water production team to learn more about the mechanics and science that goes into pumping and distributing the water into all of our systems for our customers.

You're Invited – Mesa Water Education Center Community Open House

Be part of a unique experience at the award-winning Mesa Water Education Center—Orange County's first-of-its-kind facility dedicated to local water education. Drop in to explore interactive displays, discover how your water is 100% locally sourced and connect with the team behind it all. This is a free, family-friendly event. Food trucks will also be present.

Saturday, May 16, 2026 – 10:30 a.m. – 4 p.m.
Mesa Water Education Center
1350 Gisler Avenue, Costa Mesa, CA 92626



RSVP is required for your whole party. RSVP at Info@MesaWater.org or 949-631-1201.

Can't attend? The MWEC is open for scheduled visits throughout the year! **Visit MesaWater.org to learn more.**



MesaWater.org

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Produced by Mesa Water's Board of Directors, **News On Tap** is a bi-monthly publication to inform Mesa Water's customers and community about water issues and events.

BOARD MEETINGS

Mesa Water Board meetings are held the second and fourth Wednesday of each month at 4:30 p.m. at 1965 Placentia Avenue, Costa Mesa, and are open to the public. For more information, call 949.631.1206.

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