

Hot Water News

Clean Look, Updated Features Make MesaWater.org New Again!

A new MesaWater.org is coming soon. Our new website will offer many features including easier access to online billpay, an interactive map of our service area boundaries and live social media feeds with the latest news about Mesa Water. Updated calendars for Board meetings and special events will make it easier to read about what's happening and help you stay connected with the District. We invite you to visit and explore MesaWater.org.

Fresh Water Facts

Putting Safety First Leads to Three Years without a Lost Time Accident

Mesa Water takes safety seriously and has invested time and resources into its Environmental, Health and Safety Program to increase awareness, training and implementation of best safety practices in the office and the field. Priorities have included an Emergency Action Plan, Accident Investigation and Heat Illness Prevention Program. The Mesa Water Board regularly acknowledges safety improvements and practices by staff, recognizing three years of hard work and dedication given by employees. Follow @MesaWater on [Twitter](#), [Instagram](#) and [Facebook](#) for #SafetyFirst updates.

Voters to Consider Consolidation of Water, Sewer and Trash Services on November 8 Ballot

Voters will take to the polls on November 8 to voice their opinion regarding a potential consolidation of Mesa Water District and Costa Mesa Sanitary District (CMSD). Combining the districts into one agency could benefit customers with substantially reduced costs for the same or better water, sewer and trash services, according to a study commissioned in June by Mesa Water's Board of Directors.

The study's goal was to evaluate whether combining the districts could provide more efficient, effective and economical services for ratepayers.

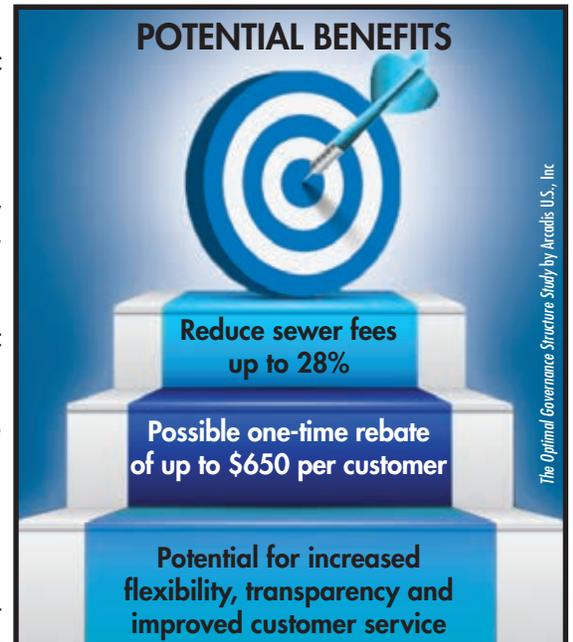
In the spirit of openness and transparency, Mesa Water® sought input on the concept from CMSD, at public hearings and via multiple community chats in neighborhoods throughout its service area. Due to the study's findings of substantial savings if the two districts combined, Mesa Water placed an advisory measure on Costa Mesa's General Election ballot to gauge public support for the concept, asking voters:

Shall the Mesa Water District and the Costa Mesa Sanitary District pursue consolidation if it could result in a one-time savings of up to \$15.6 million, which equates to \$650 per ratepayer, and annual savings of as much as \$2.7 million, which includes sewer rate reductions of up to 28% as identified in the Optimal Governance Structure Study prepared by Arcadis U.S. Inc.?

A majority vote would not automatically result in a consolidation, but the results could influence next steps. If combining the agencies looks favorable, the process would require additional actions by Mesa Water and CMSD, as well as the Orange County Local Agency Formation Commission, which would make the ultimate decision.

For more information about Mesa Water's Special Districts Shared Efficiencies project, or to view the report, visit MesaWater.org/SDSE, call 949.631.1201 or email info@MesaWater.org.

Dedicated to Satisfying our Community's Water Needs



Water Education

School Assemblies and Campus Expos Provide Noteworthy Experiences

Mesa Water offers school assemblies to help educate youth within the District's service area about the value of water. The program is taught by Discovery Cube of Orange County instructors and covers the water cycle, supplies, conservation and preventing runoff. Pre- and post-tests show dramatic improvement in water knowledge from start to finish. To reserve your Mesa Water 5th grade classroom assembly, please call 714.263.3806.



Mesa Water's pilot High School program participation in 2016 engaged Costa Mesa High School students in hands-on learning activities on campus. Students created a campus-wide outreach program "Every Drop Counts, Don't Throw Your Future Away," securing more than 400 pledges for students and their families to conserve water during the drought. Students presented their campaign and its results to Mesa Water's Board of Directors at the close of the 2016 school year.

Conservation in the Community

Fix Leaks and Install a Smart Sprinkler Timer to Keep Saving Water

Checking for and fixing leaks can achieve significant water savings. You might have a leak if you've experienced an increase in the amount of water used on your billing statement with no explanation, have a plumbing fixture that runs and doesn't stop, or have water pooling in specific locations. Instructions for how to determine if you have a leak can be found in Mesa Water's 2016 Water Quality Report, available from our office or downloadable at MesaWater.org/water_quality.



Water conservation practices have largely focused on reducing water waste and improving efficiencies. Outdoor watering schedules have become the new standard and many residents and business owners have made lasting changes. One of the best available tools to help save water and prevent runoff is the smart sprinkler timer that waters according to weather conditions and only when your landscape needs it. Rebates are available to offset the costs of the device and information can be found at MesaWater.org/rebates.

Employee Excellence

Kurt Lind Creates Efficiencies in Government

Mesa Water's Business Administrator Kurt Lind is a bridge builder between staff, consultants and operating systems, helping to improve integration and collaboration between platforms, processes and people. Through the District's Business Improvements Process, he's identified areas where Mesa Water can achieve value-added results.



Mesa Water is seeing real improvement with the use of its Computerized Maintenance Management System (CMMS). The CMMS is used to plan, schedule, track and analyze work, which leads to improved planning and performance monitoring. This tool has been implemented throughout the District, resulting in more work getting done without increasing staff.

Kurt's role has been to integrate people and systems, which takes time, attention and a change in culture. "Working with fellow teammembers at the District is the best part of my job," he said. Through implementation, testing and improvement of internal systems, the process has led to increased accountability and more efficient operations at Mesa Water.



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DISTRICT®

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Board Meetings

Mesa Water's Board meets the second Thursday of each month. Regular meetings begin at 6 p.m. at 1965 Placentia Avenue, Costa Mesa, and are open to the public. For more information, call 949.631.1206.

Produced by Mesa Water's Board of Directors,

Water District News is a bi-monthly publication to inform Mesa Water's customers and community about water-related issues and events.

We welcome your comments:

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