

Hot Water News

No Cost Water Assemblies for 5th Grade Classrooms

Mesa Water®, in partnership with the Discovery Science Center of Orange County and Municipal Water District of Orange County, provides water education assemblies to 5th grade classes in the District's service area at no cost to the school, class, or teacher! [Water assemblies](#) provide an educational look into the science of water, water conservation, and water uses. Assemblies are available until June. To schedule an assembly for your 5th grade classroom, please contact Adam at 714.263.3806.

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Fresh Water Facts

Valuing Transparency in Government

Mesa Water's Board of Directors and staff value accountability and transparency in government. Operating in accordance with the principles and practices of an open government is both a value and a working standard at the District. Mesa Water® is honored and proud to have earned various certificates that require a commitment to a transparent process: the *District Transparency Certificate of Excellence* and *District of Distinction* by the Special District Leadership Foundation; AAA certificates from Fitch and Standard & Poor's; and several outreach awards. For more information, please visit MesaWater.org/transparency.

Maintaining a Reliable Water Supply

There are various sources of water supplies. Much of Southern California is dependent on imported water from Northern California and the Colorado River. Due to a lack of snowpack in the High Sierras and the Rockies, and consistently warmer temperatures in the west, imported water supplies are facing serious challenges.

Mesa Water District (Mesa Water®) is providing 100 percent of its water from local groundwater supplies, originating in two local groundwater basins, but many of our surrounding communities rely on imported water as either their primary water source or to supplement groundwater sources. Imported water is also used to indirectly replenish groundwater supplies.

In addition to groundwater, Mesa Water® provides recycled water for irrigation. Recycled irrigation water is identified by its separate purple pipes and is used for large landscapes such as golf courses and other large public spaces. Irrigation water requires a separate infrastructure and makes sense for larger outdoor spaces where the costs can be recovered over time.

Conservation is also considered part of our water supply and Mesa Water's customers have been doing a great job using water more efficiently. Through our voluntary [Mesa Water Saver](#) outreach campaign, representatives have provided every home in the service area with leak detection dye tabs to help you check your toilets for leaks. If you need additional tabs, please contact us or visit the District.

In addition, to comply with mandatory statewide conservation regulations, Mesa Water® has strengthened its notification of water-wasting activities. If you receive a door tag with recommendations for improvement, it means inefficient water uses at your property have been noticed and need to be corrected.

You can also sign up for a Water-Wise House Call to have a customer service representative visit your home and make recommendations for indoor and outdoor water-saving improvements. The more water we conserve today, the more water will be available for your future. Please give us a call at 949.631.1200 to schedule your appointment. Your good water-saving efforts are making a difference!



Call or visit Mesa Water® for your conservation devices.

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Strong on Safety

Safety. Quality. Excellence.

Ensuring our customers have a safe and reliable water supply is the first goal at Mesa Water®. The District believes that in order to achieve this goal, we must maintain our water supply as well as the safety of our employees working to distribute that supply. We are pleased to share that, since new safety practices were put in place in 2012, Mesa Water® staff has worked productively for over 46 months without an incident resulting in lost time. "Mesa Water's Environmental Health and Safety program keeps workers safe and ensures the safe-keeping of

our drinking water," says Jessica Smith, Safety Coordinator. "With staff working safely and efficiently, we can keep customer costs low and minimize the disruption of their services," she continued. "By keeping our crews safe, we can provide the best service to all of our customers."



Conservation Corner

Low Cost Water-Saving Tips

Being water-efficient can save you money! Here are three easy, low-cost ways to save water in and around your home:

INDOOR

Check Toilets for Leaks: To check your toilets for leaks, drop a dye tablet or 5-6 drops of food coloring into each tank and wait several minutes. If color appears in the bowl without flushing, there is a leak that requires repair.

OUTDOOR

"Cycle and Soak": This method utilizes several short increments of watering rather than one long period. For example, set your sprinklers to run for 5 minutes, turn off

for 30 minutes, and then water for another 5 minutes. Allowing the water to percolate into the soil results in less waste and a better-looking landscape!

Use a Smart Timer: Smart timers allow you to automatically adjust watering times to achieve the "cycle and soak" method.

Rebates are available and cover a significant portion of the cost, often the entire amount. For more conservation tips and rebate information, visit MesaWater.org/conservation or MesaWater.org/rebates.



Employee Excellence

Stacie Sheek Joins Mesa Water's Management

Mesa Water® welcomes Stacie Sheek as [Customer Services](#) Manager, an executive management position reporting to the District's General Manager. With more than 25 years of experience, Stacie oversees Mesa Water's customer service, information technology, and conservation programs.

Certificate in Professional Office Administration from California State University, Fullerton.

In her spare time, Stacie enjoys spending time with family and friends, and traveling to various U.S. destinations on vacation (her favorite State to visit is Hawaii!). Stacie looks forward to meeting and working with Mesa Water's customers to ensure the District continues to provide outstanding customer service. Welcome Stacie!



Previously, Stacie was Customer Service Supervisor for the City of San Juan Capistrano (where she worked for over two decades), responsible for field and office services and staff, water billing, and conservation programs. An Orange County native and graduate of Mission Viejo High School, Stacie earned a



MesaWater DISTRICT®

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Board Meetings

Mesa Water's Board meets the second Thursday of each month. Regular meetings begin at 6 p.m. at 1965 Placentia Avenue, Costa Mesa, and are open to the public. For more information, call 949.631.1206.

Produced by Mesa Water's Board of Directors, **Water District News** is a bi-monthly publication to inform Mesa Water's customers and community about water-related issues and events.

We welcome your comments:

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