



*Dedicated to
Satisfying our Community's
Water Needs*

**AGENDA
MESA WATER DISTRICT
BOARD OF DIRECTORS
Monday, September 23, 2019
1965 Placentia Avenue, Costa Mesa, CA 92627
3:30 p.m. Special Board Meeting**

**LEGISLATIVE & PUBLIC AFFAIRS COMMITTEE MEETING
Monday, September 23, 2019 at 3:30 p.m.**

CALL TO ORDER

PLEDGE OF ALLEGIANCE

PUBLIC COMMENTS

Items Not on the Agenda: Members of the public are invited to address the Board on items which are not on the agenda. Each speaker is limited to three minutes. The Board will set aside 30 minutes for public comments.

Items on the Agenda: Members of the public may comment on agenda items before action is taken, or after the Board has discussed the item. Each speaker is limited to three minutes. The Board will set aside 60 minutes for public comments.

CONSENT CALENDAR ITEMS:

Approve all matters under the Consent Calendar by one motion unless a Board member, staff, or a member of the public requests a separate action.

1. State Advocacy Update
2. Outreach Update

ACTION ITEMS:

Items recommended for approval at this meeting may be agendaized for approval at a future Board meeting.

None

PRESENTATION AND DISCUSSION ITEMS:

3. Orange County Update
4. Mesa Water Neighborhood Chats

REPORTS:

5. Report of the General Manager
6. Directors' Reports and Comments



INFORMATION ITEMS:

None

In compliance with California law and the Americans with Disabilities Act, if you need disability-related modifications or accommodations, including auxiliary aids or services in order to participate in the meeting, or if you need the agenda provided in an alternative format, please contact the District Secretary at (949) 631-1206. Notification 48 hours prior to the meeting will enable Mesa Water District (Mesa Water) to make reasonable arrangements to accommodate your requests.

Members of the public desiring to make verbal comments utilizing a translator to present their comments into English shall be provided reasonable time accommodations that are consistent with California law.

Agenda materials that are public records, which have been distributed to a majority of the Mesa Water Board of Directors (Board), will be available for public inspection at the District Boardroom, 1965 Placentia Avenue, Costa Mesa, CA and on Mesa Water's website at www.MesaWater.org. If materials are distributed to the Board less than 72 hours prior or during the meeting, the materials will be available at the time of the meeting.

ADJOURNMENT



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MEMORANDUM

TO: Legislative & Public Affairs Committee
FROM: Stacy Taylor, External Affairs Manager
DATE: September 23, 2019
SUBJECT: State Advocacy Update

RECOMMENDATION

This item is provided for information.

STRATEGIC PLAN

Goal #7: Actively participate in regional water issues.

PRIOR BOARD ACTION/DISCUSSION

This item is updated for the monthly meeting of the Legislative & Public Affairs Committee.

DISCUSSION

Staff will provide an updated State Advocacy report at the Legislative & Public Affairs Committee meeting.

FINANCIAL IMPACT

In Fiscal Year 2020, \$170,000 is budgeted for Support Services; \$33,000 has been spent to date.

ATTACHMENTS

None.



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MEMORANDUM

TO: Legislative & Public Affairs Committee
FROM: Celeste Carrillo, Public Affairs Coordinator
DATE: September 23, 2019
SUBJECT: Outreach Update

RECOMMENDATION

This item is provided for information.

STRATEGIC PLAN

Goal #4: Increase public awareness about Mesa Water® and about water.
Goal #6: Provide outstanding customer service.
Goal #7: Actively participate in regional water issues.

PRIOR BOARD ACTION/DISCUSSION

This item is updated for the monthly meeting of the Legislative & Public Affairs Committee.

DISCUSSION

Mesa Water District's (Mesa Water®) outreach program aims to connect Mesa Water with its constituents in order to achieve Goal #4 of the Board of Directors' (Board) Strategic Plan. Outreach activities are also designed to achieve the Strategic Plan goals related to customer service and/or regional water issues involvement by educating and informing the District's constituents about Mesa Water, water issues, and water in general. Mesa Water's constituents include external audiences, such as customers, community members, elected officials, industry colleagues, media, water districts and special districts – as well as internal audiences, such as staff, retirees and Board members.

Upcoming Fiscal Year 2020 Events

1. **Environmental Nature Center (ENC) 44th Annual Fall Faire & Pumpkin Patch –**
Environmental Nature Center, 1601 E. 16th Street, Newport Beach: Sunday, October 13, 10:00 a.m. to 3:00 p.m.
2. **Segerstrom Center for the Arts First Anniversary Celebration “Fall for All” –**
Segerstrom Center for the Arts, 600 Town Center Drive, Costa Mesa: Saturday, October 19, 1:00 p.m. to 5:00 p.m.

The benefits of Mesa Water's outreach program include:

- Informing constituents about Southern California's perpetual drought, the historical drought facing California, and the importance of developing local and cost-effective sources of safe, reliable water for Mesa Water's service area and the region at large;
- Educating constituents about the importance of water and water stewardship, in order to sustain Southern California's population, quality of life, business, and economy;



- Educating constituents about Mesa Water's stewardship of ratepayer funds and financial responsibility to fund, invest in, and save for the current and future provision of safe and reliable water for the District's service area;
- Informing constituents of the District's infrastructure improvements to ensure water quality and water reliability for its service area;
- Learning from constituents and evolving as a well-informed Board of Directors (Board);
- Promoting water use efficiency to Mesa Water's customers and community members to help them save water, money, and the environment;
- Ensuring, for public health and safety reasons, that Mesa Water customers and community members identify the District as their water provider and as the source of information about water in emergency situations;
- Supporting Mesa Water's service area as an actively involved participant in programs that provide added value and benefits to the community;
- Informing the media of Mesa Water's activities that benefit the District's customers and community;
- Empowering Mesa Water's Board and staff with information that will help them provide the best possible service to the District's customers and community members; and,
- Strengthening Mesa Water's industry relations to provide opportunities for improving the District's business and operations -- including the areas of financial and human resources strength, infrastructure and technological innovation, and setting/supporting policies that have a positive impact on Mesa Water's service area -- so that the District can continue to provide safe, high-quality, reliable, and affordable water to its customers.

FINANCIAL IMPACT

In Fiscal Year 2020, \$437,180 is budgeted for the District's Public Affairs department expenses; \$69,860 has been spent to date.

ATTACHMENTS

None.



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MEMORANDUM

TO: Legislative & Public Affairs Committee
FROM: Stacy Taylor, External Affairs Manager
DATE: September 23, 2019
SUBJECT: Orange County Update

RECOMMENDATION

This item is provided for information.

STRATEGIC PLAN

Goal #7: Actively participate in regional water issues.

PRIOR BOARD ACTION/DISCUSSION

This item is updated for the monthly meeting of the Legislative & Public Affairs Committee.

DISCUSSION

Mesa Water District's (Mesa Water®) government relations program includes monitoring local and regional political issues and policy-setting authorities (i.e., County of Orange, Orange County Local Agency Formation Commission, etc.). Mesa Water's consulting firm, Lewis Consulting Group, will provide an update to the Board.

FINANCIAL IMPACT

In Fiscal Year 2020, \$170,000 is budgeted for Support Services; \$33,000 has been spent to date.

ATTACHMENTS

None.



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MEMORANDUM

TO: Legislative & Public Affairs Committee
FROM: Celeste Carrillo, Public Affairs Coordinator
DATE: September 23, 2019
SUBJECT: Mesa Water Neighborhood Chats

RECOMMENDATION

This item is provided for discussion.

STRATEGIC PLAN

Goal #4: Increase public awareness about Mesa Water and about water.
Goal #6: Provide outstanding customer service.

PRIOR BOARD ACTION/DISCUSSION

At its July 22, 2019 meeting, the Legislative & Public Affairs Committee received a discussion item on the upcoming Neighborhood Chats.

DISCUSSION

Mesa Water District (Mesa Water®) recently hosted Neighborhood Chats - two chats per Mesa Water division having taken place from late July through early September. Mesa Water's Board of Directors (Board) met with community members residing in each of their divisions for a casual discussion of important issues, including the District's development of local and reliable water supplies, ongoing water use efficiency efforts, and the exploration of opportunities to serve customers more economically, effectively, and efficiently.

Neighborhood Chats were promoted via existing Mesa Water communication channels, including but not limited to press release, social media, newsletter, postcard and bill insert. The community was encouraged to register for the Neighborhood Chats by visiting Mesa Water's website.

A total of 81 people attended the recent Neighborhood Chats. There was an average of eight attendees per week night and seven attendees per Saturday.

In support of Goals #4 and #6 of the Boards' Strategic Plan, staff recommends continuing to host Neighborhood Chats and proposes new chats be held in February/March 2020 and again in June/July 2020.

The proposed dates, times, and locations for the next round of Neighborhood Chats are as follows:



Director	Wednesday - OR - Saturday	Location Options	
Shawn Dewane	February 5, 2020 6:00 p.m. - 7:30 p.m.	February 1, 2020 8:30 a.m. - 10:00 a.m.	<ul style="list-style-type: none"> • Kaiser Elementary • Boys & Girls Club of Costa Mesa • Environmental Nature Center
Marice H. DePasquale	February 12, 2020 6:00 p.m. - 7:30 p.m.	February 8, 2020 8:30 a.m. - 10:00 a.m.	<ul style="list-style-type: none"> • Mesa Water Reliability Facility • Segerstrom Center for the Arts
Fred R. Bockmiller	February 19, 2020 6:00 p.m. - 7:30 p.m.	February 22, 2020 8:30 a.m. - 10:00 a.m.	<ul style="list-style-type: none"> • Donald Dungan Library • Costa Mesa Historical Society • Costa Mesa Senior Center • Mesa Water District
James R. Fisler	February 26, 2020 6:00 p.m. - 7:30 p.m.	February 29, 2020 8:30 a.m. - 10:00 a.m.	<ul style="list-style-type: none"> • Mesa Verde Methodist Church • Balearic Community Center
Jim Atkinson	March 4, 2020 6:00 p.m. - 7:30 p.m.	March 7, 2020 8:30 a.m. - 10:00 a.m.	<ul style="list-style-type: none"> • Sonora Elementary School • Orange Coast College

FINANCIAL IMPACT

In Fiscal Year 2020, \$437,180 is budgeted for the District’s Public Affairs department expenses; \$69,860 has been spent to date.

ATTACHMENTS

None.

REPORTS:

5. REPORT OF THE GENERAL MANAGER

REPORTS:

6. DIRECTORS' REPORTS AND COMMENTS