Wilson Street Pipeline Replacement Project Construction Outreach

September 8, 2021

Public Outreach Team
Wilson Street Pipeline Alignment & Work Schedule

- Between Harbor & Newport Boulevards
- Access point to 55 Freeway
- Work Hours
  - Monday-Friday from 8:30 am-4 pm
  - Intersection night work from 9 pm-6 am
- August 2021 – Spring 2022
Wilson Street Bus Turn-Outs

Construction Outreach Strategies

- Inform stakeholders about the construction project and any potential impacts
- Protect the project and its schedule and Mesa Water’s reputation
Stakeholder Communications

- Briefings
- Presentations
- Email
- Phone Calls
- Mesa Water Notify Alerts
- Canvas
- Social Media
- Neighborhood Pop-Ups

A Picture of the Wilson Street Canvas

- 1,200+ residential visits
- 600 thank yous
- 120 business visits
- 98% positive engagements
- 80 staircases
- 40 miles walked
- 12 calls
- 6 shopping centers
- 4 days of canvas
- 2 acts of kindness
- 1 stakeholder email
Communication Tools

Stakeholder Comments/Questions

- Property access
- Deliveries/services
- Traffic
- Water service outage
- Power outage
- Construction hours/night work in intersections
- Project duration
- Understanding/acceptance for project need
Questions?