

New Online Billing Service Goes Live Sept. 3



Mesa Water District has launched a new online billing and payment service, offering more convenient ways to view and pay your bill.

Here's What You Need to Know

Customers who currently pay their bill through AutoPay or pay/view their bill online:

- Must re-register for the new service between September 3 and September 15, at www.MesaWater.org/BillPay.
- If you do not register by Sept. 15, 2019, you will not be able to view/submit a payment on time and may be subject to additional late fees.

Please note: Once registered, you must make a one-time payment for your current bill, if you have an outstanding balance.

Customers who do NOT currently pay their bill through Autopay or do not pay/view their bill online:

- While not mandatory for you, it is highly recommended that you register for the new service between September 3 and September 15. This is a great opportunity to go paperless! Register for the new service at www.MesaWater.org/BillPay.
- Starting Sept. 15, 2019, regardless of how you currently pay your bill, you will not be able to view your bill online unless you register for the new service.

Once registered, you can look forward to being able to:

- Receive email reminders when your bill is ready, and a confirmation after making a payment.
- Pay by Text – get text notifications about your bill and have the option to pay through text message.
- Save time with automatic payment options.

Questions? Contact Customer Service at 949.631.1200 or visit MesaWater.org.



Mesa Water Celebrates Flag Day

In commemoration of Flag Day, members of Costa Mesa-based Cub Scout Pack 108 led Mesa Water's Board of Directors and staff in a ceremony and Pledge of Allegiance on June 13 at the District's headquarters.

The troop was comprised of students in grades K-5, from Woodland and Kaiser Elementary Schools. Mesa Water staff also unveiled new American flag decals on Mesa Water's service trucks and uniforms.



Your Water is High Quality

Mesa Water's 2019 Water Quality Report is now available at MesaWater.org/WaterQualityReport and in print by request. The Report can also be translated into other languages upon request. The document contains important information about your water supplies. For questions about this report, contact Kaying Lee, Water Quality & Compliance Supervisor, at 949.207.5491.

Mesa Water Staff Tour Costa Mesa Fire Station No. 1

Mesa Water staff enjoyed a recent tour of Costa Mesa Fire Station No. 1, located on Adams Avenue. Fire Chief Daniel Stefano welcomed the group and spoke about the long-standing partnership between the two agencies. Both teams also celebrated the newly installed gold-colored fire hydrant in front of the new station. The special hydrant was presented to Fire Station No. 1 by Mesa Water's Board of Directors in September 2018, in honor of the station's gold LEED certification achievement.

Mesa Water maintains over 3,400 fire hydrants in its service area and ensures local, reliable water is available to meet the community's needs, including in the event of an emergency.



Mesa Water General Manager Paul Shoenberger and Fire Chief Daniel Stefano, in front of the newly installed gold-colored fire hydrant at Fire Station No. 1.

Mesa Water Hosts High School Science Poster Presentation

Students from Costa Mesa, Estancia, Fountain Valley and Huntington Beach High Schools presented their posters at The Institute for Conservation Research and Education's (ICRE) 2019 Symposium, held on June 6 at the [Mesa Water Reliability Facility \(MWRF\)](#).



Local high school students at the ICRE poster symposium.

Photo courtesy of Michelle Ford, Coco Gallery

The poster presentation was the culmination of a year-long ICRE Ecological Field Studies Program, where students collected data and analyzed their findings as they learned about the environment and water resources. The event was open to the students' families, community leaders and ICRE program members.

Mesa Water Invites You to a Neighborhood Chat

Join us for a series of neighborhood chats, complimentary refreshments and a casual, informative community discussion. Your local Mesa Water representative will be available to answer your questions. See times/locations below:



Wednesday, July 31
6:00 - 7:30 p.m.

Kaiser Elementary School
2130 Santa Ana Avenue
Costa Mesa, CA 92627

Saturday, August 3
8:30 - 10:00 a.m.

Shiffer Park
3143 Bear Street
Costa Mesa, CA 92626

Wednesday, August 7
6:00 - 7:30 p.m.

Mesa Water Reliability Facility
1350 Gisler Avenue
Costa Mesa, CA 92626

Saturday, August 10
8:30 - 10:00 a.m.

Pinkley Park
360 East Ogle Street
Costa Mesa, CA 92627

Monday, August 12
6:00 - 7:30 p.m.

Costa Mesa High School -
Cafeteria
2650 Fairview Rd.
Costa Mesa, CA 92626

Saturday, August 17
8:30 - 10:00 a.m.

Sonora Elementary School
966 Sonora Rd.
Costa Mesa, CA 92626

Wednesday, August 21
6:00 - 7:30 p.m.

Mesa Water District
1965 Placentia Avenue
Costa Mesa, CA 92627

Saturday, August 24
8:30 - 10:00 a.m.

Costa Mesa Historical Society
1870 Anaheim Avenue
Costa Mesa, CA 92627

Wednesday, August 28
6:00 - 7:30 p.m.

Mesa Verde Methodist
Church - Fellowship Hall
1701 Baker Street
Costa Mesa, CA 92626

Saturday, September 7
8:30 - 10:00 a.m.

Estancia Park
1900 Adams Ave.
Costa Mesa, CA 92626



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BOARD MEETINGS

Mesa Water's Board meets the second Thursday of each month. Regular meetings begin at 6 p.m. at 1965 Placentia Avenue, Costa Mesa, and are open to the public. For more information, call 949.631.1206.

Produced by Mesa Water's Board of Directors, **News On Tap** is a bi-monthly publication to inform Mesa Water's customers and community about water-based issues and events.

We welcome your ideas:

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For more information, visit MesaWater.org/NeighborhoodChat.