

Current System Vendor	Current System Product	A brief statement of the system's purpose	A general description of categories or types of data	The department that serves as the system's primary custodian	How frequently system data is:	
					collected	updated
					(As Needed, Daily, Weekly)	
Microsoft	Greatplains	Financial Management	Accounts Receivable Accounts Payable General Ledger Purchasing Inventory-Assets	Financial Services	Daily	Daily
Harris	Cogsdale	Utility Billing Software	Customer Account Information Water Bills Meter Reading Data Service Orders	Customer Services	Daily	Daily
Tokay	Tokay	Backflow Prevention Program Record Maintenance	Backflow Test Data Backflow Device Data	Water Operations/WQ	Daily	Daily
MaintStar	MaintStar	Maintenance Management	Facility Service Requests Maintenance Work Orders	Water Operations	Daily	Daily
Microsoft	Outlook/Exchange	Email Communications	Electronic Mail	Customer Services/IT	Daily	Daily
ESRI	ArcGIS	Geographic Information Systems	Water Infrastructure Maps Assets	Engineering	Monthly	Monthly
	Novatime	Time and Attendance Software	Timecard data	Financial Services	Daily	Daily
	Sentric	Payroll Software	Payroll Data	Financial Services	Daily	Daily
NeoGov	NeoGov	Applicant Tracking	Job Applications Job Descriptions	Administrative Services/HR	As needed	As needed
Infosend		Customer Payment Portal	Online Payments	Customer Services	Daily	Daily
	Track-It	Helpdesk Ticketing System	Internal Online IT Requests	Customer Services/IT	Daily	Daily