



*Dedicated to  
Satisfying our Community's  
Water Needs*

**AGENDA  
MESA WATER DISTRICT  
BOARD OF DIRECTORS  
Wednesday, November 9, 2022  
1965 Placentia Avenue, Costa Mesa, CA 92627  
4:30 p.m. Regular Board Meeting**

**CALL TO ORDER**

**PLEDGE OF ALLEGIANCE**

**PUBLIC COMMENTS**

**Items Not on the Agenda:** Members of the public are invited to address the Board regarding items which are not appearing on the posted agenda. Each speaker shall be limited to three minutes. The Board will set aside 30 minutes for public comments for items not appearing on the posted agenda.

**Items on the Agenda:** Members of the public shall be permitted to comment on agenda items before action is taken, or after the Board has discussed the item. Each speaker shall be limited to three minutes. The Board will set aside 60 minutes for public comments for items appearing on the posted agenda.

**ITEMS TO BE ADDED, REMOVED, OR REORDERED ON THE AGENDA**

At the discretion of the Board, all items appearing on this agenda, whether or not expressly listed as an Action Item, may be deliberated and may be subject to action by the Board.

**CONSENT CALENDAR ITEMS:**

Approve all matters under the Consent Calendar by one motion unless a Board member, staff, or a member of the public requests a separate action.

1. Approve minutes of regular Board meeting of September 14, 2022.
2. Approve minutes of adjourned regular Board meeting of September 27, 2022.
3. Approve minutes of special Board meeting of October 25, 2022.
4. Approve minutes of special Board meeting of October 27, 2022.
5. Approve attendance considerations (additions, changes, deletions).
6. Board Schedule:
  - Conferences, Seminars, and Meetings
  - Board Calendar
  - Upcoming Community Outreach Events
7. Receive and file the Developer Project Status Report.
8. Receive and file the Mesa Water and Other Agency Projects Status Report.
9. Receive and file the Water Quality Call Report.
10. Receive and file the Accounts Paid Listing.
11. Receive and file the Monthly Financial Reports.
12. Receive and file the Major Staff Projects.
13. Receive and file the State Advocacy Update.
14. Receive and file the Orange County Update.
15. Receive and file the Outreach Update.



16. Receive the Quarterly Training Report for July 1, 2022 to September 30, 2022.

**PRESENTATION AND DISCUSSION ITEMS:**

17. FISCAL YEAR 2022 CUSTOMER SERVICE AUDIT:

**Recommendation: Receive the presentation.**

18. MESA WATER DISTRICT CUSTOMER SURVEY:

**Recommendation: Receive the presentation.**

19. 2022 EMPLOYEE ENGAGEMENT SURVEY:

**Recommendation: Receive the presentation.**

**ACTION ITEMS:**

20. WATER ADVISORY COMMITTEE OF ORANGE COUNTY OFFICERS ELECTION:

**Recommendation: Review the Water Advisory Committee of Orange County Officers election information and discuss potential candidacy interest.**

21. CONFLICT OF INTEREST CODE:

**Recommendation: Adopt Resolution No. 1568 Amending its Conflict of Interest Code Superseding Resolution No. 1535.**

22. DEPARTMENT OF WATER RESOURCES 2022 URBAN COMMUNITY DROUGHT RELIEF GRANT PROGRAM:

**Recommendation: Adopt Resolution No. 1569 Authorizing the Grant Application, Acceptance, and Execution for Mesa Water's Urban Community Drought Relief Water Storage and Supply Projects.**

23. PROCEDURES FOR MEETINGS OF THE BOARD OF DIRECTORS:

**Recommendation: Adopt Resolution No. 1570 Adopting Procedures for Meetings of the Board of Directors Superseding Resolution No. 1547.**

**REPORTS:**

24. REPORT OF THE GENERAL MANAGER:

- September Key Indicators Report
- October Key Indicators Report
- Other (no enclosure)

25. DIRECTORS' REPORTS AND COMMENTS



**INFORMATION ITEMS:**

- 26. DIRECTORS' REPORTS (AB 1234) PER CA GOVERNMENT CODE SECTION 53232.3 (D)
- 27. OTHER (NO ENCLOSURE)

**CLOSED SESSION:**

- 28. CONFERENCE WITH LABOR NEGOTIATOR PURSUANT TO CALIFORNIA GOVERNMENT CODE 54957.6:  
District Negotiator: General Manager  
Employee Organization: Represented and Non-Represented Employees

*In compliance with California law and the Americans with Disabilities Act, if you need disability-related modifications or accommodations, including auxiliary aids or services in order to participate in the meeting, or if you need the agenda provided in an alternative format, please call the District Secretary at (949) 631-1205. Notification 48 hours prior to the meeting will enable Mesa Water District (Mesa Water®) to make reasonable arrangements to accommodate your requests.*

*Members of the public desiring to make verbal comments using a translator to present their comments into English shall be provided reasonable time accommodations that are consistent with California law.*

*Agenda materials that are public records, which have been distributed to a majority of the Mesa Water Board of Directors (Board), will be available for public inspection at the District Boardroom, 1965 Placentia Avenue, Costa Mesa, CA and on Mesa Water's website at [www.MesaWater.org](http://www.MesaWater.org). If materials are distributed to the Board less than 72 hours prior or during the meeting, the materials will be available at the time of the meeting.*

**ADJOURN TO AN ADJOURNED REGULAR BOARD MEETING SCHEDULED FOR TUESDAY, NOVEMBER 15, 2022 AT 3:30 P.M.**



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**MINUTES OF THE BOARD OF DIRECTORS  
MESA WATER DISTRICT  
Wednesday, September 14, 2022  
1965 Placentia Avenue, Costa Mesa, CA 92627  
4:30 p.m. Regular Board Meeting**

**CALL TO ORDER**

The meeting of the Board of Directors was called to order at 4:30 p.m. by President DePasquale.

**PLEDGE OF ALLEGIANCE**

Vice President Dewane led the Pledge of Allegiance.

**Directors Present**

Marice H. DePasquale, President  
Shawn Dewane, Vice President  
Jim Atkinson, Director  
Fred R. Bockmiller, P.E., Director *(teleconference)*  
James R. Fidler, Director

**Directors Absent**

None

**Staff Present**

Paul E. Shoenberger, P.E., General Manager  
Denise Garcia, Chief Administrative Officer/  
District Secretary  
Marwan Khalifa, CPA, MBA, Chief Financial Officer/  
District Treasurer  
Stacie Sheek, Customer Services Manager  
Andrew D. Wiesner, P.E., District Engineer  
Stacy Taylor, Water Policy Manager  
Kurt Lind, Business Administrator  
Tyler Jernigan, Assistant Water Operations Manager  
Camille Shehadeh, Human Resources Analyst  
Rob Anslow, Partner, Atkinson, Andelson, Loya, Ruud & Romo

**Others Present**

Gregory J. Newmark, Principal, Meyers Nave *(teleconference)*

District Secretary Garcia stated one Mesa Water Director was attending the meeting via teleconference.

For each action a roll call vote was taken in accordance with California Government Code Section 54953(b)(2) which states, "all votes taken during a teleconferenced meeting shall be by roll call."

**PUBLIC COMMENTS:**

President DePasquale asked for public comments on items not on the agenda.

There was no public present and President DePasquale proceeded with the meeting.

**ITEMS TO BE ADDED, REMOVED, OR REORDERED ON THE AGENDA**

General Manager Shoenberger reported there were no items to be added, removed, or reordered on the agenda.

**CONSENT CALENDAR ITEMS:**

1. Approve minutes of regular Board meeting of August 10, 2022.
2. Approve minutes of adjourned regular Board meeting of August 23, 2022.
3. Approve attendance considerations (additions, changes, deletions).
4. Board Schedule:
  - Conferences, Seminars, and Meetings
  - Board Calendar
  - Upcoming Community Outreach Events

President DePasquale asked for comments from the public. There were no comments.

**MOTION**

Motion by Vice President Dewane, second by Director Atkinson, to approve Items 1 – 4 of the Consent Calendar. Motion passed 5 – 0, by the following roll call vote:

AYES:	DIRECTORS	Atkinson, Bockmiller, Fisler, Dewane, DePasquale
NOES:	DIRECTORS	None
ABSTAIN:	DIRECTORS	None
ABSENT:	DIRECTORS	None

**PRESENTATION AND DISCUSSION ITEMS:**

None.

**ACTION ITEMS:**

5. ORANGE COUNTY GRAND JURY REPORT:

GM Shoenberger and Water Policy Manager Taylor provided a brief overview of the topic.

President DePasquale asked for comments from the public. There were no comments.

**MOTION**

Motion by Director Atkinson, second by Vice President Dewane, to approve the response to the 2021-2022 Orange County Grand Jury Report, *Water in Orange County Needs "One Voice"*. Motion passed 5 – 0, by the following roll call vote:

AYES:	DIRECTORS	Atkinson, Bockmiller, Fisler, Dewane, DePasquale
NOES:	DIRECTORS	None
ABSTAIN:	DIRECTORS	None
ABSENT:	DIRECTORS	None

**REPORTS:**

6. REPORT OF THE GENERAL MANAGER:
  - August Key Indicators Report
  - Other (no enclosure)
7. DIRECTORS' REPORTS AND COMMENTS

**INFORMATION ITEMS:**

8. DIRECTORS' REPORTS (AB 1234) PER CA GOVERNMENT CODE SECTION 53232.3 (D)
9. OTHER (NO ENCLOSURE)

**CLOSED SESSIONS:**

President DePasquale announced the Board was going into Closed Session at 5:00 p.m.

10. CONFERENCE WITH SPECIAL LEGAL COUNSEL – EXISTING LITIGATION:  
Pursuant to California Government Code Section 54956.9 (d)(1)  
Case: *Irvine Ranch Water District v. Orange County Water District and related cross-actions*  
Los Angeles County Superior Court Case Nos. BS168278 and BS175192

Special Legal Counsel left the meeting at 5:25 p.m.

11. CONFERENCE WITH LABOR NEGOTIATOR PURSUANT TO CALIFORNIA GOVERNMENT CODE 54957.6:  
District Negotiator: General Manager  
Employee Organization: Represented and Non-Represented Employees

The Board returned to Open Session at 5:58 p.m.

District Secretary Garcia announced the Board conducted two Closed Sessions:

The first Closed Session, Item 10, was held with the General Manager, District Secretary, Human Resources Analyst, General Legal Counsel, and Special Legal Counsel pursuant to California Government Code Section 54956.9 (d)(1). The Board gave direction to General and Special Legal Counsel and there was no further announcement.

The second Closed Session, Item 11, was held with the General Manager, District Secretary, Human Resources Analyst, and General Legal Counsel pursuant to California Government Code 54957.6. The Board received information and there was no further announcement.

President DePasquale adjourned the meeting at 6:00 p.m. to an Adjourned Regular Board Meeting scheduled for Tuesday, September 27, 2022 at 3:30 p.m.

Approved:

\_\_\_\_\_  
Marice H. DePasquale, President

\_\_\_\_\_  
Denise Garcia, District Secretary

Recording Secretary: Sharon D. Brimer

Unapproved



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**MINUTES OF THE BOARD OF DIRECTORS  
MESA WATER DISTRICT  
Tuesday, September 27, 2022  
1965 Placentia Avenue, Costa Mesa, CA 92627  
3:30 p.m. Adjourned Regular Board Meeting**

**BOARD OF DIRECTORS COMMITTEE MEETING**

**CALL TO ORDER** The meeting of the Board of Directors was called to order at 3:30 p.m. by President DePasquale.

**PLEDGE OF ALLEGIANCE** Director Bockmiller led the Pledge of Allegiance.

Directors Present Marice H. DePasquale, President  
Shawn Dewane, Vice President  
Jim Atkinson, Director  
Fred R. Bockmiller, P.E., Director

Directors Absent James R. Fidler, Director

Staff Present Paul E. Shoenberger, P.E., General Manager  
Denise Garcia, Chief Administrative Officer/  
District Secretary  
Marwan Khalifa, CPA, MBA, Chief Financial Officer/  
District Treasurer  
Tracy Manning, Chief Operating Officer  
Stacie Sheek, Customer Services Manager  
Stacy Taylor, Water Policy Manager  
Celeste Carrillo, Senior Public Affairs Specialist

Others Present None

**PUBLIC COMMENTS**

President DePasquale asked for public comments on items not on the agenda.

There was no public present and President DePasquale proceeded with the meeting.

**ITEMS TO BE ADDED, REMOVED, OR REORDERED ON THE AGENDA**

General Manager Shoenberger reported an item arose after the September 27, 2022 agenda was posted. GM Shoenberger recommended adding Item 15 – Conference with General Legal Counsel – Anticipated Litigation: Pursuant to California Government Code Sections 54956.9(d)(1) and 54954.5(b), Significant exposure to litigation – 1 case.

President DePasquale asked for comments from the public. There were no comments.



**MOTION**

Motion by Director Bockmiller, second by Director Atkinson, to add Item 15 – Conference with General Legal Counsel – Anticipated Litigation: Pursuant to California Government Code Sections 54956.9(d)(1) and 54954.5(b), Significant exposure to litigation – 1 case. Motion passed 4 – 1, with Director Fisler absent.

**CONSENT CALENDAR ITEMS:**

1. Receive and file the Developer Project Status Report.
2. Receive and file the Mesa Water and Other Agency Projects Status Report.
3. Receive and file the Water Quality Call Report.
4. Receive and file the Accounts Paid Listing.
5. Receive and file the Monthly Financial Reports.
6. Receive and file the Major Staff Projects.
7. Receive and file the State Advocacy Update.
8. Receive and file the Orange County Update.
9. Receive and file the Outreach Update.

President DePasquale asked for comments from the public. There were no comments.

**MOTION**

Motion by Director Bockmiller, second by Director Atkinson, to approve Items 1 – 9 of the Consent Calendar. Motion passed 4 – 1, with Director Fisler absent.

**PRESENTATION AND DISCUSSION ITEMS:**

None.

**ACTION ITEMS:**

10. SUPERVISORY CONTROL AND DATA ACQUISITION RADIOS:

President DePasquale asked for comments from the public. There were no comments.

**MOTION**

Motion by Director Bockmiller, second by Vice President Dewane, to approve a contract with Prime Systems Industrial Automation, Inc. for \$298,225 and a 10% contingency of \$29,923 for an amount not to exceed \$328,048 to furnish, install and integrate new SCADA radios at all SCADA sites, and authorize execution of the contract. Motion passed 4 – 1, with Director Fisler absent.

11. CONSTRUCTION OUTREACH CONSULTING SERVICES:

President DePasquale asked for comments from the public. There were no comments.

**MOTION**

Motion by Vice President Dewane, second by Director Atkinson, to approve an amendment to Murakawa Communications, Inc.'s contract for an additional \$155,000 to provide construction outreach consulting services, and authorize execution of the contract. Motion passed 4 – 1, with Director Fisler absent.

**REPORTS:**

- 12. REPORT OF THE GENERAL MANAGER
- 13. DIRECTORS' REPORTS AND COMMENTS

**INFORMATION ITEMS:**

- 14. OTHER (NO ENCLOSURE)

**CLOSED SESSION:**

President DePasquale announced the Board was going into Closed Session at 3:51 p.m.

- 15. CONFERENCE WITH GENERAL LEGAL COUNSEL – ANTICIPATED LITIGATION:  
Pursuant to California Government Code Section 54956.9(d)(1) and 54954.5(b)  
Significant exposure to litigation – 1 case

The Board returned to Open Session at 3:58 p.m.

District Secretary Garcia announced the Board conducted one Closed Session with the General Manager, District Secretary, Chief Operating Officer, Chief Financial Officer, Customer Services Manager, Water Policy Manager, Senior Public Affairs Specialist, and General Legal Counsel pursuant to California Government Code Section 54956.9(d)(1) and 54954.5(b). The Board received information and there was no further announcement.

President DePasquale adjourned the meeting at 4:00 p.m. to a Regular Board Meeting scheduled for Wednesday, October 12, 2022 at 4:30 p.m.

Approved:

\_\_\_\_\_  
Marice H. DePasquale, President

\_\_\_\_\_  
Denise Garcia, District Secretary

Recording Secretary: Sharon D. Brimer



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**MINUTES OF THE BOARD OF DIRECTORS  
MESA WATER DISTRICT  
Tuesday, October 25, 2022  
1965 Placentia Avenue, Costa Mesa, CA 92627  
3:30 p.m. Special Board Meeting**

**CALL TO ORDER** The meeting of the Board of Directors was called to order at 3:30 p.m. by President DePasquale.

**PLEDGE OF ALLEGIANCE** Vice President Dewane led the Pledge of Allegiance.

Directors Present	Marice H. DePasquale, President Shawn Dewane, Vice President <i>(left at 4:26 p.m.)</i> Jim Atkinson, Director Fred R. Bockmiller, P.E., Director James R. Fidler, Director
Directors Absent	None
Staff Present	Paul E. Shoenberger, P.E., General Manager Denise Garcia, Chief Administrative Officer Wendy Duncan, Records Management Specialist/ Acting District Secretary Marwan Khalifa, CPA, MBA, Chief Financial Officer/ District Treasurer Tracy Manning, Chief Operating Officer Stacie Sheek, Customer Services Manager Andrew D. Wiesner, P.E., District Engineer Stacy Taylor, Water Policy Manager Kurt Lind, Business Administrator Celeste Carrillo, Senior Public Affairs Specialist
Others Present	Sharon M. Browning, Principal, Sharon Browning & Associates

**PUBLIC COMMENTS**

President DePasquale asked for public comments on items not on the agenda.  
There was no public present and President DePasquale proceeded with the meeting.

**ITEMS TO BE REMOVED OR REORDERED ON THE AGENDA**

General Manager Shoenberger reported there were no items to be removed or reordered on the agenda.

**PRESENTATION AND DISCUSSION ITEMS:**

1. VISIONING SESSION:

General Manager Shoenberger provided an overview of the topic and introduced Sharon Browning & Associates Principal Sharon Browning who facilitated the visioning session.

Discussion ensued amongst the Board regarding its vision to be a Top Performing Water Agency moving forward in 2023 and beyond.

The Board thanked Ms. Browning for facilitating the visioning session.

**RECESS**

President DePasquale declared a recess at 4:23 p.m.

The Board meeting reconvened at 4:33 p.m.

**ACTION ITEMS:**

2. FISCAL YEAR 2023 STRATEGIC PLAN:

GM Shoenberger provided an overview of the topic.

Discussion ensued amongst the Board.

President DePasquale asked for comments from the public. There were no comments.

**MOTION**

Motion by Director Atkinson, second by Director Fisler, to approve the Fiscal Year 2023 Strategic Plan. Motion passed 4 - 1, with Vice President Dewane absent.

3. BOARD MEETING STRUCTURE:

President DePasquale recommended deferring this item to a future meeting. There were no objections.

**REPORTS:**

4. REPORT OF THE GENERAL MANAGER

5. DIRECTORS' REPORTS AND COMMENTS

**INFORMATION ITEMS:**

6. OTHER (NO ENCLOSURE)

President DePasquale adjourned the meeting at 5:10 p.m. to an adjourned Regular Board Meeting scheduled for Thursday, October 27, 2022 at 3:30 p.m.

Approved:

\_\_\_\_\_  
Marice H. DePasquale, President

\_\_\_\_\_  
Denise Garcia, District Secretary

Recording Secretary: Sharon D. Brimer

Unapproved



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**MINUTES OF THE BOARD OF DIRECTORS  
MESA WATER DISTRICT  
Thursday, October 27, 2022  
1965 Placentia Avenue, Costa Mesa, CA 92627  
3:30 p.m. Special Board Meeting**

**CALL TO ORDER** The meeting of the Board of Directors was called to order at 5:55 p.m. by President DePasquale.

**PLEDGE OF ALLEGIANCE** Vice President Dewane led the Pledge of Allegiance.

Directors Present Marice H. DePasquale, President  
Shawn Dewane, Vice President  
Jim Atkinson, Director  
Fred R. Bockmiller, P.E., Director  
James R. Fidler, Director

Directors Absent None

Staff Present Paul E. Shoenberger, P.E., General Manager  
Wendy Duncan, Records Management Specialist/  
Acting District Secretary

Others Present None

**PUBLIC COMMENTS**

President DePasquale asked for public comments on items not on the agenda.

There was no public present and President DePasquale proceeded with the meeting.

**ITEMS TO BE REMOVED OR REORDERED ON THE AGENDA**

General Manager Shoenberger reported there were no items to be removed or reordered on the agenda.

**ACTION ITEM:**

1. BOARD MEETING STRUCTURE:

General Manager Shoenberger provided an overview of the topic.

Discussion ensued amongst the Board.

MOTION

Motion by Vice President Dewane, second by Director Bockmiller, to direct staff to draft the Procedure for Meetings of the Board of Directors' Resolution to modify the Regular Board meetings to be held on the second and fourth Wednesdays of each month at 4:30 p.m., and to agendize the draft Resolution for the November 9, 2022 Board meeting. Motion passed 5 – 0.

President DePasquale adjourned the meeting at 6:13 p.m. to a Regular Board Meeting scheduled for Wednesday, November 9, 2022 at 4:30 p.m.

Approved:

\_\_\_\_\_  
Marice H. DePasquale, President

\_\_\_\_\_  
Denise Garcia, District Secretary

Unapproved



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## MEMORANDUM

TO: Board of Directors  
FROM: Paul E. Shoenberger, P.E., General Manager  
DATE: November 9, 2022  
SUBJECT: Attendance at Conferences, Seminars, Meetings, and Events

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### RECOMMENDATION

In accordance with Ordinance No. 31, adopted April 27, 2021, authorize attendance at conferences, seminars, meetings, and events.

### STRATEGIC PLAN

- Goal #1: Provide a safe, abundant, and reliable water supply.
- Goal #2: Practice perpetual infrastructure renewal and improvement.
- Goal #3: Be financially responsible and transparent.
- Goal #4: Increase public awareness about Mesa Water and about water.
- Goal #5: Attract and retain skilled employees.
- Goal #6: Provide outstanding customer service.
- Goal #7: Actively participate in regional and statewide water issues.

### PRIOR BOARD ACTION/DISCUSSION

At its June 8, 2022 meeting, the Board of Directors (Board) approved Fiscal Year 2023 attendance at Conferences, Seminars, Meetings, and Events.

### DISCUSSION

During the discussion of this item, if any, the Board may choose to delete any item from the list and/or may choose to add additional conferences, seminars, meetings, or events for approval, subject to available budget or additional appropriation.

### FINANCIAL IMPACT

None.

### ATTACHMENTS

None.



**2022 CONFERENCES, SEMINARS, AND MEETINGS:**

<b>November 29 - December 2, 2022</b>	
ACWA/JPIA Fall Conference	<i>Atkinson, Bockmiller, DePasquale, Fisler</i>
Indian Wells, CA	
<b>December 14 - 16, 2022</b>	
Colorado River Water Users Association Conference	
Las Vegas, NV	

**2023 CONFERENCES, SEMINARS, AND MEETINGS:**

<b>February 6, 2023</b>	
CMUA Annual Capitol Day	
Sacramento, CA	
<b>February 16 - 17, 2023</b>	
CalDesal Annual Conference	
Sacramento, CA	
<b>February 20 - 23, 2023</b>	
Jt. CA-NV AWWA/AMTA Spring Conference	
Knoxville, TN	
<b>February 22 - 24, 2023</b>	
Urban Water Institute Spring Conference	
Palm Springs, CA	
<b>February 28 - March 2, 2023</b>	
ACWA Annual Washington D.C. Conference	
Washington, DC	
<b>March 5 - 8, 2023</b>	
WaterReuse Symposium	
Atlanta, Georgia	
<b>March 6 - 8, 2023</b>	
Public-Private Partnership Conference	
Dallas, TX	
<b>March 23, 2023</b>	
ACWA Legislative Symposium	
Virtual	
<b>April 2 - 5, 2023</b>	
AWWA CA-NV Annual Spring Conference	
San Diego, CA	
<b>April 16 - 18, 2023</b>	
CMUA Annual Conference	
San Diego, CA	
<b>May 9 - 11, 2023</b>	
ACWA/JPIA Spring Conference	
Monterey, CA	
<b>June 11 - 14, 2023</b>	
AWWA ACE22 Conference	
Toronto, Ontario, Canada	

# November 2022

November 2022							December 2022						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5					1	2	3
6	7	8	9	10	11	12	4	5	6	7	8	9	10
13	14	15	16	17	18	19	11	12	13	14	15	16	17
20	21	22	23	24	25	26	18	19	20	21	22	23	24
27	28	29	30				25	26	27	28	29	30	31

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
Oct 30	31	Nov 1 SWMOA Annual Symposium (Carlsbad, CA) 7:30am ISDOC Executive Committee Meeting (https://zoom.us/j/99287) 6:00pm Costa Mesa City Council Meeting	2 8:30am Jt. MWDOC/MWD Workshop (VIRTUAL) 5:30pm OCWD Board Meeting (VIRTUAL)	3 8:00am OCWD Communications & Legislative Committee (VIRTUAL)	4 Pay Period Ends 7:30am WACO (VIRTUAL)	5
6	7 8:30am MWDOC Planning & Operations Committee (VIRTUAL)	8 8:00am OCBC Infrastructure Committee (VIRTUAL and IN PERSON AT 2 Park) 9:00am R/S to 11/15 ACC-OC EEW Committee Meeting (VIRTUAL)	9 Payday 8:00am LAFCO Meeting (IN PERSON - New Location: 8:00am OCWD Water Issues 8:30am MWDOC Admin 4:30pm Board Meeting	10 8:00am OCWD Admin & Finance Committee (VIRTUAL)	11 District Holiday	12
13	14 5:00pm IRWD Board Meeting (IN PERSON & VIRTUAL)	15 7:30am WACO Planning Committee (VIRTUAL) 9:00am R/S from 11/8 ACC-OC EEW Committee 3:30pm Board of Directors 6:00pm Costa Mesa City	16 8:30am MWDOC Board Meeting (VIRTUAL) 5:30pm OCWD Board Meeting (VIRTUAL)	17 8:30am MWDOC Executive Committee (VIRTUAL) 4:00pm Costa Mesa Chamber of Commerce Board Meeting (VIRTUAL)	18 Pay Period Ends	19
20	21	22	23 Payday	24 District Holiday	25 District Holiday	26
27	28 5:00pm IRWD Board Meeting (IN PERSON & VIRTUAL)	29 ACWA Fall Conference (Indian Wells, CA)	30	Dec 1	2	3

# December 2022

December 2022							January 2023						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3	1	2	3	4	5	6	7
4	5	6	7	8	9	10	8	9	10	11	12	13	14
11	12	13	14	15	16	17	15	16	17	18	19	20	21
18	19	20	21	22	23	24	22	23	24	25	26	27	28
25	26	27	28	29	30	31	29	30	31				

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
Nov 27	28	29	30	Dec 1 ACWA Fall Conference (Indian Wells, CA) 8:00am OCWD Communications & Legislative Committee (VIRTUAL)	2 Pay Period Ends 7:30am R/S to 12/9 WACO (VIRTUAL)	3
4	5 8:30am MWDOC Planning & Operations Committee (VIRTUAL)	6 7:30am ISDOC Executive Committee Meeting (VIRTUAL) 6:00pm Costa Mesa City Council Meeting (HYBRID)	7 Payday 8:30am Jt. MWDOC/MWD Workshop (VIRTUAL) 5:30pm OCWD Board Meeting (VIRTUAL)	8 8:00am OCWD Admin & Finance Committee (VIRTUAL)	9 7:30am R/S from 12/2 WACO (VIRTUAL)	10
11	12 5:00pm IRWD Board Meeting (IN PERSON & VIRTUAL)	13 8:00am OCBC Infrastructure Committee (VIRTUAL and IN PERSON AT 2 Park Plaza)	14 Colorado River Water Users Association Conference 8:00am LAFCO Meeting (IN PERSON - New Location: 8:00am OCWD Water Issues 8:30am MWDOC Admin 4:30pm Board Meeting	15 8:30am MWDOC Executive Committee (VIRTUAL)	16 Pay Period Ends	17
18	19	20 7:30am WACO Planning Committee (VIRTUAL) 6:00pm Costa Mesa City Council Meeting (HYBRID)	21 Payday 8:30am MWDOC Board Meeting (VIRTUAL) 5:30pm OCWD Board Meeting (VIRTUAL)	22	23 District Holiday	24 District Holiday
25 District Holiday	26 District Holiday 5:00pm IRWD Board Meeting (IN PERSON & VIRTUAL)	27 3:30pm CANCELED Mesa Water District Board of Directors Committee Meeting	28	29	30 District Holiday Pay Period Ends	31 District Holiday

# January 2023

January 2023						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

February 2023						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28				

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
Jan 1, 23 District Holiday	2 District Holiday	3	4 Payday	5	6	7
8	9	10	11 4:30pm Board Meeting (Boardroom)	12	13 Pay Period Ends	14
15	16 District Holiday	17	18 Payday	19	20	21
22	23	24	25 4:30pm Board Meeting (Boardroom)	26	27 Pay Period Ends	28
29	30	31	Feb 1	2	3	4



## UPCOMING COMMUNITY OUTREACH EVENTS

Event	Date & Time	Location
Vanguard University <i>Christmastime</i> Concert	Friday, December 9, 2022 Time, TBD	St. Andrew's Presbyterian Church of Newport Beach 600 St. Andrews Road Newport Beach, 92663
Yo Amo Mesa Water®	Saturday, February 11, 2023 9 a.m. – 12:00 p.m.	Mesa Water Parking Lot 1965 Placentia Avenue Costa Mesa, 92627

## DEVELOPER PROJECT STATUS REPORT

PROJECT STATUS - DEVELOPER PROJECTS			
FILE NO.	PROJECT ADDRESS	PROJECT DESCRIPTION	PROJECT NOTES/STATUS
C0013-23-01	Shalimar Drive Street Improvements	City Median	Application for New Services received on 7/19/22 and plan check fees are waived. 1st plan check submitted on 7/19/22 and returned on 7/19/22. Permit issued on 10/24/22. (10/28/22)
C0014-21-01	1170 Baker Street, Units C and D	Commercial Building	Plans received on 7/15/20 and plan check fees paid 7/20/20. Redlines returned 7/23/20. 2nd plan check submitted 8/13/20 and redlines returned 8/14/20. 3rd plan check submitted 8/31/20 and returned 9/6/20. Permit issued 10/23/20. Inspector dispatched to check job progress 11/16/21 and 6/17/22. Termination of service letter due to noncompliance of plan check sent 6/20/22. Precon held on 8/10/22. Contractor and Owner came to resolution on work scope and are moving forward with construction mid-November. (10/28/22)
C0070-23-02	3333 Bristol Street, Suites 1830, 1836, 1840, 2840 and 2844	South Coast Plaza - 5 New Suites	Application for New Service submitted on 8/1/22 and plan check fee submitted on 7/29/22. 1st plan check submitted 8/1/22 and returned 8/7/22. 2nd plan check submitted on 8/8/22 and returned on 8/23/22. 3rd plan check submitted on 9/26/22 and returned on 9/28/22. Permit issued on 10/17/22. (10/28/22)
C0071-20-01	2277 Harbor Boulevard	Apartment Complex	Plans received and plan check fees paid 3/17/20 and redlines returned 3/26/20. 2nd plan check received 3/31/20. 2nd plan check submitted 4/5/20 and redlines returned 4/8/20. Quitclaim exemption on 10/9/20. Permit issued 12/22/20. Precon held 4/22/21. Hydrant placement inspected 5/13/21. Hot Tap inspected 6/23/21. 2nd Precon with new Contractor held 7/14/21. Shutdown for Abandonment 8/10/21. Pressure test and thrust block placement 10/11/21. Chlorination swab and flowthru tests performed 10/13/21. Bac-T tests completed 10/28/21. Inspector dispatched to check job progress 6/17/22. Site is at a stand-still. Preparing certified letter to owner to explain next steps before water termination. (10/28/22)
C0073-23-01	55 Fair Drive	Vanguard University (New Gym)	Application for New Services submitted on 8/16/22 and plan check fee paid on 8/16/22. 1st plan check submitted on 8/15/22 and returned on 8/28/22. 2nd plan check submitted on 9/20/22 and returned on 9/25/22. (10/28/22)

## DEVELOPER PROJECT STATUS REPORT

PROJECT STATUS - DEVELOPER PROJECTS			
FILE NO.	PROJECT ADDRESS	PROJECT DESCRIPTION	PROJECT NOTES/STATUS
C0092-19-01	2089 Harbor Boulevard (Harbor and Hamilton)	28 New Townhomes	Plans received and plan check fees paid 4/23/19. 1st plan check submitted 4/23/19 and redlines to be picked up 5/6/19. 2nd plan check submitted 6/11/19 and redlines picked up 6/18/19. 3rd plan check submitted 11/25/19 and redlines returned to customer 11/27/19. 4th plan check submitted 2/4/20 and redlines emailed to customer 2/12/20. Permit issued 6/6/20. Precon meeting held 6/25/20. Hot taps done 10/9/20, 10/12/20, 10/13/20. 29 Meters installed 10/15/20. Shutdown to tie in the fireline 10/15/20. Two backflows tested 10/23/20. Abandonment completed 10/28/20. Meter install 11/2/20. Service abandonments performed 1/7/21. Flow tests performed 03/18/21. Flowthru tests completed 8/18/21, 10 homes 10/11/21, and tested again 10/13/21. Flowthru tests completed 2/3/22. Chlorination flushing, pressure tests, Bac-T tests done 2/8/22. Final flowthru tests completed 3/24/22. Revised 1 plan check received 5/20/22 and returned 5/22/22. (10/28/22)
C0102-20-02	3550 Cadillac Avenue	Commercial	Plans received and plan check fees paid on 11/25/19. 1st plan check submitted 11/25/19 and redlines emailed on 12/4/19. Issued plan check application termination to Owner due to non-responsiveness to complete plan check process. 2nd plan check submitted on 7/2/20 and returned on 7/5/20. 3rd plan check submitted on 7/25/21 and returned on 7/31/21. 4th plan check submitted on 8/24/21 and returned on 8/29/21. 5th plan check submitted on 10/11/21 and returned on 10/12/21. 6th plan check submitted on 10/22/21 and returned on 10/23/21. 7th plan check received 2/15/22 and returned on 2/17/22. (10/28/22)
C0137-20-01	3001 Murray Lane	Single Family Home	Plans received and plan check fees paid on 2/28/20. 1st plan check submitted on 2/28/20 and redlines returned on 3/9/20. 2nd plan check submitted on 9/30/20 and returned on 10/11/20. 3rd plan check submitted on 4/30/21 and returned on 5/2/21. 3rd plan check submitted on 5/2/21 and returned on 5/2/21. Permit issued on 10/5/21. Inspector dispatched to check job progress on 6/17/22. Owner is modifying and resubmitting plans to the City and Mesa Water for updated permit approvals. (10/28/22)
C0147-22-01	2701 Fairview Road	College - Chemistry Building	Application for New Service received on 5/27/22 and no plan check to be paid. 1st plan check submitted on 1/6/22 and returned on 6/14/22. 2nd plan check submitted on 10/3/22 and returned on 10/16/22. (10/28/22)

## DEVELOPER PROJECT STATUS REPORT

PROJECT STATUS - DEVELOPER PROJECTS			
FILE NO.	PROJECT ADDRESS	PROJECT DESCRIPTION	PROJECT NOTES/STATUS
C0148-20-01	2094 Balmoral Place	Single Family Home	Application for New Service received on 5/15/20. 1st plan check submitted on 6/15/20 and redlines returned on 6/21/20. Plan check fees paid on 7/3/20. Awaiting response from customer on status. Site visit to check construction progress on 3/16/21 and again on 11/16/21 to check status of project. Termination of service letter due to noncompliance of plan check sent 8/16/22 and deadline extended to 9/28/22. Permit issued on 11/1/22. (11/1/22)
C0150-20-02	165 Merrill Place	Single Family Home	Plans received on 7/3/20 and plan check fees paid on 6/25/20. 1st plan check submitted on 6/25/20 and redlines returned on 7/5/20. Rescinded permit on 9/16/20. 2nd plan check submitted 9/28/20 and returned on 9/29/20. Issued permit on 10/27/20. Precon held on 3/17/21. Inspector dispatched to check job progress on 11/15/21 and 6/17/22. Precon with new Contractor held on 8/9/22. Contractor and team meeting on 11/2/22 to discuss next inspection request. (11/2/22)
C0158-21-01	396 E. 21st Street	Mobile Home Park	Plan check fees paid on 8/13/20 and Application for New Service submitted on 8/7/20. 1st plan check submitted on 7/30/20 and returned on 8/15/20. 2nd plan check submitted on 9/2/20 was rejected. Revised 2nd plan check submitted on 9/10/20 and returned on 9/12/20. Issued permit on 10/27/20. Precon held on 5/27/21. Extending permit for 6 months. Inspector dispatched to check job progress on 11/15/21 and 6/17/22. Owner informed Mesa Water they will have an ETA to start construction in November 2022. (10/28/22)
C0165-21-01	2110 Monrovia Avenue	Single Family Home	Plan check fees paid and Application for New Service submitted on 9/3/20. 1st plan check submitted on 9/2/20 and returned on 9/6/20. Issued permit on 9/17/20. Inspector visited site on 11/15/21 to check status of project. Waiting for Contractor to call for next inspection and extending permit for 6 months. Inspector dispatched to check job progress on 6/17/22. Spoke to Owner that they are ready to start construction in November 2022. (10/28/22)



## DEVELOPER PROJECT STATUS REPORT

PROJECT STATUS - DEVELOPER PROJECTS			
FILE NO.	PROJECT ADDRESS	PROJECT DESCRIPTION	PROJECT NOTES/STATUS
C0176-21-01	752-756 W. 19th Street	Mix Use	Application for New Service and plan check fees submitted on 12/21/20. 1st plan check submitted on 12/21/20 and returned on 12/23/20. 2nd plan check submitted 1/25/21 and returned on 2/2/21. 3rd plan check submitted on 2/15 and returned on 2/15/21. 4th plan check submitted on 11/16/21 and returned on 11/20/21. 5th plan check submitted on 11/21/21 and returned on 11/21/21. 6th plan check resubmitted on 11/23/21 and returned on 11/23/21. 7th plan check submitted on 11/29/21 and returned on 11/30/21. 8th plan check submitted on 12/3/21 and returned on 12/4/21. Permit issued on 1/10/22. Precon held on 2/22/22. Hot Tap and services installed on 4/18/22, 5/25/22, 6/15/22, 6/28/22, 7/7/22, 7/14/22, and on 7/15/22. Shutdown for abandonment performed on 7/19/22. Meters installed on 7/21/22. Shutdown to tie-in Tee on 7/26/22. Backflow placements approved on 7/27/22. Backflow tests completed on 7/28/22. Backflow placement and thrustblock placement on 8/12/22. Chlorination and pressure test completed on 8/16/22. Fireline turn-on completed on 9/6/22. (10/14/22)
C0177-21-01	2141 Orange Avenue	Single Family Home	Application for New Service and plan check fee submitted on 12/21/20 and redlines returned on 12/23/20. 2nd plan check submitted on 12/24/20 and returned on 12/24/20. Issued permit on 1/5/21. Inspector dispatched to check job progress on 6/17/22 and 11/15/21. Precon held on 9/19/22. (10/28/22)
C0183-21-01	148 E. 22nd Street	St. Mary Armenian Church	Plan check fee received on 2/4/21 and Application for New Service received on 6/22/21. 1st plan check submitted on 6/22/21 and returned on 7/3/21. 2nd plan check submitted on 9/15/21 and returned on 9/18/21. Permit issued on 11/16/21. Precon completed 2/7/22 and project to be built in 2 phases. Test shutdown on 2/11/22. Shutdown to cut-in tee completed on 2/14/22. Chlorination flush, swab, pressure test done on 2/22/22, and chlorination flush again on 2/23/22. Inspector dispatched to check job progress on 6/17/22. Precon for new phase of construction held on 9/27/22. (10/28/22)
C0188-21-01	3190 Pullman Street	Commercial Property	Application for New Service submitted on 3/1/21 and plan check fee received on 3/4/21. 1st plan check submitted on 3/2/21 and returned on 3/5/21. 2nd plan check submitted on 3/12/21 and returned on 3/14/21. Permit issued on 6/23/22. (10/28/22)

## DEVELOPER PROJECT STATUS REPORT

PROJECT STATUS - DEVELOPER PROJECTS			
FILE NO.	PROJECT ADDRESS	PROJECT DESCRIPTION	PROJECT NOTES/STATUS
C0192-21-01	1750 Santa Ana Avenue	Single Family Home	Application for New Service submitted on 4/16/21 and plan check fee received on 4/17/21. 1st plan check submitted on 5/3/21 and returned on 5/3/21. 2nd plan check submitted on 6/2/21 and returned on 6/4/21. (10/28/22)
C0194-21-01	981 Presidio Drive	Single Family Home	Application for New Service submitted on 4/20/21 and plan check fee received on 4/20/21. 1st plan check submitted on 9/7/21 and returned on 9/8/21. 2nd plan check submitted on 10/8/21 and returned on 10/10/21. Permit issued 3/7/22. Precon held on 8/11/22. (10/28/22)
C0201-21-01	3370 Harbor Boulevard (The Press)	Commercial Property	Application for New Service submitted on 5/12/21 and plan check fee submitted on 5/26/21. 1st plan check submitted on 5/12/21 and returned on 6/6/21. 2nd plan check submitted on 6/22/21 and returned on 6/25/21. 3rd plan check submitted on 8/10/21 and returned on 8/13/21. Permit issued on 6/13/22. Precon held on 7/25/22, and again with approved changed to WIP on 8/24/22. Contractor called to reprint permit documents on 10/3/22. (10/28/22)
C0202-21-01	1910 Federal Avenue	Single Family Home	Application for New Service submitted on 5/18/21 and plan check fee submitted on 5/18/21. 1st plan check submitted on 5/25/21 and returned on 6/3/21. 2nd plan check submitted on 8/30/21 and returned on 8/30/21. 3rd plan check submitted on 8/31/21 and returned on 9/1/21. Permit issued on 3/7/22. Inspector dispatched to check job progress on 6/17/22. (10/28/22)
C0206-21-01	2168 Placentia Avenue	Single Family Home	Application for New Service and plan check fee submitted on 6/11/21. 1st plan check submitted on 6/11/21 and returned on 6/13/21. 2nd plan check submitted on 6/23/21 and returned on 6/25/21. 3rd plan check submitted on 6/28/21 and returned on 6/28/21. Permit issued on 8/13/21. Precon held on 8/17/21. Edison wire relocation supervised by Mesa Water on 6/16/22. Mesa Water Supervisor met with Contractor to go over how to complete project on 9/26/22. (10/28/22)
C0207-22-01	3078 Roanoke Lane	Single Family Home	Application for New Service and plan check fee submitted on 7/6/21. 1st plan check submitted on 7/6/21 and returned on 7/9/21. 2nd plan check submitted on 12/9/21 and returned on 2/10/22. Permit issued on 2/22/22. Inspector dispatched to check job progress on 6/17/22. Precon held on 9/26/22. (10/28/22)

## DEVELOPER PROJECT STATUS REPORT

PROJECT STATUS - DEVELOPER PROJECTS			
FILE NO.	PROJECT ADDRESS	PROJECT DESCRIPTION	PROJECT NOTES/STATUS
C0208-22-01	1951 Rosemary Place	Single Family Home	Application for New Service and plan check fee submitted on 7/7/21. 1st plan check submitted on 7/7/21 and returned on 7/9/21. 2nd plan check submitted on 7/15/21 and returned on 7/15/21. Permit issued on 8/13/21. Inspector dispatched to check job progress on 11/10/21 and 6/17/22. Precon held on 8/9/22. (10/28/22)
C0210-22-01	1730 Bonaire Way	Single Family Home	Application for New Service and plan check fee submitted on 7/21/21. 1st plan check submitted on 8/3/21 and returned on 8/13/21. 2nd plan check submitted on 8/27/21 and returned on 8/27/21. Permit issued on 3/11/22. Precon held on 3/21/22. Meter upgraded and locked off on 3/28/22. Contractor was told to handle Backflow requirements on 9/16/22. (10/28/22)
C0211-22-01	274 Cecil Place	Single Family Home	Waiting for Application for New Service. plan check fee submitted on 7/21/21. 1st plan check submitted on 7/22/21 and returned on 7/30/21. 2nd plan check submitted on 10/14/21 and returned on 10/15/21. Permit issued on 12/22/21. Precon held on 9/19/22. (10/28/22)
C0213-22-01	366 Esther Avenue	Single Family Home	Application for New Service and plan check fee submitted on 7/6/21. 1st plan check submitted on 7/6/21 and returned on 7/9/21. 2nd plan check submitted on 8/19/21 and returned on 8/20/21. 3rd plan check submitted on 2/10/22 and returned on 2/10/22. Permit issued on 5/30/22. Waiting for Contractor to call for inspection. (10/28/22)
C0214-22-01	366 Ralcam Place	Single Family Home	Application for New Service submitted on 7/22/21 and plan check fee submitted on 7/29/21. 1st plan check submitted on 8/2/21 and returned on 8/2/21. 2nd plan check submitted on 9/7/21 and returned on 9/8/21. Permit issued on 7/29/22. (10/28/22)
C0215-22-01	320 Colleen Place	Single Family Home	Application for New Service submitted on 8/2/21 and plan check fee submitted on 8/20/21. 1st plan check submitted on 8/2/21 and returned on 8/20/21. 2nd plan check submitted 9/3/21 and returned on 9/5/21. 3rd plan check submitted on 2/10/22 and returned on 2/10/22. Permit issued on 3/11/22. Precon held on 3/24/22, and a precon with new Contractor held on 5/10/22. Waiting for Contractor to call for inspection. (10/28/22)

## DEVELOPER PROJECT STATUS REPORT

PROJECT STATUS - DEVELOPER PROJECTS			
FILE NO.	PROJECT ADDRESS	PROJECT DESCRIPTION	PROJECT NOTES/STATUS
C0216-22-01	2750 Harbor Boulevard	Commercial Property	Application for New Service submitted on 8/17/21 and waiting for plan check fee. 1st plan check submitted on 8/17/21 and returned on 8/20/21. 2nd plan check submitted on 8/20/21 and returned on 9/7/21. Permit issued on 8/31/22. New contractor is collecting approval package to begin the water utilities. (10/28/22)
C0227-22-01	246 Cecil Place	Single Family Home	Application for New Service submitted on 9/27/21 and plan check fee submitted on 9/28/21. 1st plan check submitted on 9/27/21 and returned on 10/9/21. Permit issued on 1/6/22. Inspector dispatched to check job progress on 6/17/22. Precon held on 9/26/22. (10/28/22)
C0228-22-01	319 E. 16th Place	Single Family Home	Application for New Service submitted on 9/29/21 and waiting on the plan check fee submittal. 1st plan check submitted on 9/30/21 and returned on 10/9/21. Revised 1st submittal and resubmitted on 10/15/21. 2nd plan check submitted on 10/26/21 and returned on 10/29/21. Permit issued on 11/30/21. Inspector dispatched to check job progress on 6/17/22. Waiting for Contractor to call for inspection. (10/28/22)
C0231-22-01	456 Esther Street	Single Family Home	Application for New Service and plan check fee submitted on 10/06/21. 1st plan check submitted on 10/06/21 and returned on 10/10/21. 2nd plan check submitted on 10/14/21 and returned on 10/15/21. Permit issued on 11/9/21. Inspector dispatched to check job progress on 6/17/22. Precon meeting held on 6/21/22. Waiting for Contractor to call for inspection. (10/28/22)
C0233-22-01	473 Ogle Street	Single Family Home	Application for New Service submitted on 10/25/21. Plan check fee submitted on 11/1/21. 1st plan check submitted on 10/25/21 and returned on 10/29/21. 2nd plan check submitted on 11/3/21 and returned on 11/5/21. Permit issued on 11/16/21. Precon held on 4/26/22. Waiting for Contractor to call for inspection. (10/28/22)
C0234-22-01	1750 Newport Boulevard	Commercial	Application for New Service submitted on 10/22/21. Plan check fee submitted on 11/15/21. 1st plan check submitted on 10/25/21 and returned on 11/18/21. 2nd plan check submitted on 11/29/21 and returned on 11/30/21. Permit issued on 6/23/22. (10/28/22)

## DEVELOPER PROJECT STATUS REPORT

PROJECT STATUS - DEVELOPER PROJECTS			
FILE NO.	PROJECT ADDRESS	PROJECT DESCRIPTION	PROJECT NOTES/STATUS
C0239-22-01	2263 Rutgers Drive	Single Family Home	Application for New Service and plan check fee submitted on 11/4/21. 1st plan check submitted on 11/4/21 and returned on 11/5/21. 2nd plan check submitted on 12/23/21 and returned to 12/24/21. 3rd plan check submitted on 2/6/22 and returned on 2/8/22. Revised 3rd plan check submitted 3/7/22 and returned on 3/8/22. Permit issued on 5/24/22. (10/28/22)
C0250-22-01	1008 W. Wilson & 2255 Canyon Drive	Two Single Family Home	Application for New Service submitted on 1/14/22 and plan check fee submitted on 1/12/22. 1st plan check submitted on 1/14/22 and returned on 1/15/22. 2nd plan check submitted on 2/7/22 and returned on 2/10/22. 3rd plan check submitted on 3/15/22 and returned on 3/18/22. 4th plan check submitted on 3/23/22 and returned on 3/26/22. Permit issued on 11/1/22. (11/1/22)
C0257-22-01	3143 Bermuda Drive	Single Family Home	Application for New Service and plan check fee submitted on 2/9/22. 1st plan check submitted on 2/6/22 and returned on 2/11/22. 2nd plan check submittal on 4/14/22 and returned on 4/15/22. Permit issued on 8/9/22. (10/28/22)
C0258-22-01	2930 Bristol Street	Commercial (The LAB)	Application for New Service and plan check fee submitted on 1/27/22. 1st plan check submitted on 3/25/22 and returned on 3/26/22. 2nd plan check submitted on 4/12/22 and returned on 4/15/22. 3rd plan check submitted on 5/27/22 and returned on 5/30/22. Permit issued on 8/8/22. (10/28/22)
C0259-22-01	530 W. Wilson Street	Apartment Complex	Application for New Service submitted on 2/14/22 and plan check fee submitted on 2/15/22. 1st plan check submitted on 2/16/22 and returned on 2/22/22. 2nd plan check submitted on 3/7/22 and returned on 3/12/22. 3rd plan check submitted on 3/21/22 and returned on 3/26/22. Permit issued on 9/27/22. (10/28/22)
C0261-22-01	2040 Paloma Drive	Single Family Home	Application for New Service submitted on 2/20/22. plan check fee submitted on 2/28/22. 1st plan check to be submitted on 2/20/22 and returned on 2/28/22. 2nd plan check submitted on 5/9/22 and returned on 5/10/22. 3rd plan check submitted on 9/8/22 and returned on 9/10/22. Permit issued on 10/14/22. (10/28/22)
C0263-22-01	257 Sierks Street	Single Family Home	Application for New Service submitted on 3/17/22 and plan check fee submitted on 3/18/22. 1st plan check submitted on 3/17/22 and returned on 3/26/22. 2nd plan check submitted on 6/9/22 and returned on 6/10/22. (10/28/22)

## DEVELOPER PROJECT STATUS REPORT

PROJECT STATUS - DEVELOPER PROJECTS			
FILE NO.	PROJECT ADDRESS	PROJECT DESCRIPTION	PROJECT NOTES/STATUS
C0264-22-01	376 16th Place	Single Family Home	Application for New Service submitted on 3/9/22 and plan check fee submitted on 3/23/22. 1st plan check submitted on 3/14/22 and returned on 3/26/22. 2nd plan check submitted on 3/31/22 and returned on 4/2/22. Permit issued on 10/24/22. (10/28/22)
C0266-22-01	3505 Cadillac Avenue, Suite F-7	Commercial	Application for New Service submitted on 12/10/21 and plan check fee submitted on 3/17/22. 1st plan check submitted on 3/24/22 and returned on 3/26/22. 2nd plan check submitted on 5/15/22 and returned on 5/16/22. Permit issued on 5/31/22. Waiting for Contractor to call for inspection. (10/28/22)
C0268-22-01	1040 Spinnaker Run	Single Family Home	Application for New Service submitted on 4/5/22 and plan check fee submitted on 4/6/22. 1st plan check submitted on 4/2/22 and returned on 4/7/22. 2nd plan check submitted on 4/14/22 and returned on 4/15/22. Permit issued on 5/23/22. (10/28/22)
C0269-22-01	1749 Newport Boulevard	Commercial	Application for New Service submitted on 3/9/22 and plan check fee submitted on 4/6/22. 1st plan check submitted on 3/9/22 and returned on 4/9/22. 2nd plan check submitted on 4/19/22 and returned on 4/20/22. Permit issued on 5/13/22. Precon held on 6/6/22. Hot-Tap done on 6/23/22. Thrustblock placement done on 6/24/22. Chlorination and pressure test completed on 6/27/22. Bac-T samples collected and tested on 6/28/22. Shutdown for abandonment performed on 6/30/22. (10/28/22)
C0270-22-01	2113 Thurin Street	Single Family Home	Application for New Service submitted on 3/18/22 and plan check fee submitted on 4/14/22. 1st plan check submitted on 3/18/22 and returned on 4/25/22. 2nd plan check submitted 10/25/22 and returned on 10/26/22.
C0271-22-01	2039 Pomona Avenue	Apartment Complex	Application for New Service submitted on 4/6/22 and plan check fee submitted on 4/19/22. 1st plan check submitted on 4/25/22 and returned on 4/29/22. 2nd plan check submitted on 5/18/22 and returned on 5/31/22. 3rd plan check submitted on 6/9/22 and returned on 6/10/22. Permit issued on 06/27/22. Precon held on 7/20/22. (10/28/22)
C0272-22-01	2941 Java Road	Single Family Home	Application for New Service and plan check fee submitted on 4/14/22. 1st plan check submitted on 4/14/22 and returned on 4/15/22. 2nd plan check submitted on 8/22/22 and returned on 8/22/22. Permit issued on 10/14/22. (10/28/22)

## DEVELOPER PROJECT STATUS REPORT

PROJECT STATUS - DEVELOPER PROJECTS			
FILE NO.	PROJECT ADDRESS	PROJECT DESCRIPTION	PROJECT NOTES/STATUS
C0273-22-01	811 Saint Clair Street	Single Family Home	Application for New Service submitted on 4/26/22 and plan check fee submitted on 4/29/22. 1st plan check submitted on 4/25/22 and returned on 4/29/22. Permit issued on 5/23/22. Waiting for Contractor to call for inspection. (10/28/22)
C0274-22-01	120 Albert Place	Apartment Complex	Application for New Service submitted on 4/19/22 and plan check fee submitted on 4/29/22. 1st plan check submitted on 4/19/22 and returned on 4/29/22. 2nd plan check submitted on 5/31/22 and returned on 5/31/22. 3rd plan check submitted on 8/22/22 and returned on 8/22/22. 6th plan check submitted on 10/28/22 and returned on 10/29/22. (10/28/22)
C0276-22-01	453 Costa Mesa Street	Single Family Home	Application for New Service submitted on 5/12/22 and plan check fee submitted on 5/12/22. 1st plan check submitted on 5/12/22 and returned on 5/20/22. 2nd plan check submitted on 6/21/22 and returned on 6/21/22. Permit issued on 8/8/22. (10/28/22)
C0278-22-01	388 Bucknell Road	Single Family Home	Application for New Service submitted on 5/21/22 and plan check fee submitted on 5/24/22. 1st plan check submittal on 6/14/22 and returned on 6/14/22. 2nd plan check submitted on 6/20/22 and returned on 6/20/22. Permit issued on 8/9/22. (10/28/22)
C0280-22-01	3303 Hyland Avenue	Tesla Charging Stations	Application for New Service submitted on 6/13/22 and no plan check fee as the infrastructure is for the City of Costa Mesa. 1st plan check submittal on 6/13/22 and returned on 6/14/22. Permit issued on 8/15/22. Precon meeting held on 9/6/22. Trench excavation inspections to supervise Edison utility construction on 10/24/22, 10/25/22, 10/26/22, 10/31/22 and 11/1/22. (11/1/22)
C0281-22-01	1789 Nantucket Place	Single Family Home	Application for New Service and plan check fee submitted on 6/16/22. 1st plan check submittal on 6/6/22 and returned on 6/17/22. 2nd Plan Check submitted 10/17/22 and returned on 10/17/22. (10/28/22)
C0282-22-01	Fairview Road Medians	OC405 - Medians for City of Costa Mesa	Application for New Service submitted on 6/20/22 and no plan check fee as the infrastructure is for the City of Costa Mesa. 1st plan check submitted on 10/12/22 and returned on 10/16/22. (10/28/22)

## DEVELOPER PROJECT STATUS REPORT

PROJECT STATUS - DEVELOPER PROJECTS			
FILE NO.	PROJECT ADDRESS	PROJECT DESCRIPTION	PROJECT NOTES/STATUS
C0283-22-01	2167 Miner Street	Two Single Family Home	Application for New Service submitted on 6/21/22 and plan check fee submitted on 6/30/22. 1st plan check submittal on 6/23/22 and returned on 7/18/22. 2nd plan check submittal on 7/18/22 and returned on 7/19/22. (10/28/22)
C0286-22-01	2004 Meyer Place	Single Family Home	Application for New Service submitted on 7/22/22 and plan check fee submitted on 7/29/22. 1st plan check submitted on 7/19/22 and returned on 8/7/22. 2nd plan check submitted on 10/2/22 and returned on 10/2/22. Permit issued on 10/24/22. (10/28/22)
C0287-22-01	2050 National Ave	Single Family Home	Waiting for Application for New Service and plan check fee submitted on 7/29/22. Waiting for 1st plan check to be submitted. (10/28/22)
C0288-23-01	834 Saint Clair Street	Single Family Home	Application for New Service submitted on 8/1/22 and plan check fee submitted on 8/3/22. 1st plan check submitted on 7/21/22 and returned on 8/7/22. 2nd plan check submitted on 9/14/22 and returned on 9/18/22. Permit issued on 10/4/22. (10/28/22)
C0289-23-01	901 Victoria Street	Single Family Home	Application for New Service submitted on 7/17/22 and plan check fee submitted on 7/25/22. 1st plan check submitted on 8/24/22 and returned on 8/28/22. 2nd Plan Check submitted 8/31/22 and returned on 9/2/22. (10/28/22)
C0290-23-01	1097 Daniel Drive	Single Family Home	Application for New Service submitted on 7/30/22 and waiting for plan check fee to be submitted. 1st plan check submitted on 8/24/22 and returned on 8/28/22. 2nd plan check submitted on 8/31/22 and returned on 9/2/22. 3rd plan check submitted on 9/9/22 and returned on 9/10/22. Permit issued on 10/17/22. (10/28/22)
C0291-23-01	2275 Newport Blvd	Commercial Property	Application for New Service submitted on 8/3/22 and waiting for plan check fee to be submitted. 1st plan check submitted on 8/1/22 and returned on 8/7/22. 2nd plan check submitted on 8/8/22 and returned on 8/21/22. 3rd plan check submitted on 8/23/22 and returned on 8/23/22. 4th plan check submitted on 8/24/22 and returned on 8/24/22. (10/28/22)
C0292-23-01	660 Beach Street	Single Family Home	Application for New Service submitted on 8/3/22 and waiting for plan check fee to be submitted. Waiting for 1st plan check to be submitted. (10/28/22)



## DEVELOPER PROJECT STATUS REPORT

PROJECT STATUS - DEVELOPER PROJECTS			
FILE NO.	PROJECT ADDRESS	PROJECT DESCRIPTION	PROJECT NOTES/STATUS
C0293-23-01	184 E. 20th Street	Single Family Home	Waiting for Application for New Service and plan check fee to be submitted. 1st plan check submitted on 8/12/22 and returned on 8/21/22. 2nd and 3rd plan check submitted on 8/22/22 and both returned on 8/22/22. Permit issued on 9/19/22. (10/28/22)
C0294-23-01	2017 Baltra Place	Single Family Home	Application for New Service submitted on 8/4/22 and plan check fee submitted on 8/9/22. 1st plan check submitted on 8/8/22 and returned on 8/21/22. 2nd plan check submitted on 8/24/22 and returned on 8/24/22. 3rd plan check submitted 9/1/22 and returned on 9/2/22. Permit issued on 10/26/22. (10/28/22)
C0296-23-01	1109 Valley Circle	Single Family Home	Application for New Service submitted on 8/16/22 and plan check fee submitted on 8/18/22. 1st plan check submitted on 9/27/22 and returned on 10/16/22. 2nd plan check submitted on 10/19/22 and returned on 10/22/22. (10/28/22)
C0297-23-01	2401 Windward Lane	Single Family Home	Application for New Service submitted on 8/23/22 and plan check fee submitted on 8/29/22. 1st plan check submitted on 8/18/22 and returned on 8/29/22. 2nd plan check submitted on 9/7/22 and returned on 9/8/22. Permit issued on 10/4/22. (10/28/22)
C0298-23-01	330 E. 17th Street	Commercial (Country Club)	Application for New Service submitted on 8/23/22 and plan check fee submitted on 8/23/22. 1st plan check submitted on 9/28/22 and returned on 10/2/22. 2nd plan check submitted on 10/11/22 and returned on 10/12/22. (10/28/22)
C0300-23-01	436 16th Place	Single Family Home	Application for New Service submitted on 9/1/22 and plan check fee submitted on 8/9/22. 1st plan check submitted on 9/1/22 and returned on 9/4/22. 2nd plan check submitted on 9/7/22 and returned on 9/8/22. (10/28/22)
C0301-23-01	1993 Church Street	Apartment Complex	Application for New Service submitted on 9/9/22 and plan check fee submitted on 9/14/22. 1st plan check submitted on 9/9/22 and returned on 9/18/22. 2nd plan check submitted on 9/29/22 and returned on 10/2/22. 3rd plan check submitted on 10/9/22 and returned on 10/10/22. 4th plan check submitted on 10/21/22 and returned on 10/23/22. (10/28/22)
C0302-23-01	1375 Logan Ave, Suite F	Commercial/Industrial	Application for New Service submitted on 9/8/22 and plan check fee on 9/18/22. 1st plan check submitted on 9/24/22 and returned on 9/25/22. 2nd plan check submitted on 9/28/22 and returned on 10/2/22. Permit issued on 10/31/22. (10/28/22)

## DEVELOPER PROJECT STATUS REPORT

PROJECT STATUS - DEVELOPER PROJECTS			
FILE NO.	PROJECT ADDRESS	PROJECT DESCRIPTION	PROJECT NOTES/STATUS
C0303-23-01	984 El Camino Drive	Two Story Fourplex	Application for New Service submitted on 8/28/22 and plan check fee on 9/14/22. 1st plan check submitted on 9/13/22 and returned on 9/25/22. 2nd plan check submitted on 9/29/22 and returned on 10/2/22. Permit issued on 10/31/22. (10/28/22)
C0304-23-01	2845 Mesa Verde Drive E	Church	Application for New Service submitted on 9/24/22 and waiting for plan check fee. 1st plan check submitted on 9/24/22. (10/28/22)
C0305-23-01	461 Cabrillo Drive	Single Family Home	Application for New Service submitted on 9/28/22 and plan check fee submitted on 9/27/22. 1st plan check submitted on 9/28/22 and returned on 10/2/22. Permit issued on 10/24/22. (10/28/22)
C0306-23-01	830 Sonora Road	Single Family Home	Application for New Service submitted on 10/1/22 and plan check fee submitted on 10/14/22. Waiting for 1st plan check submittal. (10/28/22)
C0307-23-01	1968 Raymond Avenue	Single Family Home	Application for New Service submitted on 10/12/22 and plan check fee submitted on 10/14/22. 1st plan check submitted on 10/21/22 and returned on 10/23/22.
C0308-23-01	1814 Pitcairn Drive	Single Family Home	Application for New Service and plan check fee submitted on 10/18/22. Waiting for 1st plan check submittal. (10/23/22)
C0309-23-01	2709 Albatross Drive	Single Family Home	Application for New Service submitted on 10/18/22 and plan check fee submitted on 10/25/22. 1st plan check submitted on 10/20/22 and returned on 10/25/22. (10/28/22)
C0310-23-01	257 Esther Street	Single Family Home	Application for New Service submitted on 10/20/22 and waiting for plan check fee submittal. 1st plan check submitted on 10/20/22. (10/28/22)
C0311-23-01	159 Albert Place, Unit B	Single Family Home	Application for New Service submitted on 10/20/22 and plan check fee submitted on 10/21/22. Waiting on 1st plan check submittal. (10/28/22)
C0312-23-01	466 E. 16th Street	Single Family Home	Application for New Service and plan check fee submitted on 10/17/22. 1st plan check submitted on 10/17/22 and returned on 10/23/22. (10/28/22)
C0313-23-01	1921 Harbor Blvd	Commercial	Application for New Service and plan check fee submitted on 10/25/22. 1st plan check submitted on 10/26/22. (10/28/22)

# MESA WATER AND OTHER AGENCY PROJECTS STATUS REPORT

October 2022

**Project Title:** Pipeline Testing Program

**File No.:** MC 2141

**Description:** Implement Resolution No. 1525 Replacement of Assets to annually perform non-destructive testing of 1% of the distribution system, and destructive testing of segments that are shown to have less than 70% of original wall thickness by non-destructive testing.

**Status:** Three (3) miles of AC pipe constructed in 1956 were selected for non-destructive wall thickness measurement in January 2019. The report was received in February 2019. Five (5) AC pipe samples were sent to the testing lab in May 2019, and the wall thickness measurement report was received in June 2019. With more data collected from AC pipe samples, a proposed update of Resolution No. 1442 Replacement of Assets was approved by the Board in October 2019. Staff developed a process for classifying pipeline breaks, and provided a class to the Distribution crews in November 2019. Four (4) AC pipe samples collected during valve replacements were sent for EDS testing in January 2020. Lab reports were received in March 2020 and evaluation of the lab results was received in June 2020. MWDOC performed approximately forty (40) miles of leak detection and found one (1) suspected pipeline leak. Staff performed a follow up leak detection and could not replicate the suspected leak. Thirteen (13) AC pipe samples collected by staff during valve replacements and break responses were sent for wall thickness measurement, EDS testing, and remaining useful life estimates. Wall thickness lab reports and useful life estimate report were received in February 2021. MWDOC staff performed thirty (30) miles of leak detection for main lines and service laterals in January 2021. A report of their findings found no mainline leaks. Thirty (30) additional miles of leak detection was received in March 2021. No mainline leaks were reported. Fourteen (14) samples of AC Pipe were collected as part of valve and hydrant replacements and were shipped to the lab for wall thickness measurements in January 2022. The report was received in April 2022 and no pipeline replacements were recommended. Leak detection for ninety (90) miles of main line started in April 2022 and is continuing. The report was received in June 2022. No suspected mainline leaks were reported. AC Pipe and samples collected by the contractor as part of the Wilson Street Pipeline Replacement were shipped to the lab for wall thickness measurements in April 2022. The report was received in July 2022. No pipeline replacements were recommended in the report. Preliminary findings of a relationship between AC pipeline wall hardness and type of break are being evaluated. (10/19/22)

**Project Title:** Chandler & Croddy Wells and Pipeline Project

**File No.:** M18-113

**Description:** Design, documentation, permitting, and construction of two (2) new wells located on Chandler Avenue and Croddy Way in the City of Santa Ana and the distribution pipeline connecting the wells to Mesa Water's supply system.

**Status:** The Chandler and Croddy Wells and Pipeline Project Team includes Design Engineer TetraTech, Construction Manager Butier Engineering, and Community

## MESA WATER AND OTHER AGENCY PROJECTS STATUS REPORT

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Outreach Consultant Murakawa & Associates. The project has four (4) phases, with a construction bid package for each phase. The status of each phase is below.

Phase 1 Demolition: Demolition of the existing office buildings at the well site properties was awarded to Standard Demolition in July 2020 and was completed in October 2020.

Phase 2 Well Drilling: Well Drilling was awarded to Zim Industries dba Bakersfield Well & Pump in August 2020. Permits for well drilling were received from Orange County Health Care Agency (OCHCA) in October 2020. Mobilization for drilling at the Croddy Well site started in October 2020. Sound walls were constructed at both sites. Croddy Well drilling is complete. Test pumping produced 4,000 gallons per minute. Water quality depth and well blend sample results indicate good water quality. Chandler Well pilot hole was drilled and samples for the aquifer and the groundwater indicate good water quality to 970 feet. The pilot hole reaming and casing installing was completed in May 2021. Test pumping of Chandler Well produced 4,320 gallons per minute. Water quality depth samples and well blend samples indicate good water quality.

Phase 3 Well Equipping: A contract award to Gateway Pacific was approved at the February 2021 Board meeting. A project team kickoff meeting was held in March 2021. The team has identified the long lead time items, and is in the submittal process for these items. Mobilization occurred in May 2021. Underground work and concrete forming is mostly complete at both sites. This was facilitated by the receipt of the long awaited SCE permit for the Chandler Well site in March 2022. Well pedestals have been completed and approved by OCHCA. Permits from AQMD for the backup generators and ammonia scrubbers have been issued. Long lead time items affected by the global supply chain continue to arrive. Most of the instrumentation has been received. Chemical tanks were received and set in the chemical facilities in February 2022. Backup diesel generators were received and set in March 2022. The well pumps passed witness testing in February 2022. The electrical buildings, well buildings, and site perimeter walls at both sites are constructed and equipment is being installed. The chemical skids were delivered in July 2022. The Variable Frequency Drives (VFDs) are expected to be the last critical equipment to be delivered in December 2022.

Phase 4 Pipeline: The Board awarded a construction contract with Ferreira Construction at the April 2021 Committee meeting. Notice to Proceed with the potable water transmission pipeline construction was issued in June 2021. A preconstruction meeting was held in June 2021. The team identified the long lead time items and is in the submittal process. Encroachment permits were obtained by the contractor from the City of Santa Ana in August 2021. The contractor potholed the pipeline alignment to confirm the location and depths to buried utilities in the area. A minor realignment of the Chandler Pipeline was designed to avoid unexpected natural gas pipeline and services. Materials for the Croddy Storm Drain arrived in December 2021, and construction of the Croddy Storm Drain was completed in March 2022. Poor soil conditions were encountered during the Croddy Storm Drain construction, and the project team is evaluated alternate shoring and dewatering methods for the Croddy Pipeline. Materials for the 30" and 16" transmission lines arrived in January and February 2022. Construction of the 30" transmission pipeline on MacArthur Boulevard began in March 2022, and is progressing from Croddy Way to the tie in to the distribution system at MacArthur and Hyland. Two new valves were installed at McArthur and Hyland on

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October 12, 2022 to facilitate the tie in. Construction of the 30" pipeline in Croddy Way began at the Croddy Well No. 14 site in July 2022 and is progressing to MacArthur Boulevard. Construction of the 16" pipeline between the Chandler and Croddy Wells began in September 2022, at Croddy Well No.14 and is proceeding north through the intersection of Croddy and Segerstom Avenue. (10/19/22)

**Project Title:** SCADA Control Room and Wet Labs Upgrade Project

**File No.:** M20-105

**Description:** Relocation of the SCADA Control Room and laboratory, including the addition of an education center.

**Status:** In November 2019, the Board directed staff to proceed with Design Concept #2 of the Mesa Water Reliability Facility (MWRF) Outreach Center. Mesa Water obtained a cost proposal from IBI Group. The Scope of Work also incorporates the design of two MWRF spare parts storage buildings (located at the MWRF) and wells spare parts storage building (located at Well No. 7) as part of the design services. The Board approved this item at the April 2020 Board meeting. The pre-design kick-off meeting was held in April 2020. The conceptual design was reviewed in June 2020 and preliminary cost estimate discussed in July 2020. At the August 2020 Committee meeting, the Mesa Water Education Center building concept was approved by the Board. Additionally, a contract was awarded to Mad Systems for the exhibit design. In September 2020, a final design kick-off meeting was held with the architect and exhibit design teams. In October 2020, the Mesa Water team toured the Albert Robles Center for Water Recycling and Environmental Learning with Mad Systems. In October 2020, the design team held a site visit at the MWRF to discuss landscaping and courtyard concepts. A preliminary landscaping concept was received in November 2020. The 50% design submittal was received in December 2020. The comments to the submittal were discussed during progress meetings in January 2021 and February 2021. 50% Construction Documents were submitted in March 2021. The project team held detailed design meetings regarding storage buildings, the IT Server Room, and transitional plans to keep the MWRF in service during construction. In June 2021, staff reviewed and selected finishes for the Education Center and Administration Building. Transitional plans to keep the MWRF in service were finalized and the delivery and setup of the temporary facilities began in October 2021. Mesa Water received proposals for construction management services for the project in early June 2021. A construction manager was selected in June 2021 and they have begun reviewing construction documents. The draft 100% Construction Documents were submitted in July 2021. Staff reviewed the submittal and provided comments. The revised Construction Documents were submitted in September 2021. The Request for Bid for construction was sent out in September 2021 and bids were received in October 2021. Three (3) bids were received from qualified contractors, and the Board awarded a contract to Hamel Contracting, Inc. at the October 2021 Committee meeting. The kick-off meeting was held in November 2021. The contractor has completed the Administration Building half-block removal, existing CMU infill, and the demising wall; SW Storage Building CMU

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walls and embeds; and Well No. 7 Storage Building over excavation, compaction, and building foundation rebar. The contractor is currently working on the Administration Building Electrical Rough ins, HVAC Rough ins, and saw cut and frames for new openings; SW Storage Building grout for walls and slab on grade; and the Well No. 7 Storage Building foundation. (10/13/22)

**Project Title:** Wilson Street Pipeline Replacement Project

**File No.:** M21-220A

**Description:** Design, documentation, and permitting for replacement of pipeline in Wilson Street between Newport Boulevard and Harbor Boulevard.

**Status:** Scope of Work and Request for Quote for the design, documentation, and permitting for the Wilson Street Pipeline Replacement Project was prepared and sent to the design consultants in July 2020. Received five (5) proposals in August 2020. Selected Water Systems Consultants, Inc. to prepare the design. The kick-off meeting was held in August 2020. Technical Memorandum No. 1, providing alternative pipeline layouts, was submitted for review in October 2020. The 50% Design package was submitted for review in December 2020. The comments to the submittal were analyzed and discussed in February 2021. The consultant completed the 90% Design Submittal in March 2021. The Request for Bid was sent out to contractors in March 2021. Eight (8) bids were received in April 2021. The Board awarded a construction contract to J.A. Salazar at the May 2021 Board meeting. The contract with J.A. Salazar was executed and the pre-construction meeting for the project was held in June 2021. The pre-construction meeting with the City of Costa Mesa was held in August 2021 and the contractor started potholing in August 2021. Following review of the potholing results, the installation of the mainline started in October 2021. The contractor has completed the installation of the 12-inch PVC line in Wilson Street from Harbor Boulevard to Newport Boulevard, has constructed all of the tie-ins to the distribution system, and has completed all service line connections to the new 12-inch line. The project is complete and is being closed. (10/13/22)

**Project Title:** 1951 Cohort Pipeline Replacement Project

**File No.:** M21-220A

**Description:** Design, documentation, and permitting for replacement of 3.5 miles of pipeline in Hamilton Street, Pomona Avenue, Wallace Avenue, Anaheim Avenue, and Maple Avenue.

**Status:** Scope of Work and Request for Proposal for providing Construction Management (CM) Services for the Wilson Street and 1951 Cohort Pipeline Replacement Projects sent out to On-Call Consultants in November 2020. Five (5) proposals received in December 2020. CDM Smith was selected to provide the CM Services.

Scope of Work and Request for Proposal for providing design services for the 1951 Cohort Pipeline Replacement sent out to on-call consultants in December 2020. Two (2) proposals were received in December 2020. Tetra Tech was selected to prepare the

## MESA WATER AND OTHER AGENCY PROJECTS STATUS REPORT

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design. The project kick-off meeting was held in February 2021. The Consultant delivered Technical Memorandum No. 1 – Alignment Options and Recommendations and the Preliminary Design Report in July 2021. Mesa Water staff has reviewed Technical Memorandum No. 1 and the Preliminary Design Report. The project's 50% Design Submittal was submitted in October 2021 and reviewed by Mesa Water staff. The project team is currently working to complete the 90% Design Submittal. The construction of the 1951 Cohort Pipeline Replacement Project has been moved to the years following the CIPR Program. (10/13/22)

**Project Title:** Mainline Valve Replacement Project Phases I through IV

**File No.:** M21-220C

**Description:** Design, documentation, and permitting for replacement of mainline valves within the distribution system per the Mainline Valve Spacing Policy.

**Status:** At the October 2020 Board meeting, the Mainline Valve Spacing Policy was approved by the Board. A Scope of Work and Request for Quote for the design, documentation, and permitting for the Mainline Valve Replacement Project was prepared and was sent to on-call design consultants in October 2020. Four (4) proposals were received in November 2020. Tetra Tech was selected to prepare the final design. The project kick-off meeting was held in January 2021. The Consultant developed the project's permit plan. The 50% Design Submittal was delivered for review in May 2021. Mesa Water staff has completed the testing of shutdowns required for the Phases 1 and 2 valve replacement in September 2021. The Consultant submitted the 90% Design Submittal for Phase 1 in October 2021. Staff reviewed the Phase 1 90% and 100% Design Submittals. A Request for Bid for Phase 1 was sent out in January 2022 and a pre-bid meeting was held in January 2022. Seven (7) bids were received from qualified contractors in February 2022. Mesa Water staff reviewed the bids and checked references of the low bid contractor. At the February 2022 Committee meeting, the Board awarded a contract to Big Ben Engineering. The pre-construction meeting for Phase 1 of the project was held in April 2022. Construction of Phase 1 began in July 2022. The Contractor has completed the replacement of 47 mainline valves to date. For the Phase 2 design, the design documents were completed in June 2022. The Request for Bid for Phase 2 will be held until construction bids have been received for the Reservoirs 1 and 2 Pump Station Upgrades Project. (10/13/22)

**Project Title:** Reservoirs 1 and 2 Pump Station Upgrades Project

**File No.:** M21-210B2

**Description:** The Reservoir Upgrades Project has several components to increase the efficiency and reliability of Reservoirs 1 and 2: Chemical storage and feed systems (sodium hypochlorite and aqueous ammonia) to help reduce nitrification issues in the distribution system; Pump replacement and conversion of drivers from gas engines to electrical motors; Upgrades to reservoir electrical service through SCE; Installation of diesel generator systems to power the reservoirs in the event of an emergency; Miscellaneous system rehabilitation and upgrades including electrical gear replacement, pipeline rehabilitation, pipeline modifications, and instrument replacement based on the

## MESA WATER AND OTHER AGENCY PROJECTS STATUS REPORT

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results of site visits and related analyses; and Slurry Dewatering Pit upgrades located at the Reservoir 1 site.

**Status:** Following the approval of the recommendations of the Water, Power, and Supply Chain Reliability Assessment, Mesa Water developed a design Scope of Work for the Reservoirs 1 and 2 Upgrades Project. A proposal was solicited from a CIPR on-call design consultant and the project's Preliminary and Final Design kicked off in May 2021. A site visit for the project was held with the consultant in May 2021. The project team performed a 3-D scan of Reservoirs 1 and 2 in June 2021. The consultant delivered a draft version of Technical Memorandum No.1 – Reservoir 1 Site Master Plan and the draft Permit Plan in July 2021. Following Mesa Water's review of TM1 and the Permit Plan, the consultant began work on the Preliminary Design Report. The Preliminary Design Report was delivered in November 2021 and the Preliminary Design Report Workshop was held in September 2021. The design team submitted the 60% Design Submittal in December 2021. Staff reviewed and provided comments on the 60% Design Submittal. The 90% Design Submittal was received in March 2022. Staff has reviewed the submittal and provided comments to the design team. The 100% submittal was received in May 2022. The project team is reviewing the final electrical design elements prior to releasing this project for bid. The Request for Bid is scheduled to be released to five pre-qualified contractors in October 2022. (9/20/22)

**Project Title:** Excavation Slurry Dewatering Pit Project

**File No.:** M21-250D

**Description:** Design, documentation, and permitting for a dewatering process that will be constructed in Mesa Water's Operations Yard to provide dewatering for the hydrovac excavation slurry.

**Status:** A Scope of Work and Request for Quote for the design, documentation, and permitting for the Excavation Slurry Dewatering Pit Project was prepared and sent to on-call design consultants in October 2020. Following selection of an on-call design consultant, the kick-off meeting and site visit were held in November 2020. The draft memo was submitted for review in February 2021 and was reviewed by Mesa Water staff. Mesa Water staff has provided direction and the design of the Dewatering Pit is included in the Scope of Work for the Reservoirs 1 and 2 Pump Station Upgrades Project. The Final Technical Memorandum was submitted for review in June 2021. The Dewatering Pit will be designed and constructed as part of the Reservoirs 1 and 2 Pump Station Upgrades Project. (10/13/22)

**Project Title:** Operational IT Infrastructure Security Project

**File No.:** M21-250F099kilo

**Description:** The project will align the Operational IT infrastructure and management model with Mesa Water enterprise IT system standards and CISA recommendations.

**Status:** The project kick-off meeting was held in May 2021. The new servers, UPS, and isolated network have been installed and configured. The project team has procured the required switches and equipment. They are currently configuring



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monitored devices for SolarWinds, building SolarWinds reports and notifications, and configuring network equipment for the Emergency Operations Center server. (9/20/22)

# Water Quality Call Report

## September 2022

**Date:** 9/1/2022  
**Source:** Phone/Visit  
**Address:** 1206 Las Arenas  
**Description:** Customer reported discolored water with sediments.

**Outcome:** Water from the outside hose bib as well as the kitchen sink were checked and both had sediments in the line. The meter was checked and a newly installed angle stop was found. The lateral and customer's lines were flushed until clear. Chlorine residual was within normal range.

**Date:** 9/15/2022  
**Source:** Phone  
**Address:** 2275 Mesa Verde Drive, #E105  
**Description:** Customer reported the water having sulfur odor and not tasting good.

**Outcome:** Water from the front hose bib and inside the home were checked. No odor was detected from any of the water samples and the customer agreed. Discussed possibility of the drains off gassing and how to disinfect the drains.

**Date:** 9/21/2022  
**Source:** Phone  
**Address:** 2519 Kincaid Drive, #207  
**Description:** Customer reported cloudy looking water from all fixtures in the home.

**Outcome:** The water from the front hose bib had entrained air which cleared up after a few minutes. Checked chlorine residual and pH which were within normal range. Assured customer that the entrained air is not harmful and the water meets all drinking water standards.

**Date:** 9/30/2022  
**Source:** Phone  
**Address:** 3107 Sumatra Place  
**Description:** Customer called to report her water having a metallic taste.

**Outcome:** Informed the customer that Mesa Water does not conduct special water quality sampling at customers' homes. Assured customer the water meets all state and federal drinking standards. Explained to her about Mesa Water's comprehensive water monitoring program and let her know that we have made no operational changes. Customer declined a site visit.

# Payment Listing by Class

9/1/2022 - 9/30/2022

Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount
JOHN ARIAS	CASH	09/14/22	91422	EDUCATION	\$297.00
	<b>1</b>				<b>\$297.00</b>
ROSANNA INC DBA AVENUE OF THE ARTS HOTEL	000007128	09/08/22	09082022	ROOM RENTAL	\$1,000.00
	<b>1</b>				<b>\$1,000.00</b>
SWEENEY COACHING GROUP	000007176	09/16/22	1110	CONSULTING	\$10,000.00
	<b>1</b>				<b>\$10,000.00</b>
ZAYO GROUP LLC	000007194	09/16/22	202208003547	AWS CIRCUIT	\$2,231.56
		09/16/22	202209003547	AWS CIRCUIT	\$2,265.03
	<b>1</b>				<b>\$4,496.59</b>
<b>Total</b>	<b>4</b>				<b>\$15,793.59</b>
<b>CAPITAL</b>					
BUTIER CONSULTING ENGINEERS	000007083	09/01/22	C010MWD10	M21-250A1 JULY CONSULTING FEES	\$37,089.68
	000007199	09/22/22	C009 MWD	M21-250A1 - JUNE 2022	\$46,375.00
	000007263	09/29/22	660941940-00001	M18-100 CRODDY & CHANDLER	\$73,666.21
	<b>3</b>				<b>\$157,130.89</b>
CDM SMITH, INC	000007197	09/16/22	90155614	M21-220A	\$2,431.00
	000007213	09/22/22	90159901	M21-220C - CONSULTING	\$22,972.50
		09/22/22	90157588	M21-220C CONSULTING	\$9,407.50
<b>2</b>				<b>\$34,811.00</b>	
DITCH WITCH SOUTHERN CALIFORNIA	000007219	09/22/22	463955	REPAIRS	\$1,617.42
	<b>1</b>				<b>\$1,617.42</b>
FERREIRA COASTAL CONSTRUCTION CO.	000007080	09/01/22	8	M18-100 CONSULT JULY 22	\$319,047.13
	000007137	09/16/22	9	M18-100 AUGUST CONSULTING	\$239,764.69
	<b>2</b>				<b>\$558,811.82</b>
GATEWAY PACIFIC CONTRACTORS, INC.	000007264	09/29/22	15	M18-100 CHANDLER & CRODDY	\$508,478.95
	<b>1</b>				<b>\$508,478.95</b>
HAMEL CONTRACTING, INC.	0183255	09/15/22	8	M21-250A1 SCADA ROOM	\$190,006.48

# Payment Listing by Class

9/1/2022 - 9/30/2022

Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount
	1				\$190,006.48
MURAKAWA COMMUNICATIONS, INC.	000007234	09/22/22	MESA WATER-26	M20-109	\$21,077.18
	1				\$21,077.18
NV5, INC.	000007291	09/29/22	286383	M21-220B APRIL-JULY CONSULT	\$695.00
	1				\$695.00
TESCO CONTROLS INC	000007297	09/29/22	0077501-IN	CONSULTING	\$1,741.82
	1				\$1,741.82
TETRA TECH, INC	000007256	09/22/22	51935021	M18-100	\$2,330.00
		09/22/22	51934456	M21-220A	\$1,420.00
		09/22/22	51927349	M21-220C	\$6,570.00
		09/22/22	51934458	M21-220C PLASTIC SVC LINE	\$16,287.50
	000007298	09/29/22	51938251	M21-220C CONSULT	\$1,850.00
		09/29/22	51938250	M21-220C CONSULT	\$2,815.00
		09/29/22	51947262	M21-220D CONSULT	\$14,155.00
	2				\$45,427.50
<b>Total CAPITAL</b>	<b>15</b>				<b>\$1,519,798.06</b>
<b>CHECK SIGNATURE EXEMPT</b>					
SOUTHERN CALIFORNIA EDISON CO	000007198	09/20/22	700461094089A UG22	ELECTRICITY JULY-AUG	\$211,964.57
	1				\$211,964.57
<b>Total CHECK SIGNATURE EXEMPT</b>	<b>1</b>				<b>\$211,964.57</b>
<b>DEPARTMENT EXPENSE</b>					
4 IMPRINT	000007284	09/29/22	10222839	PROMO WEAR	\$833.30
	1				\$833.30
ACWA JOINT POWERS INSURANCE AUTHORITY	000007201	09/22/22	100122	OCTOBER 2022	\$140.42
	1				\$140.42
CA DEPT OF JUSTICE	000007143	09/16/22	596932	JULY CHARGES	\$64.00
	000007211	09/22/22	603036	FINGERPRINTING	\$32.00
	2				\$96.00
CALPERS BENEFIT PAYMENTS	CASH	09/27/22	0927221	CALPERS	\$46,999.96
		09/27/22	9272022	CALPERS	\$30,506.27
		09/01/22	16938678	SEPT PA HEALTH	\$6,784.33
		09/01/22	16938679	SEPT HEALTH	\$59,478.38

# Payment Listing by Class

9/1/2022 - 9/30/2022

<b>1</b>					<b>\$143,768.94</b>
COLONIAL LIFE & ACCIDENT INS	000007149	09/16/22	8892333090751 4	INSURANCE PREMIUM SEPT 7	\$184.49
		09/16/22	8892333082439 2	AUGUST 1 -12	\$184.49
	000007317	09/29/22	8892333100562 9	OCT 5 2022	\$184.49
<b>2</b>					<b>\$553.47</b>
COSTA MESA CHAMBER OF COMMERCE	000007215	09/22/22	15821	STATE LUNCHEON	\$500.00
<b>1</b>					<b>\$500.00</b>
GUARDIAN	000007088	09/01/22	00430941922	SEPTEMBER PREMIUM	\$5,890.59
<b>1</b>					<b>\$5,890.59</b>
HOOVER PRINTING	000007158	09/16/22	98395	JULY AUGUST CONSULTING	\$200.00
	000007225	09/22/22	98433	JULY AUGUST NEWLETTER	\$2,494.41
		09/22/22	98591	SEPT - OCT NEWLETTER	\$250.00
<b>2</b>					<b>\$2,944.41</b>
ORANGE COUNTY EMPLOYEES ASSN	000007133	09/08/22	81722	PAY DATE 8/17/22	\$295.20
		09/08/22	083122	PAY DATE 8/31/22	\$295.20
<b>1</b>					<b>\$590.40</b>
RED WING BUSINESS ADVANTAGE ACCT	000007240	09/22/22	793-1-22151	SAFETY BOOTS	\$200.00
		09/22/22	854-1-20430	SAFETY BOOTS	\$200.00
		09/22/22	854-1-20062	SAFETY BOOTS	\$200.00
<b>1</b>					<b>\$600.00</b>
SHARON D BRIMER	000007130	09/08/22	07172022	JUNE CONSULTING	\$579.35
<b>1</b>					<b>\$579.35</b>
TASC	000007178	09/16/22	IN2494409	AUGUST BILLING	\$143.28
<b>1</b>					<b>\$143.28</b>
URBAN WATER INSTITUTE	000007100	09/01/22	07052022	SPONSORSHIP	\$1,500.00
<b>1</b>					<b>\$1,500.00</b>
VISION SERVICE PLAN - (CA)	000007103	09/01/22	8158833269	SEPTEMBER PREMIUM	\$1,300.69
	000007247	09/22/22	816113624	OCTOBER COVERAGE	\$1,214.26
<b>2</b>					<b>\$2,514.95</b>
VISTA DEL VERDE LANDSCAPE	000007186	09/16/22	36821	MAINTENANCE SVC	\$2,743.79
<b>1</b>					<b>\$2,743.79</b>

# Payment Listing by Class

9/1/2022 - 9/30/2022

Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount
<b>Total DEPARTMENT EXPENSE</b>	<b>19</b>				<b>\$163,398.90</b>
<b>DIRECTOR CHECKS</b>					
JAMES FISLER	CASH	09/28/22	92822	INTERNET/FAX	\$139.98
	<b>1</b>				<b>\$139.98</b>
MARICE DEPASQUALE	CASH	09/28/22	92822	COMMUNICATION	\$2,891.12
	<b>1</b>				<b>\$2,891.12</b>
<b>Total DIRECTOR CHECKS</b>	<b>1</b>				<b>\$3,031.10</b>
<b>EMPLOYEE CHECKS</b>					
RICARDO SEPULVEDA	CASH	09/14/22	91422	EDUCATION	\$70.00
	<b>1</b>				<b>\$70.00</b>
<b>Total EMPLOYEE CHECKS</b>	<b>1</b>				<b>\$70.00</b>
<b>FINANCIAL OBLIGATIONS</b>					
US BANK	000007101	09/01/22	6568522	COPS ADMIN FEES	\$2,500.00
	<b>1</b>				<b>\$2,500.00</b>
<b>Total FINANCIAL OBLIGATIONS</b>	<b>1</b>				<b>\$2,500.00</b>
<b>GENERAL AND ADMINISTRATIVE</b>					
ACCO ENGINEERED SYSTEMS, INC.	000007266	09/29/22	20263356	REPAIRS	\$18,015.00
	<b>1</b>				<b>\$18,015.00</b>
AQUENT	000007109	09/08/22	190-55536	CONSULTING	\$175.00
	<b>1</b>				<b>\$175.00</b>
AT&T MOBILITY	000007204	09/22/22	287306005081X 0915202	AUGUST BILLING	\$239.05
	<b>1</b>				<b>\$239.05</b>
BIG BEN INC.	000007271	09/29/22	1	M21-220C CONSULT	\$31,334.33
	<b>1</b>				<b>\$31,334.33</b>
BLACK & VEATCH	000007136	09/16/22	1376547	M21-220B JNA - JULY 22	\$44,353.75
	<b>1</b>				<b>\$44,353.75</b>
BLUECOSMO SATELLITE COMMUNICATIONS	000007142	09/16/22	BU01488125	SATELLITE PHONE SVC	\$103.00
	000007207	09/22/22	BU01476901	JULY SERVICE	\$103.00
	000007272	09/29/22	BU01490243	SATELLITE PHONE SVC	\$104.55
	<b>3</b>				<b>\$310.55</b>
BOLLAND AND ASSOCIATES	000007208	09/22/22	220308	CONSULTING	\$450.00
		09/22/22	220309	CONSULTING	\$1,400.00

# Payment Listing by Class

9/1/2022 - 9/30/2022

Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount
<b>1</b>					<b>\$1,850.00</b>
BRENDA DEELEY PR LLC	000007111	09/08/22	1434	JULY CONSULTING FEE	\$10,850.00
	000007209	09/22/22	1460	AUGUST CONSULTING	\$11,800.00
<b>2</b>					<b>\$22,650.00</b>
CALIFORNIA ADVOCATES INC.	000007210	09/22/22	092238	SEPTEMBER CONSULTING	\$7,700.00
	000007273	09/29/22	072237	JULY CONSULTING	\$7,700.00
<b>2</b>					<b>\$15,400.00</b>
CALIFORNIA TRUCK DRIVING	000007144	09/16/22	463-4	CLASS A TRUCK DRIVER	\$3,900.00
<b>1</b>					<b>\$3,900.00</b>
CANON FINANCIAL SERVICES, INC.	000007112	09/08/22	29051279	AUGUST LEASE	\$2,000.93
	000007212	09/22/22	29205567	SEPT LEASE	\$2,000.93
<b>2</b>					<b>\$4,001.86</b>
CCS ORANGE COUNTY JANITORIAL INC.	000007214	09/22/22	566855	SEPTEMBER SERVICES	\$4,091.02
<b>1</b>					<b>\$4,091.02</b>
CDW GOVERNMENT INC	000007145	09/16/22	CC21190	LAPTOP MOUNT	\$240.19
<b>1</b>					<b>\$240.19</b>
CERTIF-A-GIFT	000007146	09/16/22	1871452	SERVICE GIFTS	\$43.18
<b>1</b>					<b>\$43.18</b>
CHARTER COMMUNICATIONS HOLDINGS, LLC	000007274	09/29/22	120198601090122	AUGUST BILLING MWRP INTERNET	\$874.91
<b>1</b>					<b>\$874.91</b>
CITY OF SANTA ANA	000007147	09/16/22	35821304AUG22	CRODDY WATER/SEWER	\$630.92
		09/16/22	35776303AUG	CHANDLER WATER/SEWER	\$213.25
<b>1</b>					<b>\$844.17</b>
COASTAL OCCUPATIONAL MEDICAL GROUP DBA AKESO OCCUPATIONAL HEALTH	000007269	09/29/22	332754	MEDICAL CHARGES	\$662.35
<b>1</b>					<b>\$662.35</b>
COLLICUTT ENERGY SERVICES	000007113	09/08/22	72619	GENERATOR WELL 3	\$2,731.16
		09/08/22	72518	GENERATOR WELL 7	\$2,140.51
		09/08/22	72517	GENERATOR WELL 9	\$3,182.40
		09/08/22	72849	GENERATOR WELL GISLER	\$1,766.32

# Payment Listing by Class

9/1/2022 - 9/30/2022

Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount
<b>1</b>					<b>\$9,820.39</b>
COMPONETICS	000007115	09/08/22	1799	SUPPLIES	\$3,779.00
<b>1</b>					<b>\$3,779.00</b>
CREATIVE MAD SYSTEMS, INC. DBA MAD SYSTEMS	000007082	09/01/22	4215	M21250A2 AV MATERIALS	\$45,143.75
<b>1</b>					<b>\$45,143.75</b>
EMPLOYEE RELATIONS INC	000007221	09/22/22	93414	NEW HIRE	\$10.97
	000007276	09/29/22	93360	NEW HIRE REPORTS	\$24.44
<b>2</b>					<b>\$35.41</b>
EMPOWER	CASH	09/20/22	91422 MATCH	CHECK DATE 9.14.22 MATCH	\$8,460.40
		09/06/22	83122 MATCH	CHECK DATE 8.31.22 MATCH	\$5,942.93
		09/06/22	83122 457	CHECK DATE 8.31.22 457	\$21,098.30
		09/06/22	83122 401A	CHECK DATE 8.31.22 401A	\$568.36
		09/20/22	92022 457	CHECK DATE 9.14.22 457	\$20,160.23
		09/20/22	91422 401A	CHECK DATE 9.14.22 401A	\$568.36
<b>1</b>					<b>\$56,798.58</b>
ENTERPRISE FM TRUST	000007118	09/08/22	FBN4538189	AUGUST BILLING	\$1,025.68
		09/08/22	30515727	TRUCK RENTALS MARCH - MID JULY	\$11,417.62
<b>1</b>					<b>\$12,443.30</b>
EPIC BUSINESS ESSENTIALS, LLC	000007277	09/29/22	S100459769	OFFICE SUPPLIES	\$390.98
<b>1</b>					<b>\$390.98</b>
ERIC SWAINSTON	000007105	09/01/22	CHEQ00099008 028	03109000 Cheque Deposits 03109	\$9.47
<b>1</b>					<b>\$9.47</b>
FESTIVAL OF CHILDREN FOUNDATION	000007152	09/16/22	08032022	SPONSORSHIP	\$5,000.00
<b>1</b>					<b>\$5,000.00</b>
FIELDMAN, ROLAPP & ASSOCIATES	000007223	09/22/22	27514	CONSULTING	\$4,003.00
		09/22/22	27342	CONSULTING	\$2,429.00
<b>1</b>					<b>\$6,432.00</b>
FM THOMAS AIR CONDITIONING INC	000007280	09/29/22	44251	QRTL MAINTENANCE	\$870.00
		09/29/22	44252	MAINTENANCE	\$518.34



# Payment Listing by Class

9/1/2022 - 9/30/2022

Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount
FM THOMAS AIR CONDITIONING INC	000007280	09/29/22	44253	MAINTENANCE	\$1,598.83
		09/29/22	44259	M23-010	\$16,903.00
	<b>1</b>				<b>\$19,890.17</b>
FRONTIER COMMUNICATIONS	000007086	09/01/22	2091515234081 7945622	6/22 - 7/12 DDS LINE	\$109.96
		09/01/22	2091515234091 794822	8/13 - 9/12	\$124.72
	<b>1</b>				<b>\$234.68</b>
FULL CIRCLE RECYCLING	000007119	09/08/22	27931	RECYCLING SERVICE	\$133.50
		<b>1</b>			<b>\$133.50</b>
GEIGER	000007153	09/16/22	4837838	PROMO ITEMS	\$5,462.09
		09/16/22	4844302	PROMO GIFTS	\$4,418.44
	<b>1</b>				<b>\$9,880.53</b>
GERARD SIGNS & GRAPHICS INC	000007087	09/01/22	30197	BOARD PHOTOS	\$1,114.69
	000007154	09/16/22	30169	CLEAR ACRYLIC SHIELDS	\$1,369.25
	<b>2</b>				<b>\$2,483.94</b>
GLOBAL EQUIPMENT COMPANY INC. DBA GLOBAL INDUSTRIAL	000007281	09/29/22	119471388	SUPPLIES	\$214.30
		<b>1</b>			<b>\$214.30</b>
GOVINVEST INC.	000007258	09/27/22	2022-3962	CONSULTING	\$3,840.00
		<b>1</b>			<b>\$3,840.00</b>
HCL LABELS INC.	000007155	09/16/22	42222	HAZARDOUS WASTE	\$38.61
		<b>1</b>			<b>\$38.61</b>
IBI GROUP	000007159	09/16/22	10015147	M21-250A1 -	\$13,686.62
		<b>1</b>			<b>\$13,686.62</b>
INFOSEND INC	000007089	09/01/22	214953	CUSTOMER BILLING SERVICE	\$2,044.54
		09/01/22	214755	CUSTOMER BILLINGS	\$1,584.60
		09/01/22	214481	CUSTOMER BILLING SERVICE	\$1,041.13
	000007285	09/29/22	216023	CUSTOMER SVC BILLINGS	\$3,810.97
		09/29/22	218667	CUSTOMER SVC BILLINGS	\$1,185.71
		09/29/22	217208	CUSTOMER SVC BILLINGS	\$2,628.97
		09/29/22	217336	CUSTOMER SVC BILLINGS	\$2,171.72

# Payment Listing by Class

9/1/2022 - 9/30/2022

Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount
INFOSEND INC	000007285	09/29/22	217516	CUSTOMER SVC BILLINGS	\$2,195.42
	000007315	09/29/22	218811	CUSTOMER SVC BILLINGS	\$396.06
	<b>3</b>				<b>\$17,059.12</b>
INSITUFORM TECHNOLOGIES, LLC	000007255	09/22/22	CHEQ00099008031	20076100 Cheque Deposits 20076	\$883.61
	<b>1</b>				<b>\$883.61</b>
JOHN ROBINSON CONSULTING, INC.	000007259	09/27/22	MW201901-41	AUGUST 2022 CONSULTING	\$13,200.00
	<b>1</b>				<b>\$13,200.00</b>
JOVENVILLE, LLC DBA WE THE CREATIVE	000007249	09/22/22	22-6805	UNIVERSAL STANDARD CARD	\$150.00
		09/22/22	22-6793	JULY CONSULTING	\$1,550.00
		09/22/22	22-6820	AUGUST CONSULTING	\$2,050.00
	000007309	09/29/22	22-6794	CONSULTING	\$200.00
	<b>2</b>				<b>\$3,950.00</b>
KLEEN KRAFT SERVICES	000007121	09/08/22	1115642	UNIFORMS, TOWELS,MATS	\$489.02
	000007162	09/16/22	1114347	UNIFORMS, TOWELS,MATS	\$489.02
		09/16/22	1114999	UNIFORMS, TOWELS,MATS	\$475.12
		09/16/22	S1110308	UNIFORMS	\$566.04
	000007227	09/22/22	1116298	MATS TOWELS UNIFORMS	\$489.02
		09/22/22	1116946	MATS TOWELS UNIFORMS	\$489.02
	<b>3</b>				<b>\$2,997.24</b>
LEICA GEOSYSTEMS SOLUTION CENTER	000007164	09/16/22	902914615	SUPPLIES	\$218.20
	000007229	09/22/22	902966710	SUPPLIES	\$203.11
<b>2</b>				<b>\$421.31</b>	
LIEBERT CASSIDY WHITMORE	000007123	09/08/22	223532	LEGAL CONSULTING	\$1,121.00
		09/08/22	223533	LEGAL CONSULTING	\$74.00
	000007165	09/16/22	225898	LEGAL CONSULTING	\$3,811.00
		09/16/22	225396	LEGAL CONSULTING	\$2,312.00
<b>2</b>				<b>\$7,318.00</b>	
LIFECOM, INC.	000007260	09/27/22	2097614-IN	SUPPLIES	\$65.00
		09/27/22	2096751-IN	CALIBRATION	\$391.67

# Payment Listing by Class

9/1/2022 - 9/30/2022

Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount
LIFECOM, INC.	000007260	09/27/22	2097615-IN	SUPPLIES	\$65.00
		09/27/22	2096750-IN	CALIBRATION	\$65.00
		09/27/22	2097613-IN	SUPPLIES	\$65.00
		09/27/22	2096762-IN	CALIBRATION	\$438.80
	<b>1</b>				<b>\$1,090.47</b>
LINDA REYES	000007254	09/22/22	CHEQ00099008 030	06305600 Cheque Deposits 06305	\$146.49
					<b>\$146.49</b>
LOOMIS ARMORED US, LLC DBA LOOMIS	000007231	09/22/22	13090236	ARMORED SERVICE	\$130.78
					<b>\$130.78</b>
LYNNE D BIANCO	000007106	09/01/22	CHEQ00099008 027	09024800 Cheque Deposits 09024	\$640.17
					<b>\$640.17</b>
MAINTSTAR	000007232	09/22/22	2958	ANNUAL SUPPORT	\$38,004.50
					<b>\$38,004.50</b>
MCFADDEN-DALE INDUSTRIAL HARDWARE, LLC	000007233	09/22/22	344722/3	SUPPLIES	\$65.70
					<b>\$65.70</b>
MESA WATER VAULT CASH	CASH	09/27/22	9272022	PETTY CASH REIM	\$5,474.00
					<b>\$5,474.00</b>
NATEC INTERNATIONAL INC.	000007288	09/29/22	208957	SAFETY TRAINING	\$115.00
					<b>\$115.00</b>
NEW PIG	000007289	09/29/22	23749018-00	SAFETY EQUIPMENT	\$4,066.62
					<b>\$4,066.62</b>
NEXTDAY DELIVERY SERVICE, LLC	000007132	09/08/22	803431	DELIVERY SERVICE	\$790.88
					<b>\$790.88</b>
NTH GENERATION COMPUTING INC.	000007236	09/22/22	41386TM	AUGUST CONSULTING	\$5,267.50
					<b>\$5,267.50</b>
OCMH, INC.	000007125	09/08/22	2164	WIRE DECK	\$309.25
					<b>\$309.25</b>
OHLUND MANAGEMENT & TECHNICAL SERVICES, LLC	000007237	09/22/22	22-010	CONSULTING	\$4,200.00
					<b>\$4,200.00</b>
O'NEIL STORAGE #0481	000007091	09/01/22	2206049	JUNE 22 STORAGE	\$126.94
	000007126	09/08/22	2207048	JULY STORAGE	\$126.94
					<b>\$253.88</b>

# Payment Listing by Class

9/1/2022 - 9/30/2022

Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount
ORANGE COAST PLUMBING	000007092	09/01/22	35559	REPAIRS	\$1,040.96
	<b>1</b>				<b>\$1,040.96</b>
ORANGE COUNTY HEALTH CARE AGENCY	000007127	09/08/22	IN1305321	CALARP ANNUAL FEE	\$1,748.00
		09/08/22	IN1303353	CALARP	\$297.00
		09/08/22	IN1305323	CALARP	\$1,682.00
		09/08/22	IN1301823	CALARP	\$1,755.00
		09/08/22	IN1305324	CALARP	\$1,682.00
		09/08/22	IN1305325	CALARP	\$1,682.00
		09/08/22	IN1305322	CALARP	\$1,682.00
		09/08/22	IN1302482	CALARP	\$363.00
<b>1</b>				<b>\$10,891.00</b>	
ORANGE COUNTY TREASURER - TAX COLLECTOR	000007292	09/29/22	SC13604	QTRLY BILL JULY - SEPT 22	\$486.00
	<b>1</b>				<b>\$486.00</b>
PETE'S ROAD SERVICE	000007293	09/29/22	611278-00	REPAIRS	\$143.65
	<b>1</b>				<b>\$143.65</b>
PODS ENTERPRISES, LLC.	000007239	09/22/22	PODS002973731	M21-250A1 AUGUST RENTAL	\$418.08
	000007294	09/29/22	PODS003391410	M21-250A1	\$418.08
	<b>2</b>				<b>\$836.16</b>
PRECISION DIESEL	000007093	09/01/22	059415	SERVICE CALL	\$290.00
	<b>1</b>				<b>\$290.00</b>
QUADIENT LEASING USA, INC	000007287	09/29/22	N9553562	METER LEASE	\$883.31
	<b>1</b>				<b>\$883.31</b>
RICHARD C. SLADE & ASSOC. LLC	000007094	09/01/22	6653	M21-220A WELL 7 REHAB	\$6,014.70
	<b>1</b>				<b>\$6,014.70</b>
SCI CONSULTING GROUP	000007243	09/22/22	SBS10442	CONSULTING	\$12,000.00
	<b>1</b>				<b>\$12,000.00</b>
SENTRIC INC	CASH	09/14/22	1274391	CHECK DATE 9.14.22	\$346.85
		09/28/22	1275694	CHECK DATE 9.28.22	\$1,243.95
	<b>1</b>				<b>\$1,590.80</b>
T.E. ROBERTS, INC.	000007097	09/01/22	4177RET	M21-220B VAULT REHAB ABANDMNT	\$18,033.55
		09/01/22	02RET	M21-220B VAULT REHAB ABANDMNT	\$3,892.00

# Payment Listing by Class

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Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount	
T.E. ROBERTS, INC.	000007097	09/01/22	4236RET	M21-220B VAULT REHAB	\$3,075.60	
		09/01/22	04R	M21-220B	\$9,964.03	
	<b>1</b>				<b>\$34,965.18</b>	
T2 TECHNOLOGY GROUP, LLC	000007257	09/27/22	5113	M21-120A	\$9,500.00	
		09/27/22	5118	SOLAR WINDS RENEWAL	\$9,865.90	
		09/27/22	00307647	CONSULTING	\$2,426.50	
		09/27/22	5105	M21-120A	\$9,500.00	
		09/27/22	00307645	JULY SERVICES	\$36,655.50	
		09/27/22	5093	M21-120A	\$9,500.00	
	000007265	09/29/22	00307660	CONSULTING	\$927.00	
		09/29/22	00307661	M21-250F CONSULTING	\$90.00	
		09/29/22	5132	M21-120A AUGUST	\$9,500.00	
		09/29/22	00307670	CONSULTING	\$46,209.00	
	<b>2</b>				<b>\$134,173.90</b>	
	TAYLOR'S	000007245	09/22/22	2699	REPAIR TRAILER	\$1,403.30
	<b>1</b>				<b>\$1,403.30</b>	
THEODORE ROBINS FORD	000007179	09/16/22	C71666	UNIT 48 REPAIRS	\$90.13	
		09/16/22	C7135	UNIT 51 REPAIRS	\$983.42	
		09/16/22	C72332	REPAIRS	\$83.86	
		09/16/22	C71939	UNIT 15 REPAIRS	\$1,106.96	
		09/16/22	C72098	UNIT 32 REPAIRS	\$583.15	
		09/16/22	C71888	UNIT 46 REPAIRS	\$2,066.27	
		09/16/22	C72139	UNIT 28 REPAIRS	\$83.86	
		09/16/22	C72202	UNIT 26 REPAIRS	\$83.86	
		09/16/22	C72274	UNIT 1 REPAIR	\$947.84	
		09/16/22	C72219	UNIT 35 REPAIR	\$179.22	
<b>1</b>				<b>\$6,208.57</b>		
TIM HOGAN GRAPHIC DESIGNS	000007098	09/01/22	6241	2022 WTR QUALITY POSTCARD	\$6,449.13	
<b>1</b>				<b>\$6,449.13</b>		
TIME WARNER CABLE	000007131	09/08/22	1048224081922	08/19/22 - 9/18/22 1048224	\$2,248.00	
	000007180	09/16/22	0012934090322	INTERNET DISTRICT	\$340.26	

# Payment Listing by Class

9/1/2022 - 9/30/2022

Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount
TIME WARNER CABLE	000007180	09/16/22	1774795090622	SEPTEMEBER BILLING	\$107.98
	000007300	09/29/22	1048222409192 2	1048224090122	\$2,248.00
	<b>3</b>				<b>\$4,944.24</b>
TK ELEVATOR	000007299	09/29/22	3006803902	9/22 - 11/22 MAINTENANCE	\$2,545.60
	<b>1</b>				<b>\$2,545.60</b>
TOMCO SYSTEMS	000007301	09/29/22	80934	PREVENTATIVE MAINT.	\$7,329.70
	<b>1</b>				<b>\$7,329.70</b>
UNIVERSAL WASTE SYSTEMS, INC	000007183	09/16/22	0001658490	WASTE REMOVAL - AUGUST	\$124.94
	000007304	09/29/22	0001618849	TRASH BIN	\$124.94
	<b>2</b>				<b>\$249.88</b>
UNUM	000007185	09/16/22	0420560-00161022	OCTOBER COVERAGE	\$4,115.12
	<b>1</b>				<b>\$4,115.12</b>
VERIZON WIRELESS	000007102	09/01/22	9913652035	JULY 17 - AUG 16	\$2,237.02
	000007246	09/22/22	9914043283	JULY / AUGUST	\$134.52
	000007306	09/29/22	9916001694	AUG 17 - SEPT 16	\$2,106.18
	<b>3</b>				<b>\$4,477.72</b>
WASTE MANAGEMENT OF OC	000007308	09/29/22	0402811-2884-9	TRASH REMOVAL	\$1,441.80
	<b>1</b>				<b>\$1,441.80</b>
WE SAVE BEES	000007189	09/16/22	10733	BEE REMOVAL	\$225.00
		09/16/22	10737	BEE REMOVAL	\$225.00
		09/16/22	10771	LIVE BEE REMOVAL	\$240.00
		09/16/22	10726	BEE REMOVAL	\$240.00
		09/16/22	10770	LIVE BEE REMOVAL	\$225.00
	000007250	09/22/22	10902	BEE REMOVAL	\$125.00
		09/22/22	10811	BEE REMOVAL	\$225.00
		09/22/22	10903	BEE REMOVAL	\$225.00
	000007310	09/29/22	10806	BEE REMOVAL	\$125.00
	<b>3</b>				<b>\$1,855.00</b>
WESTERN EXTERMINATOR COMPANY	000007190	09/16/22	26200147	PEST CONTROL	\$101.00
		09/16/22	26200146	PEST CONTROL	\$100.75
	<b>1</b>				<b>\$201.75</b>

# Payment Listing by Class

9/1/2022 - 9/30/2022

Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount
WHITE CAP SUPPLY HOLDINGS II, LC DBA WHITE CAP, LP	000007192	09/16/22	50019274492	OPERATIONS SUPPLIES	\$1,266.07
	<b>1</b>				<b>\$1,266.07</b>
WINIFRED WILSON	000007253	09/22/22	CHEQ00099008 029	12044000 Cheque Deposits 12044	\$139.69
	<b>1</b>				<b>\$139.69</b>
WOLF CONSULTING, INC.	000007252	09/22/22	INV-000219	AUGUST CONSULTING FEES	\$2,400.00
	<b>1</b>				<b>\$2,400.00</b>
YORKE ENGINEERING, LLC	000007193	09/16/22	29902	CONSULTING	\$274.00
	<b>1</b>				<b>\$274.00</b>
ZONES INC	000007104	09/01/22	K19456020101	GOV CREATIVE CLOUD FOR TEAMS	\$619.41
	000007195	09/16/22	K19735920101	SUPPORT FOR VMWARE	\$3,983.95
	000007261	09/27/22	K19675510101	MAINTENANCE RENEWAL	\$2,216.40
	<b>3</b>				<b>\$6,819.76</b>
<b>Total GENERAL AND ADMINISTRATIVE</b>	<b>110</b>				<b>\$701,062.10</b>
<b>RETIREE CHECKS</b>					
ALAN COOK	000007107	09/08/22	202209	MONTHLY SUBSIDY	\$88.83
	<b>1</b>				<b>\$88.83</b>
ART HERNANDEZ	000007134	09/08/22	202209	MONTHLY SUBSIDY	\$173.08
	<b>1</b>				<b>\$173.08</b>
COLEEN L MONTELEONE	000007114	09/08/22	202209	MONTHLY SUBSIDY	\$235.00
	<b>1</b>				<b>\$235.00</b>
DIANA LEACH	000007116	09/08/22	20220901	MONTHLY SUBSIDY	\$271.06
	<b>1</b>				<b>\$271.06</b>
LORI MULLER	000007124	09/08/22	20220901	MONTHLY SUBSIDY	\$88.83
	<b>1</b>				<b>\$88.83</b>
<b>Total RETIREE CHECKS</b>	<b>5</b>				<b>\$856.80</b>
<b>VARIOUS</b>					
AC POZOS ELECTRIC CORPORATION	000007267	09/29/22	ACP2022-1062	ON CALL REPAIR	\$1,375.00
	<b>1</b>				<b>\$1,375.00</b>
ACADEMY ELECTRIC INC.	000007316	09/29/22	1302-22	ON CALL REPAIR	\$692.43
	<b>1</b>				<b>\$692.43</b>
AMAZON BUSINESS	000007108	09/08/22	136L-3K76-YFXY	OFFICE SUPPLIES	\$16.08
	<b>1</b>				<b>\$16.08</b>

# Payment Listing by Class

9/1/2022 - 9/30/2022

Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount
AMAZON BUSINESS	000007108	09/08/22	1NC3-GMQX-6WFF	OFFICE SUPPLIES	\$170.38
		09/08/22	14QT-FXMR-Q9P4	OFFICE SUPPLIES	\$20.66
		09/08/22	11XKYVGT1WWN	OFFICE SUPPLIES	\$177.78
		09/08/22	1LK1-PYKX-WYKF	OFFICE SUPPLIES	\$62.57
		09/08/22	13N3-6QN3-1TWR	OFFICE SUPPLIES	\$10.76
		09/08/22	17C7-NWJR-93TC	OFFICE SUPPLIES	\$26.98
		09/08/22	1QCF-RVFH-7F9X	OFFICE SUPPLIES	\$11.24
		09/08/22	1YR7-THJC-99YL	OFFICE SUPPLIES	\$23.69
		09/08/22	1MJH-RH4M-1RHT	Receivings Transaction Entry	\$88.25
	000007202	09/22/22	174R-11PV-G4PK	OFFICE SUPPLIES	\$16.26
		09/22/22	1VLN-P7WX-4DR7	OFFICE SUPPLIES	\$70.30
		09/22/22	1PTQ-WDXK-7N4H	Receivings Transaction Entry	\$34.46
		09/22/22	1QL3-9Q3Q-33TJ	Receivings Transaction Entry	\$14.59
		09/22/22	11K3-Y4H9-V43Y	OFFICE SUPPLIES	\$181.52
		09/22/22	1VLN-P7WX-WYXL	OFFICE SUPPLIES	\$253.80
		09/22/22	1QHK-CGKW-3QCW	OFFICE SUPPLIES	\$14.98
		09/22/22	1FGJ-N61D-7L1W	OFFICE SUPPLIES	\$77.75
		09/22/22	1YQW-QHDL-6J4V	OFFICE SUPPLIES	\$18.99
		09/22/22	1WMH-DMJQ-44RM	OFFICE SUPPLIES	\$18.86
		09/22/22	1J3L-9414-FHRQ	OFFICE SUPPLIES	\$225.24
		09/22/22	1NJH-D6PG-R7H3	OFFICE SUPPLIES	\$64.59
		09/22/22	1HMW-XQ4R-1DJT	OFFICE SUPPLIES	\$26.76
09/22/22	1GHR-NW7J-6MTN	OFFICE SUPPLIES	\$7.32		



# Payment Listing by Class

9/1/2022 - 9/30/2022

Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount		
AMAZON BUSINESS	000007202	09/22/22	1YQM-9PGQ-RQL4	OFFICE SUPPLIES	\$9.69		
		09/22/22	1FPF-YGXT-TXVQ	OFFICE SUPPLIES	\$152.86		
		09/22/22	14HT-Y47F-1YNF	OFFICE SUPPLIES	\$129.51		
		09/22/22	1XGX-VN9M-49T4	OFFICE SUPPLIES	\$102.78		
	000007270	09/29/22	1CQN-VFQC-F36Y	OFFICE SUPPLIES	\$42.36		
		09/29/22	1K7L-T4L3-NR1Q	OFFICE SUPPLIES	\$210.07		
		09/29/22	1K7L-T4L3-WRPV	OFFICE SUPPLIES	\$15.08		
		09/29/22	164D-MVMQ-MJ3Q	OFFICE SUPPLIES	\$41.20		
		09/29/22	1YKF-1FKW-MRWP	OFFICE SUPPLIES	\$57.10		
		09/29/22	19JC-VYF4-J1KC	OFFICE SUPPLIES	\$58.91		
		09/29/22	1R9C-HJNY-TDWF	OFFICE SUPPLIES	\$29.03		
		09/29/22	1CQN-VFQC-911K	OFFICE SUPPLIES	\$44.92		
		09/29/22	1K7L-T4L3-74M6	OFFICE SUPPLIES	\$339.85		
		09/29/22	1DWJ-6HL4-CKJP	OFFICE SUPPLIES	\$80.25		
		09/29/22	1YX6-4MKR-9CMN	OFFICE SUPPLIES	\$104.57		
		<b>3</b>					<b>\$3,051.99</b>
		AT&T	000007140	09/16/22	000018721017	ACCT 9391061444AUG22	\$351.56
				09/16/22	000018720159	ACCT AUGUST 9391055284	\$4,074.58
	000007203		09/22/22	287295684390X 0916202	287295684390	\$431.80	
000007314	09/29/22		0779SEPT22	339-263-0779 SEPT22	\$1,639.37		
	09/29/22		0779AUG22	339-263-0779 AUG 22	\$1,639.37		
<b>3</b>					<b>\$8,136.68</b>		
BEHRENS AND ASSOCIATES, INC.	000007206	09/22/22	1113322	M21-250A1 AUGUST RENTAL	\$517.20		
<b>1</b>					<b>\$517.20</b>		

# Payment Listing by Class

9/1/2022 - 9/30/2022

Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount
CLEAN DIESEL SPECIALISTS SO CAL, INC.	000007148	09/16/22	3-101756	UNIT 54 REPAIRS	\$498.56
		09/16/22	3-101667	DIESEL REPAIRS UNIT 54	\$319.08
	<b>1</b>				<b>\$817.64</b>
DION & SONS, INC	000007117	09/08/22	796266	DIESEL FUEL	\$222.11
		09/08/22	796386	GASOLINE	\$10,225.12
		09/08/22	796147	DIESEL FUEL	\$741.18
		09/08/22	796265	DIESEL FUEL	\$354.89
		09/08/22	796388	DIESEL FUEL	\$3,690.40
		09/08/22	796148	DIESEL FUEL	\$757.41
	000007218	09/22/22	798445	DIESEL FUEL	\$1,048.70
		09/22/22	798250	DIESEL FUEL	\$364.99
000007312	09/29/22	798444	FUEL	\$859.74	
<b>3</b>				<b>\$18,264.54</b>	
ELITE EQUIPMENT	000007084	09/01/22	46077	AIR COMPRESSOR	\$2,813.13
<b>1</b>				<b>\$2,813.13</b>	
EMISSION COMPLIANT CONTROLS CORP	000007220	09/22/22	PS05489	REPAIRS	\$2,890.19
	000007275	09/29/22	PS05480	COOLANT	\$3,261.83
<b>2</b>				<b>\$6,152.02</b>	
FEDERAL EXPRESS CORPORATION	000007085	09/01/22	785509744	SHIPPING	\$236.64
<b>1</b>				<b>\$236.64</b>	
HACH COMPANY	000007120	09/08/22	13151766	SUPPLIES	\$1,180.69
		09/08/22	13138253	SUPPLIES	\$495.03
		09/08/22	13161936	SUPPLIES	\$240.24
	000007224	09/22/22	13220772	WATER QUALITY SUPPLIES	\$4,202.56
	000007282	09/29/22	13216678	Receivings Transaction Entry	\$2,155.46
<b>3</b>				<b>\$8,273.98</b>	
KOFF AND ASSOCIATES	000007122	09/08/22	014808	CONSULTING	\$155.00
	000007228	09/22/22	014881	CLASS & COMP	\$2,932.50
		09/22/22	014845	CONSULTING	\$2,465.00
<b>2</b>				<b>\$5,552.50</b>	
LEWIS CONSULTING GROUP	000007230	09/22/22	2022-118	AUGUST CONSULTING	\$4,000.00
<b>1</b>				<b>\$4,000.00</b>	

# Payment Listing by Class

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Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount
MEYERS NAVE, A PROFESSIONAL CORPORATION	000007138	09/16/22	196261	LEGAL CONSULTING	\$102.60
		09/16/22	194608	MAY 2022 CONSULTING	\$109,887.10
	<b>1</b>				<b>\$109,989.70</b>
PRIME SYSTEMS INDUSTRIAL AUTOMATION	000007171	09/16/22	0825-32	CONSULTING	\$5,080.00
		09/16/22	0825-31	CONSULTING	\$11,865.04
	<b>1</b>				<b>\$16,945.04</b>
SALSBURY INDUSTRIES	000007295	09/29/22	6110268	METAL LOCKERS	\$9,890.40
	<b>1</b>				<b>\$9,890.40</b>
SHERWIN WILLIAMS COMPANY	000007135	09/08/22	8077-2	Receivings Transaction Entry	\$281.17
	000007173	09/16/22	9358-8	SUPPLIES	\$470.03
	000007296	09/29/22	2486-4	SUPPLIES	\$610.12
	<b>3</b>				<b>\$1,361.32</b>
SIGN DEPOT	000007174	09/16/22	9873	NAME PLATE	\$48.49
	<b>1</b>				<b>\$48.49</b>
SOUTHERN CALIFORNIA GAS CO	000007095	09/01/22	0894081300282 2	AUGUST 1971 PLACENTIA	\$1,838.22
		09/01/22	0520079900482 2	7/21/22 - 8/19/22	\$4,596.63
		09/01/22	0852081300082 2	7/23 - 8/23	\$75.48
	000007129	09/08/22	05200799004AU G22	2340 ORANGE	\$4,596.63
		09/08/22	08940813002AU G22	1971 PLACENTIA	\$1,838.22
		09/08/22	08520/13000AU G22	1965 PLACENTIA	\$75.48
	000007242	09/22/22	050-608-29008AUG22	WELL 5 BILLING	\$29,562.41
	<b>3</b>				<b>\$42,583.07</b>
SPRYPOINT SERVICES INC	000007096	09/01/22	1107	EMAIL MESSAGE FEB-APRIL	\$28.39
	<b>1</b>				<b>\$28.39</b>
STIVERS & ASSOCIATES INC.	000007244	09/22/22	12-930	CONSULTING	\$300.00
	<b>1</b>				<b>\$300.00</b>
THE HOME DEPOT COMMERCIAL ACCT	000007157	09/16/22	191590222	Receivings Transaction Entry	\$3,664.86
	<b>1</b>				<b>\$3,664.86</b>
TRUSSELL TECHNOLOGIES INC	000007182	09/16/22	8571	CONSULTING	\$2,046.00

# Payment Listing by Class

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Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount
	1				\$2,046.00
TYCO/ JOHNSON CONTROLS	000007303	09/29/22	3776158	MONITORING	\$20.42
		09/29/22	10486805	MONITORING OCT - DEC 22	\$9,608.21
	1				\$9,628.63
VONAGE HOLDINGS CORPORATION	000007248	09/22/22	2195438	ACCT 907011 AUGUST 2022	\$11,025.08
	1				\$11,025.08
WECK ANALYTICAL ENVIRONMENTAL SERVICES INC.	000007188	09/16/22	70980	WATER QUALITY LABS	\$2,683.00
	1				\$2,683.00
WESTBOUND COMMUNICATIONS	000007251	09/22/22	4950	Receivings Transaction Entry	\$11,169.79
	1				\$11,169.79
WOOD ENVIRONMENT & INFRASTRUCTURE SOLUTIONS	000007262	09/29/22	S36965754-1	M23-103 CONSULTING	\$46,356.30
	1				\$46,356.30
<b>Total VARIOUS</b>	<b>42</b>				<b>\$327,603.82</b>
<b>WATER SUPPLY</b>					
AIRGAS USA LLC	000007268	09/29/22	9991237508	CYLINDER RENTAL	\$131.94
	1				\$131.94
CULLIGAN OF SANTA ANA	000007216	09/22/22	1268704	WATER SOFTNER	\$1,344.07
	1				\$1,344.07
D&H WATER SYSTEMS	000007217	09/22/22	I2022-1181	SUPPLIES	\$2,577.50
	1				\$2,577.50
HILL BROTHERS CHEMICAL CO.	000007156	09/16/22	07139349	AMMONIUM HYDROXIDE	\$3,633.00
	000007283	09/29/22	07145195	AQUA AMMONIA	\$5,385.60
		09/29/22	07144117	AQUA AMMONIA	\$9,099.02
		09/29/22	07144118	AQUA AMMONIA	\$9,099.02
	2				\$27,216.64
LINDE INC.	000007170	09/16/22	30690063	CARBON DIOXIDE	\$5,540.17
		09/16/22	30591693	CARBON DIOXIDE	\$5,532.43
		09/16/22	30542154	CARBON DIOXIDE	\$5,576.49
	1				\$16,649.09
MUNICIPAL WATER DISTRICT OF OC	000007090	09/01/22	17150	FY 22-23 CHOICE PROGRAMS	\$29,479.48
	1				\$29,479.48

# Payment Listing by Class

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Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount
NALCO WATER PRETREATMENT SOLUTIONS	000007167	09/16/22	2655561	SUPPLIES	\$700.13
	000007235	09/22/22	2646925	MWRF GARDENING	\$577.78
	<b>2</b>				<b>\$1,277.91</b>
PACIFIC STAR CHEMICAL DBA NORTHSTAR CHEMICAL	000007168	09/16/22	230380	SODIUM HYPOCHLORITE	\$2,936.25
		09/16/22	231444	SODIUM HYPOCHLORITE	\$3,652.76
		09/16/22	229037	SODIUM HYDROXIDE	\$4,754.34
		09/16/22	230382	SODIUM HYPOCHLORITE	\$491.72
		09/16/22	229640	SODIUM HYPOCHLORITE	\$2,377.10
		09/16/22	229034	SODIUM HYPOCHLORITE	\$10,466.55
		09/16/22	231115	SODIUM HYPOCHLORITE	\$8,991.40
		09/16/22	231445	SODIUM HYPOCHLORITE	\$2,809.81
	000007200	09/22/22	230381	SODIUM HYPOCHLORITE	\$505.77
		09/22/22	230384	SODIUM HYDROXIDE	\$3,375.50
		09/22/22	232184	SODIUM HYPOCHLORITE	\$1,891.00
		09/22/22	232994	SODIUM HYPOCHLORITE	\$2,562.55
		09/22/22	232341	SODIUM HYPOCHLORITE	\$7,710.13
		09/22/22	231726	SODIUM HYDROXIDE	\$3,216.89
		09/22/22	231727	SODIUM HYPOCHLORITE	\$12,517.71
		09/22/22	232339	SODIUM HYPOCHLORITE	\$5,633.67
		09/22/22	232999	SODIUM HYPOCHLORITE	\$10,677.29
		09/22/22	233544	SODIUM HYPOCHLORITE	\$5,824.74
		09/22/22	232338	SODIUM HYPOCHLORITE	\$5,479.13
		09/22/22	230383	SODIUM HYPOCHLORITE	\$8,907.11
09/22/22	233012	SODIUM HYPOCHLORITE	\$3,371.78		

# Payment Listing by Class

9/1/2022 - 9/30/2022

Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount
PACIFIC STAR CHEMICAL DBA NORTHSTAR CHEMICAL	000007200	09/22/22	232998	SODIUM HYPOCHLORITE	\$455.19
		09/22/22	232340	SODIUM HYPOCHLORITE	\$365.28
		09/22/22	231112	SODIUM BISULFITE	\$2,453.90
		09/22/22	231114	SODIUM HYPOCHLORITE	\$4,529.42
		09/22/22	232989	SODIUM BISULFITE	\$2,607.26
		09/22/22	232342	SODIUM HYPOCHLORITE	\$4,063.50
	000007290	09/29/22	233639	SODIUM HYPOCHLORITE	\$5,057.66
		09/29/22	233637	SODIUM HYPOCHLORITE	\$3,315.58
		09/29/22	233640	SODIUM HYPOCHLORITE	\$5,338.64
		09/29/22	233635	SODIUM HYDROXIDE	\$4,717.83
<b>3</b>					<b>\$141,057.46</b>
SEPARATION PROCESSES, INC	000007172	09/16/22	10528	JULY SUPPORT	\$2,557.60
	<b>1</b>				
UNITED WATERWORKS INC.	000007184	09/16/22	S100112137.001	SUPPLIES	\$364.41
	000007305	09/29/22	S100111864-001	SUPPLIES	\$1,378.35
		09/29/22	S100111513.001	SUPPLIES	\$4,227.26
		09/29/22	S100110084-001	SUPPLIES	\$644.55
<b>2</b>					<b>\$6,614.57</b>
<b>Total WATER SUPPLY</b>					<b>\$228,906.26</b>
<b>WATER SYSTEM</b>					
ALS TRUESDAIL LABORATORIES INC	000007181	09/16/22	522202776	WATER QUALITY TESTING	\$22.00
	000007302	09/29/22	522202868	WATER QUALITY TESTING	\$22.00
<b>2</b>					<b>\$44.00</b>
ARMORCAST PRODUCTS CO	000007139	09/16/22	0224210-IN	SAMPLE STATION REPAIR	\$13,000.91
<b>1</b>					<b>\$13,000.91</b>
BADGER METER INC.	000007110	09/08/22	1510915	METERS	\$8,857.05
	000007205	09/22/22	1526532	RR ENDPOINTS	\$3,005.05
<b>2</b>					<b>\$11,862.10</b>

# Payment Listing by Class

9/1/2022 - 9/30/2022

Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount
BEACH CITY LIFT INC.	000007141	09/16/22	1672	REPAIRS	\$290.20
		09/16/22	1673	REPAIR UNIT 64	\$290.20
	<b>1</b>				<b>\$580.40</b>
EWLES MATERIALS INC	000007150	09/16/22	446802	BOBTAIL DUMP FEES	\$2,160.00
	000007278	09/29/22	448555	DUMP FEES	\$600.00
	<b>2</b>				<b>\$2,760.00</b>
EXPRESS PIPE & SUPPLY CO. INC	000007151	09/16/22	S113623967-001	SUPPLIES	\$60.89
	<b>1</b>				<b>\$60.89</b>
FARWEST CORROSION CONTROL CO.	000007279	09/29/22	0023505-IN	RECTIFIER REPAIR	\$3,325.00
	<b>1</b>				<b>\$3,325.00</b>
IDEXX LABORATORIES INC	000007160	09/16/22	3112072206	WATER QUALITY SUPPLIES	\$229.85
	<b>1</b>				<b>\$229.85</b>
IRVINE PIPE & SUPPLY	000007161	09/16/22	1050538	WATER OPS SUPPLIES	\$583.40
	000007226	09/22/22	1049947	SUPPLIES	\$101.45
	000007313	09/29/22	1051661	SUPPLIES	\$90.33
	<b>3</b>				<b>\$775.18</b>
LARRY'S BUILDING MATERIALS	000007163	09/16/22	SA-13550	SUPPLIES	\$123.64
		09/16/22	SA-13507	SUPPLIES	\$82.70
		09/16/22	SA-13794	SUPPLIES	\$178.63
	000007286	09/29/22	SA-14014	SUPPLIES	\$70.63
		09/29/22	SA-13846	SUPPLIES	\$82.70
		09/29/22	SA-13881	SUPPLIES	\$144.65
<b>2</b>				<b>\$682.95</b>	
MUTUAL PROPANE	000007166	09/16/22	8564	REPLACE RELIEF VALVE	\$5,586.11
	<b>1</b>				<b>\$5,586.11</b>
OMAR & SON'S TRUCKING	000007238	09/22/22	7646	DIRT HAULING	\$2,016.00
		09/22/22	7428	DIRT HAULING	\$2,000.00
	<b>1</b>				<b>\$4,016.00</b>
RELIABLE MONITORING SERVICES	000007241	09/22/22	2124116	GAS DETECTION - PLACENTIA	\$450.00
		09/22/22	2124115	CALIBRATION GAS SYS ORANGE AVE	\$450.00
	<b>1</b>				<b>\$900.00</b>

# Payment Listing by Class

9/1/2022 - 9/30/2022

Vendor Name	Check #/Count	Payment Date	Invoice Number	Invoice Description	Payment Amount
SOUTHERN COUNTIES LUBRICANTS, LLC	000007175	09/16/22	170306	SUPPLIES	\$1,402.40
		09/16/22	170037	SUPPLIES	\$2,961.54
		09/16/22	170032	Receivings Transaction Entry	\$4,405.86
		09/16/22	170025	SUPPLIES	\$2,941.54
	<b>1</b>				<b>\$11,711.34</b>
TAMORI DESIGNS	000007177	09/16/22	1559	SUPPLIES	\$312.48
					<b>\$312.48</b>
UNDERGROUND SERVICE ALERT/SC	000007099	09/01/22	620220433	395 TICKET CHARGES	\$661.75
					<b>\$661.75</b>
VULCAN MATERIALS	000007187	09/16/22	73370431	SUPPLIES	\$264.83
		09/16/22	73377761	SUPPLIES	\$260.83
		09/16/22	73372911	SUPPLIES	\$210.85
		09/16/22	73359620	SUPPLIES	\$260.83
	000007307	09/29/22	73385923	SUPPLIES	\$335.31
		09/29/22	73391132	SUPPLIES	\$235.35
	<b>2</b>				<b>\$1,568.00</b>
WEST COAST SAND & GRAVEL	000007191	09/16/22	528323	FILL SAND	\$365.46
		09/16/22	528039	FILL SAND	\$534.74
	000007311	09/29/22	534202	SUPPLIES	\$1,953.64
	<b>2</b>				<b>\$2,853.84</b>
<b>Total WATER SYSTEM</b>	<b>26</b>				<b>\$60,930.80</b>
<b>Total Payments (All)</b>	<b>236</b>				<b>\$3,235,916.00</b>





*Dedicated to  
Satisfying our Community's  
Water Needs*

## MEMORANDUM

TO: Board of Directors  
FROM: Marwan Khalifa, CPA, MBA, Chief Financial Officer  
DATE: November 9, 2022  
SUBJECT: Monthly Financial Reports

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### RECOMMENDATION

Receive and file the Monthly Financial Reports.

### STRATEGIC PLAN

Goal #3: Be financially responsible and transparent.

### PRIOR BOARD ACTION/DISCUSSION

None.

### DISCUSSION

The attached Treasurer's status reports reflect the performance of Mesa Water's cash and investment accounts.

### FINANCIAL IMPACT

None.

### ATTACHMENTS

Attachment A: Monthly Treasurer's Status Report on Investments as of 9/30/22  
Attachment B: Monthly Treasurer's Status Report on Investments as of 8/31/22

**Mesa Water District**  
**Quarterly Treasurer's Report on Investments**  
**As of 09/30/2022**



Investments are in compliance with the Investment Policy adopted as Resolution 1506 of the Mesa Water District Board of Directors. The liquidity of investments will meet cash flow needs for the next six months except under unforeseen catastrophic circumstances.

<b>INVESTMENTS</b>	<b>Maturity Date</b>	<b>Days to Maturity</b>	<b>Yield to Maturity @ Cost</b>	<b>Cost Value</b>	<b>% of Portfolio</b>	<b>Policy % Limit</b>	<b>Market Value</b>	<b>Interest Year to Date</b>	<b>Notes</b>
Local Agency Investment Fund (LAIF)	Liquid	1	1.51%	1,087.59	0.00%	No Limit	1,087.59	2.03	1,4
Orange County Investment Pool (OCIP)	Liquid	1	1.26%	831,370.23	2.65%	No Limit	831,370.23	1,251.49	1,6
Miscellaneous (Petty Cash, Emergency Cash, etc.)	Liquid	1	0.00%	14,000.00	0.04%	N/A	14,000.00	0.00	
US Bank Custody Account									2,5
Negotiable Certificate of Deposit	Various	767	1.34%	9,680,000.00	28.96%	30.00%	9,081,993.21	29,896.12	
US Agency Bonds	Various	867	0.96%	15,559,805.79	45.63%	No Limit	14,310,158.70	31,559.00	
US Treasury Bonds	Various	791	0.67%	2,685,104.80	7.95%	No Limit	2,493,153.50	1,843.75	
<b>Sub Total / Average</b>		<b>825</b>	<b>1.064%</b>	<b>27,924,910.59</b>			<b>25,885,305.41</b>	<b>63,298.87</b>	
US Bank Custody Account	Liquid	1	2.46%	569,634.23	1.82%	No Limit	569,634.23	5,404.67	
Pacific Premier Bank	Liquid	1	1.25%	4,062,992.89	12.95%	No Limit	4,062,992.89	0.00	1,3
<b>Total   Average</b>		<b>681</b>	<b>1.118%</b>	<b>\$33,403,995.53</b>	<b>100.00%</b>		<b>\$31,364,390.35</b>	<b>\$69,957.06</b>	

<b>PARS OPEB &amp; Pension Trust</b>	<b>1 Month Rate of Return</b>	<b>3 Month Rate of Return</b>	<b>Cost Value</b>	<b>Market Value</b>
Public Agency Retirement Services (PARS)				
Capital Appreciation HighMark PLUS Fund				
OPEB	-7.50%	-4.71%	2,008,128.00	1,847,079.04
Pension Trust	-7.60%	-4.86%	13,345,651.00	12,443,066.87
<b>Benchmark - S &amp; P 500 Index</b>			<b>15,353,779.00</b>	<b>14,290,145.91</b>
1 Month   -8.92 %   3 Month   -5.17 %   1 YEAR   -16.94 %				

**Sources of Market Value Valuation - Account Statements**

LAIF, OCIP & US Bank

**Local Agency Investment Fund (LAIF)**

District LAIF includes the funds designated for advances; construction, customer deposits, working capital cash and monies to pay COP principal/interest payments.

**Weighted Average Return | 1.092 %**

Benchmark: 3 Month Treasury Bill - September | 3.22 %

**Weighted Average Maturity | 1.9 Years**

Days to Maturity | 681

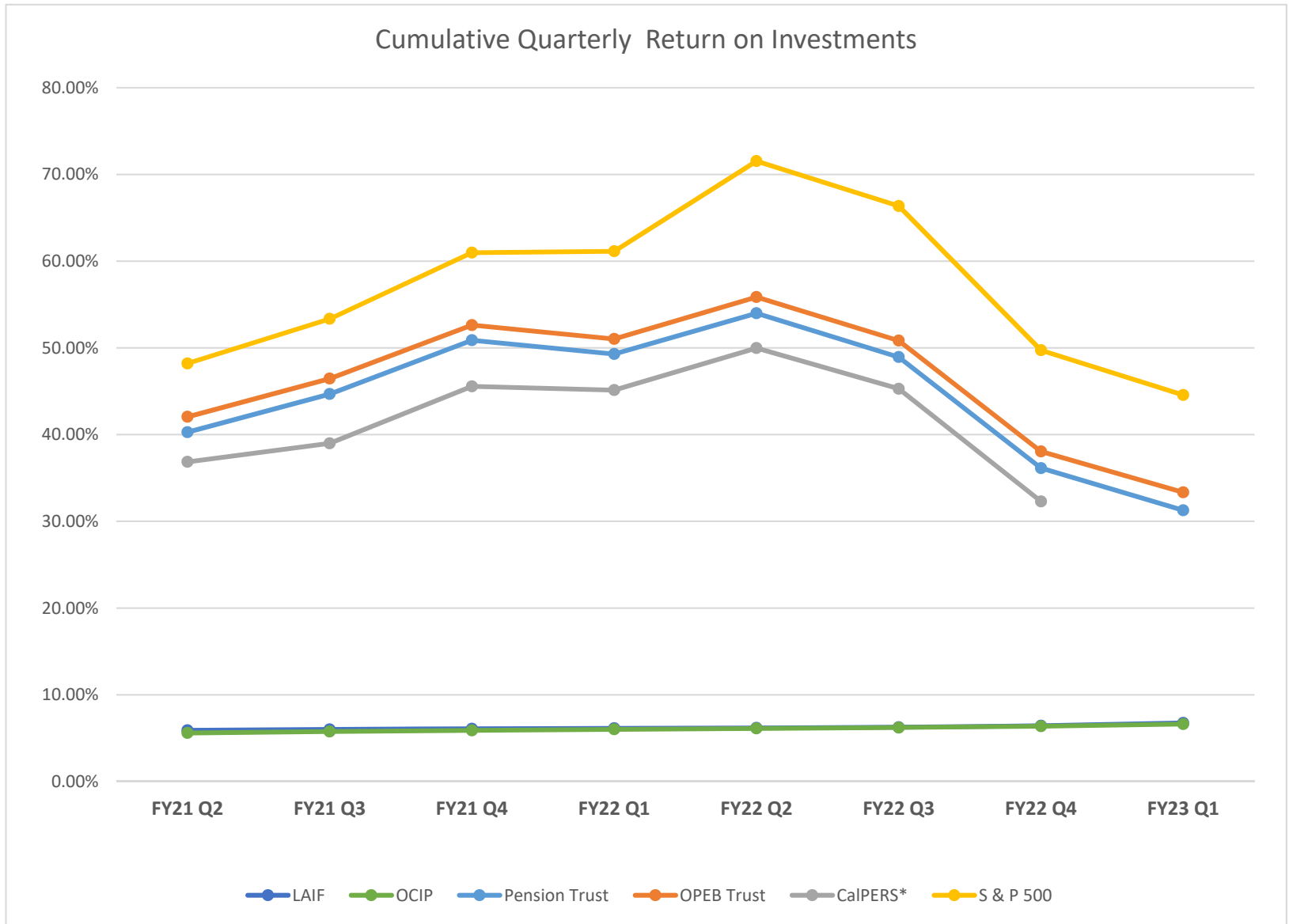
**Notes**

1. The interest or yield shown is for the current month net of fees.
2. The interest rate (Yield to Maturity @Cost) shown is the guaranteed annual interest rate for the term of the investment.
3. The rate shown is the Earnings Credit Rate. These earnings are applied against bank service charges; no actual monies are received.
4. LAIF general ledger carrying value reflects market value (unrealized gains/losses) only at fiscal year end. LAIF only provides the market value participation factor quarterly. \*The September Fair Value Factor is 0.980760962. The yield earned on the Treasurer's Reports does not reflect change in fair market value.
5. US Bank Custody Account general ledger carrying value reflects market value (unrealized gains/losses). The Yield earned does not reflect change in fair market value.
6. Orange County Investment Pool September 2022 | Net Asset Value is 1.00.

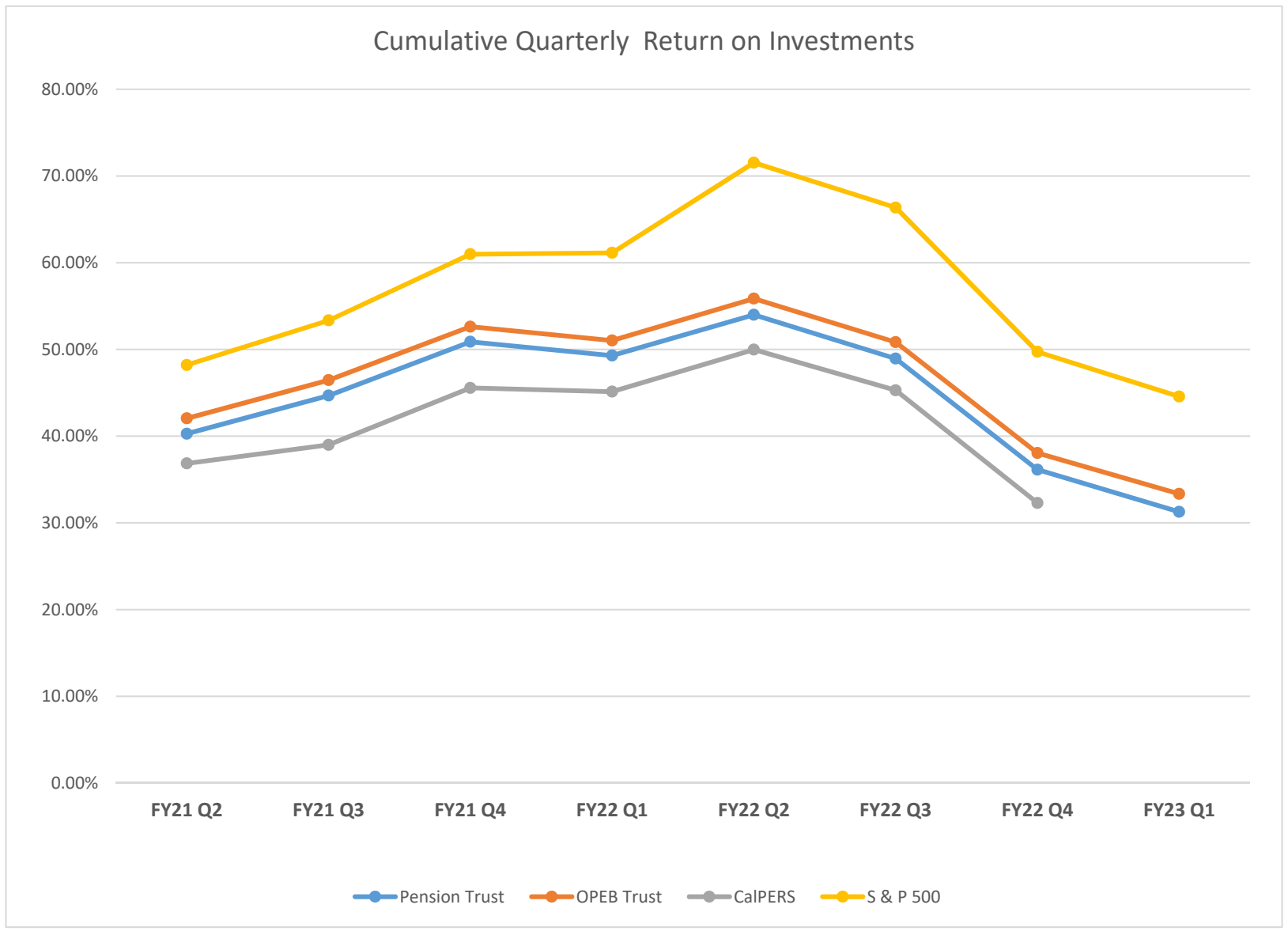
I certify that this report reflects the cash and investments of Mesa Water District and is in conformity with the Government Code requirements and the District Investment Policy/Guidelines in effect at the time of the investment.

*Marwan Khalifa*

Marwan Khalifa, CPA, MBA, District Treasurer



**\* CalPERS FY23 Q1 data was unavailable at time of publishing.**



**\* CalPERS FY23 Q1 data was unavailable at time of publishing.**

Mesa Water District  
 Transactions Summary  
 Quarterly Treasurer's Status Report - Investment Activity  
 Group By: Action  
 Portfolio / Report Group: Report Group | Treasurer's Report  
 Begin Date: 06/30/2022, End Date: 09/30/2022

Description	CUSIP/Ticker	YTM @ Cost	Settlement Date	Maturity Date	Face Amount/Shares	Principal	Interest/Dividends	Total
<b>Buy</b>								
Discover Bank3.4 7/6/2027	254673L38	3.400	7/6/2022	7/6/2027	245,000.00	245,000.00	0.00	245,000.00
<b>Sub Total / Average Buy</b>					<b>245,000.00</b>	<b>245,000.00</b>	<b>0.00</b>	<b>245,000.00</b>
<b>Matured</b>								
Homestreet Bank WA 0.1 8/22/2022	43785QPQ0	0.000	8/22/2022	8/22/2022	249,000.00	249,000.00	0.00	249,000.00
FNMA 1.375 9/6/2022	3135G0W33	0.000	9/6/2022	9/6/2022	500,000.00	500,000.00	0.00	500,000.00
<b>Sub Total / Average Matured</b>					<b>749,000.00</b>	<b>749,000.00</b>	<b>0.00</b>	<b>749,000.00</b>

Mesa Water District  
Date To Date  
Interest | Received - Quarterly  
Report Format: By Transaction  
Group By: Asset Category  
Portfolio / Report Group: Report Group | Treasurer's Report  
Begin Date: 6/30/2022, End Date: 9/30/2022

Description	CUSIP/Ticker	Settlement Date	Maturity Date	Coupon Rate	Ending Face Amount/Shares	Interest/Dividends	Sell Accrued Interest
<b>LAIF   Policy - No Limit</b>							
LAIF LGIP	LGIP0012	6/30/2010	N/A	N/A	1,087.59	2.03	0.00
<b>Sub Total/Average</b>					<b>1,087.59</b>	<b>2.03</b>	<b>0.00</b>
<b>Orange County LGIP - OCIP   Policy - No Limit</b>							
Orange County Investment Pool LGIP	LGIP9LC	9/30/2011	N/A	N/A	831,370.23	1,251.49	0.00
<b>Sub Total/Average</b>					<b>831,370.23</b>	<b>1,251.49</b>	<b>0.00</b>
<b>Miscellaneous Cash ( Petty   Emergency )</b>							
Miscellaneous Cash	CASH	6/30/2015	N/A	N/A	14,000.00	0.00	0.00
<b>Sub Total/Average</b>					<b>14,000.00</b>	<b>0.00</b>	<b>0.00</b>
<b>Negotiable CD 30%</b>							
Ally Bank UT 1.85 10/24/2022	02007GML4	10/24/2019	10/24/2022	1.850	247,000.00	0.00	0.00
Apex Bank TN 0.95 5/8/2025	03753XBK5	5/8/2020	5/8/2025	0.950	249,000.00	596.24	0.00
Bankwell Bank CT 0.35 1/30/2024	06654BCM1	7/30/2020	1/30/2024	0.350	249,000.00	432.17	0.00
Baycoast Bank MA 0.9 3/31/2025	072727BG4	3/31/2020	3/31/2025	0.900	248,000.00	1,119.06	0.00
BMO Harris Bank IL 0.5 3/28/2025-20	05600XAY6	9/28/2020	3/28/2025	0.500	249,000.00	313.81	0.00
BMW Bank UT 0.5 9/25/2025	05580AXF6	9/25/2020	9/25/2025	0.500	249,000.00	627.62	0.00
Capital One Bank VA 1.1 11/17/2026	14042TDW4	11/17/2021	11/17/2026	1.100	248,000.00	0.00	0.00
Capital One VA 2.65 5/22/2024	14042RLP4	5/22/2019	5/22/2024	2.650	246,000.00	0.00	0.00
Celtic Bank UT 1.65 10/23/2024	15118RSV0	10/23/2019	10/23/2024	1.650	249,000.00	1,035.56	0.00
Citizens State Bank 1.7 11/22/2024	176688CR8	11/22/2019	11/22/2024	1.700	249,000.00	1,066.96	0.00
Discover Bank 3.4 7/6/2027	254673L38	7/6/2022	7/6/2027	3.400	245,000.00	0.00	0.00
Eaglebank MD 2.5 5/24/2024	27002YEN2	5/24/2019	5/24/2024	2.500	249,000.00	1,569.04	0.00
Enerbank UT 1.15 4/29/2024	29278TNY2	4/29/2020	4/29/2024	1.150	249,000.00	721.76	0.00
Enterprise Bank & Trust 1.75 11/8/2023	29367SJR6	11/8/2019	11/8/2023	1.750	249,000.00	1,098.33	0.00
Farm Bureau Bank NV 0.25 7/9/2024	307660LK4	10/9/2020	7/9/2024	0.250	249,000.00	156.90	0.00
First Commercial Bank MS 0.3 3/31/2025	31984GFK0	9/30/2020	3/31/2025	0.300	249,000.00	188.28	0.00
First Freedom Bank 1.1 4/30/2024	32027BAM9	4/30/2020	4/30/2024	1.100	249,000.00	690.38	0.00
Flagstar Bank MI 1.25 4/30/2025	33847E3A3	4/30/2020	4/30/2025	1.250	248,000.00	0.00	0.00

Description	CUSIP/Ticker	Settlement Date	Maturity Date	Coupon Rate	Ending Face Amount/Shares	Interest/Dividends	Sell Accrued Interest
Garnett State Bank 1.7 11/19/2024	366526AW1	11/19/2019	11/19/2024	1.700	249,000.00	1,066.96	0.00
Goldman Sachs NY 3.3 1/16/2024	38148P4E4	1/16/2019	1/16/2024	3.300	245,000.00	4,009.27	0.00
Homestreet Bank WA 0.1 8/22/2022	43785QPQ0	2/22/2021	8/22/2022	0.100	0.00	41.62	0.00
John Marshall Bancorp VA 0.2 12/29/2023	47804GGC1	12/30/2020	12/29/2023	0.200	249,000.00	125.53	0.00
JPMorgan Chase OH 0.5 12/29/2025-21	48128UUZ0	12/29/2020	12/29/2025	0.500	249,000.00	0.00	0.00
Live Oak Banking NC 0.5 2/10/2026	538036NE0	2/10/2021	2/10/2026	0.500	249,000.00	313.81	0.00
Luana Savings Bank IA 0.2 8/19/2024	549104WN3	2/19/2021	8/19/2024	0.200	249,000.00	246.95	0.00
Marlin Business Bank UT 1.7 12/4/2023	57116ATG3	12/2/2019	12/4/2023	1.700	249,000.00	1,066.96	0.00
Medallion Bank UT 0.6 7/15/2025	58404DHM6	7/15/2020	7/15/2025	0.600	249,000.00	376.57	0.00
Merrick Bank UT 3 7/31/2023	59013J6G9	1/30/2019	7/31/2023	3.000	249,000.00	1,882.85	0.00
Morgan Stanley NY 3.05 1/31/2024	61760AVF3	1/31/2019	1/31/2024	3.050	246,000.00	3,720.67	0.00
Morgan Stanley UT 3.05 1/31/2024	61690UDV9	1/31/2019	1/31/2024	3.050	246,000.00	3,720.67	0.00
Preferred Bank CA 0.25 7/17/2023	740367LV7	7/17/2020	7/17/2023	0.250	249,000.00	156.90	0.00
Raymond James Bank 1.75 11/8/2023	75472RAH4	11/8/2019	11/8/2023	1.750	247,000.00	0.00	0.00
Sallie Mae Bank UT 1.9 10/16/2024	7954504P7	10/17/2019	10/16/2024	1.900	247,000.00	0.00	0.00
Seattle Bank WA 0.75 6/2/2025-20	81258PKJ1	6/2/2020	6/2/2025	0.750	249,000.00	470.71	0.00
Synchrony Bank UT 0.55 9/3/2024	87164WA73	9/3/2021	9/3/2024	0.550	249,000.00	690.38	0.00
Texas Exchange Bank TX 0.6 12/18/2025	88241TJR2	12/18/2020	12/18/2025	0.600	249,000.00	376.57	0.00
Third Federal Savings 1.75 11/13/2023	88413QCJ5	11/12/2019	11/13/2023	1.750	247,000.00	0.00	0.00
Toyota Financial Savings NV 0.95 7/29/2026	89235MLE9	7/29/2021	7/29/2026	0.950	248,000.00	1,168.32	0.00
Transportation Alliance Bank 0.4 1/30/2025	89388CFD5	8/3/2021	1/30/2025	0.400	247,000.00	249.03	0.00
UBS Bank UT 0.95 8/25/2026	90348JS50	8/25/2021	8/25/2026	0.950	249,000.00	596.24	0.00
<b>Sub Total/Average</b>					<b>9,680,000.00</b>	<b>29,896.12</b>	<b>0.00</b>
<b>US Agency - No Limit</b>							
FAMC 2.15 6/5/2024	31422BGA2	11/8/2019	6/5/2024	2.150	500,000.00	0.00	0.00
FAMC 3.05 9/19/2023	3132X06C0	1/9/2019	9/19/2023	3.050	500,000.00	7,625.00	0.00
FFCB 0.125 5/3/2023-21	3133EMPA4	2/5/2021	5/3/2023	0.125	250,000.00	0.00	0.00
FFCB 0.25 3/1/2024-21	3133EMSD5	3/24/2021	3/1/2024	0.250	250,000.00	312.50	0.00
FFCB 0.25 9/21/2023-22	3133EMAM4	9/24/2020	9/21/2023	0.250	500,000.00	625.00	0.00
FFCB 0.27 11/3/2023-22	3133EMFN7	11/3/2020	11/3/2023	0.270	250,000.00	0.00	0.00
FFCB 0.3 11/12/2024-21	3133EMQQ8	3/2/2021	11/12/2024	0.300	250,000.00	0.00	0.00
FFCB 0.32 2/3/2025-21	3133EMPV8	2/5/2021	2/3/2025	0.320	250,000.00	400.00	0.00
FFCB 0.43 3/3/2025	3133EMSJ2	3/3/2021	3/3/2025	0.430	250,000.00	537.50	0.00
FFCB 0.45 2/2/2026-23	3133EMPD8	3/2/2021	2/2/2026	0.450	300,000.00	675.00	0.00
FFCB 0.47 12/22/2025-22	3133EMLC4	12/22/2020	12/22/2025	0.470	250,000.00	0.00	0.00
FFCB 0.53 9/29/2025-21	3133EMBH4	6/17/2021	9/29/2025	0.530	500,000.00	1,325.00	0.00
FFCB 0.6 6/16/2025-22	3133EMH47	6/17/2021	6/16/2025	0.600	250,000.00	0.00	0.00
FFCB 0.8 3/9/2026-23	3133EMSU7	9/24/2021	3/9/2026	0.800	250,000.00	1,000.00	0.00

Description	CUSIP/Ticker	Settlement Date	Maturity Date	Coupon Rate	Ending Face Amount/Shares	Interest/Dividends	Sell Accrued Interest
FFCB 0.9 6/15/2026-22	3133EMH21	6/17/2021	6/15/2026	0.900	250,000.00	0.00	0.00
FFCB 0.94 9/28/2026-22	3133EM6E7	9/28/2021	9/28/2026	0.940	250,000.00	1,175.00	0.00
FFCB 1.32 1/21/2025	3133ENLU2	3/17/2022	1/21/2025	1.320	250,000.00	1,650.00	0.00
FFCB 1.46 11/30/2026-23	3133ENFP0	11/30/2021	11/30/2026	1.460	250,000.00	0.00	0.00
FFCB 1.68 3/10/2027	3133ENRD4	3/17/2022	3/10/2027	1.680	250,000.00	2,100.00	0.00
FFCB 2.125 6/5/2023	3133EKPT7	11/8/2019	6/5/2023	2.125	500,000.00	0.00	0.00
FHLB 0.5 3/10/2025-21	3130ALDZ4	3/24/2021	3/10/2025	0.500	250,000.00	625.00	0.00
FHLB 0.53 2/10/2026	3130AKWW2	8/19/2021	2/10/2026	0.530	310,000.00	821.50	0.00
FHLB 0.6 3/10/2026-21	3130ALFX7	3/10/2021	3/10/2026	0.600	250,000.00	750.00	0.00
FHLB 0.625 2/24/2025-22	3130ANQ86	8/24/2021	2/24/2025	0.625	250,000.00	781.25	0.00
FHLB 0.625 2/24/2026-21	3130AL7M0	3/2/2021	2/24/2026	0.625	250,000.00	781.25	0.00
FHLB 0.75 3/16/2026-21	3130ALF33	3/24/2021	3/16/2026	0.750	250,000.00	937.50	0.00
FHLB 0.85 3/30/2026-21	3130ANY79	11/10/2021	3/30/2026	0.850	250,000.00	1,062.50	0.00
FHLB 0.875 5/26/2026-21	3130AMHB1	5/28/2021	5/26/2026	0.875	250,000.00	0.00	0.00
FHLB 3 12/9/2022	3130AFE78	1/9/2019	12/9/2022	3.000	1,000,000.00	0.00	0.00
FHLB 3 4/21/2027-23	3130ARJF9	4/21/2022	4/21/2027	3.000	250,000.00	0.00	0.00
FHLB 3.125 10/29/2026-24	3130ARUF6	5/12/2022	10/29/2026	3.125	250,000.00	0.00	0.00
FHLMC 0.3 11/13/2023-22	3134GXAY0	11/13/2020	11/13/2023	0.300	250,000.00	0.00	0.00
FHLMC 0.35 9/30/2024-22	3134GWVM5	9/30/2020	9/30/2024	0.350	250,000.00	437.50	0.00
FHLMC 0.375 7/14/2023-22	3134GV5F1	7/14/2020	7/14/2023	0.375	250,000.00	468.75	0.00
FHLMC 0.4 9/30/2025-21	3134GWVP8	9/30/2020	9/30/2025	0.400	250,000.00	500.00	0.00
FHLMC 0.45 10/29/2025-21	3134GW3J3	4/22/2021	10/29/2025	0.450	250,000.00	0.00	0.00
FHLMC 0.45 7/8/2024-22	3134GV4S4	7/13/2020	7/8/2024	0.450	750,000.00	1,687.50	0.00
FHLMC 0.5 5/20/2024-22	3134GVXR4	5/21/2020	5/20/2024	0.500	500,000.00	0.00	0.00
FHLMC 0.65 10/27/2025-21	3134GW5R3	5/25/2021	10/27/2025	0.650	375,000.00	0.00	0.00
FHLMC 0.7 5/13/2025-21	3134GVSY5	5/13/2020	5/13/2025	0.700	500,000.00	0.00	0.00
FHLMC 0.8 10/27/2026-21	3134GW4C7	11/10/2021	10/27/2026	0.800	250,000.00	0.00	0.00
FHLMC 1.03 4/29/2026-22	3130ALZM9	4/29/2021	4/29/2026	1.030	250,000.00	0.00	0.00
FNMA 0.375 8/25/2025	3135G05X7	11/12/2020	8/25/2025	0.375	250,000.00	468.75	0.00
FNMA 0.5 8/14/2025-23	3135G05S8	4/29/2021	8/14/2025	0.500	250,000.00	625.00	0.00
FNMA 0.54 11/3/2025-22	3135GA2G5	10/30/2020	11/3/2025	0.540	500,000.00	0.00	0.00
FNMA 0.56 11/17/2025-22	3135GA2Z3	11/17/2020	11/17/2025	0.560	325,000.00	0.00	0.00
FNMA 0.58 11/25/2025-22	3135GA5E7	11/30/2020	11/25/2025	0.580	250,000.00	0.00	0.00
FNMA 0.6 7/29/2025-22	3136G4D75	12/18/2020	7/29/2025	0.600	250,000.00	750.00	0.00
FNMA 1.375 9/6/2022	3135G0W33	11/8/2019	9/6/2022	1.375	0.00	3,437.50	0.00
<b>Sub Total/Average</b>					<b>15,560,000.00</b>	<b>31,559.00</b>	<b>0.00</b>

**US Treasury - No Limit**

T-Note 0.125 2/15/2024	91282CBM2	8/19/2021	2/15/2024	0.125	250,000.00	156.25	0.00
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Description	CUSIP/Ticker	Settlement Date	Maturity Date	Coupon Rate	Ending Face Amount/Shares	Interest/Dividends	Sell Accrued Interest
T-Note 0.125 8/31/2023	91282CCU3	1/24/2022	8/31/2023	0.125	200,000.00	125.00	0.00
T-Note 0.25 3/15/2024	91282CBR1	9/24/2021	3/15/2024	0.250	250,000.00	312.50	0.00
T-Note 0.25 6/15/2024	91282CCG4	9/24/2021	6/15/2024	0.250	250,000.00	0.00	0.00
T-Note 0.25 6/30/2025	912828ZW3	4/22/2021	6/30/2025	0.250	250,000.00	0.00	0.00
T-Note 0.375 1/31/2026	91282CBH3	4/29/2021	1/31/2026	0.375	250,000.00	468.75	0.00
T-Note 0.375 10/31/2023	91282CDD0	11/10/2021	10/31/2023	0.375	250,000.00	0.00	0.00
T-Note 0.375 4/30/2025	912828ZL7	7/1/2021	4/30/2025	0.375	250,000.00	0.00	0.00
T-Note 0.375 4/30/2025	912828ZL7	8/19/2021	4/30/2025	0.375	250,000.00	0.00	0.00
T-Note 0.625 7/31/2026	91282CCP4	9/24/2021	7/31/2026	0.625	250,000.00	781.25	0.00
T-Note 2.25 12/31/2024	9128283P3	4/13/2022	12/31/2024	2.250	250,000.00	0.00	0.00
<b>Sub Total/Average</b>					<b>2,700,000.00</b>	<b>1,843.75</b>	<b>0.00</b>
<b>US Bank MM Custody   Policy 50%</b>							
US Bank   Custodian MM	MM65000	7/31/2020	N/A	N/A	569,634.23	5,404.67	0.00
<b>Sub Total/Average</b>					<b>569,634.23</b>	<b>5,404.67</b>	<b>0.00</b>
<b>Pacific Premier Bank   Policy - n/a</b>							
Pacific Premier Bank   Checking Cash	MM0831	5/28/2020	N/A	N/A	4,062,992.89	0.00	0.00
<b>Sub Total/Average</b>					<b>4,062,992.89</b>	<b>0.00</b>	<b>0.00</b>
<b>Total / Average</b>					<b>33,419,084.94</b>	<b>69,957.06</b>	<b>0.00</b>

Mesa Water District  
Portfolio Holdings  
Investment Report | PARS Trust  
Report Format: By CUSIP / Ticker  
Group By: Portfolio Name  
Average By: Market Value  
Portfolio / Report Group: PARS OPEB Trust  
As of 9/30/2022

Description	CUSIP/Ticker	Security Type	Face Amount/Shares	Cost Value	Market Value
<b>PARS OPEB Trust</b>					
Columbia Contrarian Fund	19766M709	Mutual Fund	5,085.03	133,314.81	132,769.54
DFA Large Cap	233203868	Mutual Fund	4,347.85	101,423.73	86,261.09
Dodge & Cox International	256206103	Mutual Fund	735.81	28,762.10	27,960.17
Dodge & Cox Stock Fund	256219106	Mutual Fund	597.15	111,587.47	118,257.40
Doubeline Core Fix Income	258620301	Mutual Fund	12,557.37	135,089.44	115,402.11
Harbor Capital Appreciation	411512528	Mutual Fund	1,164.46	95,991.15	74,315.56
Hartford Schroders	41665X859	Mutual Fund	6,208.00	110,421.63	83,373.34
iShares Russell Mid Cap	464287499	Mutual Fund	2,063.00	103,550.17	128,215.45
iShares SP500	464287408	Mutual Fund	432.00	57,001.01	55,520.64
MFS International	552746356	Mutual Fund	865.83	31,988.89	28,113.33
PGIM Total Return Bond	74440B884	Mutual Fund	9,867.18	139,782.95	115,938.46
PIMCO	693390841	Mutual Fund	2,009.75	17,961.76	14,972.57
Pimco Total Return Fund	693390700	Mutual Fund	13,648.75	138,790.66	116,014.28
Price T Rowe Growth	741479406	Mutual Fund	1,140.01	87,177.53	74,328.28
Undiscovered	904504479	Mutual Fund	1,226.76	89,977.18	89,012.40
US Bank PARS - OPEB Trust MM	MM4900	Money Market	138,236.08	138,236.08	138,236.08
Vanguard Growth & Income	921913208	Mutual Fund	3,216.35	256,964.28	257,340.39
Vanguard Real Estate	922908553	Mutual Fund	471.00	38,944.36	37,760.07
Vanguard Short Term	922031836	Mutual Fund	6,317.30	65,940.67	62,162.17
Vanguard Small Cap Growth	922908595	Mutual Fund	467.00	125,222.13	91,125.71
<b>Sub Total / Average PARS OPEB Trust</b>			<b>210,656.68</b>	<b>2,008,128.00</b>	<b>1,847,079.04</b>
<b>Total / Average</b>			<b>210,656.68</b>	<b>2,008,128.00</b>	<b>1,847,079.04</b>

Mesa Water District  
Portfolio Holdings  
Investment Report | PARS Trust  
Report Format: By CUSIP / Ticker  
Group By: Portfolio Name  
Average By: Market Value  
Portfolio / Report Group: PARS Pension Trust  
As of 9/30/2022

Description	CUSIP/Ticker	Security Type	Face Amount/Shares	Cost Value	Market Value
<b>PARS Pension Trust</b>					
Columbia Contrarian Fund	19766M709	Mutual Fund	34,241.86	918,335.68	894,054.58
DFA Large Cap	233203868	Mutual Fund	29,286.34	677,232.59	581,040.95
Dodge & Cox International	256206103	Mutual Fund	4,955.50	184,192.76	188,309.01
Dodge & Cox Stock Fund	256219106	Mutual Fund	4,007.33	753,887.83	793,610.64
Doubeline Core Fix Income	258620301	Mutual Fund	84,568.58	915,974.16	777,185.13
Harbor Capital Appreciation	411512528	Mutual Fund	7,842.82	657,311.46	500,529.60
Hartford Schroders	41665X859	Mutual Fund	41,809.98	741,706.23	561,507.88
iShares Russell Mid Cap	464287499	Mutual Fund	13,940.00	503,556.03	866,371.00
iShares SP500	464287408	Mutual Fund	2,922.00	381,777.25	375,535.44
MFS International	552746356	Mutual Fund	5,831.18	198,611.96	189,338.66
PGIM Total Return Bond	74440B884	Mutual Fund	66,250.76	945,944.98	778,446.63
PIMCO	693390841	Mutual Fund	13,535.22	121,737.26	100,837.47
Pimco Total Return Fund	693390700	Mutual Fund	91,670.94	937,539.70	779,202.97
Price T Rowe Growth	741479406	Mutual Fund	7,678.21	591,036.65	500,619.61
Undiscovered	904504479	Mutual Fund	8,261.87	591,653.59	599,481.22
US Bank PARS - Pension Trust MM	MM4901	Money Market	934,802.62	934,802.62	934,802.62
Vanguard Growth & Income	921913208	Mutual Fund	21,659.55	1,732,899.11	1,732,980.51
Vanguard Real Estate	922908553	Mutual Fund	3,190.00	252,503.19	255,742.30
Vanguard Short Term	922031836	Mutual Fund	42,462.95	446,046.32	417,835.50
Vanguard Small Cap Growth	922908595	Mutual Fund	3,155.00	858,901.63	615,635.15
<b>Sub Total / Average PARS Pension Trust</b>			<b>1,422,072.71</b>	<b>13,345,651.00</b>	<b>12,443,066.87</b>
<b>Total / Average</b>			<b>1,422,072.71</b>	<b>13,345,651.00</b>	<b>12,443,066.87</b>

Mesa Water District  
Transactions Summary  
Quarterly Treasurer's Status Report - Investment Activity  
Group By: Action  
Portfolio / Report Group: PARS OPEB Trust  
Begin Date: 06/30/2022, End Date: 09/30/2022

Description	CUSIP/Ticker	YTM @ Cost	Settlement Date	Maturity Date	Face Amount/Shares	Principal	Interest/Dividends	Total
<b>Buy</b>								
Pimco Total Return Fund	693390700	0.000	7/31/2022	N/A	23.807	218.55	0.00	218.55
PGIM Total Return Bond	74440B884	0.000	7/31/2022	N/A	25.481	324.37	0.00	324.37
Vanguard Short Term	922031836	0.000	7/31/2022	N/A	10.094	103.06	0.00	103.06
PIMCO	693390841	0.000	8/2/2022	N/A	160.646	1,293.20	0.00	1,293.20
Hartford Schroders	41665X859	0.000	8/2/2022	N/A	910.185	13,616.37	0.00	13,616.37
iShares SP500	464287408	0.000	8/2/2022	N/A	20.00	2,900.50	0.00	2,900.50
Vanguard Growth & Income	921913208	0.000	8/2/2022	N/A	21.996	1,988.91	0.00	1,988.91
Vanguard Real Estate	922908553	0.000	8/2/2022	N/A	13.00	1,273.08	0.00	1,273.08
DFA Large Cap	233203868	0.000	8/2/2022	N/A	330.518	7,618.44	0.00	7,618.44
Undiscovered	904504479	0.000	8/2/2022	N/A	8.156	667.69	0.00	667.69
Dodge & Cox Stock Fund	256219106	0.000	8/2/2022	N/A	35.515	7,905.12	0.00	7,905.12
Columbia Contrarian Fund	19766M709	0.000	8/2/2022	N/A	122.718	3,642.27	0.00	3,642.27
Pimco Total Return Fund	693390700	0.000	8/2/2022	N/A	993.024	9,056.37	0.00	9,056.37
Dodge & Cox International	256206103	0.000	8/2/2022	N/A	92.782	3,958.09	0.00	3,958.09
PGIM Total Return Bond	74440B884	0.000	8/2/2022	N/A	29.914	370.63	0.00	370.63
PGIM Total Return Bond	74440B884	0.000	8/2/2022	N/A	730.368	9,253.77	0.00	9,253.77
MFS International	552746356	0.000	8/2/2022	N/A	59.605	2,180.35	0.00	2,180.35
Price T Rowe Growth	741479406	0.000	8/2/2022	N/A	21.208	1,604.40	0.00	1,604.40
Vanguard Short Term	922031836	0.000	8/2/2022	N/A	676.066	6,868.83	0.00	6,868.83
Doubeline Core Fix Income	258620301	0.000	8/2/2022	N/A	1,059.434	10,393.05	0.00	10,393.05
Harbor Capital Appreciation	411512528	0.000	8/2/2022	N/A	6.248	460.60	0.00	460.60
iShares Russell Mid Cap	464287499	0.000	8/2/2022	N/A	33.00	2,337.88	0.00	2,337.88
Pimco Total Return Fund	693390700	0.000	8/31/2022	N/A	30.87	275.05	0.00	275.05
Vanguard Short Term	922031836	0.000	8/31/2022	N/A	11.425	114.94	0.00	114.94
Dodge & Cox Stock Fund	256219106	0.000	9/27/2022	N/A	2.055	406.76	0.00	406.76
iShares SP500	464287408	0.000	9/29/2022	N/A	6.00	779.90	0.00	779.90
Vanguard Growth & Income	921913208	0.000	9/29/2022	N/A	15.425	1,251.55	0.00	1,251.55
Vanguard Real Estate	922908553	0.000	9/29/2022	N/A	51.00	4,042.80	0.00	4,042.80
DFA Large Cap	233203868	0.000	9/29/2022	N/A	198.53	3,958.68	0.00	3,958.68
Dodge & Cox Stock Fund	256219106	0.000	9/29/2022	N/A	5.571	1,116.09	0.00	1,116.09
Columbia Contrarian Fund	19766M709	0.000	9/29/2022	N/A	36.13	956.72	0.00	956.72
Pimco Total Return Fund	693390700	0.000	9/29/2022	N/A	1,541.239	13,146.77	0.00	13,146.77

Description	CUSIP/Ticker	YTM @ Cost	Settlement Date	Maturity Date	Face Amount/Shares	Principal	Interest/Dividends	Total
Vanguard Small Cap Growth	922908595	0.000	9/29/2022	N/A	14.00	2,739.59	0.00	2,739.59
PGIM Total Return Bond	74440B884	0.000	9/29/2022	N/A	1,114.578	13,140.87	0.00	13,140.87
Price T Rowe Growth	741479406	0.000	9/29/2022	N/A	21.558	1,426.26	0.00	1,426.26
Vanguard Short Term	922031836	0.000	9/29/2022	N/A	12.332	121.35	0.00	121.35
Doubeline Core Fix Income	258620301	0.000	9/29/2022	N/A	1,357.124	12,539.83	0.00	12,539.83
Harbor Capital Appreciation	411512528	0.000	9/29/2022	N/A	15.741	1,019.87	0.00	1,019.87
iShares Russell Mid Cap	464287499	0.000	9/29/2022	N/A	70.00	4,372.95	0.00	4,372.95
Pimco Total Return Fund	693390700	0.000	9/30/2022	N/A	37.093	315.29	0.00	315.29
PGIM Total Return Bond	74440B884	0.000	9/30/2022	N/A	30.008	352.59	0.00	352.59
<b>Sub Total / Average Buy</b>					<b>9,954.444</b>	<b>150,113.39</b>	<b>0.00</b>	<b>150,113.39</b>

<b>Dividend</b>								
DFA Large Cap	233203868	0.000	7/1/2022	N/A	0.00	0.00	1,036.11	1,036.11
Doubeline Core Fix Income	258620301	0.000	7/1/2022	N/A	0.00	0.00	311.70	311.70
PIMCO	693390841	0.000	7/31/2022	N/A	0.00	0.00	64.55	64.55
Pimco Total Return Fund	693390700	0.000	7/31/2022	N/A	0.00	0.00	218.55	218.55
PGIM Total Return Bond	74440B884	0.000	7/31/2022	N/A	0.00	0.00	324.37	324.37
Vanguard Short Term	922031836	0.000	7/31/2022	N/A	0.00	0.00	103.06	103.06
Doubeline Core Fix Income	258620301	0.000	8/1/2022	N/A	0.00	0.00	326.00	326.00
PIMCO	693390841	0.000	8/31/2022	N/A	0.00	0.00	71.13	71.13
Pimco Total Return Fund	693390700	0.000	8/31/2022	N/A	0.00	0.00	275.05	275.05
PGIM Total Return Bond	74440B884	0.000	8/31/2022	N/A	0.00	0.00	370.63	370.63
Vanguard Short Term	922031836	0.000	8/31/2022	N/A	0.00	0.00	114.94	114.94
Doubeline Core Fix Income	258620301	0.000	9/1/2022	N/A	0.00	0.00	381.67	381.67
Dodge & Cox Stock Fund	256219106	0.000	9/27/2022	N/A	0.00	0.00	406.76	406.76
Vanguard Small Cap Growth	922908595	0.000	9/28/2022	N/A	0.00	0.00	176.94	176.94
Vanguard Real Estate	922908553	0.000	9/29/2022	N/A	0.00	0.00	384.89	384.89
PIMCO	693390841	0.000	9/30/2022	N/A	0.00	0.00	74.15	74.15
iShares SP500	464287408	0.000	9/30/2022	N/A	0.00	0.00	389.04	389.04
Pimco Total Return Fund	693390700	0.000	9/30/2022	N/A	0.00	0.00	315.29	315.29
PGIM Total Return Bond	74440B884	0.000	9/30/2022	N/A	0.00	0.00	352.59	352.59
Vanguard Short Term	922031836	0.000	9/30/2022	N/A	0.00	0.00	121.35	121.35
iShares Russell Mid Cap	464287499	0.000	9/30/2022	N/A	0.00	0.00	633.61	633.61
<b>Sub Total / Average Dividend</b>					<b>0.00</b>	<b>0.00</b>	<b>6,452.38</b>	<b>6,452.38</b>

<b>Sell</b>								
Price T Rowe Growth	741479406	0.000	7/19/2022	N/A	18.478	1,323.76	0.00	1,323.76
Harbor Capital Appreciation	411512528	0.000	7/19/2022	N/A	19.24	1,331.41	0.00	1,331.41
Vanguard Small Cap Growth	922908595	0.000	8/2/2022	N/A	3.00	661.13	0.00	661.13
PIMCO	693390841	0.000	9/29/2022	N/A	34.841	258.87	0.00	258.87

Description	CUSIP/Ticker	YTM @ Cost	Settlement Date	Maturity Date	Face Amount/Shares	Principal	Interest/Dividends	Total
Hartford Schroders	41665X859	0.000	9/29/2022	N/A	400.099	5,357.33	0.00	5,357.33
Undiscovered	904504479	0.000	9/29/2022	N/A	59.98	4,382.74	0.00	4,382.74
Dodge & Cox International	256206103	0.000	9/29/2022	N/A	7.521	285.798	0.00	285.80
Dodge & Cox International	256206103	0.000	9/29/2022	N/A	11.783	447.754	0.00	447.75
Dodge & Cox International	256206103	0.000	9/29/2022	N/A	14.537	552.406	0.00	552.41
Dodge & Cox International	256206103	0.000	9/29/2022	N/A	16.234	616.892	0.00	616.89
Dodge & Cox International	256206103	0.000	9/29/2022	N/A	21.744	826.272	0.00	826.27
Dodge & Cox International	256206103	0.000	9/29/2022	N/A	24.116	916.408	0.00	916.41
Dodge & Cox International	256206103	0.000	9/29/2022	N/A	37.979	1,443.201	0.00	1,443.20
MFS International	552746356	0.000	9/29/2022	N/A	145.305	4,716.60	0.00	4,716.60
Vanguard Short Term	922031836	0.000	9/29/2022	N/A	389.637	3,837.92	0.00	3,837.92
<b>Sub Total / Average Sell</b>					<b>1,204.494</b>	<b>26,958.491</b>	<b>0.00</b>	<b>26,958.49</b>

Mesa Water District  
Transactions Summary  
Quarterly Treasurer's Status Report - Investment Activity  
Group By: Action  
Portfolio / Report Group: PARS Pension Trust  
Begin Date: 06/30/2022, End Date: 09/30/2022

Description	CUSIP/Ticker	YTM @ Cost	Settlement Date	Maturity Date	Face Amount/Shares	Principal	Interest/Dividends	Total
<b>Buy</b>								
Hartford Schroders	41665X859	0.000	8/2/2022	N/A	1,235.756	18,486.91	0.00	18,486.91
DFA Large Cap	233203868	0.000	8/2/2022	N/A	1,217.18	28,056.00	0.00	28,056.00
Dodge & Cox Stock Fund	256219106	0.000	8/2/2022	N/A	5.887	1,310.30	0.00	1,310.30
Dodge & Cox International	256206103	0.000	8/2/2022	N/A	176.805	7,542.50	0.00	7,542.50
MFS International	552746356	0.000	8/2/2022	N/A	177.296	6,485.50	0.00	6,485.50
Price T Rowe Growth	741479406	0.000	8/2/2022	N/A	200.37	15,158.00	0.00	15,158.00
Harbor Capital Appreciation	411512528	0.000	8/2/2022	N/A	200.19	14,758.00	0.00	14,758.00
iShares SP500	464287408	0.000	9/29/2022	N/A	21.00	2,729.65	0.00	2,729.65
Vanguard Real Estate	922908553	0.000	9/29/2022	N/A	334.00	26,476.31	0.00	26,476.31
DFA Large Cap	233203868	0.000	9/29/2022	N/A	1,539.902	30,705.65	0.00	30,705.65
Dodge & Cox Stock Fund	256219106	0.000	9/29/2022	N/A	4.245	850.42	0.00	850.42
Pimco Total Return Fund	693390700	0.000	9/29/2022	N/A	10,109.80	86,236.59	0.00	86,236.59
Vanguard Small Cap Growth	922908595	0.000	9/29/2022	N/A	77.00	15,067.75	0.00	15,067.75
PGIM Total Return Bond	74440B884	0.000	9/29/2022	N/A	7,409.328	87,355.98	0.00	87,355.98
Price T Rowe Growth	741479406	0.000	9/29/2022	N/A	165.876	10,974.36	0.00	10,974.36
Doubeline Core Fix Income	258620301	0.000	9/29/2022	N/A	8,532.825	78,843.30	0.00	78,843.30
Harbor Capital Appreciation	411512528	0.000	9/29/2022	N/A	121.53	7,873.90	0.00	7,873.90
iShares Russell Mid Cap	464287499	0.000	9/29/2022	N/A	390.00	24,363.57	0.00	24,363.57
<b>Sub Total / Average Buy</b>					<b>31,918.99</b>	<b>463,274.69</b>	<b>0.00</b>	<b>463,274.69</b>

<b>Dividend</b>								
DFA Large Cap	233203868	0.000	7/1/2022	N/A	0.00	0.00	7,561.83	7,561.83
Doubeline Core Fix Income	258620301	0.000	7/1/2022	N/A	0.00	0.00	2,357.57	2,357.57
PIMCO	693390841	0.000	7/31/2022	N/A	0.00	0.00	498.31	498.31
Pimco Total Return Fund	693390700	0.000	7/31/2022	N/A	0.00	0.00	1,645.74	1,645.74
PGIM Total Return Bond	74440B884	0.000	7/31/2022	N/A	0.00	0.00	2,425.07	2,425.07
Vanguard Short Term	922031836	0.000	7/31/2022	N/A	0.00	0.00	1,059.95	1,059.95
Doubeline Core Fix Income	258620301	0.000	8/1/2022	N/A	0.00	0.00	2,465.67	2,465.67
PIMCO	693390841	0.000	8/31/2022	N/A	0.00	0.00	487.02	487.02
Pimco Total Return Fund	693390700	0.000	8/31/2022	N/A	0.00	0.00	1,879.07	1,879.07
PGIM Total Return Bond	74440B884	0.000	8/31/2022	N/A	0.00	0.00	2,532.84	2,532.84
Vanguard Short Term	922031836	0.000	8/31/2022	N/A	0.00	0.00	801.99	801.99

Description	CUSIP/Ticker	YTM @ Cost	Settlement Date	Maturity Date	Face Amount/Shares	Principal	Interest/Dividends	Total
Doublene Core Fix Income	258620301	0.000	9/1/2022	N/A	0.00	0.00	2,591.04	2,591.04
Vanguard Small Cap Growth	922908595	0.000	9/28/2022	N/A	0.00	0.00	1,202.27	1,202.27
Vanguard Real Estate	922908553	0.000	9/29/2022	N/A	0.00	0.00	2,617.24	2,617.24
Dodge & Cox Stock Fund	256219106	0.000	9/29/2022	N/A	0.00	0.00	2,762.12	2,762.12
PIMCO	693390841	0.000	9/30/2022	N/A	0.00	0.00	503.50	503.50
iShares SP500	464287408	0.000	9/30/2022	N/A	0.00	0.00	2,649.34	2,649.34
Pimco Total Return Fund	693390700	0.000	9/30/2022	N/A	0.00	0.00	2,129.87	2,129.87
PGIM Total Return Bond	74440B884	0.000	9/30/2022	N/A	0.00	0.00	2,378.92	2,378.92
Vanguard Short Term	922031836	0.000	9/30/2022	N/A	0.00	0.00	821.32	821.32
iShares Russell Mid Cap	464287499	0.000	9/30/2022	N/A	0.00	0.00	4,307.82	4,307.82
<b>Sub Total / Average Dividend</b>					<b>0.00</b>	<b>0.00</b>	<b>45,678.50</b>	<b>45,678.50</b>

**Sell**

Hartford Schroders	41665X859	0.000	7/19/2022	N/A	2,205.824	33,197.65	0.00	33,197.65
iShares SP500	464287408	0.000	7/19/2022	N/A	17.00	2,376.28	0.00	2,376.28
DFA Large Cap	233203868	0.000	7/19/2022	N/A	1,341.257	30,178.28	0.00	30,178.28
Undiscovered	904504479	0.000	7/19/2022	N/A	46.326	3,673.65	0.00	3,673.65
Dodge & Cox Stock Fund	256219106	0.000	7/19/2022	N/A	23.336	5,161.92	0.00	5,161.92
Vanguard Small Cap Growth	922908595	0.000	7/19/2022	N/A	16.00	3,315.68	0.00	3,315.68
Dodge & Cox International	256206103	0.000	7/19/2022	N/A	283.141	12,064.64	0.00	12,064.64
MFS International	552746356	0.000	7/19/2022	N/A	335.754	12,043.50	0.00	12,043.50
iShares Russell Mid Cap	464287499	0.000	7/27/2022	N/A	854.00	58,257.09	0.00	58,257.09
PIMCO	693390841	0.000	8/2/2022	N/A	655.493	5,276.72	0.00	5,276.72
iShares SP500	464287408	0.000	8/2/2022	N/A	45.00	6,530.47	0.00	6,530.47
Vanguard Real Estate	922908553	0.000	8/2/2022	N/A	8.00	783.139	0.00	783.14
Vanguard Real Estate	922908553	0.000	8/2/2022	N/A	29.00	2,838.881	0.00	2,838.88
Undiscovered	904504479	0.000	8/2/2022	N/A	53.771	4,401.694	0.00	4,401.69
Undiscovered	904504479	0.000	8/2/2022	N/A	82.609	6,762.372	0.00	6,762.37
Undiscovered	904504479	0.000	8/2/2022	N/A	92.563	7,577.206	0.00	7,577.21
Undiscovered	904504479	0.000	8/2/2022	N/A	301.785	24,704.118	0.00	24,704.12
Columbia Contrarian Fund	19766M709	0.000	8/2/2022	N/A	1,599.418	47,470.73	0.00	47,470.73
Pimco Total Return Fund	693390700	0.000	8/2/2022	N/A	1,434.892	13,086.22	0.00	13,086.22
Vanguard Small Cap Growth	922908595	0.000	8/2/2022	N/A	225.00	49,700.61	0.00	49,700.61
PGIM Total Return Bond	74440B884	0.000	8/2/2022	N/A	495.653	6,279.92	0.00	6,279.92
Vanguard Short Term	922031836	0.000	8/2/2022	N/A	531.627	5,401.33	0.00	5,401.33
Vanguard Short Term	922031836	0.000	8/2/2022	N/A	608.083	6,178.123	0.00	6,178.12
Vanguard Short Term	922031836	0.000	8/2/2022	N/A	716.075	7,275.322	0.00	7,275.32
Vanguard Short Term	922031836	0.000	8/2/2022	N/A	1,039.93	10,565.689	0.00	10,565.69
Vanguard Short Term	922031836	0.000	8/2/2022	N/A	1,539.65	15,642.844	0.00	15,642.84
Vanguard Short Term	922031836	0.000	8/2/2022	N/A	2,813.406	28,584.204	0.00	28,584.20



Description	CUSIP/Ticker	YTM @ Cost	Settlement Date	Maturity Date	Face Amount/Shares	Principal	Interest/Dividends	Total
Vanguard Short Term	922031836	0.000	8/2/2022	N/A	4,468.54	45,400.365	0.00	45,400.37
Vanguard Short Term	922031836	0.000	8/2/2022	N/A	4,648.343	47,227.164	0.00	47,227.16
Doubeline Core Fix Income	258620301	0.000	8/2/2022	N/A	36.145	354.583	0.00	354.58
Doubeline Core Fix Income	258620301	0.000	8/2/2022	N/A	627.871	6,159.417	0.00	6,159.42
iShares Russell Mid Cap	464287499	0.000	8/2/2022	N/A	805.00	57,020.54	0.00	57,020.54
PIMCO	693390841	0.000	9/29/2022	N/A	355.526	2,641.56	0.00	2,641.56
Hartford Schroders	41665X859	0.000	9/29/2022	N/A	1,366.509	18,297.555	0.00	18,297.56
Hartford Schroders	41665X859	0.000	9/29/2022	N/A	1,689.176	22,618.065	0.00	22,618.07
Vanguard Growth & Income	921913208	0.000	9/29/2022	N/A	1,330.346	107,944.27	0.00	107,944.27
Undiscovered	904504479	0.000	9/29/2022	N/A	479.382	35,028.44	0.00	35,028.44
Columbia Contrarian Fund	19766M709	0.000	9/29/2022	N/A	56.944	1,507.88	0.00	1,507.88
Dodge & Cox International	256206103	0.000	9/29/2022	N/A	93.227	3,542.626	0.00	3,542.63
Dodge & Cox International	256206103	0.000	9/29/2022	N/A	157.313	5,977.894	0.00	5,977.89
Dodge & Cox International	256206103	0.000	9/29/2022	N/A	229.752	8,730.575	0.00	8,730.58
Dodge & Cox International	256206103	0.000	9/29/2022	N/A	341.392	12,972.895	0.00	12,972.90
MFS International	552746356	0.000	9/29/2022	N/A	987.119	32,041.88	0.00	32,041.88
Vanguard Short Term	922031836	0.000	9/29/2022	N/A	2,851.237	28,084.68	0.00	28,084.68
<b>Sub Total / Average Sell</b>					<b>37,918.415</b>	<b>844,878.671</b>	<b>0.00</b>	<b>844,878.67</b>

**Mesa Water District**  
**Monthly Treasurer's Status Report on Investments**  
**8/31/2022**



Investments are in compliance with the Investment Policy adopted as Resolution 1506 of the Mesa Water District Board of Directors. The liquidity of investments will meet cash flow needs for the next six months except under unforeseen catastrophic circumstances.

<b>INVESTMENTS</b>	<b>Maturity Date</b>	<b>Days to Maturity</b>	<b>YTM@Cost</b>	<b>Cost Value</b>	<b>% of Portfolio</b>	<b>Policy % Limit</b>	<b>Market Value</b>
Local Agency Investment Fund (LAIF)	Liquid	1	1.28%	1,087.59	0.00%	No Limit	1,087.59
Orange County Investment Pool (OCIP) *	Liquid	1	0.85%	830,888.72	2.21%	No Limit	830,888.72
Miscellaneous Cash (Petty, Emergency, etc.)	Liquid	1	0.00%	14,000.00	0.04%	N/A	14,000.00
<b>US Bank Custody Account</b>							
Negotiable Certificate of Deposit	Various	800	1.34%	9,680,000.00	24.62%	30.00%	9,239,484.01
US Agency Bonds	Various	871	0.98%	16,097,390.79	40.05%	No Limit	15,029,295.70
US Treasury Bonds	Various	823	0.67%	2,685,104.80	6.74%	No Limit	2,528,380.00
<b>Sub Total / Average</b>		<b>842</b>	<b>1.07%</b>	<b>28,462,495.59</b>			<b>26,797,159.71</b>
<b>US Bank Custody Account</b>							
Pacific Premier Bank	Liquid	1	1.74%	3,086,997.05	8.22%	No Limit	3,086,997.05
	Liquid	1	1.25%	6,802,377.33	18.12%	No Limit	6,802,377.33
<b>Total / Average</b>		<b>601</b>	<b>1.15%</b>	<b>\$ 39,197,846.28</b>	<b>100.00%</b>		<b>\$ 37,532,510.40</b>

<b>PARS OPEB &amp; PENSION TRUS</b>	<b>Monthly Rate of Return</b>	<b>Cost Value</b>	<b>Market Value</b>
Public Agency Retirement Services (PARS)			
Capital Appreciation HighMark PLUS Fund			
OPEB	-2.88%	\$ 2,004,619.91	\$ 1,998,582.82
Pension Trust	-2.95%	\$ 13,324,643.42	\$ 13,477,440.60
		<b>\$ 15,329,263.33</b>	<b>\$ 15,476,023.42</b>

**PARS OPEB & Pension Trust Benchmark - S & P 500 Index**  
 1 Month | - 4.24 %

<b>RISK RETENTION CORPORATION</b>	<b>Monthly Rate of Return</b>	<b>Balance</b>
Pacific Premier Bank	N/A	\$ 872,242.54

**California | Local Government Investment Pools**

**(1) Local Agency Investment Fund | LAIF** includes funds designated for allocation of working capital cash to reserves, working capital cash and advances for construction. LAIF market value on Monthly Treasurer's Status Report on Investments for months between quarters is the dollar amount invested times the fair market value Fair Value factor of prior quarter end. The general ledger LAIF carrying value reflects market value (unrealized gains and losses) only at fiscal year end. LAIF provides the Fair Value factor as of March 31, June 30, September 30 and December 31 each year. LAIF market value on this report is based on the June 2022 Fair Value Factor of 0.987125414.

**(2) Orange County Treasurer's Investment Pool | OCIP** - The 2022 Net Asset Value Factor is estimated at 1.00, and the interest rate is the Monthly Net Yield.

**Weighted Average Return**

Mesa Water® Funds | 1.15 %  
 Benchmark: 3 Month Treasury Bill - August 2022 | 2.72 %

**Weighted Average Maturity**

Years | 1.6 Days | 601

Mesa Water District  
 Transactions Summary  
 Monthly Treasurer's Status Report - Investment Activity  
 Group By: Action  
 Portfolio / Report Group: Report Group | Treasurer's Report  
 Begin Date: 07/31/2022, End Date: 08/31/2022

Description	CUSIP/Ticker	YTM @ Cost	Settlement Date	Maturity Date	Face Amount/Shares	Principal	Interest/Dividends	Total
<b>Matured</b>								
Homestreet Bank WA 0.1 8/22/2022	43785QPQ0	0.000	8/22/2022	8/22/2022	249,000.00	249,000.00	0.00	249,000.00
<b>Sub Total / Average Matured</b>					<b>249,000.00</b>	<b>249,000.00</b>	<b>0.00</b>	<b>249,000.00</b>

Mesa Water District  
Date To Date  
Interest | Received - Monthly  
Report Format: By Transaction  
Group By: Asset Category  
Portfolio / Report Group: Report Group | Treasurer's Report  
Begin Date: 7/31/2022, End Date: 8/31/2022

Description	CUSIP/Ticker	Settlement Date	Maturity Date	Coupon Rate	Ending Face Amount/Shares	Interest/Dividends	Sell Accrued Interest
<b>LAIF   Policy - No Limit</b>							
LAIF LGIP	LGIP0012	6/30/2010	N/A	N/A	1,087.59	0.00	0.00
<b>Sub Total/Average</b>					<b>1,087.59</b>	<b>0.00</b>	<b>0.00</b>
<b>Orange County LGIP - OCIP   Policy - No Limit</b>							
Orange County Investment Pool LGIP	LGIP9LC	9/30/2011	N/A	N/A	830,888.72	410.82	0.00
<b>Sub Total/Average</b>					<b>830,888.72</b>	<b>410.82</b>	<b>0.00</b>
<b>Miscellaneous Cash ( Petty   Emergency )</b>							
Miscellaneous Cash	CASH	6/30/2015	N/A	N/A	14,000.00	0.00	0.00
<b>Sub Total/Average</b>					<b>14,000.00</b>	<b>0.00</b>	<b>0.00</b>
<b>Negotiable CD 30%</b>							
Homestreet Bank WA 0.1 8/22/2022	43785QPQ0	2/22/2021	8/22/2022	0.100	0.00	21.15	0.00
Ally Bank UT 1.85 10/24/2022	02007GML4	10/24/2019	10/24/2022	1.850	247,000.00	0.00	0.00
Preferred Bank CA 0.25 7/17/2023	740367LV7	7/17/2020	7/17/2023	0.250	249,000.00	52.87	0.00
Merrick Bank UT 3 7/31/2023	59013J6G9	1/30/2019	7/31/2023	3.000	249,000.00	634.44	0.00
Enterprise Bank & Trust 1.75 11/8/2023	29367SJR6	11/8/2019	11/8/2023	1.750	249,000.00	370.09	0.00
Raymond James Bank 1.75 11/8/2023	75472RAH4	11/8/2019	11/8/2023	1.750	247,000.00	0.00	0.00
Third Federal Savings 1.75 11/13/2023	88413QCJ5	11/12/2019	11/13/2023	1.750	247,000.00	0.00	0.00
Marlin Business Bank UT 1.7 12/4/2023	57116ATG3	12/2/2019	12/4/2023	1.700	249,000.00	359.52	0.00
John Marshall Bancorp VA 0.2 12/29/2023	47804GGC1	12/30/2020	12/29/2023	0.200	249,000.00	42.30	0.00
Goldman Sachs NY 3.3 1/16/2024	38148P4E4	1/16/2019	1/16/2024	3.300	245,000.00	0.00	0.00
Bankwell Bank CT 0.35 1/30/2024	06654BCM1	7/30/2020	1/30/2024	0.350	249,000.00	0.00	0.00
Morgan Stanley UT 3.05 1/31/2024	61690UDV9	1/31/2019	1/31/2024	3.050	246,000.00	0.00	0.00
Morgan Stanley NY 3.05 1/31/2024	61760AVF3	1/31/2019	1/31/2024	3.050	246,000.00	0.00	0.00
Enerbank UT 1.15 4/29/2024	29278TNY2	4/29/2020	4/29/2024	1.150	249,000.00	243.20	0.00
First Freedom Bank 1.1 4/30/2024	32027BAM9	4/30/2020	4/30/2024	1.100	249,000.00	232.63	0.00
Capital One VA 2.65 5/22/2024	14042RLP4	5/22/2019	5/22/2024	2.650	246,000.00	0.00	0.00
Eaglebank MD 2.5 5/24/2024	27002YEN2	5/24/2019	5/24/2024	2.500	249,000.00	528.70	0.00
Farm Bureau Bank NV 0.25 7/9/2024	307660LK4	10/9/2020	7/9/2024	0.250	249,000.00	52.87	0.00

Description	CUSIP/Ticker	Settlement Date	Maturity Date	Coupon Rate	Ending Face Amount/Shares	Interest/Dividends	Sell Accrued Interest
Luana Savings Bank IA 0.2 8/19/2024	549104WN3	2/19/2021	8/19/2024	0.200	249,000.00	246.95	0.00
Synchrony Bank UT 0.55 9/3/2024	87164WA73	9/3/2021	9/3/2024	0.550	249,000.00	0.00	0.00
Sallie Mae Bank UT 1.9 10/16/2024	7954504P7	10/17/2019	10/16/2024	1.900	247,000.00	0.00	0.00
Celtic Bank UT 1.65 10/23/2024	15118RSV0	10/23/2019	10/23/2024	1.650	249,000.00	348.94	0.00
Garnett State Bank 1.7 11/19/2024	366526AW1	11/19/2019	11/19/2024	1.700	249,000.00	359.52	0.00
Citizens State Bank 1.7 11/22/2024	176688CR8	11/22/2019	11/22/2024	1.700	249,000.00	359.52	0.00
Transportation Alliance Bank 0.4 1/30/2025	89388CFD5	8/3/2021	1/30/2025	0.400	247,000.00	83.91	0.00
BMO Harris Bank IL 0.5 3/28/2025-20	05600XAY6	9/28/2020	3/28/2025	0.500	249,000.00	0.00	0.00
Baycoast Bank MA 0.9 3/31/2025	072727BG4	3/31/2020	3/31/2025	0.900	248,000.00	0.00	0.00
First Commercial Bank MS 0.3 3/31/2025	31984GFK0	9/30/2020	3/31/2025	0.300	249,000.00	63.44	0.00
Flagstar Bank MI 1.25 4/30/2025	33847E3A3	4/30/2020	4/30/2025	1.250	248,000.00	0.00	0.00
Apex Bank TN 0.95 5/8/2025	03753XBK5	5/8/2020	5/8/2025	0.950	249,000.00	200.91	0.00
Seattle Bank WA 0.75 6/2/2025-20	81258PKJ1	6/2/2020	6/2/2025	0.750	249,000.00	158.61	0.00
Medallion Bank UT 0.6 7/15/2025	58404DHM6	7/15/2020	7/15/2025	0.600	249,000.00	126.89	0.00
BMW Bank UT 0.5 9/25/2025	05580AXF6	9/25/2020	9/25/2025	0.500	249,000.00	0.00	0.00
Texas Exchange Bank TX 0.6 12/18/2025	88241TJR2	12/18/2020	12/18/2025	0.600	249,000.00	126.89	0.00
JPMorgan Chase OH 0.5 12/29/2025-21	48128UUZ0	12/29/2020	12/29/2025	0.500	249,000.00	0.00	0.00
Live Oak Banking NC 0.5 2/10/2026	538036NE0	2/10/2021	2/10/2026	0.500	249,000.00	105.74	0.00
Toyota Financial Savings NV 0.95 7/29/2026	89235MLE9	7/29/2021	7/29/2026	0.950	248,000.00	0.00	0.00
UBS Bank UT 0.95 8/25/2026	90348JS50	8/25/2021	8/25/2026	0.950	249,000.00	200.91	0.00
Capital One Bank VA 1.1 11/17/2026	14042TDW4	11/17/2021	11/17/2026	1.100	248,000.00	0.00	0.00
Discover Bank 3.4 7/6/2027	254673L38	7/6/2022	7/6/2027	3.400	245,000.00	0.00	0.00
<b>Sub Total/Average</b>					<b>9,680,000.00</b>	<b>4,920.00</b>	<b>0.00</b>
<b>US Agency - No Limit</b>							
FNMA 1.375 9/6/2022	3135G0W33	11/8/2019	9/6/2022	1.375	500,000.00	0.00	0.00
FHLB 3 12/9/2022	3130AFE78	1/9/2019	12/9/2022	3.000	1,000,000.00	0.00	0.00
FFCB 0.125 5/3/2023-21	3133EMPA4	2/5/2021	5/3/2023	0.125	250,000.00	0.00	0.00
FFCB 2.125 6/5/2023	3133EKPT7	11/8/2019	6/5/2023	2.125	500,000.00	0.00	0.00
FHLMC 0.375 7/14/2023-22	3134GV5F1	7/14/2020	7/14/2023	0.375	250,000.00	0.00	0.00
FAMC 3.05 9/19/2023	3132X06C0	1/9/2019	9/19/2023	3.050	500,000.00	0.00	0.00
FFCB 0.25 9/21/2023-22	3133EMAM4	9/24/2020	9/21/2023	0.250	500,000.00	0.00	0.00
FFCB 0.27 11/3/2023-22	3133EMFN7	11/3/2020	11/3/2023	0.270	250,000.00	0.00	0.00
FHLMC 0.3 11/13/2023-22	3134GXAY0	11/13/2020	11/13/2023	0.300	250,000.00	0.00	0.00
FFCB 0.25 3/1/2024-21	3133EMSD5	3/24/2021	3/1/2024	0.250	250,000.00	0.00	0.00
FHLMC 0.5 5/20/2024-22	3134GVXR4	5/21/2020	5/20/2024	0.500	500,000.00	0.00	0.00
FAMC 2.15 6/5/2024	31422BGA2	11/8/2019	6/5/2024	2.150	500,000.00	0.00	0.00
FHLMC 0.45 7/8/2024-22	3134GV4S4	7/13/2020	7/8/2024	0.450	750,000.00	0.00	0.00
FHLMC 0.35 9/30/2024-22	3134GWVM5	9/30/2020	9/30/2024	0.350	250,000.00	0.00	0.00

Description	CUSIP/Ticker	Settlement Date	Maturity Date	Coupon Rate	Ending Face Amount/Shares	Interest/Dividends	Sell Accrued Interest
FFCB 0.3 11/12/2024-21	3133EMQQ8	3/2/2021	11/12/2024	0.300	250,000.00	0.00	0.00
FFCB 1.32 1/21/2025	3133ENLU2	3/17/2022	1/21/2025	1.320	250,000.00	0.00	0.00
FFCB 0.32 2/3/2025-21	3133EMPV8	2/5/2021	2/3/2025	0.320	250,000.00	400.00	0.00
FHLB 0.625 2/24/2025-22	3130ANQ86	8/24/2021	2/24/2025	0.625	250,000.00	781.25	0.00
FFCB 0.43 3/3/2025	3133EMSJ2	3/3/2021	3/3/2025	0.430	250,000.00	0.00	0.00
FHLB 0.5 3/10/2025-21	3130ALDZ4	3/24/2021	3/10/2025	0.500	250,000.00	0.00	0.00
FHLMC 0.7 5/13/2025-21	3134GVSU5	5/13/2020	5/13/2025	0.700	500,000.00	0.00	0.00
FFCB 0.6 6/16/2025-22	3133EMH47	6/17/2021	6/16/2025	0.600	250,000.00	0.00	0.00
FNMA 0.6 7/29/2025-22	3136G4D75	12/18/2020	7/29/2025	0.600	250,000.00	0.00	0.00
FNMA 0.5 8/14/2025-23	3135G05S8	4/29/2021	8/14/2025	0.500	250,000.00	625.00	0.00
FNMA 0.375 8/25/2025	3135G05X7	11/12/2020	8/25/2025	0.375	250,000.00	468.75	0.00
FFCB 0.53 9/29/2025-21	3133EMBH4	6/17/2021	9/29/2025	0.530	500,000.00	0.00	0.00
FHLMC 0.4 9/30/2025-21	3134GWVP8	9/30/2020	9/30/2025	0.400	250,000.00	0.00	0.00
FHLMC 0.65 10/27/2025-21	3134GW5R3	5/25/2021	10/27/2025	0.650	375,000.00	0.00	0.00
FHLMC 0.45 10/29/2025-21	3134GW3J3	4/22/2021	10/29/2025	0.450	250,000.00	0.00	0.00
FNMA 0.54 11/3/2025-22	3135GA2G5	10/30/2020	11/3/2025	0.540	500,000.00	0.00	0.00
FNMA 0.56 11/17/2025-22	3135GA2Z3	11/17/2020	11/17/2025	0.560	325,000.00	0.00	0.00
FNMA 0.58 11/25/2025-22	3135GA5E7	11/30/2020	11/25/2025	0.580	250,000.00	0.00	0.00
FFCB 0.47 12/22/2025-22	3133EMLC4	12/22/2020	12/22/2025	0.470	250,000.00	0.00	0.00
FFCB 0.45 2/2/2026-23	3133EMPD8	3/2/2021	2/2/2026	0.450	300,000.00	675.00	0.00
FHLB 0.53 2/10/2026	3130AKWW2	8/19/2021	2/10/2026	0.530	310,000.00	821.50	0.00
FHLB 0.625 2/24/2026-21	3130AL7M0	3/2/2021	2/24/2026	0.625	250,000.00	781.25	0.00
FFCB 0.8 3/9/2026-23	3133EMSU7	9/24/2021	3/9/2026	0.800	250,000.00	0.00	0.00
FHLB 0.6 3/10/2026-21	3130ALFX7	3/10/2021	3/10/2026	0.600	250,000.00	0.00	0.00
FHLB 0.75 3/16/2026-21	3130ALF33	3/24/2021	3/16/2026	0.750	250,000.00	0.00	0.00
FHLB 0.85 3/30/2026-21	3130ANY79	11/10/2021	3/30/2026	0.850	250,000.00	0.00	0.00
FHLMC 1.03 4/29/2026-22	3130ALZM9	4/29/2021	4/29/2026	1.030	250,000.00	0.00	0.00
FHLB 0.875 5/26/2026-21	3130AMHB1	5/28/2021	5/26/2026	0.875	250,000.00	0.00	0.00
FFCB 0.9 6/15/2026-22	3133EMH21	6/17/2021	6/15/2026	0.900	250,000.00	0.00	0.00
FFCB 0.94 9/28/2026-22	3133EM6E7	9/28/2021	9/28/2026	0.940	250,000.00	0.00	0.00
FHLMC 0.8 10/27/2026-21	3134GW4C7	11/10/2021	10/27/2026	0.800	250,000.00	0.00	0.00
FHLB 3.125 10/29/2026-24	3130ARUF6	5/12/2022	10/29/2026	3.125	250,000.00	0.00	0.00
FFCB 1.46 11/30/2026-23	3133ENFP0	11/30/2021	11/30/2026	1.460	250,000.00	0.00	0.00
FFCB 1.68 3/10/2027	3133ENRD4	3/17/2022	3/10/2027	1.680	250,000.00	0.00	0.00
FHLB 3 4/21/2027-23	3130ARJF9	4/21/2022	4/21/2027	3.000	250,000.00	0.00	0.00
<b>Sub Total/Average</b>					<b>16,060,000.00</b>	<b>4,552.75</b>	<b>0.00</b>

**US Treasury - No Limit**

T-Note 0.125 8/31/2023	91282CCU3	1/24/2022	8/31/2023	0.125	200,000.00	125.00	0.00
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Description	CUSIP/Ticker	Settlement Date	Maturity Date	Coupon Rate	Ending Face Amount/Shares	Interest/Dividends	Sell Accrued Interest
T-Note 0.375 10/31/2023	91282CDD0	11/10/2021	10/31/2023	0.375	250,000.00	0.00	0.00
T-Note 0.125 2/15/2024	91282CBM2	8/19/2021	2/15/2024	0.125	250,000.00	156.25	0.00
T-Note 0.25 3/15/2024	91282CBR1	9/24/2021	3/15/2024	0.250	250,000.00	0.00	0.00
T-Note 0.25 6/15/2024	91282CCG4	9/24/2021	6/15/2024	0.250	250,000.00	0.00	0.00
T-Note 2.25 12/31/2024	9128283P3	4/13/2022	12/31/2024	2.250	250,000.00	0.00	0.00
T-Note 0.375 4/30/2025	912828ZL7	7/1/2021	4/30/2025	0.375	250,000.00	0.00	0.00
T-Note 0.375 4/30/2025	912828ZL7	8/19/2021	4/30/2025	0.375	250,000.00	0.00	0.00
T-Note 0.25 6/30/2025	912828ZW3	4/22/2021	6/30/2025	0.250	250,000.00	0.00	0.00
T-Note 0.375 1/31/2026	91282CBH3	4/29/2021	1/31/2026	0.375	250,000.00	0.00	0.00
T-Note 0.625 7/31/2026	91282CCP4	9/24/2021	7/31/2026	0.625	250,000.00	0.00	0.00
<b>Sub Total/Average</b>					<b>2,700,000.00</b>	<b>281.25</b>	<b>0.00</b>
<b>US Bank MM Custody   Policy 50%</b>							
US Bank   Custodian MM	MM65000	7/31/2020	N/A	N/A	3,086,997.05	1,539.54	0.00
<b>Sub Total/Average</b>					<b>3,086,997.05</b>	<b>1,539.54</b>	<b>0.00</b>
<b>Pacific Premier Bank   Policy - n/a</b>							
Pacific Premier Bank   Checking Cash	MM0831	5/28/2020	N/A	N/A	6,802,377.33	0.00	0.00
<b>Sub Total/Average</b>					<b>6,802,377.33</b>	<b>0.00</b>	<b>0.00</b>
<b>Total / Average</b>					<b>39,175,350.69</b>	<b>11,704.36</b>	<b>0.00</b>

Mesa Water District  
Portfolio Holdings  
Investment Report | PARS Trust  
Report Format: By CUSIP / Ticker  
Group By: Portfolio Name  
Average By: Market Value  
Portfolio / Report Group: PARS OPEB Trust  
As of 8/31/2022

Description	CUSIP/Ticker	Security Type	Face Amount/Shares	Cost Value	Market Value
<b>PARS OPEB Trust</b>					
Columbia Contrarian Fund	19766M709	Mutual Fund	5,048.90	132,358.09	145,660.09
DFA Large Cap	233203868	Mutual Fund	4,149.32	97,465.05	91,699.67
Dodge & Cox International	256206103	Mutual Fund	869.72	33,801.88	36,336.38
Dodge & Cox Stock Fund	256219106	Mutual Fund	589.52	110,064.62	129,474.75
Doubeline Core Fix Income	258620301	Mutual Fund	11,200.25	122,549.61	107,746.24
Harbor Capital Appreciation	411512528	Mutual Fund	1,148.72	94,971.28	80,697.13
Hartford Schroders	41665X859	Mutual Fund	6,608.10	116,827.21	99,517.87
iShares Russell Mid Cap	464287499	Mutual Fund	1,993.00	99,177.22	137,138.33
iShares SP500	464287408	Mutual Fund	426.00	56,221.11	60,249.18
MFS International	552746356	Mutual Fund	1,011.14	35,953.37	35,642.33
PGIM Total Return Bond	74440B884	Mutual Fund	8,722.59	126,289.49	108,071.94
PIMCO	693390841	Mutual Fund	2,044.59	18,276.72	15,906.84
Pimco Total Return Fund	693390700	Mutual Fund	12,070.42	125,328.60	107,547.31
Price T Rowe Growth	741479406	Mutual Fund	1,118.45	85,751.27	80,572.84
Undiscovered	904504479	Mutual Fund	1,286.74	92,852.62	103,684.06
US Bank PARS - OPEB Trust MM	MM4900	Money Market	173,537.41	173,537.41	173,537.41
Vanguard Growth & Income	921913208	Mutual Fund	3,200.93	255,712.73	281,361.56
Vanguard Real Estate	922908553	Mutual Fund	420.00	34,901.56	39,064.20
Vanguard Short Term	922031836	Mutual Fund	6,694.60	70,097.53	67,347.64
Vanguard Small Cap Growth	922908595	Mutual Fund	453.00	122,482.54	97,327.05
<b>Sub Total / Average PARS OPEB Trust</b>			<b>242,593.40</b>	<b>2,004,619.91</b>	<b>1,998,582.82</b>
<b>Total / Average</b>			<b>242,593.40</b>	<b>2,004,619.91</b>	<b>1,998,582.82</b>



Mesa Water District  
Portfolio Holdings  
Investment Report | PARS Trust  
Report Format: By CUSIP / Ticker  
Group By: Portfolio Name  
Average By: Market Value  
Portfolio / Report Group: PARS Pension Trust  
As of 8/31/2022

Description	CUSIP/Ticker	Security Type	Face Amount/Shares	Cost Value	Market Value
<b>PARS Pension Trust</b>					
Columbia Contrarian Fund	19766M709	Mutual Fund	34,298.80	919,836.50	989,520.07
DFA Large Cap	233203868	Mutual Fund	27,746.44	646,526.94	613,196.23
Dodge & Cox International	256206103	Mutual Fund	5,777.18	218,923.88	241,370.76
Dodge & Cox Stock Fund	256219106	Mutual Fund	4,003.09	753,037.41	879,196.45
Doubeline Core Fix Income	258620301	Mutual Fund	76,035.76	837,130.86	731,463.83
Harbor Capital Appreciation	411512528	Mutual Fund	7,721.29	649,437.56	542,421.54
Hartford Schroders	41665X859	Mutual Fund	44,865.66	788,878.62	675,676.75
iShares Russell Mid Cap	464287499	Mutual Fund	13,550.00	479,192.46	932,375.50
iShares SP500	464287408	Mutual Fund	2,901.00	379,047.60	410,288.43
MFS International	552746356	Mutual Fund	6,818.30	231,581.56	240,345.31
PGIM Total Return Bond	74440B884	Mutual Fund	58,841.43	858,589.00	729,045.60
PIMCO	693390841	Mutual Fund	13,890.75	124,951.21	108,070.07
Pimco Total Return Fund	693390700	Mutual Fund	81,561.14	851,303.11	726,709.72
Price T Rowe Growth	741479406	Mutual Fund	7,512.33	580,062.29	541,188.90
Undiscovered	904504479	Mutual Fund	8,741.25	614,635.05	704,370.00
US Bank PARS - Pension Trust MM	MM4901	Money Market	1,008,584.01	1,008,584.01	1,008,584.01
Vanguard Growth & Income	921913208	Mutual Fund	22,989.90	1,835,711.69	2,020,811.78
Vanguard Real Estate	922908553	Mutual Fund	2,856.00	226,026.88	265,636.56
Vanguard Short Term	922031836	Mutual Fund	45,314.19	477,352.91	455,860.79
Vanguard Small Cap Growth	922908595	Mutual Fund	3,078.00	843,833.88	661,308.30
<b>Sub Total / Average PARS Pension Trust</b>			<b>1,477,086.52</b>	<b>13,324,643.42</b>	<b>13,477,440.60</b>
<b>Total / Average</b>			<b>1,477,086.52</b>	<b>13,324,643.42</b>	<b>13,477,440.60</b>

Mesa Water District  
Transactions Summary  
Monthly Treasurer's Status Report - Investment Activity  
Group By: Action  
Portfolio / Report Group: PARS OPEB Trust  
Begin Date: 07/31/2022, End Date: 08/31/2022

Description	CUSIP/Ticker	YTM @ Cost	Settlement Date	Maturity Date	Face Amount/Shares	Principal	Interest/Dividends	Total
<b>Buy</b>								
PIMCO	693390841	0.000	8/2/2022	N/A	160.646	1,293.20	0.00	1,293.20
Hartford Schroders	41665X859	0.000	8/2/2022	N/A	910.185	13,616.37	0.00	13,616.37
iShares SP500	464287408	0.000	8/2/2022	N/A	20.00	2,900.50	0.00	2,900.50
Vanguard Growth & Income	921913208	0.000	8/2/2022	N/A	21.996	1,988.91	0.00	1,988.91
Vanguard Real Estate	922908553	0.000	8/2/2022	N/A	13.00	1,273.08	0.00	1,273.08
DFA Large Cap	233203868	0.000	8/2/2022	N/A	330.518	7,618.44	0.00	7,618.44
Undiscovered	904504479	0.000	8/2/2022	N/A	8.156	667.69	0.00	667.69
Dodge & Cox Stock Fund	256219106	0.000	8/2/2022	N/A	35.515	7,905.12	0.00	7,905.12
Columbia Contrarian Fund	19766M709	0.000	8/2/2022	N/A	122.718	3,642.27	0.00	3,642.27
Pimco Total Return Fund	693390700	0.000	8/2/2022	N/A	993.024	9,056.37	0.00	9,056.37
Dodge & Cox International	256206103	0.000	8/2/2022	N/A	92.782	3,958.09	0.00	3,958.09
PGIM Total Return Bond	74440B884	0.000	8/2/2022	N/A	29.914	370.63	0.00	370.63
PGIM Total Return Bond	74440B884	0.000	8/2/2022	N/A	730.368	9,253.77	0.00	9,253.77
MFS International	552746356	0.000	8/2/2022	N/A	59.605	2,180.35	0.00	2,180.35
Price T Rowe Growth	741479406	0.000	8/2/2022	N/A	21.208	1,604.40	0.00	1,604.40
Vanguard Short Term	922031836	0.000	8/2/2022	N/A	676.066	6,868.83	0.00	6,868.83
Doubeline Core Fix Income	258620301	0.000	8/2/2022	N/A	1,059.434	10,393.05	0.00	10,393.05
Harbor Capital Appreciation	411512528	0.000	8/2/2022	N/A	6.248	460.60	0.00	460.60
iShares Russell Mid Cap	464287499	0.000	8/2/2022	N/A	33.00	2,337.88	0.00	2,337.88
Pimco Total Return Fund	693390700	0.000	8/31/2022	N/A	30.87	275.05	0.00	275.05
Vanguard Short Term	922031836	0.000	8/31/2022	N/A	11.425	114.94	0.00	114.94
<b>Sub Total / Average Buy</b>					<b>5,366.678</b>	<b>87,779.54</b>	<b>0.00</b>	<b>87,779.54</b>
<b>Dividend</b>								
Doubeline Core Fix Income	258620301	0.000	8/1/2022	N/A	0.00	0.00	326.00	326.00
PIMCO	693390841	0.000	8/31/2022	N/A	0.00	0.00	71.13	71.13
Pimco Total Return Fund	693390700	0.000	8/31/2022	N/A	0.00	0.00	275.05	275.05
PGIM Total Return Bond	74440B884	0.000	8/31/2022	N/A	0.00	0.00	370.63	370.63
Vanguard Short Term	922031836	0.000	8/31/2022	N/A	0.00	0.00	114.94	114.94
<b>Sub Total / Average Dividend</b>					<b>0.00</b>	<b>0.00</b>	<b>1,157.75</b>	<b>1,157.75</b>
<b>Sell</b>								
Vanguard Small Cap Growth	922908595	0.000	8/2/2022	N/A	3.00	661.13	0.00	661.13
<b>Sub Total / Average Sell</b>					<b>3.00</b>	<b>661.13</b>	<b>0.00</b>	<b>661.13</b>

Mesa Water District  
Transactions Summary  
Monthly Treasurer's Status Report - Investment Activity  
Group By: Action  
Portfolio / Report Group: PARS Pension Trust  
Begin Date: 07/31/2022, End Date: 08/31/2022

Description	CUSIP/Ticker	YTM @ Cost	Settlement Date	Maturity Date	Face Amount/Shares	Principal	Interest/Dividends	Total
<b>Buy</b>								
Hartford Schroders	41665X859	0.000	8/2/2022	N/A	1,235.756	18,486.91	0.00	18,486.91
DFA Large Cap	233203868	0.000	8/2/2022	N/A	1,217.18	28,056.00	0.00	28,056.00
Dodge & Cox Stock Fund	256219106	0.000	8/2/2022	N/A	5.887	1,310.30	0.00	1,310.30
Dodge & Cox International	256206103	0.000	8/2/2022	N/A	176.805	7,542.50	0.00	7,542.50
MFS International	552746356	0.000	8/2/2022	N/A	177.296	6,485.50	0.00	6,485.50
Price T Rowe Growth	741479406	0.000	8/2/2022	N/A	200.37	15,158.00	0.00	15,158.00
Harbor Capital Appreciation	411512528	0.000	8/2/2022	N/A	200.19	14,758.00	0.00	14,758.00
<b>Sub Total / Average Buy</b>					<b>3,213.484</b>	<b>91,797.21</b>	<b>0.00</b>	<b>91,797.21</b>
<b>Dividend</b>								
Doubeline Core Fix Income	258620301	0.000	8/1/2022	N/A	0.00	0.00	2,465.67	2,465.67
PIMCO	693390841	0.000	8/31/2022	N/A	0.00	0.00	487.02	487.02
Pimco Total Return Fund	693390700	0.000	8/31/2022	N/A	0.00	0.00	1,879.07	1,879.07
PGIM Total Return Bond	74440B884	0.000	8/31/2022	N/A	0.00	0.00	2,532.84	2,532.84
Vanguard Short Term	922031836	0.000	8/31/2022	N/A	0.00	0.00	801.99	801.99
<b>Sub Total / Average Dividend</b>					<b>0.00</b>	<b>0.00</b>	<b>8,166.59</b>	<b>8,166.59</b>
<b>Sell</b>								
PIMCO	693390841	0.000	8/2/2022	N/A	655.493	5,276.72	0.00	5,276.72
iShares SP500	464287408	0.000	8/2/2022	N/A	45.00	6,530.47	0.00	6,530.47
Vanguard Real Estate	922908553	0.000	8/2/2022	N/A	8.00	783.139	0.00	783.14
Vanguard Real Estate	922908553	0.000	8/2/2022	N/A	29.00	2,838.881	0.00	2,838.88
Undiscovered	904504479	0.000	8/2/2022	N/A	53.771	4,401.694	0.00	4,401.69
Undiscovered	904504479	0.000	8/2/2022	N/A	82.609	6,762.372	0.00	6,762.37
Undiscovered	904504479	0.000	8/2/2022	N/A	92.563	7,577.206	0.00	7,577.21
Undiscovered	904504479	0.000	8/2/2022	N/A	301.785	24,704.118	0.00	24,704.12
Columbia Contrarian Fund	19766M709	0.000	8/2/2022	N/A	1,599.418	47,470.73	0.00	47,470.73
Pimco Total Return Fund	693390700	0.000	8/2/2022	N/A	1,434.892	13,086.22	0.00	13,086.22
Vanguard Small Cap Growth	922908595	0.000	8/2/2022	N/A	225.00	49,700.61	0.00	49,700.61
PGIM Total Return Bond	74440B884	0.000	8/2/2022	N/A	495.653	6,279.92	0.00	6,279.92
Vanguard Short Term	922031836	0.000	8/2/2022	N/A	531.627	5,401.33	0.00	5,401.33
Vanguard Short Term	922031836	0.000	8/2/2022	N/A	608.083	6,178.123	0.00	6,178.12
Vanguard Short Term	922031836	0.000	8/2/2022	N/A	716.075	7,275.322	0.00	7,275.32
Vanguard Short Term	922031836	0.000	8/2/2022	N/A	1,039.93	10,565.689	0.00	10,565.69
Vanguard Short Term	922031836	0.000	8/2/2022	N/A	1,539.65	15,642.844	0.00	15,642.84

Description	CUSIP/Ticker	YTM @ Cost	Settlement Date	Maturity Date	Face Amount/Shares	Principal	Interest/Dividends	Total
Vanguard Short Term	922031836	0.000	8/2/2022	N/A	2,813.406	28,584.204	0.00	28,584.20
Vanguard Short Term	922031836	0.000	8/2/2022	N/A	4,468.54	45,400.365	0.00	45,400.37
Vanguard Short Term	922031836	0.000	8/2/2022	N/A	4,648.343	47,227.164	0.00	47,227.16
Doubeline Core Fix Income	258620301	0.000	8/2/2022	N/A	36.145	354.583	0.00	354.58
Doubeline Core Fix Income	258620301	0.000	8/2/2022	N/A	627.871	6,159.417	0.00	6,159.42
iShares Russell Mid Cap	464287499	0.000	8/2/2022	N/A	805.00	57,020.54	0.00	57,020.54
<b>Sub Total / Average Sell</b>					<b>22,857.854</b>	<b>405,221.661</b>	<b>0.00</b>	<b>405,221.66</b>



## MONTHLY COMMITTEE

### Major Staff Projects

Title	Comments	Status
Month End Closing	Training	In Process
Capital Charges	Interim Audit	Completed
Fiscal Year 2022	Closing	In Process



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## MEMORANDUM

TO: Board of Directors  
FROM: Stacy Taylor, Water Policy Manager  
DATE: November 9, 2022  
SUBJECT: State Advocacy Update

---

### RECOMMENDATION

Receive and file the State Advocacy Update.

### STRATEGIC PLAN

Goal #7: Actively participate in regional and statewide water issues.

### PRIOR BOARD ACTION/DISCUSSION

This item is provided at the monthly Board of Directors Committee meeting.

### DISCUSSION

An updated State Advocacy report will be provided at the November 9, 2022 meeting.

### FINANCIAL IMPACT

In Fiscal Year 2023, \$260,000 is budgeted for Water Policy Support Services; \$66,105 has been spent to date.

### ATTACHMENTS

None.



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## MEMORANDUM

TO: Board of Directors  
FROM: Stacy Taylor, Water Policy Manager  
DATE: November 9, 2022  
SUBJECT: Orange County Update

---

### RECOMMENDATION

Receive and file the Orange County Update.

### STRATEGIC PLAN

Goal #7: Actively participate in regional and statewide water issues.

### PRIOR BOARD ACTION/DISCUSSION

This item is provided at the monthly Board of Directors Committee meeting.

### DISCUSSION

Mesa Water District's (Mesa Water®) governmental relations program includes monitoring local and regional political issues and policy-setting authorities (i.e., County of Orange, Orange County Local Agency Formation Commission, etc.). An updated Orange County report will be provided at the November 9, 2022 meeting.

### FINANCIAL IMPACT

In Fiscal Year 2023, \$260,000 is budgeted for Water Policy Support Services; \$66,105 has been spent to date.

### ATTACHMENTS

None.



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## MEMORANDUM

TO: Board of Directors  
FROM: Kaitlyn Norris, Public Affairs Specialist  
DATE: November 9, 2022  
SUBJECT: Outreach Update

---

### RECOMMENDATION

Receive and file the Outreach Update.

### STRATEGIC PLAN

Goal #4: Increase public awareness about Mesa Water and about water.

### PRIOR BOARD ACTION/DISCUSSION

This item is provided at the monthly Board of Directors Committee meeting.

### DISCUSSION

Mesa Water District's (Mesa Water®) outreach program aims to connect Mesa Water with its constituents in order to achieve Goal #4 of the Board of Directors' (Board) Strategic Plan. Outreach activities are also designed to achieve the Strategic Plan goals related to customer service and/or regional water issues involvement by educating and informing the District's constituents about Mesa Water, water issues, and water in general. Mesa Water's constituents include external audiences, such as customers, community members, elected officials, industry colleagues, media, water districts and special districts – as well as internal audiences, such as staff, retirees and Board members.

### Upcoming Fiscal Year 2023 Events

1. **Yo Amo Mesa Water®** – Mesa Water Parking Lot, 1965 Placentia Avenue, Costa Mesa, Saturday, February 11, 2023, 9:00 a.m. – 12:00 p.m.

The benefits of Mesa Water's outreach program include:

- Informing constituents about Southern California's perpetual drought, the historical drought facing California, and the importance of developing local and cost-effective sources of safe, reliable water for Mesa Water's service area and the region at large;
- Educating constituents about the importance of water and water stewardship, in order to sustain Southern California's population, quality of life, business, and economy;
- Educating constituents about Mesa Water's stewardship of ratepayer funds and financial responsibility to fund, invest in, and save for the current and future provision of safe and reliable water for the District's service area;
- Informing constituents of the District's infrastructure improvements to ensure water quality and water reliability for its service area;
- Learning from constituents and evolving as a well-informed Board of Directors;





- Promoting water use efficiency to Mesa Water’s customers and community members to help them save water, money, and the environment;
- Ensuring, for public health and safety reasons, that Mesa Water customers and community members identify the District as their water provider and as the source of information about water in emergency situations;
- Supporting Mesa Water’s service area as an actively involved participant in programs that provide added value and benefits to the community;
- Informing the media of Mesa Water’s activities that benefit the District’s customers and community;
- Empowering Mesa Water’s Board and staff with information that will help them provide the best possible service to the District’s customers and community members; and,
- Strengthening Mesa Water’s industry relations to provide opportunities for improving the District’s business and operations -- including the areas of financial and human resources strength, infrastructure and technological innovation, and setting/supporting policies that have a positive impact on Mesa Water’s service area -- so that the District can continue to provide safe, high-quality, reliable, and affordable water to its customers.

#### FINANCIAL IMPACT

In Fiscal Year 2023, \$904,450 is budgeted for Support Services; \$200,500 has been spent to date.

#### ATTACHMENTS

None.



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## MEMORANDUM

TO: Board of Directors  
FROM: Denise Garcia, Chief Administrative Officer  
DATE: November 9, 2022  
SUBJECT: Quarterly Training Report

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### RECOMMENDATION

Receive the Quarterly Training Report for July 1, 2022 to September 30, 2022.

### STRATEGIC PLAN

Goal #5: Attract and retain skilled employees.

### DISCUSSION

As part of the Board of Directors' (Board) approved 2020 Strategic Plan Goal #5 – Attract and retain skilled employees, Objective B is to Build Employee Skills, specifically the following:

- Fully train a minimum of two employees in key processes to ensure accountability and sustainability
- Develop and implement an operational and institutional knowledge transfer plan
- Provide employee training

Outcome 3 calls for providing quarterly training reports to the Board.

Attached is the Quarterly Training Report for July 1, 2022 to September 30, 2022. In addition to the training listed on the report, staff also conducts safety training for all employees and Monday Morning Tailgate Talks for Water Operations and Engineering.

The Tailgate Talks for this quarter included the following topics:

- Keeping Chemical Deliveries Safe
- Operating Laboratory Equipment
- Safety Quiz: Respiratory Protection
- Holding Onto Hand Safety
- Eyes on Safety
- Handling the Load: Forklift Safety
- Reducing the Risk of Workplace Safety
- Safety Quiz: Bloodborne Pathogens
- Carbon Monoxide: A Silent Killer
- Night Work Safety
- Avoid Slips and Trips
- Safety Quiz: Hazard Communication
- Be Prepared for an Emergency

The Safety Training program included the following topics:

- Trench/Shoring/Excavating Competent Person
- New Hire Safety Orientation
- AC Pipe Refresher



Below are the required continuing education hours needed, over a three-year period, for each Distribution and Treatment Certification Renewal held by staff:

<b>Distribution and Treatment Certification Renewals – Required Continuing Education Hours (within the last three years)</b>				
<b>Grade 1</b>	<b>Grade 2</b>	<b>Grade 3</b>	<b>Grade 4</b>	<b>Grade 5</b>
12 hours	16 hours	24 hours	36 Hours	36 hours

FINANCIAL IMPACT

The cost for the training is budgeted each fiscal year, per department or in the overall safety budget.

ATTACHMENTS

Attachment A: Quarterly Training Report for July 1, 2022 to September 30, 2022



# FY23 Quarterly Training Report

## 1st Quarter July 1, 2022 - September 30, 2022

Position	Department	Date of Training	Type of Training	Organization
Water Quality Technician I	Operations	7/18 - 22/2022	Backflow Tester Course	AWWA
Chief Administrative Officer Human Resources Analysts	Administrative Services Human Resources	7/21/2022	Collective Bargaining Expectations and Management Bargaining Strategies in a Post-COVID-19 Era	Hanson Bridgett
Operator I	Operations	8/1/2022	Intro to Water Treatment	American Water College
Senior Public Affairs Specialist	Public Affairs	8/1 - 9/30/22	Writing Workshop: "Improve your writing at work"	Peter Brennan, Orange County Business Journal
Public Affairs Specialist Senior Public Affairs Specialist	Public Affairs	8/4/2022	PR Writing Hacks	Public Relations Society of America
Water Operations Supervisor	Operations	8/9 - 11/2022	WQ Regulation and Permitting	UC Davis
Executive Assistant to the General Manager	Administrative Services	8/18/2022	Proofreading Tools in Microsoft Word	Aurora Training Advantage
Human Resources Analyst	Human Resources	8/18/2022	Intermittent Leave	J J Keller
Chief Administrative Officer	Administrative Services	8/22 - 26/2022	CSDA Annual Conference	California Special Districts Association
Operator I	Operations	8/22 - 9/22/22	Class A Training	CA Truck Driving Academy
Human Resources Analyst	Human Resources	9/7/2022	Best Practices for Labor Negotiations	Liebert Cassidy Whitmore
Human Resources Analyst	Human Resources	9/7/2022	Public Sector Service	Liebert Cassidy Whitmore
Human Resources Analysts	Human Resources	9/8/2022	Open Enrollment Employer Webinar	CalPERS
Executive Assistant to the General Manager	Administrative Services	9/14/2022	Moving from a Colleague to a Leader	www.training.com
Assistant Water Operations Manager	Operations	9/14 - 28/2022	CLE Virtual Workshop Series	ACWA



## FY23 Quarterly Training Report

1st Quarter July 1, 2022 - September 30, 2022

Position	Department	Date of Training	Type of Training	Organization
Facility Maintenance Worker I	Operations	9/15/2022	Distribution System Basics	American Water College
Water Quality Technician I	Operations	9/20/2022	CA Hazardous Waste Awareness / DOT for Signing a Manifest	ACT Enviro
Senior Operator	Operations	9/20 - 22/2022	Membrane Operator Certification Training	SWMOA
Department Assistant Executive Assistant to the General Manager Office Assistant Records Management Specialist	Administrative Services	9/28/2022	The Brown Act: Recent Developments and Best Practices	Association of California Water Agencies
Senior Public Affairs Specialist	Public Affairs	9/30/2022	Writing Class: The Definitive Guide to PR Writing Module D: PR Writing Mastery	Public Relations Society of America



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## MEMORANDUM

TO: Board of Directors  
FROM: Kurt Lind, Business Administrator  
DATE: November 9, 2022  
SUBJECT: Fiscal Year 2022 Customer Service Audit

---

### RECOMMENDATION

Receive the presentation.

### STRATEGIC PLAN

Goal #5: Attract and retain skilled employees.  
Goal #6: Provide outstanding customer service.

### PRIOR BOARD ACTION/DISCUSSION

At the request of the Board of Directors (Board), staff has presented the Customer Service Audit annually since 2019.

### BACKGROUND

In 2016, Moran Consulting, Inc. (Moran) was selected through a competitive bid process to evaluate Mesa Water District's (Mesa Water®) customer service processes. Based on their findings, Moran developed and implemented a training program to elevate customer service to an elite level. To ensure this high level of customer service continues to be provided by Mesa Water, an accountability program that includes routine audits and additional training was implemented.

### DISCUSSION

The Customer Service Audit focuses on the following Key Performance Indicators (KPI):

- Overall Customer Satisfaction
- First Call Resolution
- Overall Call Quality
- Speed to Answer
- Call Abandonment

An overall KPI score of 96% was achieved for Fiscal Year (FY) 2022 which is a strong showing over the goal of 95%.

A gold performance level of 100% was achieved for the fourth year in a row for Overall Customer Satisfaction which is based on customer feedback provided by the post-call customer survey. Walk in customers were not measured for the second year in a row due to the COVID-19 Pandemic.

Staff also achieved a gold performance level of 97% for Overall Call Quality, a metric which is based on the Customer Services Manager's review and evaluation of recorded customer phone calls and validated further by Mesa Water's third party auditor.



The “Speed to Answer” metric continues to be excluded from this audit. Mesa Water staff is working on the review and development of the “Speed to Answer” calculation to accurately measure this important metric. Staff will present the results of the review at a future meeting.

The overall scores continue to demonstrate a strong commitment to excellence for our Mesa Water customers. Going forward, Mesa Water is focused on achieving and maintaining this high level of Elite Customer Service.

### FINANCIAL IMPACT

In Fiscal Year 2022, \$17,000 was budgeted for Conducting Audit and Report on Quarterly Customer Service Metrics; \$17,000 has been spent to date.

### ATTACHMENTS

Attachment A: Fiscal Year 2022 Customer Service Audit Report

Kurt Lind  
Mesa Water District  
1965 Placentia Avenue  
Costa Mesa, CA 92627

August 25, 2022

Re: Customer Service Audit Report – 2022 Mesa Water Fiscal Q4 / Calendar Q2

Dear Mr. Lind:

On August 24-25, 2022, Kimera Hobbs with Moran Consulting, Inc. performed a customer service audit of the Mesa Water District Customer Service Department. Performance was measured against previously determined key performance indicators and compared to previous quarter performance and both industry average and best-practice metrics. For each audit, metrics were evaluated from the report data and analysis of documentation provided by Mesa Water. For each key performance indicator, the following scoring key was used:

**Code**

**Red: Below industry standard average scores**

**Green: Above industry standard average scores and below industry best practice**

**Gold: At or above best practice**

The Overall KPI Score was appropriately weighted and is generally scored as follows:

<b>Below Average Performance for Overall Satisfactions &lt;72%</b>
<b>Industry Average for Overall Satisfaction - 72-89%</b>
<b>Industry Best Practice for Overall Satisfaction - &gt;90%</b>

Generally, metrics in “Red” do not meet customer service performance expectations; metrics in “Green” meet expectations by matching or exceeding industry standard average metrics; and metrics in “Gold” exceed expectations and represent industry best practice. Mesa Water challenges themselves and strives to meet this “Gold Standard” in all areas of measurement. (Note the exception of Service Level Agreement which is measured based on Mesa Water’s ongoing average.)

All key performance indicator scores are listed in the table, along with findings/observations from the audit that impacted the scores.

***A new metric was added in 2021 to measure the consistency that the Customer Services Team is actively promoting the Cogsdale Database Accuracy Campaign. While there is no Industry or Best Practice data to compare, Customer Services had set and achieved an initial goal that 80% of all calls receive the request/invitation to update their customer contact information. The teams goal currently is 90%. This metric is not calculated into the overall KPI because its completion point is already included within Overall Call Quality.***

***Effective January 2021, the Mesa Water Board of Directors voted to modify the Speed to Answer metric to an***



***Industry Best Practice measure of 100% of calls answered within 20 seconds. Unfortunately, it has been discovered that the report data provided by Vonage, may be inaccurate, so the Speed to Answer metric has been removed again and Vonage has been assigned by Mesa Water to provide an accurate metric and a full validation of their data to ensure we are ready to use the data in our audit reporting.***

The data provided in this report, compared with the data from the three previous quarters provides a continued basis for the goals of the Customer Service team and will identify and highlight the specific training and coaching opportunities to help them achieve those goals. This audit evaluated performance on all five of the available Key Performance Indicators.

The Audit Process is detailed in the procedure document: "Mesa Water District Customer Service Auditor Manual v13" delivered to Mesa Water in October 2018.

The Audit Summary (please see charts below for detailed Audit Findings and Recommendations/Action):  
***The audit conducted followed the process as outlined. However, due to the Covid-19 Pandemic the audit was conducted offsite. All Key Performance Indicators (KPI) have been included.***

*70 recorded calls were evaluated against the Road to Gold metric and the customer service team is focused on creating a positive experience always. The entire Customer Services Team has worked together to earn a 96% score in Overall Call Quality for the quarter, earning a Gold Score for this metric for the 15<sup>th</sup> consecutive quarter.*

Submitted by:



Kimera Hobbs

Sr. Consultant, Moran Consulting, Inc.

# KEY PERFORMANCE INDICATORS – AUDIT FINDINGS

## CUSTOMER SERVICE DEPARTMENT KPIs

No.	KPI	Action/Training
1.	<b>Overall Customer Satisfaction</b>	23 customers responded to Mesa Waters optional after call survey during the quarter. 100% of customers were completely satisfied with the service they received. However, the number of customers responding to the survey is still very low so more effort must be made to encourage participation.
2.	<b>First Call Resolution</b>	Consistency sustained. The customer service team continues to provide service that does not often result in the need for follow-up.
3.	<b>Overall Call Quality</b>	Customer Service Agents have individually and as a group continued to maintain a high standard. It is of note that after 20+ months engaged in the Cogsdale Database Accuracy Campaign, the CS Team is has met and far exceed their secondary/elevated goal of 90% of customers being invited to update their database information..
4.	<b>Speed to Answer</b>	Effective January 2021, the Mesa Water Board of Directors voted to modify the Speed to Answer metric to an Industry Best Practice measure of 100% of calls answered within 20 seconds.  Unfortunately, it has been discovered that the report data provided by Vonage, may be inaccurate, so the Speed to Answer metric has been removed again and Vonage has been assigned by Mesa Water to provide an accurate metric and a full validation of their data to ensure we are ready to use the data in our audit reporting.
5.	<b>Call Abandonment Rate</b>	Fluctuating slightly, but still very good.

# Call Center Metrics Scorecard



Key Performance Indicator	Industry Standard	Best Practice	KPI Weight	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Current Qtr Trend	New Goal
<b>Overall Customer Satisfaction</b>								<b>Overall Customer Satisfaction</b>	
Phone: Very Satisfied / Satisfied	72%	90%	35%	100%	100%	100%	100%	Sustained	98%
Walk-in: Very Satisfied / Satisfied			0%	NO DATA	NO DATA	NO DATA	NO DATA	NO DATA	
<b>First Call Resolution</b>								<b>First Call Resolution</b>	
Percentage of customers whose needs were met on the first call.	95%	97%	25%	90%	93%	89%	89%	Sustained	97%
<b>Overall Call Quality: Call Center Evaluations</b>								<b>Overall Call Quality: Call Center Evaluations</b>	
Average Score of all Call Center Evaluations conducted. (Scale is 1-12)	No data	No data	25%	98%	97%	98%	97%	Sustained	100%
*Cogsdale Database Accuracy Campaign	No data	No data	0%	86%	83%	95%	99%	GOAL ACHIEVED!	90%
<b>Service Level Agreement (Speed to Answer)</b>								<b>Service Level Agreement (Speed to Answer)</b>	
Percentage of calls answered within 20 seconds	No data	100% within 20 seconds	0%	NA	NA	NA	NA	Not measured due to inaccurate reports	100% within 20 seconds
<b>Call Abandonment Rate</b>								<b>Call Abandonment Rate</b>	
Percentage of customers who hang up before an agent answers.	8%	2%	15%	3.50%	4.27%	5.04%	4.04%	Fluctuating	2%
<b>Current Qtr Audit Overall KPI Score</b>								<b>Current Qtr Audit Overall KPI Score</b>	
Combined and weighted five KPI's (above).	72%	90%	N/A	96%	97%	96%	96%	GOAL ACHIEVED!	95%

## Data Sources:

American Water Works Association, 2017. *AWWA Utility Benchmarking Study*. Performance Indicators – Customer Relations, 59-66.

Aberdeen Research Group, 2016. *The Intelligent Contact Center: Master Low-cost, High-Impact Customer Interactions*. Minkara, Omer.

Aberdeen Research Group, 2015. *Contact Center WFO: How to Balance Customer Needs with Agent Productivity*. Minkara, Omer.



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## MEMORANDUM

TO: Board of Directors  
FROM: Celeste Carrillo, Senior Public Affairs Specialist  
DATE: November 9, 2022  
SUBJECT: Mesa Water District Customer Survey

---

### RECOMMENDATION

Receive the presentation.

### STRATEGIC PLAN

Goal #4: Increase public awareness about Mesa Water and about water.  
Goal #6: Provide outstanding customer service.

### PRIOR BOARD ACTION/DISCUSSION

At the request of the Board of Directors (Board), staff has presented the Mesa Water District (Mesa Water®) Customer Survey annually since 2020.

### DISCUSSION

The purpose of the annual customer survey is to serve as a benchmark for measuring the effectiveness of Mesa Water's communications and customer services efforts, and increase public awareness of Mesa Water and about water. The survey findings are also used to identify potential needs and opportunities for planning future communication and customer service programs.

True North Research, Inc. will present its key findings from the customer survey at the November 9, 2022 meeting.

### FINANCIAL IMPACT

In Fiscal Year 2023, \$904,450 is budgeted for Public Affairs department expenses; \$200,500 has been spent to date.

### ATTACHMENTS

Attachment A: Mesa Water District Customer Survey Questionnaire  
Attachment B: Mesa Water District Residential Customer Survey Summary Report



Section 1: Introduction to Study	
Hi, may I please speak to: _____. Hi, my name is _____ and I'm calling on behalf of TNR, an independent public opinion research company. We're conducting a survey about important issues in Costa (Coast-uh) Mesa, Newport Beach, and nearby Orange County areas and we would like to get your opinions.	
<i>If needed:</i> This is a survey about community issues – I'm NOT trying to sell anything and I won't ask for a donation.	
<i>If needed:</i> The survey should take about 12 minutes to complete.	
<i>If needed:</i> If now is not a convenient time, can you let me know a better time so I can call back?	

Section 2: Screener			
SC1	Before we begin, are you at least 18 years of age?		
	1	Yes	<i>Continue</i>
	2	No	<i>Ask to speak to an adult in the household if land line. Otherwise Terminate.</i>
	99	Not sure / Prefer not to answer	<i>Terminate</i>

Section 3: Importance of Issues			
Q1	To begin, what do you feel is the most important issue facing your community today?		
		<i>Record verbatim response</i>	
	98	Not sure	
	99	Prefer not to answer	

Section 4: Water Reliability			
Next, I'm going to ask you a few questions about drinking water supplies.			
Q2	A <b>reliable</b> water supply is one that can be depended upon to consistently provide enough water to meet a region's needs.		
	Overall, how reliable do you think your household's water supply is going to be over the next five years? Do you think it will be very reliable, somewhat reliable, somewhat unreliable, or very unreliable?		
	1	Very reliable	
	2	Somewhat reliable	
	3	Somewhat unreliable	
	4	Very unreliable	
	98	Not sure	
	99	Prefer not to answer	

Q3	Thinking of the water your household receives, which of the following statements do you think is accurate: _____ OR _____? <i>Rotate Statements</i>		
	1	100% of the water is produced locally	
	2	Some of the water is imported from Northern California and the Colorado River	
	98	Not sure	
	99	Prefer not to answer	

*Section 4: Awareness & Opinions of Mesa Water*

Q4	Do you happen to know which agency is responsible for providing water services to your home?		
	1	Yes	<i>Ask Q5</i>
	2	No	<i>Skip to Q6</i>
	99	Prefer not to answer	<i>Skip to Q6</i>
Q5	What is the name of the agency?		
	<i>Record verbatim response</i>		
	98	Not sure	
	99	Prefer not to answer	
Q6	Prior to taking this survey, had you heard of the <b>Mesa Water District</b> ?		
	1	Yes	
	2	No	
	99	Prefer not to answer	
Q7	To clarify, the <b>Mesa Water District</b> is the independent public agency responsible for providing water services to your household. In general, do you have a favorable or unfavorable opinion of the Mesa Water District – or do you not have an opinion either way? <i>If favorable or unfavorable, ask: Would that be very (favorable/unfavorable) or somewhat (favorable/unfavorable)?</i>		
	1	Very favorable	<i>Skip to Q9</i>
	2	Somewhat favorable	<i>Skip to Q9</i>
	3	Somewhat unfavorable	<i>Ask Q8</i>
	4	Very unfavorable	<i>Ask Q8</i>
	98	No opinion	<i>Skip to Q9</i>
	99	Prefer not to answer	<i>Skip to Q9</i>

Q8	Is there a particular reason why you have an <u>unfavorable</u> opinion of the Mesa Water District?					
		<i>Record Verbatim Response – Record up to first 2 responses.</i>				
	2	No particular reason				
	98	Not sure				
	99	Prefer not to answer				
Q9	<p>Next, I'm going to read a series of words or phrases. For each I read, I'd like you to tell me whether – in your opinion – it accurately describes the Mesa Water District. 'Yes' means you think the phrase does accurately describe the Mesa Water District. No means it does not. If you don't have an opinion, just say so.</p> <p>Here is the (first/next) one: _____. Do you think this phrase accurately describes the Mesa Water District?</p>					
	<i>Randomize</i>		Yes	No	No Opinion	Prefer not to answer
A	Trustworthy		1	2	98	99
B	Fiscally responsible		1	2	98	99
C	Beneficial to the local economy		1	2	98	99
D	Involved in the community		1	2	98	99
E	Efficient		1	2	98	99

<i>Section 5: Satisfaction with Water Services</i>					
Q10	Generally speaking, are you satisfied or dissatisfied with the job the Mesa Water District is doing to provide water services to your household? <i>Get answer, then ask: Would that be very (satisfied/dissatisfied) or somewhat (satisfied/dissatisfied)?</i>				
	1	Very satisfied			
	2	Somewhat satisfied			
	3	Somewhat dissatisfied			
	4	Very dissatisfied			
	98	Not sure			
	99	Prefer not to answer			

Q11	Next, I'm going to read a list of specific services provided by the Mesa Water District. For each of the services I read, please tell me whether you are satisfied or dissatisfied with the District's efforts to provide the service.							
	Are you satisfied or dissatisfied with the District's efforts to: _____, or do you not have an opinion? <i>Get answer. If 'satisfied' or 'dissatisfied', then ask: Would that be very (satisfied/dissatisfied) or somewhat (satisfied/dissatisfied)?</i>							
	<i>Randomize</i>	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	No Opinion	Prefer not to Answer	
A	Protect the water supply from contamination and pollutants	1	2	3	4	98	99	
B	Ensure an adequate water supply now and in the future	1	2	3	4	98	99	
C	Educate customers about ways to conserve water	1	2	3	4	98	99	
D	Keep the water system in good condition through timely repairs and maintenance	1	2	3	4	98	99	
E	Provide reliable water service	1	2	3	4	98	99	
F	Communicate with customers about scheduled repairs, service disruptions and other water-related issues	1	2	3	4	98	99	
G	Provide water that tastes good	1	2	3	4	98	99	
H	Provide water that is safe to drink	1	2	3	4	98	99	
I	Provide water that is free of color and odor	1	2	3	4	98	99	
J	Provide sufficient water pressure	1	2	3	4	98	99	
K	Offer good value for the cost of water services	1	2	3	4	98	99	
L	Provide good customer service	1	2	3	4	98	99	
M	Provide rebate programs that encourage customers to purchase water-efficient appliances	1	2	3	4	98	99	
N	Provide convenient hours of operation	1	2	3	4	98	99	
O	Provide accurate billing statements	1	2	3	4	98	99	
Q12	At your home, do you primarily drink water straight from the faucet, filtered water from the faucet, or bottled water?							
	1	Straight from faucet						
	2	Filtered water from faucet						
	3	Bottled water						
	98	Not sure						
	99	Prefer not to answer						



Section 6: Customer Service			
Q13	In the past 12 months, have you contacted the Mesa Water District for any reason?		
	1	Yes	Ask Q14
	2	No	Skip to Q18
	98	Not sure	Skip to Q18
	99	Prefer not to answer	Skip to Q18
Q14	For what reason did you contact the District? <i>Do Not Read List. Record up to first 3 responses.</i>		
	1	Problem with water service (leak, disruption of service, quality, etc.)	
	2	Request start/stop of service	
	3	Questions about billing/payments	
	4	Make payment/Pay bill	
	5	Find out how to <b>save water/reduce bill</b>	
	6	Learn about/Participate in <b>rebate program</b>	
	7	Learn about/Participate in <b>water conservation programs</b>	
	8	Learn about/Participate in <b>gardening /landscaping classes</b>	
	9	Other	<i>specify</i>
	98	Not sure	
	99	Prefer not to answer	
Q15	Was the reason you contacted them resolved to your satisfaction?		
	1	Yes	Skip to Q17
	2	No	Ask Q16
	98	Not sure	Skip to Q17
	99	Prefer not to answer	Skip to Q17
Q16	Can you briefly explain why it wasn't solved to your satisfaction?		
	<i>Record Verbatim Response</i>		
	98	Not sure	
	99	Prefer not to answer	

Q17	When contacting the Water District, were you satisfied or dissatisfied with _____, or do you not have an opinion? ( <i>Get answer. If 'satisfied' or 'dissatisfied', then ask</i> ): Would that be very (satisfied/dissatisfied) or somewhat (satisfied/dissatisfied)?						
	<i>Randomize</i>	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Not sure	Prefer not to Answer
A	Your ability to reach a service representative	1	2	3	4	98	99
B	The courtesy of the service representative	1	2	3	4	98	99
C	The knowledge and expertise of the service representative	1	2	3	4	98	99

**Section 7: Communication**

Q18	In general, are you satisfied or dissatisfied with the District's efforts to communicate with customers through direct mail, newsletters, social media, and other means? <i>Get answer, then ask</i> : Would that be very (satisfied/dissatisfied) or somewhat (satisfied/dissatisfied)?						
	1	Very satisfied					
	2	Somewhat satisfied					
	3	Somewhat dissatisfied					
	4	Very dissatisfied					
	98	Not sure					
	99	Prefer not to answer					
Q19	In the past year, have you seen or heard any news, information, or advertising from Mesa Water _____?						
	<i>Randomize</i>	Yes	No	Not Sure	Not sure / Prefer not to answer		
A	by Email	1	2	3	99		
B	in a Text message	1	2	3	99		
C	on social media like Facebook and Instagram	1	2	3	99		
D	on the Mesa Water District website	1	2	3	99		
E	in Newsletters mailed to your house	1	2	3	99		
F	inserted into your Water Bill envelope	1	2	3	99		
G	in Postcards or Letters mailed to your house	1	2	3	99		
H	in Notices hung on your front door handle	1	2	3	99		
I	at Community Events	1	2	3	99		

J	on the Radio	1	2	3	99
K	in a Newspaper	1	2	3	99

### Section 8: Background/Demographics

Thank you so much for your participation. I have just a few background questions for statistical purposes.

D1	In what year were you born?				
	<i>Record four-digit year</i>				
	99	Prefer not to answer			
D2	Do you own or rent your current residence?				
	1	Own			
	2	Rent			
	3	Live with family / friends and don't pay rent			
	99	Prefer not to answer			
D3	Does your household pay the water bill directly, or is it paid for by someone else like a landlord or Homeowner's Association?				
	1	Household pays bill directly			
	2	Someone else pays bill			
	98	Not sure			
	99	Prefer not to answer			
D4	Which of the following best describes your current home?				
	1	Single family detached home			
	2	Apartment			
	3	Condominium or townhome			
	4	Mobile home			
	99	Prefer not to answer			

**Those are all of the questions that I have for you! Thanks so much for participating in this important survey!**



**RESIDENTIAL CUSTOMER SURVEY**  
SUMMARY REPORT

PREPARED FOR  
**MESA WATER DISTRICT**



AUGUST 31, 2022



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## INTRODUCTION

The Mesa Water District (Mesa Water) is a public agency formed in 1960 that serves the City of Costa Mesa, parts of Newport Beach, and select unincorporated areas of Orange County, including John Wayne Airport. It was the first water agency in California to consolidate the operations of more than one agency, taking over assets and debts of the City of Costa Mesa's Water Department, Fairview County District, Newport Mesa Irrigation District, and Newport Mesa County Water District. Supplying water to 110,000 residents across an 18-square-mile area, the District's mission statement is: *Dedicated to Satisfying Our Community's Water Needs.*

As part of its commitment to provide high quality water services that meet the needs of its customers, Mesa Water regularly engages residents through community outreach, social media and other communications activities and receives periodic feedback regarding its performance. Although these informal feedback mechanisms are a valuable source of information for Mesa Water in that they provide timely and accurate information about the opinions of *specific* residents, they do not necessarily provide an accurate picture of residents as a whole. Informal feedback mechanisms typically rely on the resident to initiate the feedback, which creates a self-selection bias—Mesa Water receives feedback from only those residents motivated enough to initiate the feedback process. Because these residents tend to be either *very* pleased or *very* displeased with their service, their collective opinions are not necessarily representative of residents in Mesa Water's service area as a whole.

**PURPOSE OF STUDY** The motivation for the current study was to design and employ a methodology that would avoid the self-selection bias noted above and thereby provide *statistically reliable* measures of public awareness, perceptions, and satisfaction as they relate to Mesa Water and the services it provides. Ultimately, the survey results and analyses presented in this report provide Mesa Water with information that can be used to make sound, strategic decisions in a variety of areas including measuring and tracking internal performance, community outreach, public education, marketing, planning, and budgeting. To assist in this effort, Mesa Water selected True North Research to design the research plan and conduct the study. Broadly defined, the study was designed to:

- Profile residents' awareness, perceptions, and opinions of the Mesa Water District;
- Measure residents' overall satisfaction with Mesa Water's efforts to provide water services, and their satisfaction with a variety of specific services;
- Assess perceptions of Mesa Water's customer service;
- Determine satisfaction with and perceived effectiveness of Mesa Water's communication with residents; *and*
- Gather relevant background and demographic information.

This is not the first statistically reliable customer survey conducted for Mesa Water. Similar surveys were conducted in 2019, 2020, and 2021 and many of the questions included in the 2022 survey were purposely tracked from the prior studies. Because there is a natural interest in tracking Mesa Water's performance in meeting the evolving needs of its customers, where appropriate the results of the current study are compared with the results of identical questions from the previous studies.

**STATISTICAL SIGNIFICANCE** Many figures and tables in this report present the results of questions asked in 2022 alongside the results found in prior surveys for identical questions. In such cases, True North conducted the appropriate tests of statistical significance to identify changes that likely reflect actual changes in public opinion between the most recent prior survey (2021) and the current—as opposed to being due to chance associated with selecting two samples independently and at random. Differences between the two studies are identified as *statistically significant* if we can be 95% confident that the differences reflect an actual change in public opinion. Statistically significant differences within response categories over time are denoted by the † symbol which appears in the figure next to the appropriate response value for 2022.

**OVERVIEW OF METHODOLOGY** A full description of the methodology used for this study is included later in this report (see *Methodology* on page 38). In brief, the survey was administered to a random sample of 800 adults who reside within Mesa Water’s service area. The survey followed a mixed-method design that employed multiple recruiting methods (email, text, and phone) and multiple data collection methods (phone and online). Administered in English and Spanish between July 25 and August 9, 2022, the average interview was 16 minutes.

**ORGANIZATION OF REPORT** This report is designed to meet the needs of readers who prefer a summary of the findings as well as those interested in the details of the results. For those who seek an overview, the sections titled *Just the Facts* and *Conclusions* are for you. They provide a summary of the most important findings in bullet-point format and a discussion of their implications. This section is followed by a more detailed question-by-question discussion of the results from the survey by topic area (see *Table of Contents*), and a description of the methodology employed for collecting and analyzing the data. For the truly ambitious reader, the full questionnaire is included at the back of this report (see *Questionnaire & Toplines* on page 41), and a complete set of crosstabulations for the survey results is contained in Appendix A.

**ACKNOWLEDGEMENTS** True North thanks the Mesa Water District for the opportunity to conduct the study and for contributing valuable input during the design stage of this study. The collective experience, insight, and local knowledge provided by district representatives and staff improved the overall quality of the research presented here.

**DISCLAIMER** The statements and conclusions in this report are those of the authors (Dr. Timothy McLarney and Richard Sarles) at True North Research, Inc. and not necessarily those of the Mesa Water District. Any errors and omissions are the responsibility of the authors.

**ABOUT TRUE NORTH** True North is a full-service survey research firm that is dedicated to providing public agencies with a clear understanding of the values, perceptions, priorities, and concerns of their residents and customers. Through designing and implementing scientific surveys, focus groups, and one-on-one interviews, as well as expert interpretation of the findings, True North helps its clients to move with confidence when making strategic decisions in a variety of areas—such as planning, policy evaluation, performance management, establishing fiscal priorities, passing revenue measures, and developing effective public information campaigns. During their careers, Dr. McLarney (President) and Mr. Sarles (Principal Researcher) have designed and conducted over 1,000 survey research studies for public agencies—including more than 400 studies for California municipalities and special districts.



## JUST THE FACTS

The following is an outline of the main findings from the survey. For the reader's convenience, the findings are organized by the section titles used in the body of this report. Thus, to learn more about a particular finding, simply turn to the appropriate report section.

### ISSUES OF IMPORTANCE

- Residents were most apt to cite homelessness as the most important issue facing the community (30%), followed by safety, crime, and drugs (19%), affordable housing (11%), and the high cost of living (10%).
- Approximately 7% of respondents were unsure or could not think of any important issues.
- Just 2% of respondents mentioned water-related issues as a top concern in their community.

### WATER RELIABILITY

- More than eight-in-ten respondents indicated that they expect their household's water supply to be either very reliable (51%) or somewhat reliable (32%) over the next five years. Approximately 12% of respondents thought their water supply would be very or somewhat unreliable, whereas the remaining 5% were unsure or did not provide a response.
- More than one-third (36%) of respondents were aware that 100% of their household's water is produced locally, whereas 47% of respondents thought that some of their water is imported from Northern California and the Colorado River. An additional 17% were unsure of the origin.

### AWARENESS & OPINIONS OF MESA WATER

- Among respondents overall, 45% were able to name the Mesa Water District as the agency responsible for providing water services to their home, which is a measure of *unaided awareness*. An additional 45% were not able to name the agency on their own, but indicated that they had heard of the Mesa Water District prior to taking the survey (aided awareness). Approximately 10% said that they had not heard of the Mesa Water District prior to participating in the study.
- After clarifying that the Mesa Water District is the independent public agency responsible for providing water services to their household, 26% indicated that they were not sure, held no opinion regarding Mesa Water, or preferred not to state. Among those with an opinion, however, perceptions of Mesa Water were overwhelmingly positive—with seven-in-ten respondents (70%) holding a favorable opinion while just 4% expressed an unfavorable opinion.
- The small percentage of respondents who had an unfavorable opinion of the Mesa Water District were asked in a follow-up question if there was a particular reason for their opinion. General mistrust in the District/government (36%) and concerns about water quality, taste, or smell (35%) were the most common reasons why some respondents held an unfavorable opinion of Mesa Water, followed by fiscal management and budgeting concerns (15%).
- When asked about Mesa Water on a variety of key dimensions, customers generally characterized the District in a positive light with the majority of *all* respondents indicating agreement. Mesa Water is efficient (73% agree), beneficial to the local community (69%), and trustworthy (64%) received the highest ratings, followed by Mesa Water is involved in the community (58%) and fiscally responsible (52%).

## SATISFACTION WITH WATER SERVICES

- Nine-in-ten respondents indicated they were either very (62%) or somewhat (28%) satisfied with Mesa Water's efforts to provide water services. Approximately 4% were very or somewhat dissatisfied, and 6% were unsure or unwilling to share their opinion.
- Respondents were most satisfied with Mesa Water's efforts to provide reliable water service (98% very or somewhat satisfied), followed by provide convenient hours of operation (96%), keep the water system in good condition through timely repairs and maintenance (96%), provide sufficient water pressure (95%), provide good customer service (94%), provide accurate billing statements (94%), and protect the water supply from contamination and pollutants (94%).
- When compared to the other services tested, respondents were somewhat less satisfied with Mesa Water's efforts to provide rebate programs that encourage customers to purchase water-efficient appliances (76%), provide water that tastes good (85%), and educate customers about ways to conserve water (85%).
- Close to half (48%) of respondents indicated they primarily drink filtered water from the faucet when home, and an additional 25% stated they drink water straight from the tap. Just over one-quarter of respondents (26%) offered that they primarily drink bottled water when home, whereas approximately 1% were unsure or unwilling to share their opinion.

## CUSTOMER SERVICE

- Eleven percent (11%) of respondents indicated they had contacted the District in the year prior to interview.
- Among those who contacted the District, questions about billing/payments were the most common reason for making contact (33%), followed by general problems with their water service (24%), making a payment (17%), and requesting to start/stop service (13%). Other specific reasons included contacting the District to learn about/participate in a rebate program (8%) and a water conservation program (3%) or to find out how to save water/reduce their bill (3%).
- When asked if the reason for contacting Mesa Water was resolved to their satisfaction, 79% of the customers who had contacted the District answered in the affirmative.
- Asked about their experience when contacting the District, at least 85% of customers with an opinion reported satisfaction with the knowledge and expertise of the service representative (89%), their ability to reach a service representative (87%), and the courtesy of the service representative (85%).

## COMMUNICATION

- Close to eight-in-ten respondents (79%) indicated that they were satisfied with the District's efforts to communicate with residents through direct mail, newsletters, social media, and other means, with 50% saying they were *very* satisfied and 29% saying *somewhat* satisfied. The remaining respondents were either dissatisfied with Mesa Water's communication efforts (8%) or unsure or unwilling to provide an opinion (13%).
- Respondents were most likely to have encountered information from Mesa Water in postcards or letters mailed to their home (59%), newsletters mailed to the house (58%), and water bill inserts (44%).
- On the other end of the spectrum, respondents were less likely to recall encountering district information via radio (4%), text message (8%), social media (12%), and newspaper (12%).



## CONCLUSIONS

As noted in the *Introduction*, this study was designed to provide the Mesa Water with a statistically reliable understanding of public awareness, perceptions, and satisfaction as they relate to the District and the services it provides. Whereas subsequent sections of this report are devoted to conveying the detailed results of the survey, in this section we attempt to ‘see the forest through the trees’ and note how the collective results of the survey answer some of the key questions that motivated the research.

*What are customers’ views on water reliability?*

After several years of average and above-average rainfall, more than 97% of areas in California are once again in a severe drought as of the writing of this report, and 60% are classified as *extreme* drought by the National Drought Mitigation Center in coordination with the United States Department of Agriculture (USDA) and National Oceanic and Atmospheric Administration (NOAA).<sup>1</sup> Despite the abrupt change in status from being drought-free in 2019 to severe drought in 2022, water-related issues are not top-of-mind for customers and most express confidence in the future reliability of the water services their household receives.

When asked to rate the most important issue facing their community, homelessness (30%), safety, crime, and drugs (19%), affordable housing (11%), and the high cost of living (10%) were mentioned most often. Other issues mentioned by at least 3% of respondents included the economy/jobs (6%), overdevelopment (6%), traffic congestion (5%), education (4%), and climate change/environmental issues (3%). Water-related issues were mentioned by just 2% of respondents in 2022, which is comparable to the 1% found in 2019 when the State was not experiencing drought conditions (see *Issues of Importance* on page 9).

The lack of concern about water supplies was also reflected in customers’ expectations regarding the reliability of their household’s water supply. More than eight-in-ten customers anticipated that over the next five years, their household’s water supply will be either very reliable (51%) or somewhat reliable (32%), while just 12% anticipated it would be unreliable to some degree. These figures are strikingly similar to the results found in the 2019 and 2021 surveys (see *Water Reliability* on page 11).

*To what extent is the public aware of Mesa Water, and what are their opinions of the District?*

Special districts and sub-agencies often operate in relative obscurity from the public’s perspective. Although virtually all residents can identify their city and, to a lesser extent, their local school district, special districts or municipal sub-agencies are often not on the average resident’s radar. However, awareness of Mesa Water District is very high, with 90% of customers aware of Mesa Water prior to taking the survey.

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1. Source: <https://www.drought.gov/states/california>, August 5, 2022.



Among the residential customers surveyed, 45% were able to name Mesa Water District as the agency responsible for providing water services to their home without prompting, which is a measure of *unaided awareness*. Another 45% were not able to name the agency on their own, but said they had heard of Mesa Water prior to taking the survey (aided awareness). Just 10% offered that they had not heard of Mesa Water prior to participating in the study. Although awareness of Mesa Water District dipped in 2022 from the all-time high recorded in 2021 (96%), the levels recorded in 2022 are similar to those recorded in 2019 and 2021.

Across all subgroups, overall awareness (unaided plus aided) of Mesa Water District ranged from a low of 69% to a high of 96%. Unaided awareness was highest among Division 2 residents, homeowners, households that pay their water bill directly, respondents at least 35 years of age, those in single family homes, and those who took the survey in English (see *Unaided & Aided Awareness of Mesa Water* on page 15).

Of course, being *aware* of Mesa Water District does not necessarily translate into having an *opinion* of the agency. That said, this is one of several areas of good news for the agency in 2022. Over the past two years (since 2020), the percentage of respondents with no opinion of the agency declined significantly (-9%), while the percentage with a positive opinion of the agency increased (+11%). Moreover, the percentage who expressed a *very* favorable opinion of Mesa Water reached an all-time high in 2022 (43%), up from 29% in 2020. The ratio of favorable to unfavorable opinions of Mesa Water also reached 17:1 in 2022, the most positive findings to date (see *Favorability* on page 17).

Despite many being uncertain/unsure, the majority of *all* respondents agreed that Mesa Water is efficient (73%), beneficial to the local community (69%), trustworthy (64%), involved in the community (58%), and fiscally responsible (52%). Even though many of these dimensions experienced improvement in 2021, the 2022 survey continued the positive trend with *additional* statistically significant increases during the past year in the percentage who agreed that Mesa Water is beneficial to the local economy (+8%), involved in the community (+7%), fiscally responsible (+7%), and efficient (+5%) (see *Characterizing Mesa Water* on page 19).

*How well is Mesa Water performing in meeting the needs of customers?*

Residents remain quite satisfied with Mesa Water District's efforts to provide water services to their households. The vast majority (90%) were satisfied with Mesa Water's overall performance, and the high level of satisfaction exhibited by respondents as a whole was also echoed across all resident subgroups, with satisfaction ranging from a low of 77% to a high of 99% (see *Satisfaction With Water Services* on page 22).

Residential customers' satisfaction with Mesa Water's performance *in general* was also mirrored in their assessments of Mesa Water's performance in providing specific services. For every one of the 15 specific service areas tested, more than three-quarters of respondents were satisfied with Mesa Water's efforts to provide the service—and for the majority of services, more than 90% were satisfied. Overall, respondents reported being *most* satisfied with Mesa Water's efforts to provide reliable water service (98% very or somewhat satisfied), provide convenient hours of operation (96%), keep the water system in good condition through timely repairs and maintenance (96%), provide sufficient water pressure (95%), provide good customer service (94%), provide accurate billing statements (94%), and protect the water supply from contamination and pollutants (94%). Moreover, among the 11% of customers who had reason to contact the District in the year preceding the survey, approximately nine-in-ten customers with an opinion indicated they were satisfied with the knowledge and expertise of the service representative (89%), their ability to reach a service representative (87%), and the courtesy of the service representative (85%) (see *Customer Service* on page 28).

*Where should Mesa Water focus its efforts in the future?*

Perhaps the most important recommendation, one often overlooked in customer satisfaction research, is for Mesa Water to recognize the things it does well and to focus on continuing to perform at a high level in these areas. As noted throughout this report, the vast majority of customers were generally pleased. The top priority for the District should thus be to do what it takes to maintain the quality of services it currently provides.

Nevertheless, in the spirit of constant improvement, the results of the 2022 study suggest several opportunities to increase customer satisfaction further. Based on the survey findings, some residential customers continue to see room for improvement in the District providing *rebate programs* that encourage customers to purchase water-efficient appliances, offering good *value* for the cost of water services, providing *water that tastes good*, and educating customers about *ways to conserve water*. Although most respondents were satisfied in each of these areas, the rates of satisfaction were lower than other service areas tested. It should be noted, however, that customers recognize the District is making progress in these areas, with the percentage reporting being satisfied with the District's efforts to offer good value for the cost of water services (+8%) and provide rebate programs (+5%) increasingly significantly during the past year.

Raising public awareness of the District's lack of dependence on imported water can also help strengthen customers' affinity to Mesa Water. Unlike most water agencies in southern California, Mesa Water is capable of generating 100% of its water locally—which translates to greater self-sufficiency for the community, better water reliability, and



lower prices for customers when compared to relying on high-priced imported water. Finding that few customers were aware that their water is sourced locally, one of the key recommendations of the 2021 survey was to focus on improving customers' awareness of this important fact. The 2022 survey reveals that the District has made considerable progress on this front, with the percentage correctly identifying that 100% of their water is produced locally jumping 17% in the past year, from 19% in 2021 to 36% in 2022. It is no coincidence that this change corresponds with other positive changes in the past year, as those who were aware that 100% of their water is sourced locally were also much more likely than their counterparts to express a favorable opinion of Mesa Water, be satisfied with the services provided by the District, and view Mesa Water as trustworthy, fiscally responsible, beneficial to the local economy, involved in the community, and efficient. Because most customers are still under the mistaken impression that some of their water is imported, this is an ongoing opportunity area for the District.

*How well is Mesa Water communicating with customers?*

Keeping up with the challenge of communicating with residents has been difficult for many public agencies in recent years. As the number of information sources and channels available to the public has dramatically increased, so too has the diversity in where residents regularly turn for their information. Not only have entirely new channels arisen to become mainstream and nearly ubiquitous (e.g., social media), within these channels there exists a proliferation of alternative services. To add to the challenge, residents' preferences for information sources are also dynamic, subject to change as new services are made available while others may fade in popularity, making thorough, effective communication a *moving* target for public agencies.

Against this challenging backdrop, the 2022 survey results indicate that Mesa Water District continues to do an admirable job communicating with its customers. Approximately eight-in-ten respondents (79%) said they were satisfied with the District's efforts to communicate through direct mail, newsletters, social media, and other means in 2022. While most public agencies' communication scores have declined in recent years, Mesa Water has managed to increase customer satisfaction in this area by 9% since 2019.

## ISSUES OF IMPORTANCE

The first substantive question of the survey asked respondents to identify what they feel is the most important issue facing their community today. This question was posed in an open-ended manner, allowing respondents to mention any issue that came to mind without being prompted by or restricted to a list of options. True North later reviewed the verbatim responses and grouped them into the categories shown in Figure 1. Because respondents were free to mention more than one issue, the percentages in the figure total more than 100%.

Residents were most apt to cite homelessness as the most important issue facing the community (30%), followed by safety, crime, and drugs (19%), affordable housing (11%), and the high cost of living (10%). Other issues mentioned by at least 3% of respondents included the economy/jobs (6%), overdevelopment (6%), traffic congestion (5%), education (4%), and climate change/environmental issues (3%). Approximately 7% of respondents were unsure or could not think of any important issues. Worth mentioning is that despite the return of severe drought conditions to California, water-related issues were mentioned by just 2% of respondents in 2022.

**Question 1** *To begin, what do you feel is the most important issue facing your community today?*

**FIGURE 1 ISSUES OF IMPORTANCE**

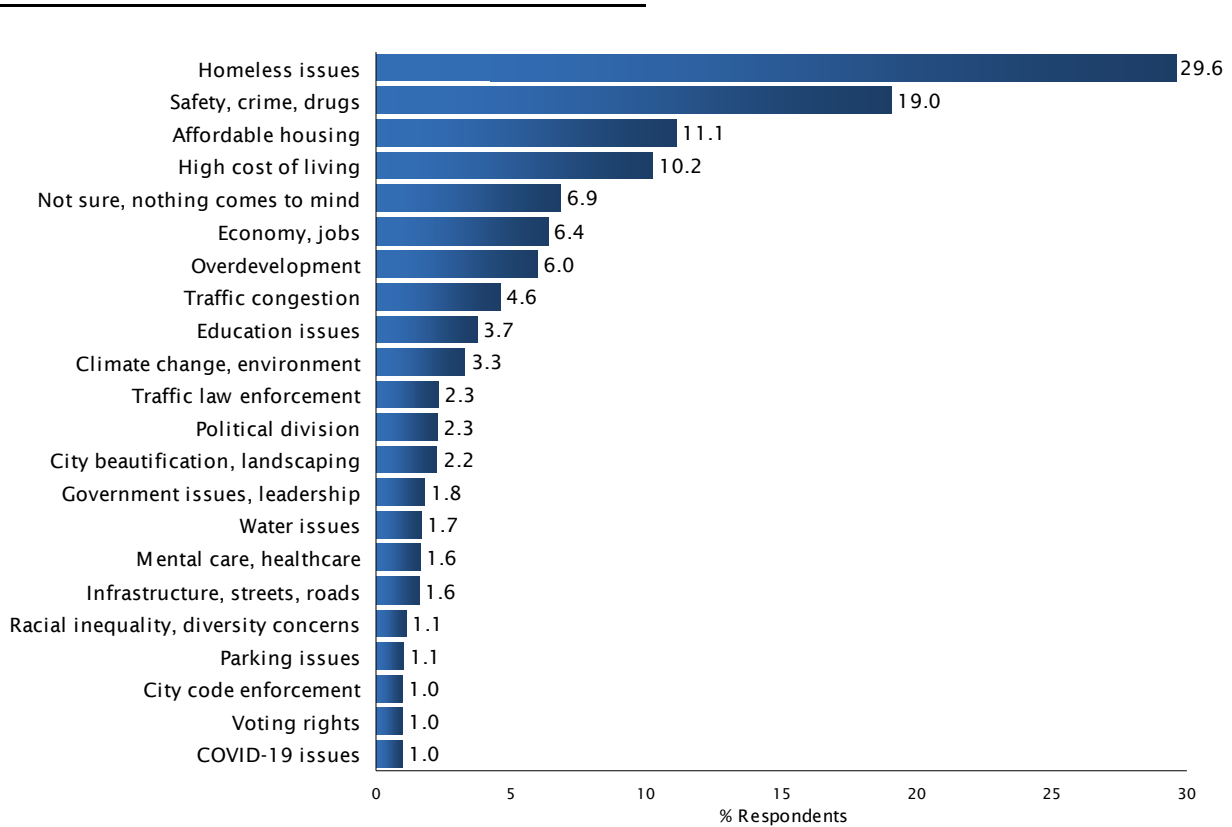


Table 1 provides the top five responses to this question by study year. Homelessness and safety, drugs, and crime topped the list of important issues for Mesa Water customers in both 2021 and 2022. Concerns about the cost of living reached the top five for the first time in 2022, whereas concerns about the COVID-19 pandemic continued to wane and dropped from the list.

**TABLE 1 ISSUES OF IMPORTANCE: TOP FIVE MENTIONS BY STUDY YEAR**

Study Year			
2022	2021	2020	2019
Homeless issues	Homeless issues	COVID-19 issues	Homeless issues
Safety, crime, drugs	Safety, crime, drugs	Homeless issues	Not sure, nothing comes to mind
Affordable housing	Not sure, nothing comes to mind	Safety, crime, drugs	Safety, crime, drugs
High cost of living	COVID-19 issues	Government issues, leadership	Growth, development
Not sure, nothing comes to mind	Affordable housing	Not sure, nothing comes to mind	Affordable housing

## WATER RELIABILITY

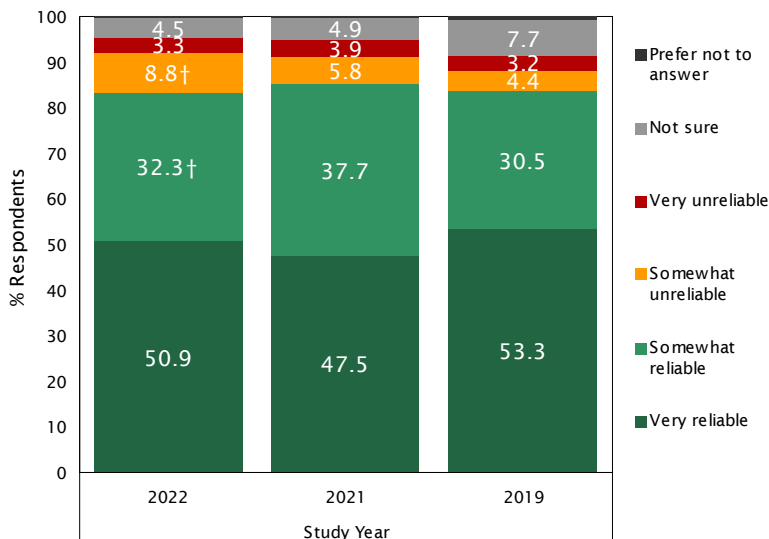
The next series of questions in the survey was designed to profile residents' perceptions and opinions as they relate to the reliability of their household's water supply.

**OPINION OF WATER SUPPLY** The first question in this series started by informing respondents that a *reliable* water supply is one that can be depended upon to consistently provide enough water to meet a region's needs. Respondents were then asked how reliable they expect their household's water supply to be over the next five years.

As shown in Figure 2, more than eight-in-ten respondents indicated that they expect their household's water supply to be either very reliable (51%) or somewhat reliable (32%) over the next five years. Approximately 12% of respondents thought their water supply would be very or somewhat unreliable, whereas the remaining 5% were unsure or did not provide a response. When compared to 2021, there was a statistically significant decline in the percentage of respondents who anticipated their household's water supply would be somewhat reliable over the next five years, and an increase in the percentage who expected their water supply to be somewhat unreliable.

**Question 2** *A reliable water supply is one that can be depended upon to consistently provide enough water to meet a region's needs. Overall, how reliable do you think your household's water supply is going to be over the next five years? Do you think it will be very reliable, somewhat reliable, somewhat unreliable, or very unreliable?*

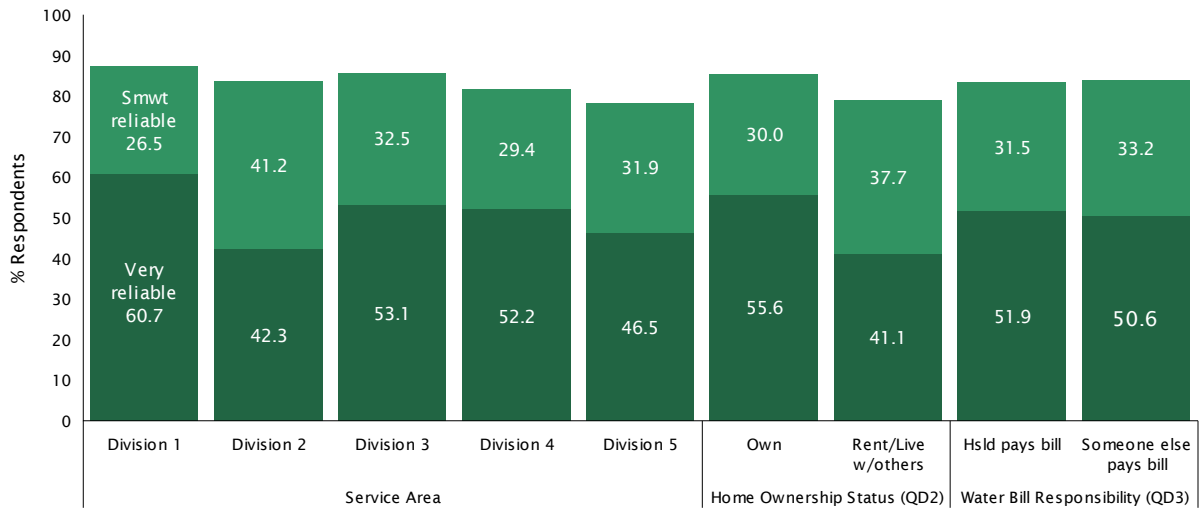
**FIGURE 2 WATER SUPPLY RELIABILITY BY STUDY YEAR**



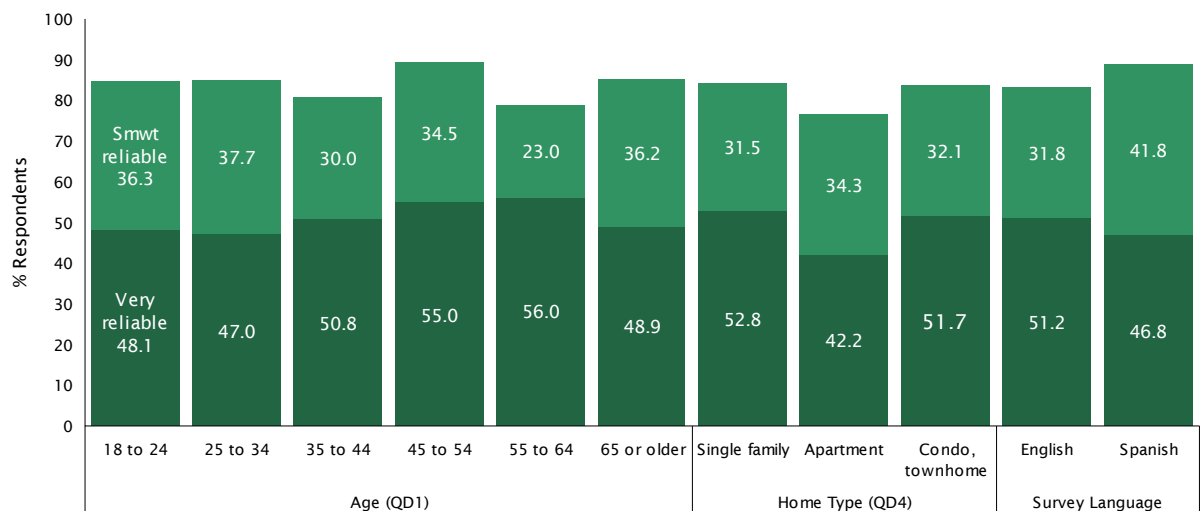
† Statistically significant change ( $p < 0.05$ ) between the 2021 and 2022 studies.

Figures 3 and 4 on the next page display respondents' views regarding the future reliability of their household's water supply by a host of demographic traits. Although there was some variation in opinion (e.g., Division 1 residents were more likely than their counterparts in other areas to rate the supply as *very* reliable), the most striking pattern in these figures is the relative consistency of opinion. Regardless of subgroup category, at least 76% of respondents felt their household's water supply would be reliable over the next five years.

**FIGURE 3 WATER SUPPLY RELIABILITY BY SERVICE AREA, HOME OWNERSHIP STATUS & WATER BILL RESPONSIBILITY**



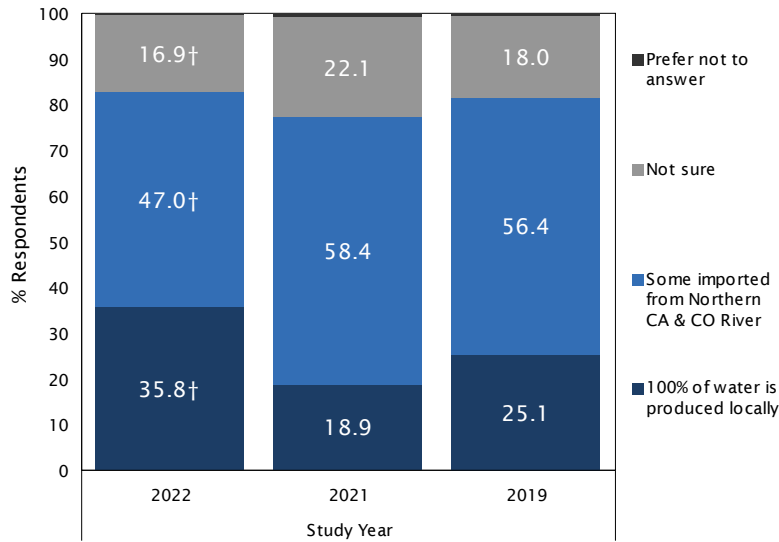
**FIGURE 4 WATER SUPPLY RELIABILITY BY AGE, HOME TYPE & SURVEY LANGUAGE**



**KNOWLEDGE OF WATER ORIGIN** Respondents were next presented with two statements about the source of the water their household receives and were asked to select which statement they felt was accurate. More than one-third (36%) of respondents correctly indicated that 100% of their household’s water is produced locally, whereas 47% of respondents thought that some of their water is imported from Northern California and the Colorado River. An additional 17% were unsure of the origin (see Figure 5 on the next page). When compared to the 2021 survey results, each category experienced a statistically significant change. More specifically, the percentage of respondents who were aware that 100% of their household’s water is produced locally was significantly higher in 2022 (+17%), whereas the percentage who thought it was imported or were unsure were both significantly lower (-11% and -5%, respectively).

**Question 3** Thinking of the water your household receives, which of the following statements do you think is accurate: \_\_\_\_\_ OR \_\_\_\_\_? Rotate Statements

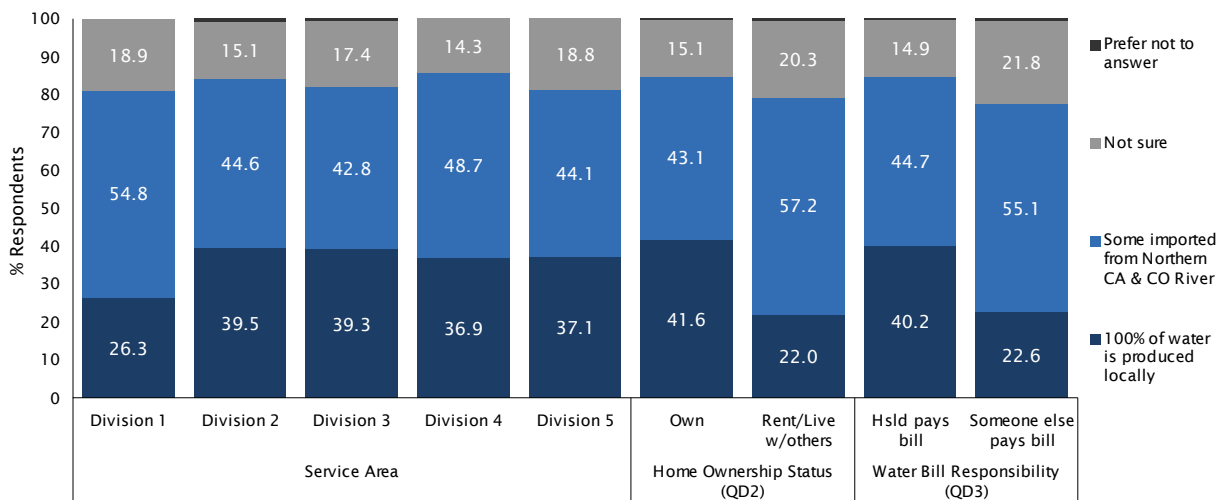
**FIGURE 5 KNOWLEDGE OF WATER ORIGIN BY STUDY YEAR**



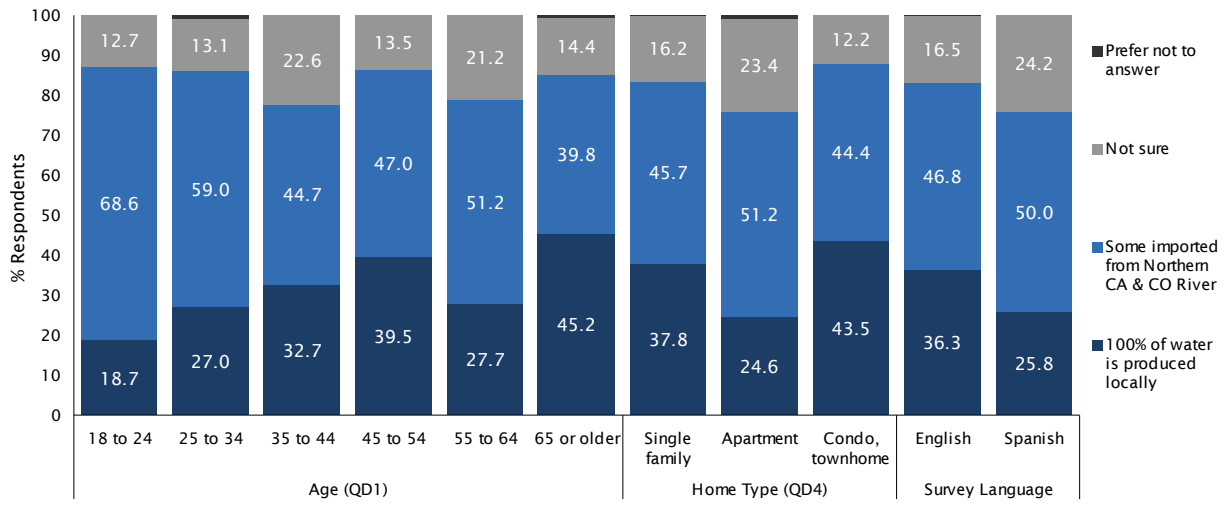
† Statistically significant change (p < 0.05) between the 2021 and 2022 studies.

Figures 6 and 7 show customers’ knowledge of their household’s water origin by service area, home ownership status, water bill responsibility, age of the respondent, home type, and the language in which they chose to take the survey. Residents in an area other than Division 1, home owners, households that pay their water bill directly, seniors, those in condominiums or town-homes or single family homes, and those who took the survey in English were the most likely to correctly indicate that 100% of their water is produced locally. That said, the majority of respondents in *every* subgroup were either under the mistaken impression that some of their water is imported or were unsure.

**FIGURE 6 KNOWLEDGE OF WATER ORIGIN BY SERVICE AREA, HOME OWNERSHIP STATUS & WATER BILL RESPONSIBILITY**



**FIGURE 7 KNOWLEDGE OF WATER ORIGIN BY AGE, HOME TYPE & SURVEY LANGUAGE**



# AWARENESS & OPINIONS OF MESA WATER

One of the goals of this study was to gauge public awareness and perceptions of Mesa Water. Are residents able to recall the name of the agency responsible for providing water services to their household, or at least recognize the name of the agency? Moreover, what are their opinions of Mesa Water and how do they perceive the District on a variety of important dimensions?

Accurately measuring awareness is a delicate exercise. Because many of the questions in the survey addressed topics that could aid a respondent’s recall and/or allow them to guess at describing the agency, awareness questions were purposely located near the beginning of the survey to avoid this potential source of bias.

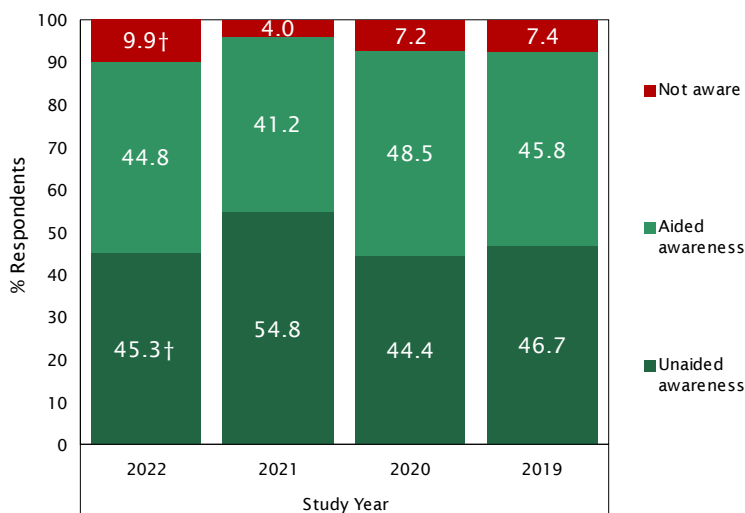
**UNAIDED & AIDED AWARENESS OF MESA WATER** Respondents were initially asked if they happened to know which agency is responsible for providing water services to their home. Those who said they knew the name of the agency were asked to state the name in a follow-up question, whereas those who did not were asked if they had heard of the Mesa Water District. The responses to questions 2 through 4 are combined in Figure 8 below.

**Question 4** *Do you happen to know which agency is responsible for providing water services to your home?*

**Question 5** *What is the name of the agency?*

**Question 6** *Prior to taking this survey, had you heard of the Mesa Water District?*

**FIGURE 8 AIDED & UNAIDED AWARENESS OF MESA WATER DISTRICT BY STUDY YEAR**



† Statistically significant change (p < 0.05) between the 2021 and 2022 studies.

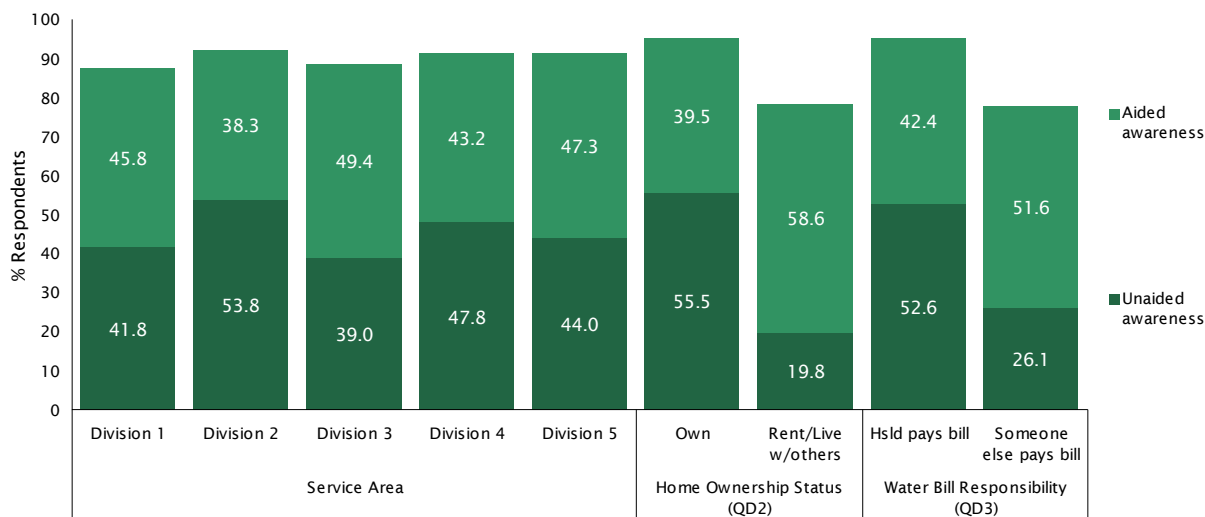
Among respondents overall, 45% were able to name Mesa Water District as the agency responsible for providing water services to their home, which is a measure of *unaided awareness*. An additional 45% were not able to name the agency on their own, but indicated that they had heard of the Mesa Water District prior to taking the survey (*aided awareness*). Approximately 10% said



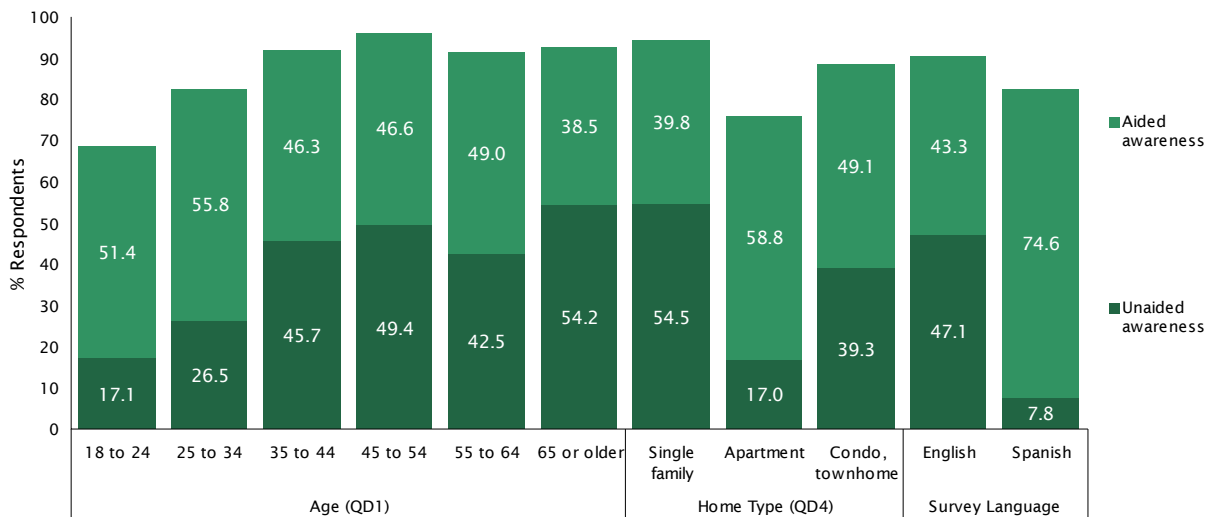
that they had not heard of the Mesa Water District prior to participating in the study. When compared to the 2021 study, unaided awareness was significantly lower (-10%) and the percentage unaware was significantly higher (+6%) in 2022.

Across all subgroups, overall awareness (unaided plus aided) of the Mesa Water District ranged from a low of 69% to a high of 96% (see figures 9 and 10). Unaided awareness was highest among Division 2 residents, homeowners, households that pay their water bill directly, respondents at least 35 years of age, those in single family homes, and those who took the survey in English.

**FIGURE 9 AIDED & UNAIDED AWARENESS OF MESA WATER DISTRICT BY SERVICE AREA, HOME OWNERSHIP STATUS & WATER BILL RESPONSIBILITY**



**FIGURE 10 AIDED & UNAIDED AWARENESS OF MESA WATER DISTRICT BY AGE, HOME TYPE & SURVEY LANGUAGE**

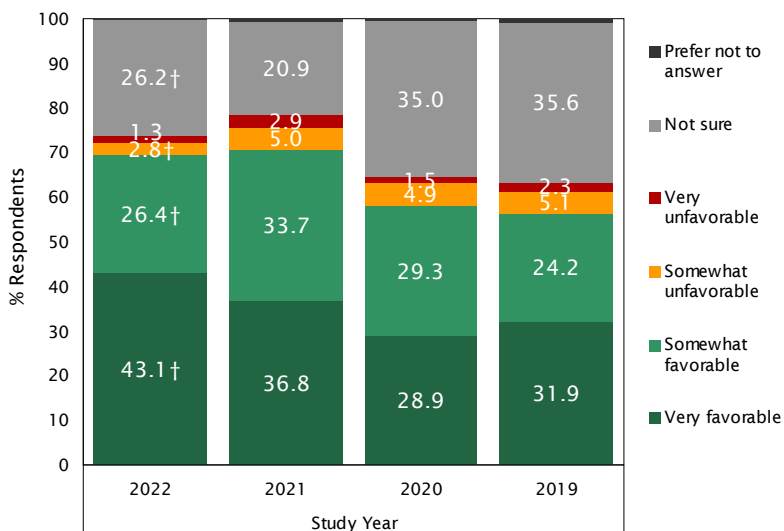


**FAVORABILITY** After clarifying that the Mesa Water District is the independent public agency responsible for providing water services to their household, the survey next asked respondents whether they held a favorable or unfavorable opinion of Mesa Water—or if they had no opinion either way.

As shown in Figure 11, approximately one-quarter (26%) of residents indicated that they were not sure or held no opinion regarding Mesa Water, which is statistically higher than 2021. Among those with an opinion, however, perceptions of Mesa Water were overwhelmingly positive—with seven-in-ten respondents (70%) holding a favorable opinion while just 4% expressed an unfavorable opinion. There was also a statistically significant increase in the percentage who held a *very* favorable opinion of Mesa Water from 2021 to 2022 and reductions in somewhat favorable and unfavorable opinions.

**Question 7** *To clarify, the Mesa Water District is the independent public agency responsible for providing water services to your household. In general, do you have a favorable or unfavorable opinion of the Mesa Water District - or do you not have an opinion either way?*

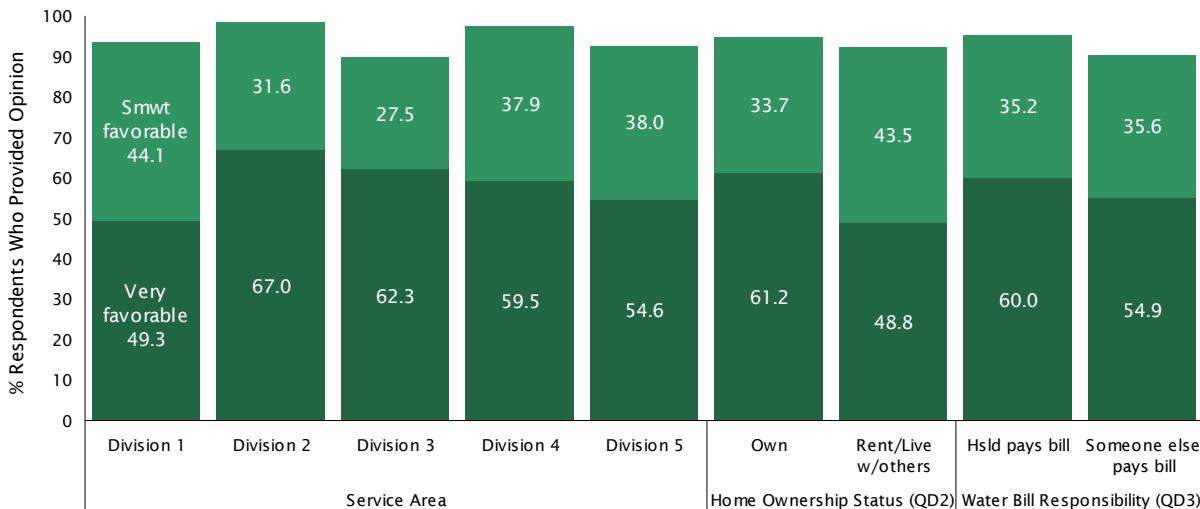
**FIGURE 11 OPINION OF MESA WATER DISTRICT BY STUDY YEAR**



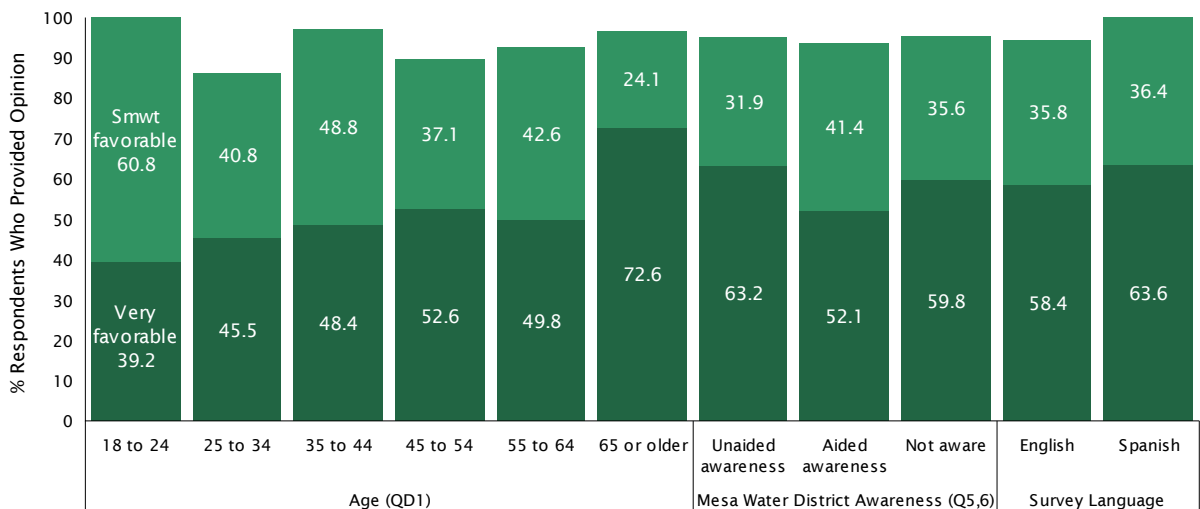
† Statistically significant change ( $p < 0.05$ ) between the 2021 and 2022 studies.

Figures 12 and 13 on the next page show how the percentage of respondents with *favorable* opinions of Mesa Water varied across a series of key subgroups among those who provided an opinion. Although there was some variation—e.g., seniors were the most likely to express having a *very* favorable opinion of Mesa Water—the most striking pattern in these figures is the relative consistency of ratings. In *every* subgroup, at least 86% of respondents with an opinion held a *favorable* opinion of Mesa Water.

**FIGURE 12 OPINION OF MESA WATER DISTRICT BY SERVICE AREA, HOME OWNERSHIP STATUS & WATER BILL RESPONSIBILITY**



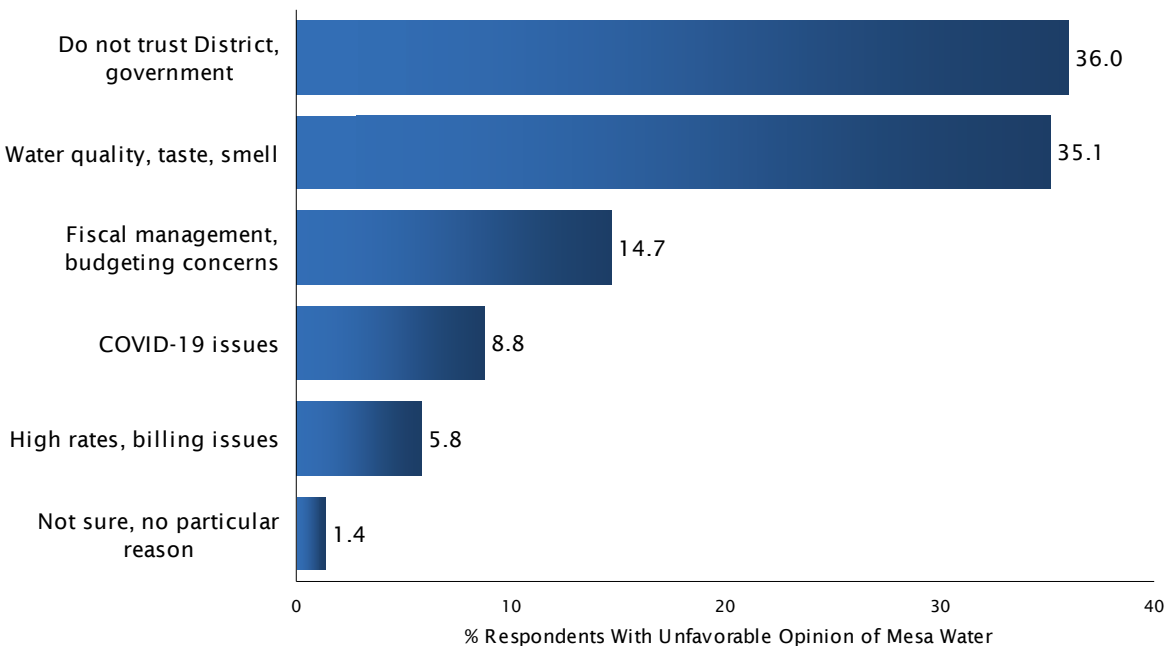
**FIGURE 13 OPINION OF MESA WATER DISTRICT BY AGE, WATER DISTRICT AWARENESS & SURVEY LANGUAGE**



The very small percentage (4%) of respondents with an unfavorable opinion of Mesa Water were asked if there was a particular reason for their opinion. Question 8 was asked in an open-ended manner to allow respondents to explain their opinion in their own words, without being prompted by or restricted to a list of reasons. True North later reviewed the verbatim responses and grouped them into the categories shown in Figure 14 on the next page. General mistrust in the District/government (36%) and concerns about water quality, taste, or smell (35%) were the most common reasons why some respondents held an unfavorable opinion of Mesa Water, followed by fiscal management and budgeting concerns (15%).

**Question 8** *Is there a particular reason why you have an unfavorable opinion of the Mesa Water District?*

**FIGURE 14 REASON FOR UNFAVORABLE OPINION**



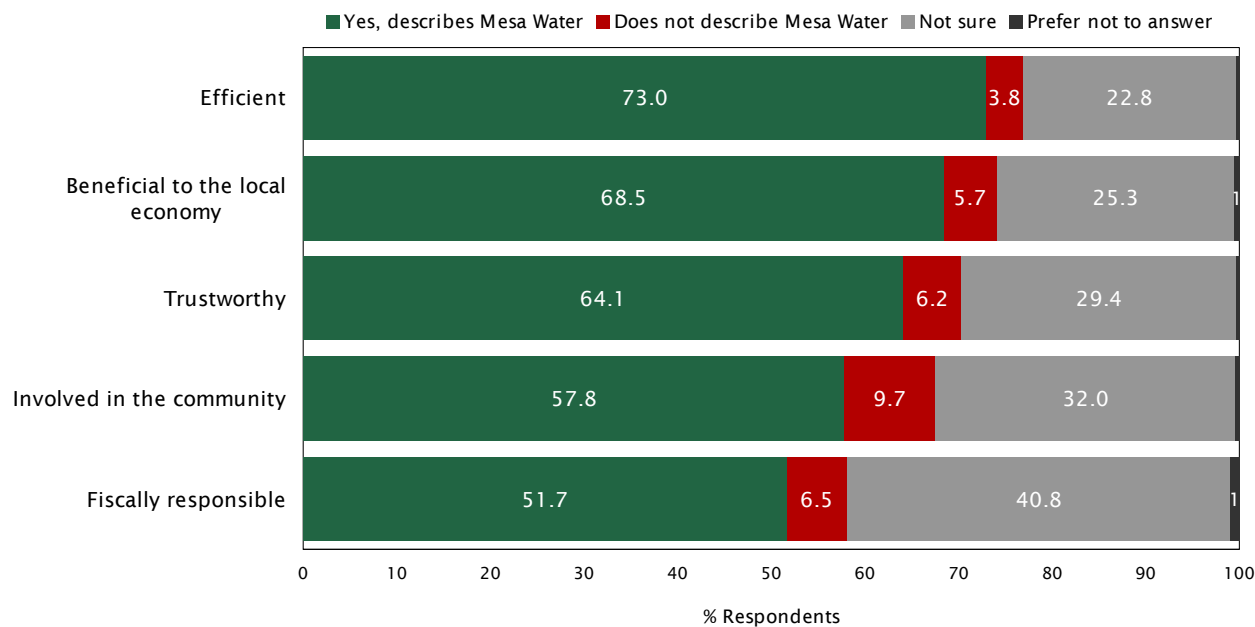
**CHARACTERIZING MESA WATER** The final question in this series was designed to profile how customers perceive Mesa Water on a variety of key dimensions. Specifically, Question 9 presented respondents with five words or phrases and asked respondents whether they thought the word or phrase accurately described the Mesa Water District. Figure 15 on the next page presents those words and phrases, as well as respondents’ characterizations of Mesa Water.

As represented in the gray portion of the bars in the figure, between 23% and 42% of customers did not have an opinion or were unwilling to state whether Mesa Water could be described by each attribute. But among respondents who provided an opinion, Mesa Water was generally characterized in a positive light with the majority of *all* respondents indicating agreement. Mesa Water is efficient (73% agree), beneficial to the local community (69%), and trustworthy (64%) received the highest ratings. Just over half of all respondents perceived that Mesa Water is involved in the community (58%) and fiscally responsible (52%). Most of the remaining respondents confided that they were unsure rather than disagreeing with each statement.

Table 2 displays the percentage of respondents who agreed with each descriptor of Mesa Water by study year, along with the difference between the two most recent studies. Responses continued to trend positive over the last year, with the percentage who agreed that Mesa Water is beneficial to the local community (+8%), involved in the community (+7%), fiscally responsible (+7%), and efficient (+5%) each increasing by a statistically significant amount.

**Question 9** Next, I'm going to read a series of words or phrases. For each I read, I'd like you to tell me whether - in your opinion - it accurately describes the Mesa Water District. 'Yes' means you think the phrase does accurately describe the Mesa Water District. No means it does not. If you don't have an opinion, just say so.

**FIGURE 15 AGREEMENT WITH DESCRIPTORS OF MESA WATER**



**TABLE 2 AGREEMENT WITH DESCRIPTORS OF MESA WATER BY STUDY YEAR**

	Study Year				Change in Mesa Water Descriptors 2021 to 2022
	2022	2021	2020	2019	
Beneficial to the local economy	68.5	60.3	57.2	56.8	+8.2†
Involved in the community	57.8	50.4	40.5	47.6	+7.4†
Fiscally responsible	51.7	44.6	39.4	40.2	+7.1†
Efficient	73.0	68.1	66.1	66.4	+5.0†
Trustworthy	64.1	61.6	54.5	57.9	+2.5

† Statistically significant change (p < 0.05) between the 2021 and 2022 studies.

Tables 3 and 4 on the next page present the results of this question series by whether the individual was aware of the Mesa Water District, their overall opinion of Mesa Water, and their service area. Individuals with unaided awareness of Mesa Water and those with favorable opinions of Mesa Water were generally more likely than their counterparts to characterize Mesa Water in a positive manner. There was no clear pattern across division when it came to how Mesa Water is perceived, as divisions that were most positive on certain dimensions (e.g. trustworthy and efficient) were not necessarily the most positive on other dimensions (e.g., beneficial to the local economy).

**TABLE 3 AGREEMENT WITH DESCRIPTORS OF MESA WATER BY MESA WATER DISTRICT AWARENESS & OPINION OF MESA WATER DISTRICT (SHOWING % YES, ACCURATELY DESCRIBES MESA WATER)**

	Mesa Water District Awareness (Q5,6)			Opinion of Mesa Water District (Q7)		
	Unaided awareness	Aided awareness	Not aware	Favorable	Unfavorable	Not sure
Efficient	79.9	69.4	58.3	86.1	42.8	43.2
Beneficial to the local economy	76.1	63.1	57.5	78.5	40.4	46.4
Trustworthy	72.4	60.2	43.7	78.9	5.6	34.2
Involved in the community	68.2	52.7	33.7	71.8	3.3	29.4
Fiscally responsible	62.1	42.7	44.6	62.9	19.5	26.9

**TABLE 4 AGREEMENT WITH DESCRIPTORS OF MESA WATER BY SERVICE AREA (SHOWING % YES, ACCURATELY DESCRIBES MESA WATER)**

	Service Area				
	Division 1	Division 2	Division 3	Division 4	Division 5
Efficient	69.0	81.4	72.9	71.8	70.1
Beneficial to the local economy	67.4	66.6	64.3	74.7	69.2
Trustworthy	60.2	68.0	61.3	65.8	65.2
Involved in the community	49.3	61.6	61.1	62.4	54.6
Fiscally responsible	41.1	57.4	50.8	56.8	52.2

# SATISFACTION WITH WATER SERVICES

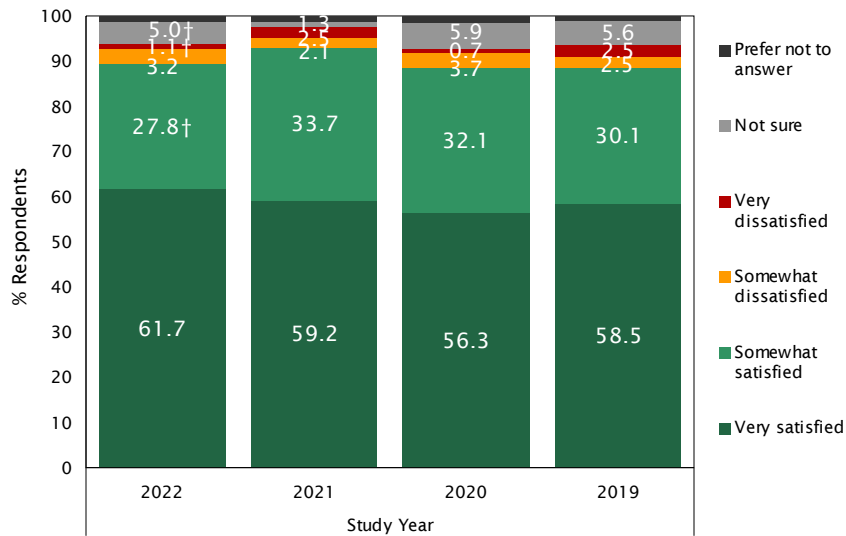
After measuring respondents' views regarding issues of importance in their community, as well as awareness and perceptions of Mesa Water, the survey next turned to assessing customers' opinions about Mesa Water's performance in providing various services.

**OVERALL SATISFACTION** The first question in this series asked respondents to indicate if, overall, they were satisfied or dissatisfied with the job the Mesa Water District is doing to provide water services to their household. Because this question does not reference a specific program, facility, or service and requested that the respondent consider Mesa Water's performance in general, the findings of this question may be regarded as an *overall performance rating* for the District.

As shown in Figure 16, nine-in-ten respondents indicated they were either very (62%) or somewhat (28%) satisfied with Mesa Water's efforts to provide water services. Approximately 4% were very or somewhat dissatisfied, and 6% were unsure or unwilling to share their opinion. Compared with the findings of the 2021 study, there was a statistically significant increase in the percentage who were unsure and declines in the percentage of customers who reported being either somewhat satisfied or very *dissatisfied* in 2022.

**Question 10** *Generally speaking, are you satisfied or dissatisfied with the job the Mesa Water District is doing to provide water services to your household?*

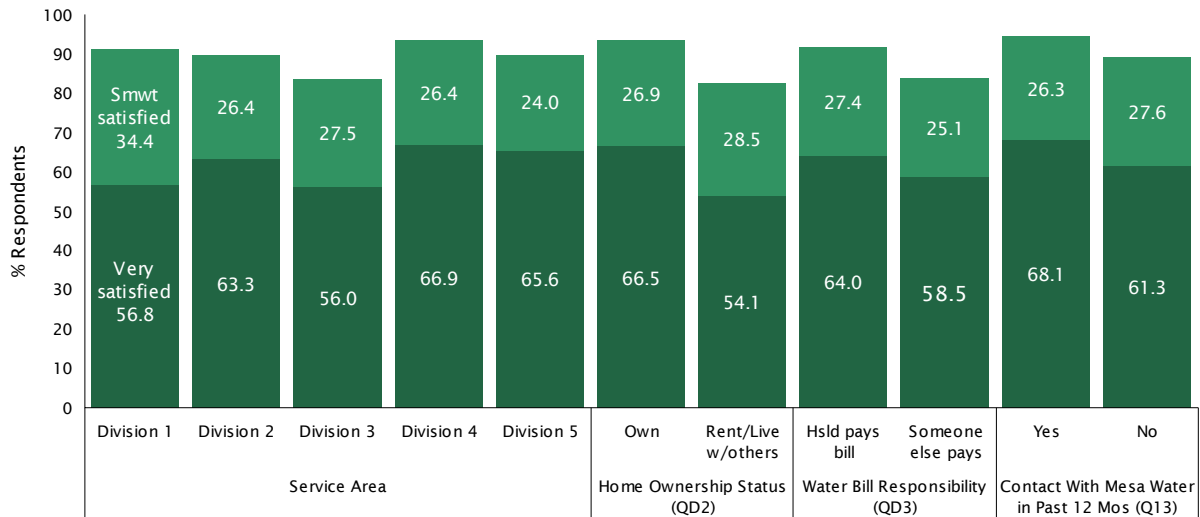
**FIGURE 16 OVERALL SATISFACTION BY STUDY YEAR**



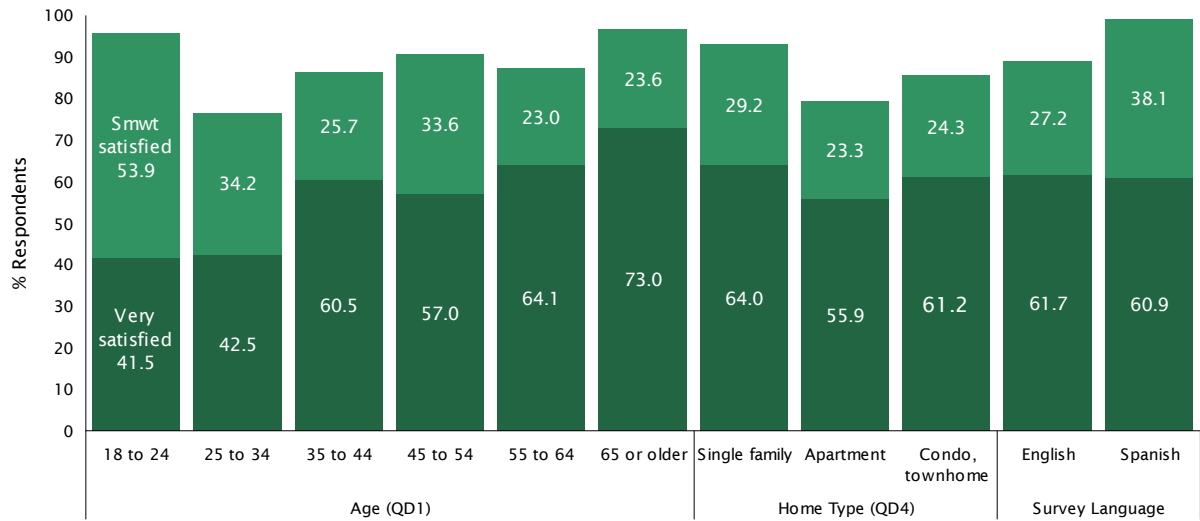
† Statistically significant change (p < 0.05) between the 2021 and 2022 studies.

The two figures on the next page display how customers' opinions about Mesa Water's overall performance in providing water services varied by a host of demographic traits. The high levels of satisfaction exhibited by respondents as a whole (see Figure 16 above) were echoed across all resident subgroups, with satisfaction ranging from a low of 77% to a high of 99%.

**FIGURE 17 OVERALL SATISFACTION BY SERVICE AREA, HOME OWNERSHIP STATUS, WATER BILL RESPONSIBILITY & CONTACT WITH MESA WATER IN PAST 12 MONTHS**



**FIGURE 18 OVERALL SATISFACTION BY AGE, HOME TYPE & SURVEY LANGUAGE**



**SPECIFIC SERVICES** Whereas Question 10 addressed Mesa Water’s *overall* performance, the next question series asked respondents to rate their level of satisfaction with Mesa Water’s efforts to provide *specific* services. The order of the items was randomized for each respondent to avoid a systematic position bias.

Figure 19 on the next page presents the services sorted by the percentage of respondents who were either very or somewhat satisfied with Mesa Water’s efforts to provide the service. For comparison purposes between the services, only respondents who held an opinion (satisfied or dissatisfied) are included in the figure. Those who did not have an opinion were removed from this analysis. The percentage of respondents who provided an opinion (satisfied or dissatisfied) is shown in brackets beside the service label in the figure, while the bars represent the answers of those with an opinion.



At the top of the list, respondents were most satisfied with Mesa Water’s efforts to provide reliable water service (98% very or somewhat satisfied), followed by provide convenient hours of operation (96%), keep the water system in good condition through timely repairs and maintenance (96%), provide sufficient water pressure (95%), provide good customer service (94%), provide accurate billing statements (94%), and protect the water supply from contamination and pollutants (94%).

When compared to the other services tested, respondents were somewhat less satisfied with Mesa Water’s efforts to provide rebate programs that encourage customers to purchase water-efficient appliances (76%), provide water that tastes good (85%), and educate customers about ways to conserve water (85%). Even for these services, however, is it noteworthy that at least three-quarters of respondents indicated they were satisfied.

**Question 11** *Next, I'm going to read a list of specific services provided by the Mesa Water District. For each of the services I read, please tell me whether you are satisfied or dissatisfied with the District's efforts to provide the service. Are you satisfied or dissatisfied with the District's efforts to: \_\_\_\_\_, or do you not have an opinion?*

**FIGURE 19 SATISFACTION WITH SERVICES**

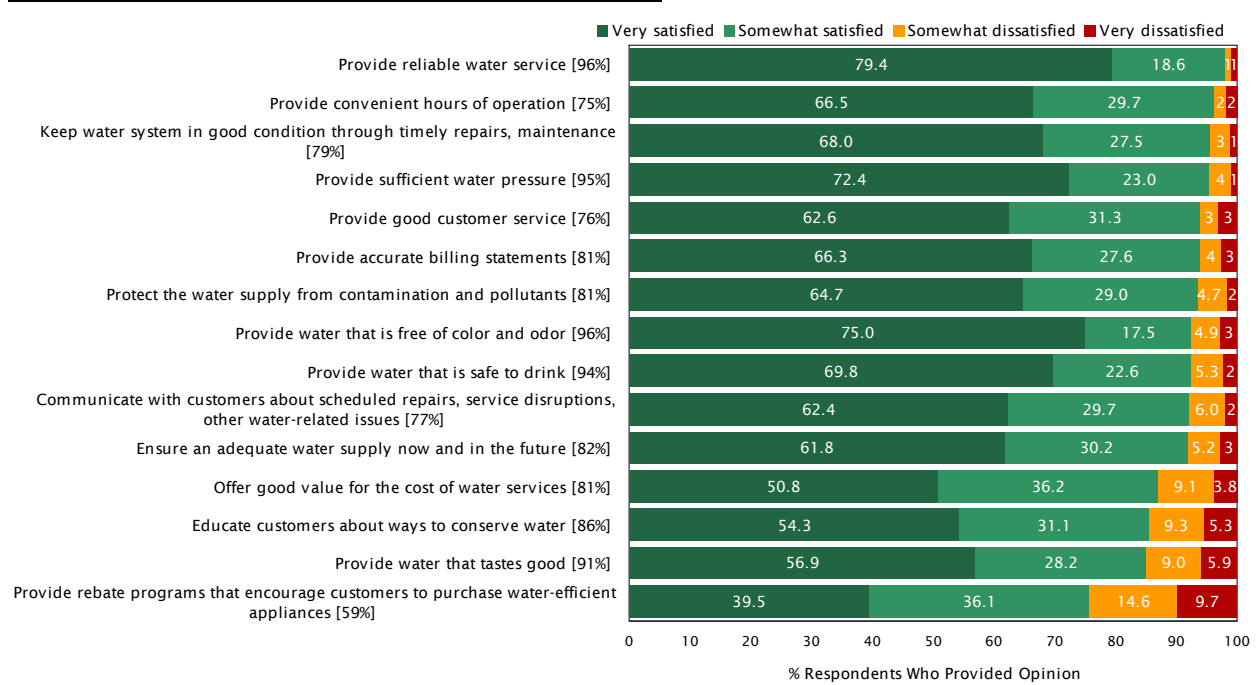


Table 5 on the next page shows the percentage of respondents who reported being satisfied with Mesa Water’s efforts to provide each service by study year, with the far right column showing the difference between the two most recent surveys. Satisfaction with specific services trended positive in 2022, with statistically significant increases in satisfaction found for offering good value for the cost of water services (+8%), providing rebate programs that encourage customers to purchase water-efficient appliances (+5%), and communicating with customers about scheduled repairs, service disruptions, and other water-related issues (+4%).

**TABLE 5 SATISFACTION WITH SERVICES BY STUDY YEAR**

	Study Year				Change in Satisfaction 2020 to 2021
	2022	2021	2020	2019	
Offer good value for the cost of water services	87.0	79.2	80.3	83.9	+7.8†
Provide rebate programs that encourage customers to purchase water-efficient appliances	75.6	70.9	76.0	71.7	+4.7†
Communicate w/customers about scheduled repairs, service disruptions, other water-related issues	92.0	88.3	90.1	87.2	+3.8†
Provide convenient hours of operation	96.2	92.7	97.8	95.9	+3.5
Provide water that tastes good	85.1	81.9	86.3	81.8	+3.2
Keep water system in good condition through timely repairs and maintenance	95.6	92.8	95.4	95.0	+2.8
Provide good customer service	93.9	91.4	92.9	93.6	+2.6
Provide sufficient water pressure	95.4	92.8	94.1	92.0	+2.5
Provide water that is free of color and odor	92.4	91.3	94.4	93.1	+1.1
Provide reliable water service	98.1	97.4	98.7	97.3	+0.7
Provide water that is safe to drink	92.4	91.9	93.3	91.8	+0.5
Provide accurate billing statements	93.9	93.5	94.6	91.5	+0.4
Protect the water supply from contamination and pollutants	93.7	93.5	94.4	93.3	+0.2
Educate customers about ways to conserve water	85.4	86.0	85.4	84.9	-0.6
Ensure an adequate water supply now and in the future	92.0	92.8	97.2	94.1	-0.8

† Statistically significant change (p < 0.05) between the 2021 and 2022 studies.

**DIFFERENTIATORS OF OPINION** For the interested reader, Table 6 displays how the level of satisfaction with each specific service tested in Question 11 varied according to customers’ overall performance ratings for Mesa Water (see *Overall Satisfaction* on page 22). The table divides residents who were satisfied with the District’s *overall performance* into one group and those dissatisfied into a second group. Shown in the far right column is the difference between the two groups in terms of the percentage who indicated they were satisfied with the provision of each service tested in Question 11. The services are sorted by that difference, with the greatest differentiators of opinion near the top of the table.

When compared with their counterparts, those satisfied with Mesa Water’s performance in providing water services *overall* were also more likely to express satisfaction with efforts to provide each of the individual services tested in Question 11. With that said, the greatest specific differentiators of opinion between satisfied and dissatisfied customers were found with respect to the District’s efforts to ensure an adequate water supply now and in the future, offer good value for the cost of water services, and communicate with customers about scheduled repairs, service disruptions, and other water-related issues. At the other end of the spectrum, there was less difference between the two customer groups regarding their satisfaction with the District’s efforts to provide sufficient water pressure, provide convenient hours of operation, and provide reliable water service.

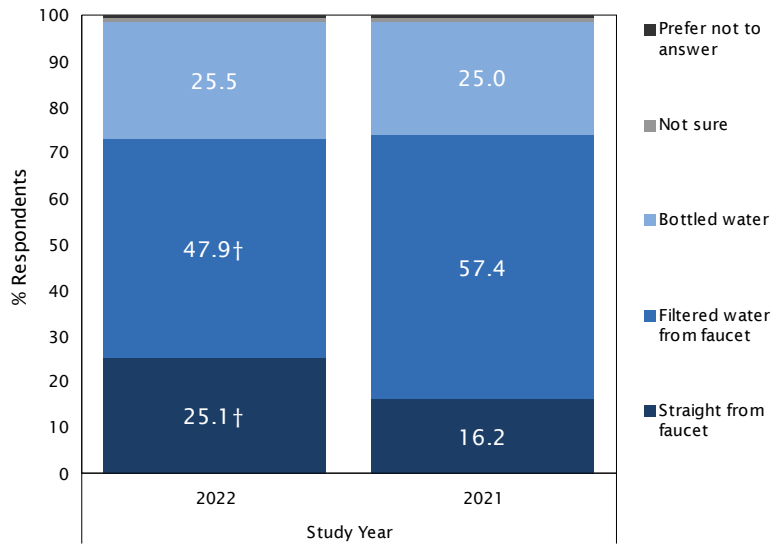
**TABLE 6 SATISFACTION WITH SERVICES BY OVERALL SATISFACTION WITH DISTRICT**

		Overall Satisfaction With		Difference Between Groups For Each Service
		Very or somewhat satisfied	Very or somewhat dissatisfied	
% Respondents Satisfied With Each Service	Ensure an adequate water supply now and in the future	96.7	20.3	76.4
	Offer good value for the cost of water services	90.3	20.9	69.4
	Communicate with customers about scheduled repairs, service disruptions, other water-related issues	94.7	26.8	67.9
	Provide good customer service	96.1	39.0	57.1
	Provide rebate programs that encourage customers to purchase water-efficient appliances	79.0	22.9	56.0
	Provide water that is free of color and odor	95.1	39.9	55.2
	Provide accurate billing statements	96.7	48.3	48.4
	Provide water that tastes good	88.5	42.9	45.6
	Educate customers about ways to conserve water	88.3	47.5	40.8
	Protect the water supply from contamination and pollutants	96.2	61.0	35.1
	Provide water that is safe to drink	94.9	64.0	30.8
	Keep the water system in good condition through timely repairs and maintenance	97.1	66.5	30.6
	Provide reliable water service	99.5	78.3	21.2
	Provide convenient hours of operation	96.9	82.4	14.5
	Provide sufficient water pressure	96.3	88.3	8.0

**STRAIGHT, FILTERED OR BOTTLED?** The final question in this series asked customers to indicate whether they primarily drink water straight from the faucet, filtered water from the faucet, or bottled water when they are at home. Close to half (48%) of respondents indicated they primarily drink filtered water from the faucet when home, and an additional 25% stated they drink water straight from the tap. Just over one-quarter of respondents (26%) offered that they primarily drink bottled water when home, whereas approximately 1% were unsure or unwilling to share their opinion. Although the overall percentage that drink from the faucet remained unchanged from 2021 to 2022, the percentage that drink water straight from the faucet increased while the percentage that drink it filtered decreased (Figure 20).

**Question 12** *At your home, do you primarily drink water straight from the faucet, filtered water from the faucet, or bottled water?*

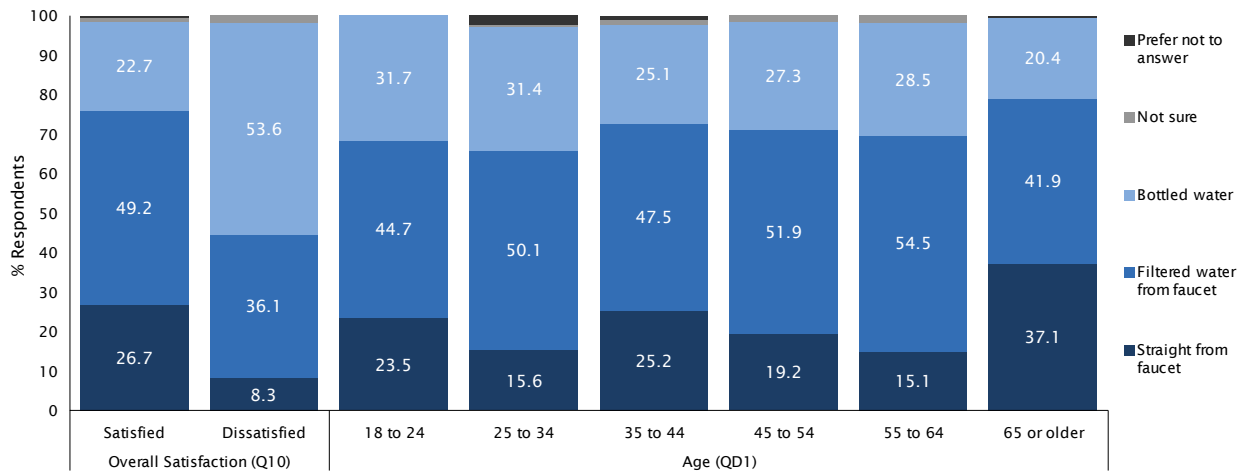
**FIGURE 20 HOME WATER SOURCE BY STUDY YEAR**



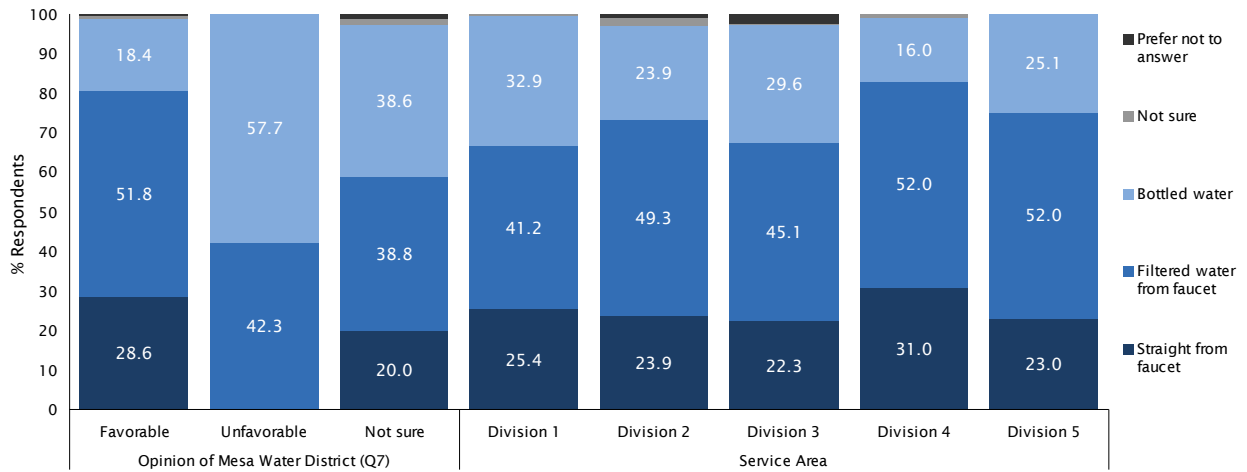
† Statistically significant change ( $p < 0.05$ ) between the 2021 and 2022 studies.

Although the majority of customers in nearly all subgroups indicated they primarily drink water from the faucet (direct or filtered), more than 50% of those dissatisfied with Mesa Water’s overall performance in providing water services and those with an unfavorable opinion of Mesa Water primarily rely on bottled water when home (see figures 21 and 22 on next page).

**FIGURE 21 HOME WATER SOURCE BY OVERALL SATISFACTION & AGE**



**FIGURE 22 HOME WATER SOURCE BY OPINION OF MESA WATER DISTRICT & SERVICE AREA**



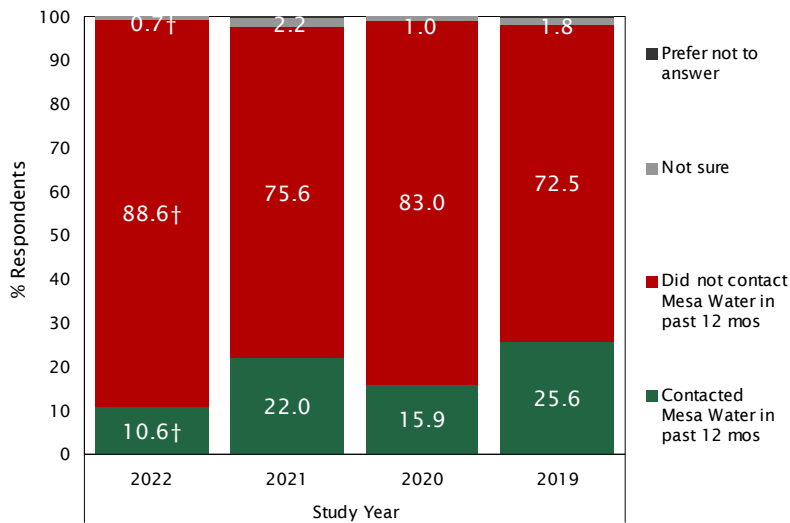
## CUSTOMER SERVICE

The next section of the survey included questions to gauge whether residents had interacted with the Mesa Water District in the past 12 months, the reasons for that contact, as well as their satisfaction with the service representative and resolution of the issue.

**CONTACT WITH MESA WATER** Respondents were initially asked if they had been in contact with Mesa Water in the past 12 months. Figure 23 provides the findings of this question and shows that 11% of respondents said they had contacted the District in the year prior to the 2022 interview, which represents a significant decline (-11%) from the percentage recorded in 2021. When compared with their respective counterparts, homeowners, those directly responsible for paying their water bill, residents 35 to 54 years of age, and respondents who expressed an opinion of the District (favorable or unfavorable) were the most likely to report having contacted Mesa Water during this period (see figures 24 and 25 on next page).

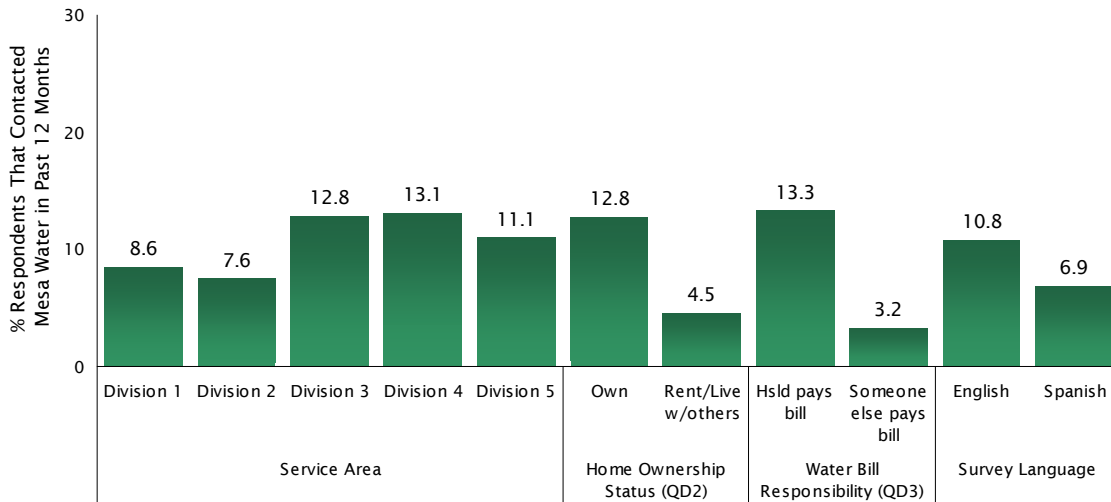
**Question 13** *In the past 12 months, have you contacted Mesa Water for any reason?*

**FIGURE 23 CONTACTED MESA WATER IN PAST 12 MONTHS BY STUDY YEAR**

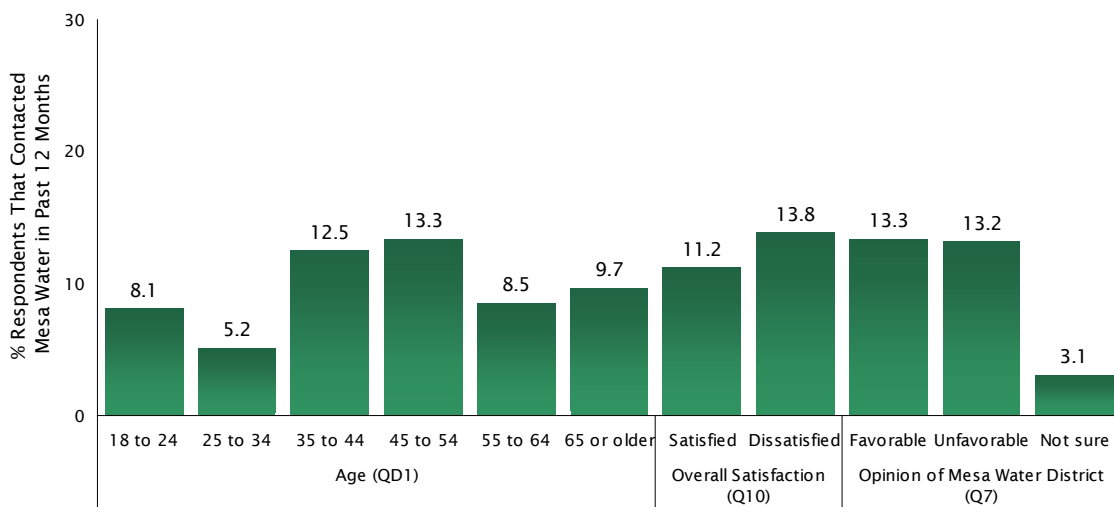


† Statistically significant change ( $p < 0.05$ ) between the 2021 and 2022 studies.

**FIGURE 24 CONTACTED MESA WATER IN PAST 12 MONTHS BY SERVICE AREA, HOME OWNERSHIP STATUS, WATER BILL RESPONSIBILITY & SURVEY LANGUAGE**



**FIGURE 25 CONTACTED MESA WATER IN PAST 12 MONTHS BY AGE, OVERALL SATISFACTION & OPINION OF MESA WATER DISTRICT**

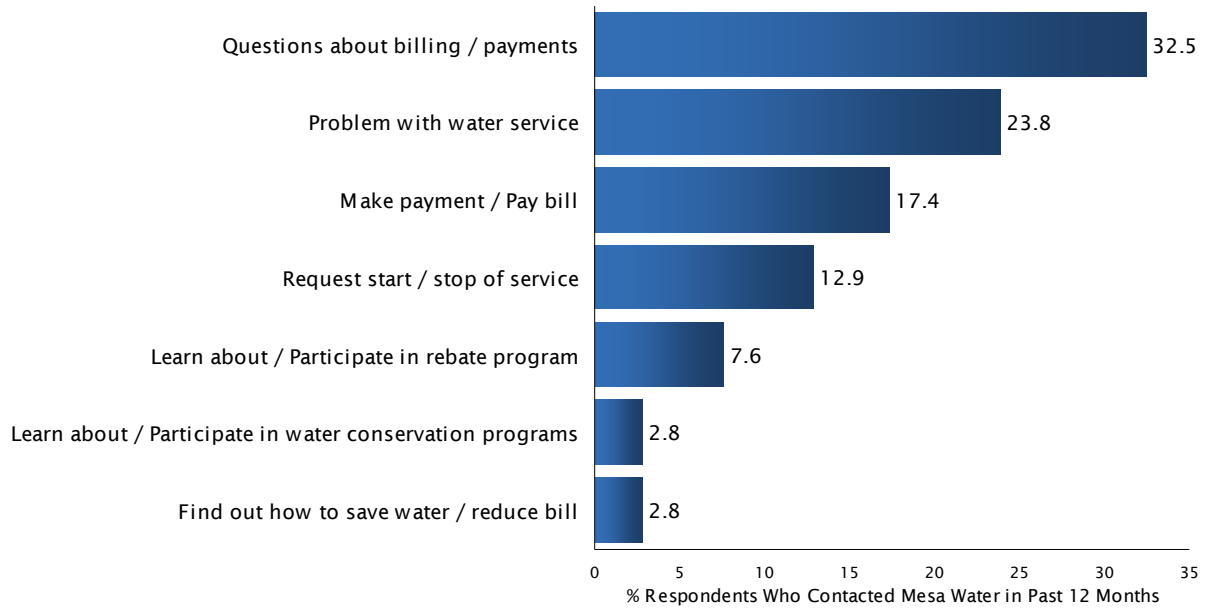


**REASON FOR CONTACT & RESOLUTION** The 11% of respondents who had contacted Mesa Water in the year prior to the survey were asked, in an open-ended manner, to provide the reason(s) for contacting the District. As shown in Figure 26 on the next page, questions about billing/payments were the most common reason for contacting Mesa Water over the past year (33%), followed by general problems with their water service (24%), making a payment (17%), and requesting to start/stop service (13%). Other specific reasons included contacting the District to learn about/participate in a rebate program (8%) and a water conservation program (3%) or to find out how to save water/reduce their bill (3%).

When asked if the reason for contacting Mesa Water was resolved to their satisfaction, 79% of the customers who had contacted the District answered in the affirmative. Approximately two-in-ten (20%) indicated that their issue was not resolved to their satisfaction, which is significantly higher (+10%) than the figure recorded in 2021, but similar to the findings of the 2020 survey (see Figure 27).

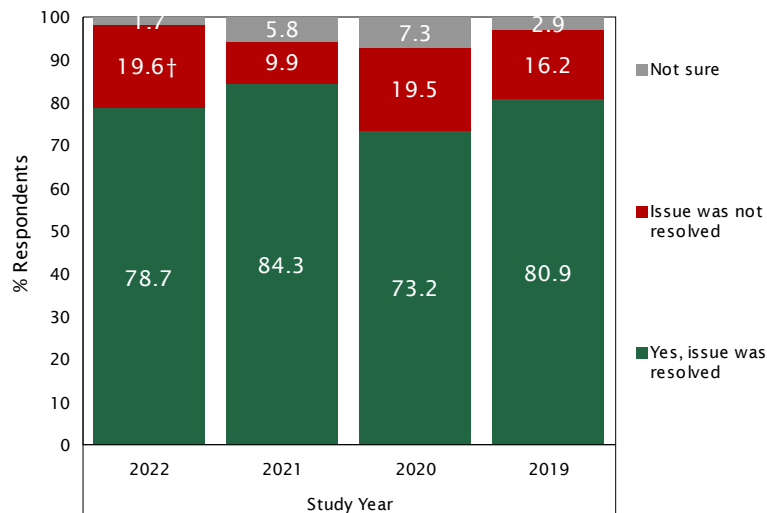
**Question 14** For what reason did you contact the District?

**FIGURE 26 REASONS FOR CONTACTING MESA WATER DISTRICT**



**Question 15** Was the reason you contacted them resolved to your satisfaction?

**FIGURE 27 ISSUE RESOLVED BY STUDY YEAR**



† Statistically significant change (p < 0.05) between the 2021 and 2022 studies.

**REASONS FOR DISSATISFACTION** Customers who had contacted the District in the past year and who indicated that their issue wasn't resolved to their satisfaction (approximately 2% of all respondents) were subsequently asked to explain why the issue wasn't resolved to their satisfaction. Question 16 was asked in an open-ended manner, and given the small number of respondents in this category we have included each of the verbatim responses below. Most responses centered on a financial consideration or lack of responsiveness from District staff.

**Question 16** *Can you briefly explain why it wasn't solved to your satisfaction?*

- After I contacted them about lead from our tap, I was told that someone would be in touch with me. I haven't heard back from them yet.
- I ask them to remove the fee and they refused.
- I removed all my lawn, put in artificial, tried to contact them at the beginning so I could possibly get a rebate, they didn't contact me until many months after I had completed the job.
- No help for anyone during pandemic.
- No return call after I left a message. My complex still over waters and is wasteful with irrigation. Broken sprinkler heads, cracked pipes. Water every day and nighttime until the ground is saturated and flowing into drains.
- Problems with our bill.
- The burden of proof was on me, the property owner.
- The charges on our bill didn't make sense.
- The neighbor's outdoor was leaking for days. After contacting Mesa Water, they never came so the neighbors had to solve it on their own.
- They gave nothing or any help for people that were struggling during the pandemic.
- Tried to call them several times but never could get through.
- Water leak in our yard.
- We got charged for unknown charges.
- We had underground leak. Very satisfied with Mesa's service in re-installing water meter. Disappointed that no billing adjustment for period of leakage would be considered.

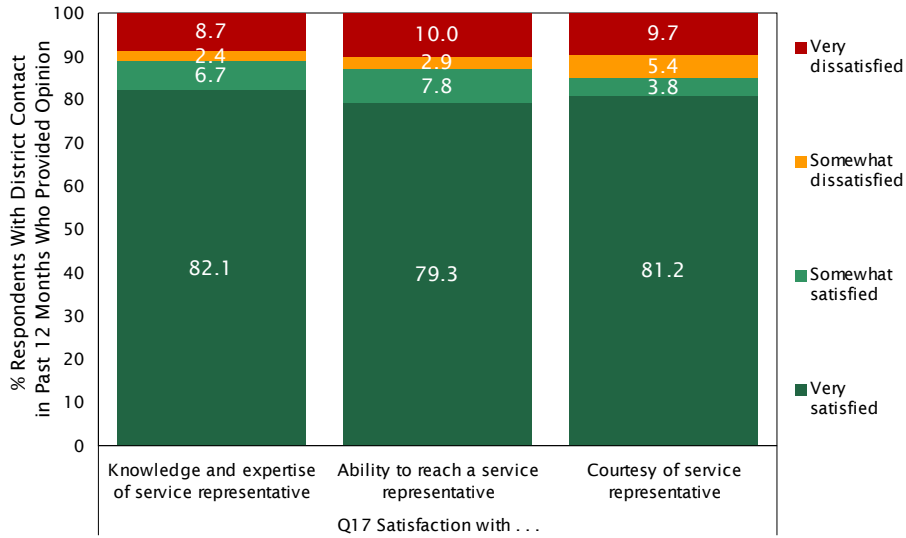
**EXPERIENCE WITH SERVICE REPRESENTATIVE** Respondents who had contacted Mesa Water in the year prior to the survey were also asked to rate their experience with staff on three dimensions: accessibility, courteousness, and knowledge/expertise. Respondents generally provided positive ratings across all three dimensions (see Figure 28 on next page), with at least 85% of customers with an opinion expressing satisfaction with the knowledge and expertise of the service representative (89%), their ability to reach a service representative (87%), and the courtesy of the service representative (85%).

Table 7 on the next page presents the percentage of those satisfied with Mesa Water's customer service representative in 2020, 2021, and 2022 for each of the dimensions tested, along with the difference between the 2021 and 2022 scores in the far right column. The percentage of respondents who indicated they were satisfied declined in two of the three dimensions during the past year, although the magnitude of the changes did not reach statistical significance.



**Question 17** When contacting the Water District, were you satisfied or dissatisfied with \_\_\_\_\_, or do you not have any opinion?

**FIGURE 28 SATISFACTION WITH SERVICE REPRESENTATIVE**



**TABLE 7 SATISFACTION WITH SERVICE REPRESENTATIVE BY STUDY YEAR**

	Study Year			Change in Satisfaction 2021 to 2022
	2022	2021	2020	
Knowledge, expertise of service representative	88.9	88.4	84.7	+0.5
Ability to reach a service representative	87.1	91.2	90.7	-4.0
Courtesy of service representative	85.0	91.3	89.4	-6.4

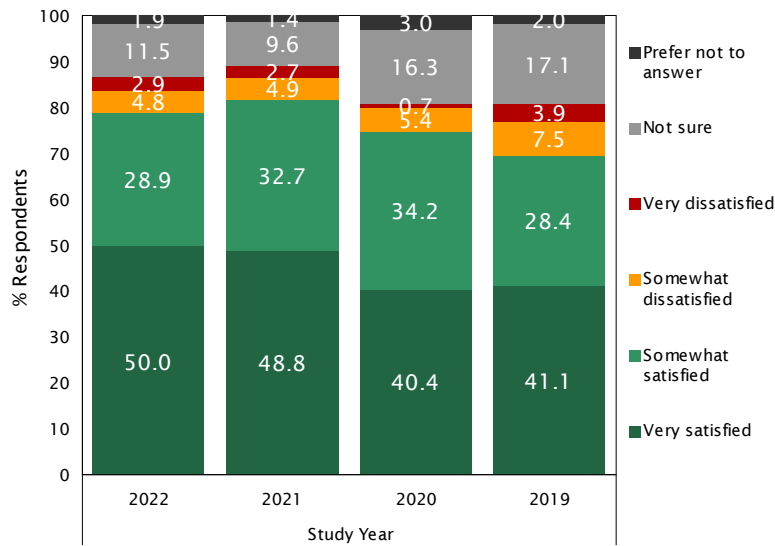
# COMMUNICATION

The final substantive section of the report presents the results of questions designed to assess Mesa Water’s efforts to communicate with customers.

**OVERALL SATISFACTION** Question 18 asked respondents to report their overall satisfaction with Mesa Water’s efforts to communicate with customers through direct mail, newsletters, social media, and other means. Close to eight-in-ten respondents (79%) indicated that they were satisfied with the District’s efforts in this regard, with 50% saying they were *very* satisfied and 29% saying *somewhat* satisfied (see Figure 29). The remaining respondents were either dissatisfied with Mesa Water’s communication efforts (8%) or unsure or unwilling to provide an opinion (13%). Between 2021 and 2022, overall satisfaction with the District’s communication efforts remained statistically consistent.

**Question 18** *In general, are you satisfied or dissatisfied with the District's efforts to communicate with customers through direct mail, newsletters, social media, and other means?*

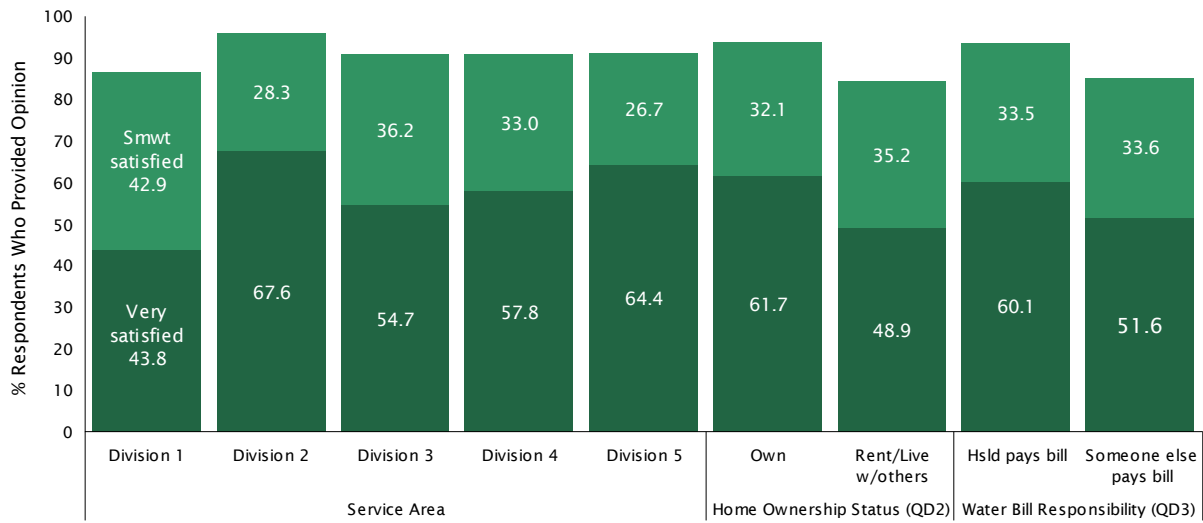
**FIGURE 29 SATISFACTION WITH MESA WATER’S COMMUNICATION EFFORTS BY STUDY YEAR**



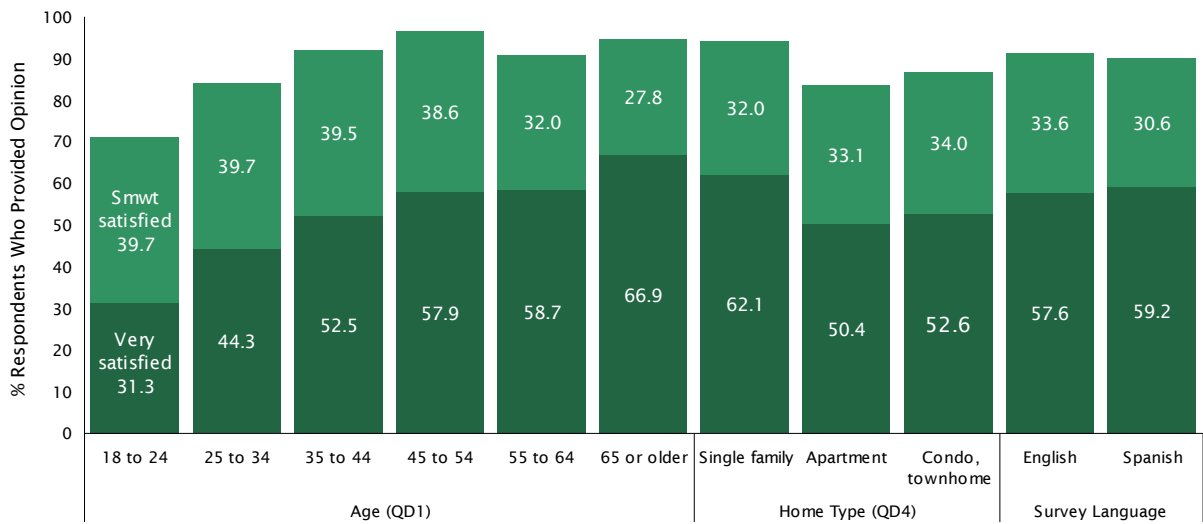
† Statistically significant change ( $p < 0.05$ ) between the 2021 and 2022 studies.

The following three figures display how satisfaction with Mesa Water’s efforts to communicate with customers varied across a series of key subgroups among those who provided an opinion. Satisfaction with Mesa Water’s communication efforts was widespread, exceeding 70% of respondents in all subgroups with the exception of those who held an unfavorable opinion of the District and those who were dissatisfied with Mesa Water’s overall performance. Of particular note is the positive linear relationship between District awareness and satisfaction with communication efforts (see figures 30-32).

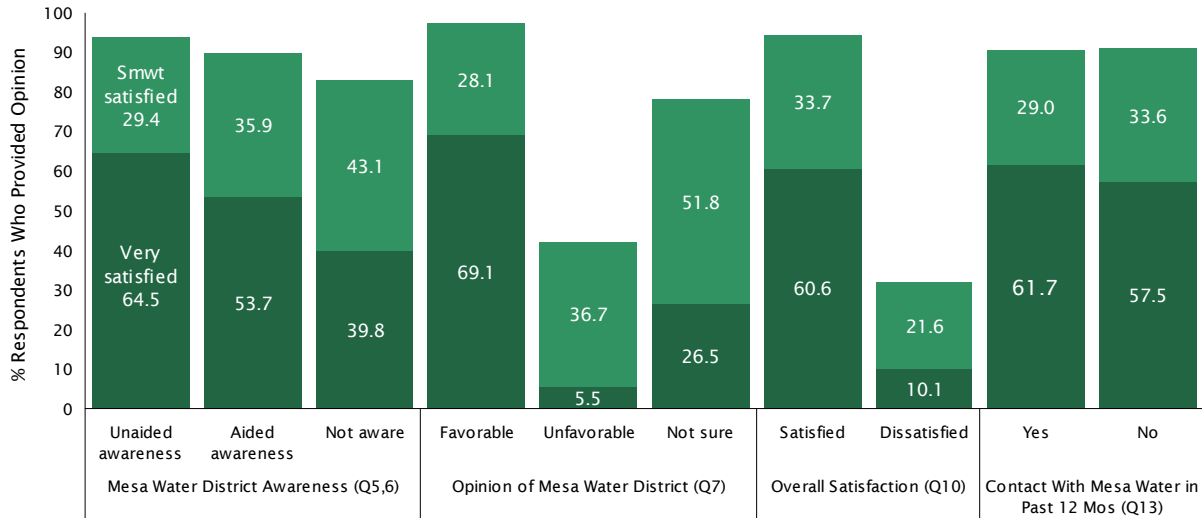
**FIGURE 30 SATISFACTION WITH MESA WATER’S COMMUNICATION EFFORTS BY SERVICE AREA, HOME OWNERSHIP STATUS & WATER BILL RESPONSIBILITY**



**FIGURE 31 SATISFACTION WITH MESA WATER’S COMMUNICATION EFFORTS BY AGE, HOME TYPE & SURVEY LANGUAGE**



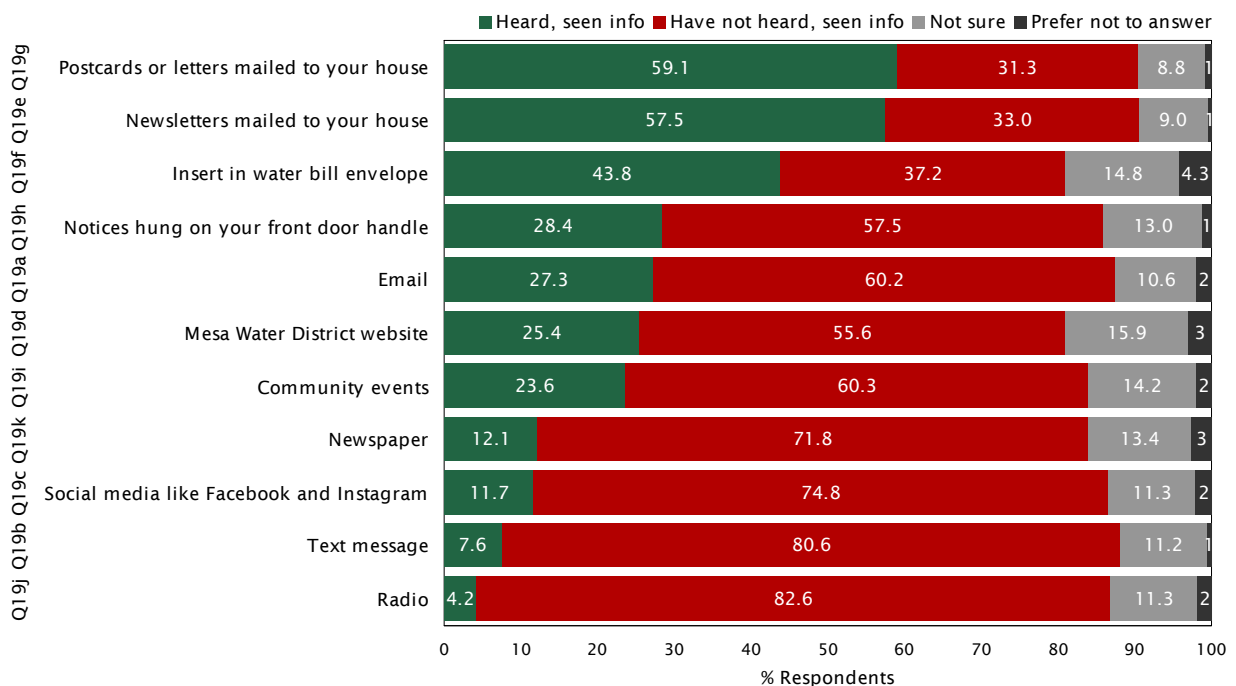
**FIGURE 32 SATISFACTION WITH MESA WATER’S COMMUNICATION EFFORTS BY MESA WATER DISTRICT AWARENESS, OPINION OF MESA WATER DISTRICT, OVERALL SATISFACTION & CONTACT WITH MESA WATER IN PAST 12 MONTHS**



**COMMUNICATION CHANNELS** New to the 2022 survey, the final substantive question presented respondents with each of the communication methods shown on the left of Figure 33 and asked if they had seen or heard any news, information, or advertising from Mesa Water via that medium over the past year.

**Question 19** *In the past year, have you seen or heard any news, information, or advertising from Mesa Water \_\_\_\_\_?*

**FIGURE 33 HEARD, SEEN NEWS, INFORMATION OR ADVERTISEMENTS FROM MESA WATER**



Overall, respondents were most likely to have encountered information from Mesa Water in postcards or letters mailed to their home (59%), newsletters mailed to the house (58%), and water bill inserts (44%). At the other end of the spectrum, respondents were less likely to recall encountering information via radio (4%), text message (8%), social media (12%), or a newspaper (12%).

The tables to follow show how the ways respondents encountered information about Mesa Water in the past year varied by demographic traits, with the top three channels within each subgroup highlighted green to ease comparisons.

**TABLE 8 HEARD, SEEN NEWS, INFORMATION OR ADVERTISEMENTS FROM MESA WATER BY OVERALL & AGE (SHOWING % HAVE HEARD, SEEN)**

	Overall	Age (QD1)					
		18 to 24	25 to 34	35 to 44	45 to 54	55 to 64	65 or older
Postcards or letters mailed to your house	59.1	27.5	49.8	55.6	60.6	67.7	66.8
Newsletters mailed to your house	57.5	33.0	33.6	50.5	52.7	69.6	69.9
Insert in water bill envelope	43.8	29.4	22.6	37.0	48.5	40.5	58.9
Notices hung on your front door handle	28.4	22.3	37.3	29.8	19.5	31.9	28.7
Email	27.3	5.3	17.9	29.3	32.1	26.5	31.2
Mesa Water District website	25.4	21.5	26.0	30.1	20.3	25.0	23.9
Community events	23.6	37.3	18.2	27.5	28.7	27.4	17.6
Newspaper	12.1	17.0	5.6	7.2	7.3	16.2	14.0
Social media	11.7	22.9	17.2	8.4	17.8	8.8	9.4
Text message	7.6	6.9	14.0	2.8	6.2	5.9	9.4
Radio	4.2	8.2	7.4	3.4	1.7	1.3	5.8

**TABLE 9 HEARD, SEEN NEWS, INFORMATION OR ADVERTISEMENTS FROM MESA WATER BY MESA WATER DISTRICT AWARENESS & SATISFACTION WITH COMMUNICATION (SHOWING % HAVE HEARD, SEEN)**

	Mesa Water District Awareness (Q5,6)			Satisfaction With Communication (Q18)		
	Unaided awareness	Aided awareness	Not aware	Satisfied	Dissatisfied	Not sure
Postcards or letters mailed to your house	68.3	57.5	24.8	67.8	32.5	26.4
Newsletters mailed to your house	68.0	55.7	17.9	65.5	26.9	29.8
Insert in water bill envelope	52.4	41.2	16.1	50.4	18.1	22.8
Notices hung on your front door handle	32.8	26.3	17.5	31.7	16.1	18.4
Email	36.6	21.3	11.5	33.1	6.8	5.4
Mesa Water District website	30.6	23.6	9.5	29.6	12.1	7.9
Community events	26.4	20.7	23.8	25.6	17.7	15.1
Newspaper	13.2	12.1	7.5	14.2	6.6	3.8
Social media	12.5	11.8	7.4	12.7	2.7	12.2
Text message	7.2	9.2	2.4	8.9	6.3	0.8
Radio	3.3	5.0	4.9	5.3	0.0	0.8

**TABLE 10 HEARD, SEEN NEWS, INFORMATION OR ADVERTISEMENTS FROM MESA WATER BY SERVICE AREA & SURVEY LANGUAGE (SHOWING % HAVE HEARD, SEEN)**

	Service Area					Survey Language	
	Division 1	Division 2	Division 3	Division 4	Division 5	English	Spanish
Postcards or letters mailed to your house	62.3	59.3	58.2	55.2	60.6	58.4	73.6
Newsletters mailed to your house	56.9	62.5	54.4	58.6	55.0	57.5	56.7
Insert in water bill envelope	40.7	50.7	44.7	42.2	40.5	43.8	43.4
Notices hung on your front door handle	19.8	32.7	27.2	30.8	31.3	27.9	37.2
Email	25.2	29.0	31.3	32.9	18.0	28.1	11.5
Mesa Water District website	15.3	27.6	30.3	35.2	18.6	25.3	27.5
Community events	32.6	26.7	19.0	25.6	14.2	23.9	17.3
Newspaper	10.1	9.6	17.3	18.4	5.3	12.0	15.9
Social media	7.2	13.7	15.2	10.2	12.0	11.8	9.1
Text message	9.0	4.1	11.6	9.6	3.5	7.5	9.5
Radio	4.7	5.8	2.4	3.8	4.5	4.0	8.2



# BACKGROUND & DEMOGRAPHICS

**TABLE 11 DEMOGRAPHICS OF SAMPLE BY STUDY YEAR**

	Study Year			
	2022	2021	2020	2019
<i>Total Respondents</i>	<i>800</i>	<i>810</i>	<i>808</i>	<i>804</i>
<b>Age (QD1)</b>				
18 to 24	5.9	4.9	6.1	7.5
25 to 34	12.3	12.9	13.8	13.5
35 to 44	17.0	19.6	14.0	12.4
45 to 54	12.5	16.8	14.9	15.5
55 to 64	18.2	20.0	21.1	21.2
65 or older	31.3	23.8	27.8	28.0
Prefer not to answer	2.9	1.9	2.4	1.9
<b>Home Ownership Status (QD2)</b>				
Own	71.0	70.7	74.2	72.5
Rent/Live w/others	24.9	26.6	24.7	24.2
Prefer not to answer	4.1	2.7	1.1	3.3
<b>Water Bill Responsibility (QD3)</b>				
Hsld pays bill	74.3	77.6	76.4	75.5
Someone else pays bill	23.2	21.3	21.4	21.2
Note sure / Prefer not to answer	2.4	1.1	2.1	3.3
<b>Home Type (QD4)</b>				
Single family	62.4	66.8	64.2	60.5
Apartment	14.0	12.7	12.8	14.2
Condo, townhome	17.8	19.0	18.2	19.6
Mobile home	4.2	1.5	2.5	3.4
Prefer not to answer	1.6	0.0	2.3	2.3
<b>Service Area</b>				
Division 1	20.0	20.0	20.0	20.0
Division 2	20.0	20.0	20.0	20.0
Division 3	20.0	20.0	20.0	20.0
Division 4	20.0	20.0	20.0	20.0
Division 5	20.0	20.0	20.0	20.0
<b>Survey Language</b>				
English	95.3	94.8	95.6	100.0
Spanish	4.7	5.2	4.4	0.0

Table 11 presents the key demographic information collected during the survey by study year. The primary motivation for collecting the background and demographic information was to provide a better insight into how the results of the substantive questions of the survey vary by demographic characteristics.



## M E T H O D O L O G Y

The following sections outline the methodology used in the study, as well as the motivation for using certain techniques.

**QUESTIONNAIRE DEVELOPMENT** Dr. McLarney of True North Research worked closely with the Mesa Water District to develop a questionnaire that covered the topics of interest and avoided many possible sources of systematic measurement error, including position-order effects, wording effects, response-category effects, scaling effects, and priming. Several questions included multiple individual items. Because asking items in a set order can lead to a systematic position bias in responses, items were asked in random order for each respondent.

Some questions asked in this study were presented only to a subset of respondents. For example, only respondents who indicated that they knew the name of the agency responsible for providing water services to their home (Question 4) were asked to name the agency (Question 5). The questionnaire included with this report (see *Questionnaire & Toplines* on page 41) identifies the skip patterns used during the interview to ensure that each respondent received the appropriate questions.

**PROGRAMMING, PRE-TEST & TRANSLATION** Prior to fielding the survey, the questionnaire was CATI (Computer Assisted Telephone Interviewing) programmed to assist interviewers when conducting the phone interviews. The CATI program automatically navigates the skip patterns, randomizes the appropriate question items, and alerts interviewers to certain types of keypunching mistakes should they happen during the interview. The survey was also programmed into a passcode-protected online survey application to allow online participation for sampled residents. The integrity of the questionnaire was pre-tested internally by True North and by dialing into random homes in the Mesa Water District's service area prior to formally beginning the survey. The final questionnaire was also professionally translated into Spanish to allow for data collection in English and Spanish.

**SAMPLE, RECRUITING & DATA COLLECTION** Using a combination of public and private data sources, a comprehensive database of households within the Mesa Water District's service area was developed and utilized for this study, ensuring that all households in the service area had the opportunity to participate in the survey. To accommodate Mesa Water's interest in focusing on residential customers who own their homes (as opposed to renters whose landlord often receives and pays the water bill), the survey oversampled home owners in each of Mesa Water's five divisions, and the final data set was weighted to 75% home owners and 25% renters in each division.

Households were recruited to participate in the survey through multiple recruiting methods. A random selection of residents were initially invited to participate in the survey online at a secure, passcode-protected website designed and hosted by True North. Individuals were recruited using email invitations and text invitations, and each was assigned a unique passcode to ensure that only residents in Mesa Water's service area who received an invitation could access the online survey site, and that the survey could be completed only one time per passcode. Email reminder notices were also sent to encourage participation among those who had yet to take the survey. Following a period of online data collection, True North began placing calls to land lines and cell

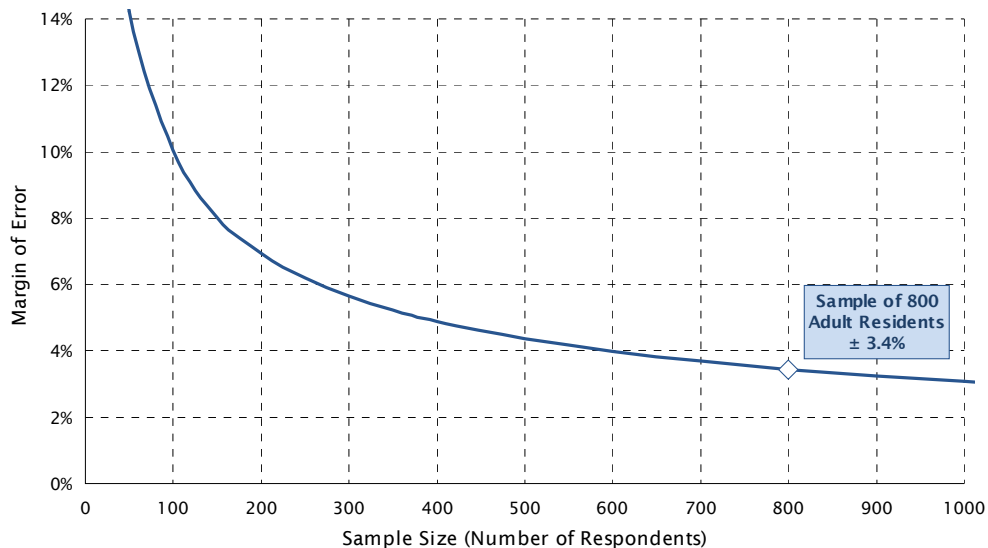
phone numbers of households in Mesa Water’s service area that had yet to participate in the online survey.

Phone interviews averaged 16 minutes in length and were conducted during weekday evenings (5:30PM to 9PM) and on weekends (10AM to 5PM). It is standard practice not to call during the day on weekdays because most working adults are unavailable and thus calling during those hours would bias the sample. A total of 800 completed surveys were gathered online (n=319) and by phone (n=481) in English and Spanish between July 25 and August 9, 2022.

**MARGIN OF ERROR DUE TO SAMPLING** The results of the survey can be used to estimate the opinions of all adult residents (and their households) within the Mesa Water District’s service area. Because not every adult resident in the service area participated in the survey, however, the results have what is known as a statistical margin of error due to sampling. The margin of error refers to the difference between what was found in the survey of 800 adult residents for a particular question and what would have been found if all adult residents in the service area had been interviewed.

Figure 34 provides a plot of the *maximum* margin of error in this study. The maximum margin of error for a dichotomous percentage result occurs when the answers are evenly split such that 50% provide one response and 50% provide the alternative response. For this survey, the maximum margin of error is  $\pm 3.4\%$  for questions answered by all 800 respondents.

**FIGURE 34 MAXIMUM MARGIN OF ERROR**



Within this report, figures and tables show how responses to certain questions varied by demographic characteristics such as age of the respondent and home ownership status. Figure 34 is thus useful for understanding how the maximum margin of error for a percentage estimate will grow as the number of individuals asked a question (or in a particular subgroup) shrinks. Because the margin of error grows exponentially as the sample size decreases, the reader should use caution when generalizing and interpreting the results for small subgroups.



**DATA PROCESSING** Data processing consisted of checking the data for errors or inconsistencies, coding and recoding responses, categorizing verbatim responses, and preparing frequency analyses and crosstabulations.

**ROUNDING** Numbers that end in 0.5 or higher are rounded up to the nearest whole number, whereas numbers that end in 0.4 or lower are rounded down to the nearest whole number. These same rounding rules are also applied, when needed, to arrive at numbers that include a decimal place in constructing figures and tables. Occasionally, these rounding rules lead to small discrepancies in the first decimal place when comparing tables and charts for a given question. Due to rounding, some figures and narrative include numbers that add to more than or less than 100%.

# QUESTIONNAIRE & TOPLINES



Mesa Water District  
Customer Opinion Survey  
Final Toplines (n=800)  
August 2022

### Section 1: Introduction to Study

Hi, may I please speak to: \_\_\_\_\_. Hi, my name is \_\_\_\_\_ and I'm calling on behalf of TNR, an independent public opinion research company. We're conducting a survey about important issues in Costa (Coast-uh) Mesa, Newport Beach, and nearby Orange County areas and we would like to get your opinions.

*If needed:* This is a survey about community issues – I'm NOT trying to sell anything and I won't ask for a donation.

*If needed:* The survey should take about 12 minutes to complete.

*If needed:* If now is not a convenient time, can you let me know a better time so I can call back?

### Section 2: Screener

SC1	Before we begin, are you at least 18 years of age?	
	1 Yes	Continue
	2 No	Ask to speak to an adult in the household if land line. Otherwise Terminate.
	99 Not sure / Prefer not to answer	Terminate

### Section 3: Importance of Issues

Q1	To begin, what do you feel is the most important issue facing your community today? Verbatim responses recorded and later grouped into categories shown below.	
	Homeless issues	30%
	Safety, crime, drugs	19%
	Affordable housing	11%
	High cost of living	10%
	Not sure, nothing comes to mind	7%
	Overdevelopment	6%
	Economy, jobs	6%
	Traffic congestion	5%
	Education issues	4%
	Climate change, environment	3%
	Infrastructure, streets, roads	2%
	Government issues, leadership	2%
	Water issues	2%
	Traffic law enforcement	2%
	City beautification, landscaping	2%
	Mental care, healthcare	2%
	Political division	2%

High taxes, fees	1%
Parking issues	1%
COVID-19 issues	1%
City code enforcement	1%
Racial inequality, diversity concerns	1%
Voting rights	1%

#### Section 4: Water Reliability

Next, I'm going to ask you a few questions about drinking water supplies.

Q2	A <b>reliable</b> water supply is one that can be depended upon to consistently provide enough water to meet a region's needs.		
	Overall, how reliable do you think your household's water supply is going to be over the next five years? Do you think it will be very reliable, somewhat reliable, somewhat unreliable, or very unreliable?		
	1	Very reliable	51%
	2	Somewhat reliable	32%
	3	Somewhat unreliable	9%
	4	Very unreliable	3%
	98	Not sure	4%
	99	Prefer not to answer	0%
Q3	Thinking of the water your household receives, which of the following statements do you think is accurate: _____ OR _____? <i>Rotate Statements</i>		
	1	100% of the water is produced locally	36%
	2	Some of the water is imported from Northern California and the Colorado River	47%
	98	Not sure	17%
	99	Prefer not to answer	0%

#### Section 4: Awareness & Opinions of Mesa Water

Q4	Do you happen to know which agency is responsible for providing water services to your home?		
	1	Yes	74% Ask 0
	2	No	25% Skip to Q6
	99	Prefer not to answer	0% Skip to Q6

Q5	What is the name of the agency? Verbatim responses recorded and later grouped into categories shown below.		
	Mesa Water District		62%
	Costa Mesa Water District		19%
	Mesa Consolidated Water District / MCWD		8%
	Other (unique responses)		3%
	Orange County Water District		2%
	Not sure / Cannot remember		2%
	Newport Beach Utilities		1%
	Metropolitan Water		1%
Q6	Prior to taking this survey, had you heard of the <b>Mesa Water District</b> ?		
	1	Yes	90%
	2	No	10%
	99	Prefer not to answer	0%
Q7	To clarify, the <b>Mesa Water District</b> is the independent public agency responsible for providing water services to your household. In general, do you have a favorable or unfavorable opinion of the Mesa Water District – or do you not have an opinion either way? <i>If favorable or unfavorable, ask: Would that be very (favorable/unfavorable) or somewhat (favorable/unfavorable)?</i>		
	1	Very favorable	43% <i>Skip to Q9</i>
	2	Somewhat favorable	26% <i>Skip to Q9</i>
	3	Somewhat unfavorable	3% <i>Ask Q8</i>
	4	Very unfavorable	1% <i>Ask Q8</i>
	98	No opinion	26% <i>Skip to Q9</i>
	99	Prefer not to answer	0% <i>Skip to Q9</i>
Q8	Is there a particular reason why you have an <u>unfavorable</u> opinion of the Mesa Water District? Verbatim responses recorded and later grouped into categories shown below.		
	Do not trust District, government		36%
	Water quality, taste, smell		35%
	Fiscal management, budgeting concerns		15%
	COVID-19 issues		9%
	High rates, billing issues		6%
	Not sure, no particular reason		1%

Q9	Next, I'm going to read a series of words or phrases. For each I read, I'd like you to tell me whether - in your opinion - it accurately describes the Mesa Water District. 'Yes' means you think the phrase does accurately describe the Mesa Water District. No means it does not. If you don't have an opinion, just say so.				
	Here is the (first/next) one: _____. Do you think this phrase accurately describes the Mesa Water District?				
	<i>Randomize</i>	Yes	No	No Opinion	Prefer not to answer
A	Trustworthy	64%	6%	29%	0%
B	Fiscally responsible	52%	6%	41%	1%
C	Beneficial to the local economy	68%	6%	25%	1%
D	Involved in the community	58%	10%	32%	0%
E	Efficient	73%	4%	23%	0%

**Section 5: Satisfaction with Water Services**

Q10	Generally speaking, are you satisfied or dissatisfied with the job the Mesa Water District is doing to provide water services to your household? <i>Get answer, then ask: Would that be very (satisfied/dissatisfied) or somewhat (satisfied/dissatisfied)?</i>						
	1	Very satisfied	62%				
	2	Somewhat satisfied	28%				
	3	Somewhat dissatisfied	3%				
	4	Very dissatisfied	1%				
	98	Not sure	5%				
	99	Prefer not to answer	1%				
Q11	Next, I'm going to read a list of specific services provided by the Mesa Water District. For each of the services I read, please tell me whether you are satisfied or dissatisfied with the District's efforts to provide the service.						
	Are you satisfied or dissatisfied with the District's efforts to: _____, or do you not have an opinion? <i>Get answer. If 'satisfied' or 'dissatisfied', then ask: Would that be very (satisfied/dissatisfied) or somewhat (satisfied/dissatisfied)?</i>						
	<i>Randomize</i>	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Not sure	Prefer not to Answer
A	Protect the water supply from contamination and pollutants	52%	23%	4%	1%	19%	1%
B	Ensure an adequate water supply now and in the future	51%	25%	4%	2%	17%	1%
C	Educate customers about ways to conserve water	47%	27%	8%	5%	14%	0%
D	Keep the water system in good condition through timely repairs and maintenance	54%	22%	3%	1%	21%	1%

Mesa Water District

8/10/2022

E	Provide reliable water service	77%	18%	1%	1%	3%	0%
F	Communicate with customers about scheduled repairs, service disruptions and other water-related issues	48%	23%	5%	2%	22%	1%
G	Provide water that tastes good	52%	26%	8%	5%	8%	1%
H	Provide water that is safe to drink	65%	21%	5%	2%	6%	1%
I	Provide water that is free of color and odor	72%	17%	5%	3%	3%	0%
J	Provide sufficient water pressure	69%	22%	3%	1%	5%	0%
K	Offer good value for the cost of water services	41%	29%	7%	3%	18%	0%
L	Provide good customer service	47%	24%	2%	2%	24%	1%
M	Provide rebate programs that encourage customers to purchase water-efficient appliances	23%	21%	9%	6%	40%	1%
N	Provide convenient hours of operation	50%	22%	1%	1%	24%	1%
O	Provide accurate billing statements	54%	22%	3%	2%	18%	1%
Q12	At your home, do you primarily drink water straight from the faucet, filtered water from the faucet, or bottled water?						
	1	Straight from faucet		25%			
	2	Filtered water from faucet		48%			
	3	Bottled water		25%			
	98	Not sure		1%			
	99	Prefer not to answer		1%			

#### Section 6: Customer Service

Q13	In the past 12 months, have you contacted the Mesa Water District for any reason?						
	1	Yes		11%		Ask Q14	
	2	No		89%		Skip to Q18	
	98	Not sure		1%		Skip to Q18	
	99	Prefer not to answer		0%		Skip to Q18	
Q14	For what reason did you contact the District? <i>Do Not Read List. Record up to first 3 responses.</i>						
	1	Problem with water service (leak, disruption of service, quality, etc.)		24%			
	2	Request start/stop of service		13%			
	3	Questions about billing/payments		32%			
	4	Make payment/Pay bill		17%			
	5	Find out how to <b>save water/reduce bill</b>		3%			

6	Learn about/Participate in <b>rebate program</b>	8%	
7	Learn about/Participate in <b>water conservation programs</b>	3%	
8	Learn about/Participate in <b>gardening /landscaping classes</b>	0%	
9	Other	32%	
98	Not sure	0%	
99	Prefer not to answer	0%	
<b>Q15 Was the reason you contacted them resolved to your satisfaction?</b>			
1	Yes	79%	<i>Skip to 0</i>
2	No	20%	<i>Ask Q16</i>
98	Not sure	2%	<i>Skip to 0</i>
99	Prefer not to answer	0%	<i>Skip to 0</i>
<b>Q16 Can you briefly explain why it wasn't solved to your satisfaction? Verbatim responses shown for dissatisfied respondents who provided a reason.</b>			
<i>After I contacted them about lead from our tap I was told that someone would be in touch with me. I haven't heard back from them yet.</i>			
<i>I ask them to remove the fee and they refused.</i>			
<i>I removed all my lawn put in artificial tried to contact them at the beginning so I could possibly get a rebate they didn't contact me until many months after I had completed the job.</i>			
<i>No help for anyone during pandemic.</i>			
<i>No return call after I left a message. My complex still over waters and is wasteful with irrigation. Broken sprinkler heads cracked pipes. Water every day and nighttime until the ground is saturated and flowing into drains.</i>			
<i>Problems with our bill.</i>			
<i>The burden of proof was on me, the property owner.</i>			
<i>The charges on our bill didn't make sense.</i>			
<i>The neighbor's outdoor was leaking for days, after contacting Mesa Water. They never came so the neighbors had to solve it on their own.</i>			
<i>They gave nothing or any help for people that were struggling during the pandemic.</i>			
<i>Tried to call them several times but never could get through.</i>			
<i>Water leak in our yard.</i>			
<i>We got charges for unknown charges.</i>			
<i>We had underground leak. Very satisfied with Mesa's service in re-installing water meter. Disappointed that no billing adjustment for period of leakage would be considered.</i>			

Q17		When contacting the Water District, were you satisfied or dissatisfied with _____, or do you not have an opinion? (Get answer. If 'satisfied' or 'dissatisfied', then ask): Would that be very (satisfied/dissatisfied) or somewhat (satisfied/dissatisfied)?					
<i>Randomize</i>		Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Not sure	Prefer not to Answer
A	Your ability to reach a service representative	76%	8%	3%	10%	4%	0%
B	The courtesy of the service representative	81%	4%	5%	10%	0%	0%
C	The knowledge and expertise of the service representative	75%	6%	2%	8%	9%	0%

**Section 7: Communication**

Q18		In general, are you satisfied or dissatisfied with the District's efforts to communicate with customers through direct mail, newsletters, social media, and other means? Get answer, then ask: Would that be very (satisfied/dissatisfied) or somewhat (satisfied/dissatisfied)?	
1	Very satisfied	50%	
2	Somewhat satisfied	29%	
3	Somewhat dissatisfied	5%	
4	Very dissatisfied	3%	
98	Not sure	12%	
99	Prefer not to answer	2%	

Q19		In the past year, have you seen or heard any news, information, or advertising from Mesa Water _____?			
<i>Randomize</i>		Yes	No	Not Sure	Not sure / Prefer not to answer
A	by Email	27%	60%	11%	2%
B	in a Text message	8%	81%	11%	1%
C	on social media like Facebook and Instagram	12%	75%	11%	2%
D	on the Mesa Water District website	25%	56%	16%	3%
E	in Newsletters mailed to your house	57%	33%	9%	1%
F	inserted into your Water Bill envelope	44%	37%	15%	4%
G	in Postcards or Letters mailed to your house	59%	31%	9%	1%
H	in Notices hung on your front door handle	28%	57%	13%	1%
I	at Community Events	24%	60%	14%	2%
J	on the Radio	4%	83%	11%	2%
K	in a Newspaper	12%	72%	13%	3%



**Section 8: Background & Demographics**

Thank you so much for your participation. I have just a few background questions for statistical purposes.

**D1** In what year were you born? Year recorded and grouped into categories shown below.

18 to 24	6%
25 to 34	12%
35 to 44	17%
45 to 54	13%
55 to 64	18%
65 or older	31%
Prefer not to answer	3%

**D2** Do you own or rent your current residence?

1	Own	71%
2	Rent	22%
3	Live with family / friends and don't pay rent	3%
99	Prefer not to answer	4%

**D3** Does your household pay the water bill directly, or is it paid for by someone else like a landlord or Homeowner's Association?

1	Household pays bill directly	74%
2	Someone else pays bill	23%
98	Not sure	1%
99	Prefer not to answer	1%

**D4** Which of the following best describes your current home?

1	Single family detached home	62%
2	Apartment	14%
3	Condominium or townhome	18%
4	Mobile home	4%
99	Prefer not to answer	2%

Those are all of the questions that I have for you! Thanks so much for participating in this important survey!

<i>Post-Interview &amp; Sample Items</i>		
S1	Service Area	
	1	Division 1
		20%
	2	Division 2
		20%
	3	Division 3
		20%
	4	Division 4
		20%
	5	Division 5
		20%
S2	Survey Language	
	1	English
		95%
	2	Spanish
		5%



*Dedicated to  
Satisfying our Community's  
Water Needs*

## MEMORANDUM

TO: Board of Directors  
FROM: Denise Garcia, Chief Administrative Officer  
DATE: November 9, 2022  
SUBJECT: 2022 Employee Engagement Survey

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### RECOMMENDATION

Receive the presentation.

### STRATEGIC PLAN

Goal #5: Attract and retain skilled employees.

### PRIOR BOARD ACTION/DISCUSSION

None.

### DISCUSSION

In 2019, Mesa Water District (Mesa Water®) partnered with Gallup, Inc. (Gallup) to measure employee engagement using Gallup's Q<sup>12</sup> Employee Engagement Survey. Gallup defines employee engagement as the involvement and enthusiasm of employees in their work and workplace. Employee engagement helps measure and manage employees' perspectives on crucial elements of the workplace culture. The purpose of the employee engagement initiative is to provide an environment where employees feel motivated to perform their best each day. Working to increase employee engagement can lead to increased overall employee wellbeing and higher performance on several key business outcomes (e.g., productivity, customer loyalty and safety incidents).

In August 2022, Mesa Water again surveyed staff using Gallup's Q<sup>12</sup>. 96% of employees completed the survey, a participation rate that far exceeds Gallup's average. Gallup determined that Mesa Water has an overall Engagement Index of 44%, which had increased by 14% from the 2019 original survey.

Since receiving the survey results, Gallup Consultants have been working with managers and supervisors to review their scores and prepare them to have meaningful conversations with their respective teams regarding engagement, and to develop action plans.

### FINANCIAL IMPACT

None.

### ATTACHMENTS

Attachment A: Mesa Water Employee Engagement Report 2022

## Q12 Mean

Respondents Engagement Mean Mean Percentile Rank - Gallup Overall Engagement Index

The Gallup Q<sup>12</sup> score represents the average of the scores of 12 items that Gallup has consistently found to measure employee engagement as linked to business outcomes.

52



28

Engaged: 44%

	Respondents	Current Mean	Mean Percentile Rank - Gallup Overall	Company Overall Current Mean	Frequency Distribution ■ 1 ■ 2 ■ 3 ■ 4 ■ 5
<b>Q00:</b> On a five-point scale, where 5 means extremely satisfied and 1 means extremely dissatisfied, how satisfied are you with your agency as a place to work?	52	3.94	36	3.94	1:2% 2:6% 3:23% 4:35% 5:35%
<b>Q01:</b> I know what is expected of me at work.	52	4.23	27	4.23	1:0% 2:8% 3:13% 4:27% 5:52%
<b>Q02:</b> I have the materials and equipment I need to do my work right.	52	3.85	27	3.85	1:0% 2:13% 3:21% 4:33% 5:33%
<b>Q03:</b> At work, I have the opportunity to do what I do best every day.	52	3.83	28	3.83	1:2% 2:12% 3:29% 4:17% 5:40%
<b>Q04:</b> In the last seven days, I have received recognition or praise for doing good work.	50	3.34	29	3.34	1:16% 2:14% 3:16% 4:28% 5:26%
<b>Q05:</b> My supervisor, or someone at work, seems to care about me as a person.	52	3.87	24	3.87	1:4% 2:15% 3:12% 4:29% 5:40%
<b>Q06:</b> There is someone at work who encourages my development.	52	3.85	37	3.85	1:4% 2:12% 3:21% 4:23% 5:40%
<b>Q07:</b> At work, my opinions seem to count.	52	3.21	15	3.21	1:17% 2:17% 3:13% 4:31% 5:21%
<b>Q08:</b> The mission or purpose of my agency makes me feel my job is important.	52	3.83	29	3.83	1:4% 2:8% 3:29% 4:21% 5:38%
<b>Q09:</b> My coworkers are committed to doing quality work.	52	3.96	32	3.96	1:2% 2:6% 3:25% 4:29% 5:38%
<b>Q10:</b> I have a best friend at work.	49	3.57	42	3.57	1:12% 2:10% 3:16% 4:31% 5:31%
<b>Q11:</b> In the last six months, someone at work has talked to me about my progress.	51	4.00	48	4.00	1:6% 2:6% 3:18% 4:24% 5:47%
<b>Q12:</b> This last year, I have had opportunities at work to learn and grow.	52	3.87	32	3.87	1:8% 2:10% 3:21% 4:12% 5:50%

## FOOTNOTES

\* - Scores are not available due to data suppression.

Respondents can select multiple responses for multi-select questions.

Not shown if  $n < 4$  for Mean, Top Box, Verbatim Responses, and Sentiment,  $n < 10$  for Frequency, or data is unavailable.

Mean Percentile Rank is being calculated against other workgroup scores in the Gallup Overall database.

Meaningful change is represented by a green or red arrow if the score changes by 0.2 or more between survey periods.

Percentile Rank in Gallup Overall Database  < 25th Percentile  25-49th Percentile  50-74th Percentile  75-89th Percentile   $\geq$  90th Percentile

Percent Engaged available when  $n \geq 30$ . All categories available when  $n \geq 100$ .

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## GLOSSARY

The glossary provides high-level definitions of terms within the engagement report. Because of the dynamic nature of this site, not all terms will be applicable to or displayed on your report. Please use the terms that are relevant to your team when discussing and interpreting the data.

### ENGAGEMENT DEFINED

**EMPLOYEE ENGAGEMENT:** Employee engagement refers to how committed an employee is to their organization, their role, their manager and their co-workers. Engagement drives performance. Gallup's research shows that more highly engaged employees give more discretionary effort at work and have higher productivity, profitability and customer service, as well as reduced turnover and safety incidents.

### THE SURVEY ITEMS/QUESTIONS

**OVERALL SATISFACTION:** Overall Satisfaction is a measure of how content your team is with the overall company as a place to work. Overall Satisfaction is not included in the Overall Workgroup Engagement (GrandMean) score. Being a satisfied employee does not equate with being engaged, though the two are highly related.

**Q01-Q12:** These items are Gallup's proprietary workgroup engagement questions (commonly referred to as the Q<sup>12</sup>®). These items were selected for their strong connection to performance outcomes and the ability to take action at the workgroup level.

**INDICES:** In addition to the Q<sup>12</sup>® items, Gallup has created a number of empirically-derived sets of indices, which are comprised of 3-4 questions each. Individual scores of each index item are provided, along with a combined index score, which measures the strength of the core index construct. These indices help companies strategically pinpoint and improve specific focus areas relevant to their current situation.

**CUSTOM ITEMS:** These items are unique to your company and can vary across companies and surveys. While these "additional" questions link to the Gallup Engagement hierarchy, they are not always within the power of the workgroup to influence or change. These questions can provide additional insights into employees' perceptions, the situational workplace environment or company-specific initiatives.

### EMPLOYEE ENGAGEMENT RESULTS

**GRANDMEAN:** The GrandMean measures overall Workgroup Engagement, which is an average of the 12 Workgroup Engagement items (Q01-Q12). The higher your score (with a maximum possible score of 5), the more engaged your fellow employees are.

**ENGAGEMENT INDEX:** The Engagement Index (EI) is a macro-level indicator of an organisation's health that allows leaders to track the engagement levels of employees. This analysis identifies the percentage of participants who are engaged, not engaged and actively disengaged based on their responses to the Q<sup>12</sup>® survey items. You must have 100 employees participate to receive the full spectrum of responses for the EI. If you have 30<100 employees, the report will include the percentage of engaged employees only.

**ENGAGEMENT HIERARCHY:** Every employee has a distinct set of needs that follows a hierarchy, with basic needs at the foundation and growth at the top. Employees feel more or less engaged depending on how well they believe their needs are being met in the workplace.

### UNDERSTANDING THE SCORES

**THE SURVEY SCALE:** The engagement survey utilises a 5-point scale with 1=Strongly Disagree and 5=Strongly Agree. For each question, employees have the option to also select

“Don’t know” or “Does not apply”.

**TOTAL N:** The total number of employees who responded to the survey.

**MEAN SCORES:** The average score using the 5-point survey scale, with 5.00 being the highest score and 1.00 being the lowest.

**TOP BOX/%5:** The percentage of employees who responded “5 – Strongly Agree” to the survey item.

**DISTRIBUTION OF RESPONSES:** The percentage of employees who responded “1”, “2”, “3”, “4” or “5” to an item. If 10 or more employees respond to the survey, the report could display a full distribution of responses. Otherwise, only the percentage of employees who responded with a “5” (TopBox) and item means will display.

**SUPPRESSED DATA:** Confidentiality of responses is extremely important to Gallup. If too few employees respond to a survey item, the data will be suppressed (not published) and an asterisk (“\*”) will appear in its place.

## COMPARISONS

**EXTERNAL BENCHMARKING:** (Gallup Overall): Used as a benchmark to determine how your team’s results compare to other workgroups within the Gallup Overall of clients.

**PERCENTILE RANKING:** The 25th percentile indicates 75% of workgroups fell above this score; the 50th percentile indicates 50% of workgroups fell above and below this score; the 75th percentile indicates only 25% of workgroups fell above this score. The higher your percentile, the stronger the item is in relation to the database. Used as a benchmark to determine how your team's results compare to internal and external workgroups.



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Water Needs*

## MEMORANDUM

TO: Board of Directors  
FROM: Stacy Taylor, Water Policy Manager  
DATE: November 9, 2022  
SUBJECT: Water Advisory Committee of Orange County Officers Election

---

### RECOMMENDATION

Review the Water Advisory Committee of Orange County Officers election information and discuss potential candidacy interest.

### STRATEGIC PLAN

Goal #4: Increase public awareness about Mesa Water and about water.  
Goal #7: Actively participate in regional and statewide water issues.

### DISCUSSION

On October 25, 2022, Mesa Water District (Mesa Water®) received an email from the Municipal Water District of Orange County (MWDOC) calling for candidates to serve as Officers of the Water Advisory Committee of Orange County (WACO). The email is the official notice for the nomination and election of a WACO Chair and Vice Chair. The term of office for these positions is two years, beginning January 1, 2023.

**Nominations for the WACO Chair and Vice Chair positions close on Thursday, November 10, 2022.** Any Board Member/Trustee of a participating WACO member agency is eligible for nomination. Individuals who wish to be considered for WACO Chair or Vice Chair should email MWDOC's Governmental Affairs Manager, Heather Baez, at [HBaez@MWDOC.com](mailto:HBaez@MWDOC.com), indicating which position they wish to be considered as a candidate.

A WACO Nominating Committee -- consisting of El Toro Water District Director Jose Vergara, Mesa Water Director Jim Atkinson and MWDOC Director Larry Dick -- will review all interested nominees to reach a consensus on a recommended slate. The WACO Nominating Committee will make their recommendation to the WACO Planning Committee at its next planning meeting on **Tuesday, November 15, 2022**, and a vote will occur at the following regular WACO meeting on **Friday, December 9, 2022**.

Attached is the information that Mesa Water received for the Officers Election. Staff will provide a verbal update about the Officers Election to Mesa Water's Board at its November 9, 2022 meeting.

### FINANCIAL IMPACT

None.

### ATTACHMENTS

Attachment A: WACO Officers Election Correspondence



**From:** [Heather Baez](#)  
**Cc:** [Alicia Dunkin - OCWD](#); [Paliwal, Medha](#)  
**Subject:** WACO Chair and Vice Chair Call for Candidates  
**Date:** Tuesday, October 25, 2022 10:20:39 AM  
**Attachments:** [image015.png](#)  
[image016.png](#)  
[image017.png](#)  
[image018.png](#)  
[image019.png](#)  
[image020.png](#)  
[image021.png](#)

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WACO Planning Committee Members,

At the last WACO Planning Committee meeting on October 18, the committee discussed the nomination and election process for the 2023-2024 WACO Chair and Vice Chair positions. It was determined that a Nominating Committee shall be formed to make a recommendation to the Committee, and then to the full WACO membership for approval. These directors will review all interested nominees, and reach consensus on a recommended slate. The nominating committee shall consist of the following members:

- Larry Dick, Director, Municipal Water District of Orange County
- Jim Atkinson, Director, Mesa Water District
- Jose Vergara, Director, El Toro Water District

If you are interested in serving as either WACO Chair or Vice Chair for 2023-2024, please [reply to this email](#) and indicate which position you would like to be considered. All interested candidates must respond by COB on Thursday, November 10. All names will be forwarded to the nominating committee. They will make their recommendation to the WACO Planning Committee at the next planning meeting Tuesday, November 15, and a vote will occur at the following regular WACO meeting Friday, December 9. The new term begins January 2023.

Feel free to share this with anyone you think may be interested. If you have any questions, please do not hesitate to reach out to me or Alicia Dunkin at [adunkin@ocwd.com](mailto:adunkin@ocwd.com)

Thank you,



**Heather Baez**

**Governmental Affairs Manager**

Municipal Water District of Orange County

**P:** [\(714\) 593-5012](tel:7145935012) | **C:** [\(949\) 573-5054](tel:9495735054)

**A:** [18700 Ward Street, Fountain Valley, CA 92708](https://www.ocwd.com/18700-Ward-Street-Fountain-Valley-CA-92708)





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Water Needs*

## MEMORANDUM

TO: Board of Directors  
FROM: Denise Garcia, Chief Administrative Officer  
DATE: November 9, 2022  
SUBJECT: Conflict of Interest Code

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### RECOMMENDATION

Adopt Resolution No. 1568 Amending its Conflict of Interest Code Superseding Resolution No. 1535.

### STRATEGIC PLAN

Goal #3: Be financially responsible and transparent.

### PRIOR BOARD ACTION/DISCUSSION

At its November 12, 2020 meeting, the Board of Directors (Board) adopted Resolution No. 1535 Amending its Conflict of Interest Code Superseding Resolution No. 1516.

### DISCUSSION

The Political Reform Act of 1974 (Act) requires each local government agency adopt a Conflict of Interest Code (Code) pursuant to the Act. The Code identifies all officials and employees within the District who make governmental decisions based on the positions they hold. The Act prohibits a public official from using his or her official position to influence a governmental decision in which he or she has a financial interest. Officials and employees in designated positions must disclose their financial interests, as specified in the Code.

The Board previously adopted Mesa Water's Conflict of Interest Code (Mesa Water Code) pursuant to the provisions of the Act. However, over time, the structure of the District changes as employees' duties shift, positions are renamed or eliminated, and the organizational structure is modified. When these changes occur, it is appropriate to update and amend the Mesa Water Code. The District is required to review its Conflict of Interest Code biennially.

The amendments to the Mesa Water Code are as follows:

- Add new position – *Chief Administrative Officer*
- Add new position – *Chief Operating Officer*
- Add new position – *Senior Public Affairs Specialist*
- Rename position title – *Assistant Operations Manager to Assistant Water Operations Manager*

Minor revisions, clarification and grammatical changes were made throughout the Resolution.

### LEGAL REVIEW

Mesa Water's Legal Counsel – Atkinson, Andelson, Loya, Ruud, and Romo – has reviewed the draft resolution and recommends Board approval.



FINANCIAL IMPACT

None.

ATTACHMENTS

Attachment A: Draft Resolution No. 1568  
Attachment B: Resolution No. 1535, Redline

## RESOLUTION NO. 1568

### RESOLUTION OF THE MESA WATER DISTRICT BOARD OF DIRECTORS AMENDING ITS CONFLICT OF INTEREST CODE SUPERSEDING RESOLUTION NO. 1535

WHEREAS, Mesa Water District (Mesa Water®) is a county water district organized and operating pursuant to the provisions of the laws of the State of California (State or California); and

WHEREAS, the Political Reform Act of 1974, being California Government Code Sections 81000 *et seq.* (the Act), requires each local government agency to adopt a Conflict of Interest Code pursuant to the Act; and

WHEREAS, the Board of Directors (Board) of Mesa Water has previously adopted Mesa Water's Conflict of Interest Code (Mesa Water Code) pursuant to the provisions of the Act; and

WHEREAS, the California Fair Political Practices Commission has adopted a regulation, being Title 2, California Code of Regulations, Section 18730, which contains terms for a standard model Conflict of Interest Code, which together with amendments thereto, may be adopted by public agencies in the State and incorporated by reference to save public agencies time and money by minimizing the actions required of such agencies to keep their conflict of interest codes in conformity with the requirements of the Act; and

WHEREAS, amendments to the Act have in the past, and foreseeably will in the future, require conforming amendments to be made to the Mesa Water Code; and

WHEREAS, changes have occurred within the positions of Mesa Water since the most recent adopted update to the Mesa Water Code undertaken by the adoption of Resolution No. 1535; and

WHEREAS, the Board has determined that it is appropriate to update and amend the Mesa Water Code by the adoption of this Resolution, which shall supersede Resolution No. 1535,

NOW, THEREFORE, THE BOARD OF DIRECTORS OF THE MESA WATER DISTRICT DOES HEREBY RESOLVE, DETERMINE AND ORDER AS FOLLOWS:

**Section 1.** The terms of Title 2, California Code of Regulations, Section 18730, as applicable to Mesa Water (set out in Attachment A, attached hereto and incorporated herein by this reference), and any amendments thereto duly adopted by the California Fair Political Practices Commission,

which are hereby incorporated by reference, and, together with Attachment A, and Exhibits A and B thereto, in which Board members and Mesa Water employees and consultants are designated, and applicable disclosure categories are set forth, shall constitute the Conflict of Interest Code of Mesa Water District.

**Section 2.** The provisions of all Mesa Water Code(s), and amendments and updates thereto, previously adopted by the Board for Mesa Water shall be superseded upon the adoption of this Resolution.

**Section 3.** Mesa Water's Filing Officer (as designated in Attachment A) is hereby authorized and directed to forward a copy of this Resolution, as adopted, to the Clerk of the Orange County Board of Supervisors for review and approval by the Orange County Board of Supervisors as required by California Government Code Section 87303.

**Section 4.** Resolution No. 1535 shall be superseded upon the effective date of this Resolution.

**Section 5.** This Resolution shall take effect on January 1, 2023.

ADOPTED, SIGNED, and APPROVED this 9<sup>th</sup> day of November 2023, by a roll call vote:

AYES: DIRECTORS:  
NOES: DIRECTORS:  
ABSTAIN: DIRECTORS:  
ABSENT: DIRECTORS:

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Marice H. DePasquale  
President, Board of Directors

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Denise Garcia  
District Secretary

## **ATTACHMENT A**

### **RESOLUTION NO. 1568**

#### **RESOLUTION OF THE MESA WATER DISTRICT BOARD OF DIRECTORS AMENDING ITS CONFLICT OF INTEREST CODE AND SUPERSEDING RESOLUTION NO. 1535**

##### **CONFLICT OF INTEREST CODE FOR THE MESA WATER DISTRICT**

The Political Reform Act, being California Government Code Sections 81000, *et seq.*, requires State and local government agencies to adopt and promulgate Conflict of Interest Codes. The Fair Political Practices Commission has adopted a regulation (2 Cal. Code of Regs. Section 18730) which contains the terms of a standard Conflict of Interest Code, which may be incorporated by reference in an agency's code. After a public notice and hearing it may be amended by the Fair Political Practices Commission to conform to amendments in the Political Reform Act. Therefore, the terms of 2 California Code of Regulations Section 18730 and any amendments to it duly adopted by the Fair Political Practices Commission are hereby incorporated by reference. This regulation, and the attached Appendix designating officials and employees and establishing disclosure categories, shall constitute the Conflict of Interest Code of the Mesa Water District (Mesa Water).

Designated employees shall file statements of economic interests with Mesa Water's Political Reform Act Filing Officer (Mesa Water's District Secretary) (Filing Officer) who will make statements available for public inspection and reproduction (California Government Code Section 82008). Upon receipt of the statements of the Board of Directors, General Manager, Assistant General Manager and Attorney, the Filing Officer shall make and retain a copy and forward the original of those statements to the Clerk of the Orange County Board of Supervisors. Statements for all other designated employees will be retained by the Filing Officer.

**EXHIBIT A**

**RESOLUTION NO. 1568**

**RESOLUTION OF THE  
MESA WATER DISTRICT BOARD OF DIRECTORS  
AMENDING ITS CONFLICT OF INTEREST CODE  
SUPERSEDING RESOLUTION NO. 1535**

**LIST OF DESIGNATED POSITIONS -  
CONFLICT OF INTEREST CODE**

<b>Designated Positions</b>	<b>Disclosure Categories</b>
Director	OC-01
General Manager	OC-01
Assistant General Manager	OC-01
Administrative Services Manager	OC-01
Chief Administrative Officer	OC-01
Chief Financial Officer	OC-01
Chief Operating Officer	OC-01
Customer Services Manager	OC-01
District Engineer	OC-01
District Secretary	OC-01
District Treasurer	OC-01
Engineering and Operations Manager	OC-01
Financial Services Manager	OC-01
Human Resources Manager	OC-01
Public Affairs Manager	OC-01
Water Operations Manager	OC-01
Water Policy Manager	OC-01
Water Resources Manager	OC-01
Business Administrator	OC-01
Assistant Water Operations Manager	OC-02
Controller	OC-02
Principal Engineer	OC-02
Senior Civil Engineer	OC-02
Senior Public Affairs Specialist	OC-02
Water Operations Supervisor	OC-02
Water Quality and Compliance Supervisor	OC-02
Buyer	OC-05
Human Resources Supervisor	OC-11
Attorney	OC-01
Consultant	OC-30

**EXHIBIT B**

**RESOLUTION NO. 1568**

**RESOLUTION OF THE  
MESA WATER DISTRICT BOARD OF DIRECTORS  
AMENDING ITS CONFLICT OF INTEREST CODE AND  
SUPERSEDING RESOLUTION NO. 1535**

**MESA WATER DISTRICT  
DISCLOSURE CATEGORIES**

<b>No.</b>	<b>Disclosure Category</b>
OC-01	All interests in real property in Orange County or Mesa Water, as well as investments, business positions and sources of income (including gifts, loans and travel payments).
OC-02	All investments, business positions and sources of income (including gifts, loans and travel payments).
OC-05	All investments in, business positions with and income (including gifts, loans and travel payments) from sources that provide services, supplies, materials, machinery, equipment (including training and consulting services) used by Mesa Water.
OC-09	All interests in real property in Orange County, as well as investments in, business positions with and income (including gifts, loans and travel payments) from sources owning property in Orange County.
OC-11	All interests in real property in Orange County or located entirely or partly within district boundaries, as well as investments in, business positions with and income (including gifts, loans and travel payments) from sources that are engaged in the supply of equipment related to recruitment, employment search & marketing, classification, training, or negotiation with personnel; employee benefits, and health and welfare benefits.
OC-30	Consultants shall be included in the list of designated employees and shall disclose pursuant to the broadest category in the code subject to the following limitation: The Department Head/Director/General Manager/Superintendent/ etc. may determine that a particular consultant, although a “designated position,” is hired to perform a range of duties that is limited in scope and thus is not required to fully comply with the disclosure requirements in this section. Such written determination shall include a description of the consultant’s duties and, based upon that description, a statement of the extent of disclosure required. The determination of disclosure is a public record and shall be filed with the Form 700 and retained by the Filing Officer for public inspection.



**RESOLUTION NO. ~~15351568~~**

**RESOLUTION OF THE  
MESA WATER DISTRICT BOARD OF DIRECTORS  
AMENDING ITS CONFLICT OF INTEREST CODE  
SUPERSEDING RESOLUTION NO. ~~15161535~~**

WHEREAS, Mesa Water District (Mesa Water®) is a county water district organized and operating pursuant to the provisions of the laws of the State of California (State or California); and

WHEREAS, the Political Reform Act of 1974, being California Government Code Sections 81000 *et seq.* (the Act), requires each local government agency to adopt a Conflict of Interest Code pursuant to the Act; and

WHEREAS, the Board of Directors (Board) of Mesa Water has previously adopted Mesa Water's Conflict of Interest Code (Mesa Water Code) pursuant to the provisions of the Act; and

WHEREAS, the California Fair Political Practices Commission has adopted a regulation, being Title 2, California Code of Regulations, Section 18730, which contains terms for a standard model Conflict of Interest Code, which together with amendments thereto, may be adopted by public agencies in the State and incorporated by reference to save public agencies time and money by minimizing the actions required of such agencies to keep their conflict of interest codes in conformity with the requirements of the Act; and

WHEREAS, amendments to the Act have in the past, and foreseeably will in the future, require conforming amendments to be made to the Mesa Water Code; and

WHEREAS, changes have occurred within the positions of Mesa Water since the most recent adopted update to the Mesa Water Code undertaken by the adoption of Resolution No. ~~153516~~; and

WHEREAS, the Board has determined that it is appropriate to update and amend the Mesa Water Code by the adoption of this Resolution, which shall supersede Resolution No. ~~153516~~;

NOW, THEREFORE, THE BOARD OF DIRECTORS OF THE MESA WATER DISTRICT DOES HEREBY RESOLVE, DETERMINE AND ORDER AS FOLLOWS:

**Section 1.** The terms of Title 2, California Code of Regulations, Section 18730, as applicable to Mesa Water (set out in Attachment A, attached hereto and

incorporated herein by this reference), and any amendments thereto ~~it~~ ~~is~~ ~~duly~~ ~~adopted~~ ~~by~~ ~~the~~ ~~California~~ ~~Fair~~ ~~Political~~ ~~Practices~~ ~~Commission~~, ~~which~~ ~~are~~ ~~hereby~~ ~~incorporated~~ ~~by~~ ~~reference~~, and, together with Attachment A, and Exhibits A and B ~~thereto~~, in which Board members and Mesa Water employees and consultants are designated, and applicable disclosure categories are set forth, shall constitute the Conflict of Interest Code of ~~the~~ Mesa Water District.

**Section 2.** The provisions of all Mesa Water Code(s), and amendments and updates thereto, previously adopted by ~~the Board for~~ Mesa Water shall be superseded upon the adoption of this Resolution.

**Section 3.** Mesa Water's Filing Officer (as designated in Attachment A) is hereby authorized and directed to forward a copy of this Resolution, ~~as adopted~~, to the Clerk of the Orange County Board of Supervisors for review and approval by the Orange County Board of Supervisors as required by California Government Code Section 87303.

**Section 4.** Resolution No. ~~1516-1535~~ shall be superseded upon the ~~effective date~~ ~~adoption~~ of this Resolution.

**Section 5.** This Resolution shall take effect on ~~January 1, 2023~~. ~~January 1, 2021~~.

ADOPTED, SIGNED, and APPROVED this ~~129<sup>th</sup>~~ day of November ~~2020~~2023, by a roll call vote:

AYES: DIRECTORS: ~~Atkinson, Bockmiller, Fidler, DePasquale, Dewane~~  
NOES: DIRECTORS:  
~~ABSTAIN~~ABSENT: DIRECTORS:  
~~ABSTAIN~~ABSENT: DIRECTORS:

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~~Marice H. DePasquale~~ ~~Shawn Dewane~~  
President, Board of Directors

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Denise Garcia  
District Secretary

## ATTACHMENT A

### RESOLUTION NO. ~~1535~~1568

#### RESOLUTION OF THE MESA WATER DISTRICT BOARD OF DIRECTORS AMENDING ITS CONFLICT OF INTEREST CODE AND SUPERSEDING RESOLUTION NO. ~~1516~~1535

##### CONFLICT OF INTEREST CODE FOR THE MESA WATER DISTRICT

The Political Reform Act, being California Government Code Sections 81000, *et seq.*, requires State and local government agencies to adopt and promulgate Conflict of Interest Codes. The Fair Political Practices Commission has adopted a regulation (2 Cal. Code of Regs. Section 18730) which contains the terms of a standard Conflict of Interest Code, which may be incorporated by reference in an agency's code. After a public notice and hearing it may be amended by the Fair Political Practices Commission to conform to amendments in the Political Reform Act. Therefore, the terms of 2 California Code of Regulations Section 18730 and any amendments to it duly adopted by the Fair Political Practices Commission are hereby incorporated by reference. This regulation, and the attached Appendix designating officials and employees and establishing disclosure categories, shall constitute the Conflict of Interest Code of the Mesa Water District (Mesa Water®).

Designated employees shall file statements of economic interests with Mesa Water's Political Reform Act Filing Officer (~~Mesa Water's~~ District Secretary) (Filing Officer) who will make statements available for public inspection and reproduction (California Government Code Section 82008). Upon receipt of the statements of the Board of Directors, General Manager, Assistant General Manager, and Attorney, the Filing Officer shall make and retain a copy and forward the original of those statements to the Clerk of the Orange County Board of Supervisors. Statements for all other designated employees will be retained by the Filing Officer.

EXHIBIT A

RESOLUTION NO. ~~15351568~~

RESOLUTION OF THE  
MESA WATER DISTRICT BOARD OF DIRECTORS  
AMENDING ITS CONFLICT OF INTEREST CODE  
SUPERSEDING RESOLUTION NO. ~~15161535~~

LIST OF DESIGNATED POSITIONS -  
CONFLICT OF INTEREST CODE

Designated Positions	Disclosure Categories
Director	OC-01
General Manager	OC-01
Assistant General Manager	OC-01
Administrative Services Manager	OC-01
Chief Administrative Officer	OC-01
Chief Financial Officer	OC-01
Chief Operating Officer	OC-01
Customer Services Manager	OC-01
District Engineer	OC-01
District Secretary	OC-01
District Treasurer	OC-01
Engineering and Operations Manager	OC-01
Financial Services Manager	OC-01
Human Resources Manager	OC-01
Public Affairs Manager	OC-01
Water Operations Manager	OC-01
Water Policy Manager	OC-01
Water Resources Manager	OC-01
Business Administrator	OC-01
Assistant Water Operations Manager	OC-02
Controller	OC-02
Principal Engineer	OC-02
Senior Civil Engineer	OC-02
Senior Public Affairs Specialist	OC-02
Water Operations Supervisor	OC-02
Water Quality and Compliance Supervisor	OC-02
Buyer	OC-05
Human Resources Supervisor	OC-11
Attorney	OC-01

Designated Positions	Disclosure Categories
Consultant	OC-30

DRAFT

**EXHIBIT B**

**RESOLUTION NO. ~~1535~~1568**

**RESOLUTION OF THE  
MESA WATER DISTRICT BOARD OF DIRECTORS  
AMENDING ITS CONFLICT OF INTEREST CODE AND  
SUPERSEDING RESOLUTION NO. ~~1516~~1535**

**MESA WATER DISTRICT  
DISCLOSURE CATEGORIES**

No.	Disclosure Category
OC-01	All interests in real property in Orange County or <del>Mesa Waterthe District</del> , as well as investments, business positions and sources of income (including gifts, loans and travel payments).
OC-02	All investments, business positions and sources of income (including gifts, loans and travel payments).
OC-05	All investments in, business positions with and income (including gifts, loans and travel payments) from sources that provide services, supplies, materials, machinery, equipment (including training and consulting services) used by <del>this department or District Mesa Water</del> .
OC-09	All interests in real property in Orange County, as well as investments in, business positions with and income (including gifts, loans and travel payments) from sources owning property in Orange County.
OC-11	All interests in real property in Orange County or located entirely or partly within district boundaries, as well as investments in, business positions with and income (including gifts, loans and travel payments) from sources that are engaged in the supply of equipment related to recruitment, employment search & marketing, classification, training, or negotiation with personnel; employee benefits, and health and welfare benefits.
OC-30	Consultants shall be included in the list of designated employees and shall disclose pursuant to the broadest category in the code subject to the following limitation: The Department Head/Director/General Manager/ <del>Superintendent/</del> etc. may determine that a particular consultant, although a “designated position,” is hired to perform a range of duties that is limited in scope and thus is not required to fully comply with the disclosure requirements in this section. Such written determination shall include a description of the consultant’s duties and, based upon that description, a statement of the extent of disclosure required. The determination of disclosure is a public record and shall be filed with the Form 700 and retained by the Filing Officer for public inspection.



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Water Needs*

## MEMORANDUM

TO: Board of Directors  
FROM: Stacy Taylor, Water Policy Manager  
DATE: November 9, 2022  
SUBJECT: Department of Water Resources 2022 Urban Community Drought Relief Grant Program

---

### RECOMMENDATION

Adopt Resolution No. 1569 Authorizing the Grant Application, Acceptance, and Execution for Mesa Water's Urban Community Drought Relief Water Storage and Supply Projects.

### STRATEGIC PLAN

- Goal #1: Provide a safe, abundant, and reliable water supply.
- Goal #2: Practice perpetual infrastructure renewal and improvement.
- Goal #3: Be financially responsible and transparent.
- Goal #4: Increase public awareness about Mesa Water and about water.
- Goal #7: Actively participate in regional and statewide water issues.

### PRIOR BOARD ACTION/DISCUSSION

At its November 16, 2021 Committee meeting, Mesa Water District's (Mesa Water®) Board of Directors (Board) adopted Resolution Nos. 1554 and 1555 authorizing the grant applications, acceptance, and execution for Mesa Water's Drought-Resilient Water Supply and Storage Projects to be considered for the Department of Water Resources' 2021 Urban and Multibenefit Drought Relief Grant Program.

### DISCUSSION

The Department of Water Resources (DWR) is accepting applications to distribute \$300MM in funding -- with a set aside of at least \$85MM for Underrepresented Communities and Native American Tribes -- through the [Urban Community Drought Relief Grant Program](#).

Funding -- at a minimum of \$3MM per application, with no maximum and a 25% cost share -- is available for public agencies, public utilities, special districts, colleges and universities, mutual water companies, non-profit organizations, regional water management groups, Federally recognized California Native Tribes, and non-Federally recognized Native American Tribes on the contact list maintained by the Native American Heritage Commission.

DWR is accepting applications on a rolling basis and will make grant funding awards on set intervals throughout the solicitation. DWR will evaluate applications and make awards on a phased schedule, starting early December 2022, with awards for applications dependent on the submittal date.

DWR will award a portion of the available funding in each phase (set dates not yet published). Eligible applications that do not receive an award (due to insufficient funds in a particular phase) will be held and prioritized against new applications in the next phase. This schedule is subject to change.



To be considered for DWR’s “early December 2022” evaluation, Mesa Water will submit its application by/before November 30, 2022, for the Mesa Water Urban Community Drought Relief Water Storage and Supply Projects (bundling the Chandler and Croddy Wells, plus infrastructure connecting the two new wells to Mesa Water’s system, and improvements to Mesa Water’s two reservoirs to maximize storage capacity).

In order for an application to be considered, a resolution must be adopted by the applicant’s governing body authorizing the application for a grant under this program, designating a representative to sign the application and, in the event of an award of grant funds, authorizing a representative to execute the [funding agreement](#) and all necessary documentation. Attached is a draft resolution for the Board’s consideration and potential adoption.

### LEGAL REVIEW

Mesa Water’s Legal Counsel – Atkinson, Andelson, Loya, Ruud, and Romo – has reviewed the draft resolution and recommends Board approval.

### FINANCIAL IMPACT

None.

### ATTACHMENTS

Attachment A: Draft Resolution No. 1569



## RESOLUTION NO. 1569

### RESOLUTION OF THE MESA WATER DISTRICT BOARD OF DIRECTORS AUTHORIZING THE GRANT APPLICATION, ACCEPTANCE, AND EXECUTION FOR THE MESA WATER URBAN COMMUNITY DROUGHT RELIEF WATER STORAGE AND SUPPLY PROJECTS

WHEREAS, Mesa Water District (Mesa Water®) is a county water district organized and operating pursuant to the provisions of the laws of the State of California (State or California); and

WHEREAS, Mesa Water proposes to implement the Mesa Water Urban Community Drought Relief Water Storage and Supply Projects; and

WHEREAS, Mesa Water has the legal authority and is authorized to enter into a funding agreement with the State of California; and

WHEREAS, Mesa Water intends to apply for grant funding from the California Department of Water Resources for the Mesa Water Urban Community Drought Relief Water Storage and Supply Projects.

NOW, THEREFORE, THE BOARD OF DIRECTORS OF THE MESA WATER DISTRICT DOES HEREBY RESOLVE, DETERMINE, AND ORDER AS FOLLOWS:

**Section 1.** That pursuant and subject to all of the terms and provisions of Budget Act of 2021 (Stats. 2021, ch. 240, § 80), Mesa Water's General Manager (General Manager), or designee, is hereby authorized and directed to prepare and file an application for funding with the California Department of Water Resources, and take such actions necessary or appropriate to obtain grant funding.

**Section 2.** The General Manager, or designee, is hereby authorized and directed to execute the funding agreement with the California Department of Water Resources and any amendments thereto.

**Section 3.** The General Manager, or designee, is hereby authorized and directed to submit any required documents, invoices, and reports to obtain grant funding.

ADOPTED, SIGNED, and APPROVED this 9th day of November 2022 by a roll call vote.

AYES: DIRECTORS:  
NOES: DIRECTORS:  
ABSTAIN: DIRECTORS:  
ABSENT: DIRECTORS:

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Marice H. DePasquale  
President, Board of Directors

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Denise Garcia  
District Secretary

DRAFT



*Dedicated to  
Satisfying our Community's  
Water Needs*

## MEMORANDUM

TO: Board of Directors  
FROM: Denise Garcia, Chief Administrative Officer  
DATE: November 9, 2022  
SUBJECT: Procedures for Meetings of the Board of Directors

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### RECOMMENDATION

Adopt Resolution No. 1570 Adopting Procedures for Meetings of the Board of Directors Superseding Resolution No. 1547.

### STRATEGIC PLAN

- Goal #1: Provide a safe, abundant, and reliable water supply.
- Goal #2: Practice perpetual infrastructure renewal and improvement.
- Goal #3: Be financially responsible and transparent.
- Goal #4: Increase public awareness about Mesa Water and about water.
- Goal #5: Attract and retain skilled employees.
- Goal #6: Provide outstanding customer service.
- Goal #7: Actively participate in regional and statewide water issues.

### PRIOR BOARD ACTION/DISCUSSION

At its February 8, 2018 meeting, the Board of Directors (Board) adopted Resolution No. 1509, Adopting Procedures for Meetings of the Board of Directors, Superseding Resolution No. 1456.

At its June 22, 2021 Committee meeting, the Board directed staff to agendize Resolution No. 1509 Adopting Procedure for Meetings of the Board of Directors for discussion and possible action at the July 8, 2021 Board meeting.

At its July 8, 2021 meeting, the Board directed staff to draft the Procedures for Meetings of the Board of Directors Resolution to modify Regular Board meetings to be held on the second Wednesday of each month at 4:30 p.m., and to agendize the draft Resolution for the July 27, 2021 Board of Directors' Committee meeting.

At its July 27, 2021 Committee meeting, the Board adopted Resolution No. 1547 Adopting Amended Procedures for Meetings of the Board of Directors, Superseding Resolution No. 1509, with modifications.

At its October 27, 2022 Special meeting, the Board directed staff to draft the Procedures for Meetings of the Board of Directors' Resolution to modify the Regular Board meetings to be held on the second and fourth Wednesday of each month at 4:30 p.m., and to agendize the draft Resolution for the November 9, 2022 Board meeting.

### DISCUSSION

In accordance with the Procedures for Meetings of the Board of Directors' Resolution, the Board may change the time and place of its meetings as it shall determine to be appropriate and set forth specific procedures regarding meetings of the Board.



The following is a suggested update to be made to made to Resolution No. 1547:

## APPENDIX A

### II. TIME AND PLACE OF BOARD MEETINGS

#### A. Regular Meetings.

*Regular Board meetings will be held on the second and fourth Wednesdays of each month at 4:30 p.m. at Mesa Water's office located at 1965 Placentia Avenue, Costa Mesa, California.*

## LEGAL REVIEW

Mesa Water's Legal Counsel – Atkinson, Andelson, Loya, Ruud, and Romo – has reviewed the draft resolution and recommends Board approval.

## FINANCIAL IMPACT

None.

## ATTACHMENTS

Attachment A: Draft Resolution No. 1570  
Attachment B: Resolution No. 1547, Redline

## RESOLUTION NO. 1570

### RESOLUTION OF THE MESA WATER DISTRICT BOARD OF DIRECTORS ADOPTING AMENDED PROCEDURES FOR MEETINGS OF THE BOARD OF DIRECTORS SUPERSEDING RESOLUTION NO. 1547

WHEREAS, Mesa Water District (Mesa Water®) is a county water district organized and operating pursuant to the provisions of the laws of the State of California (State or California); and

WHEREAS, the Mesa Water Board of Directors (Board) is authorized, pursuant to California Water Code Section 30530, to adopt procedures regarding meetings of the Board; and

WHEREAS, the Board has previously adopted Resolution No. 1547, which adopted amended Procedures for Meetings of the Board (Policies) and fixed the time, day, and place of regular meetings of the Board (as described herein); and

WHEREAS, the Board deems it desirable to update and amend the Board Policies and procedures previously adopted by the Board for regular meetings of the Board and to amend the day and time for regular meetings of the Board whilst complying with State law.

NOW, THEREFORE, THE BOARD OF DIRECTORS OF THE MESA WATER DISTRICT DOES HEREBY RESOLVE, DETERMINE, AND ORDER AS FOLLOWS:

**Section 1.** The foregoing recitals are true and correct and are incorporated herein by this reference.

**Section 2.** The amended and updated Procedures for Meetings of the Board (Policies), including the day and time for regular meetings of the Board, as set forth in Appendix A, attached hereto and incorporated herein by this reference, are hereby adopted, to be effective from and after January 1, 2023.

**Section 3.** Resolution No. 1547 shall be superseded by this Resolution upon the adoption hereof.

ADOPTED, SIGNED, AND APPROVED this 9<sup>th</sup> day of November 2022, by a roll call vote.

AYES: DIRECTORS:  
NOES: DIRECTORS:  
ABSTAIN: DIRECTORS:  
ABSENT: DIRECTORS:

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Marice H. DePasquale  
President, Board of Directors

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Denise Garcia  
District Secretary

## APPENDIX A

### RESOLUTION NO. 1570

#### RESOLUTION OF THE MESA WATER DISTRICT BOARD OF DIRECTORS ADOPTING AMENDED PROCEDURES FOR MEETINGS OF THE BOARD OF DIRECTORS SUPERSEDING RESOLUTION NO. 1547

##### I. GENERAL

- A. Adoption, Application and Purpose. This policy, Meetings of the Board of Directors (Policy), is adopted pursuant to California Water Code (Water Code) Section 30530. The content of this Policy is generally declarative of existing procedures and is intended to be integrated as part of Mesa Water District's (Mesa Water) policies and directives. The purpose of this Policy is to allow the Mesa Water Board of Directors (Board) to conduct its meetings in an efficient and organized manner.
- B. Compliance with California Law. This Policy is enacted in accordance with existing and applicable California law including, but not limited to, the provisions of the Ralph M. Brown Act (being California Government Code (Government Code) Sections 54950 *et seq.*, Brown Act) and the County Water District Law (being Water Code Sections 3000 *et seq.*). It is the intention of the Board, by adopting this Policy, to observe the requirements and provisions of the Brown Act. It is the intention of the Board that this Policy shall not conflict with California laws or regulations. Although State laws and regulations are not generally restated in this Policy, it is intended that this Policy will be in addition to, or clarifications of, existing California law. To the extent of future legislative changes or judicial interpretations, applicable hereto, this Policy shall be deemed, or shall actually be, modified accordingly. For purposes of citing particular laws, statutes, or regulations, the phrase "but not limited to" is implied and operative.
- C. Future Amendments. The Board hereby reserves the right to formally amend this Policy in the future as may be determined to be necessary or appropriate due to conditions, circumstances, future legislative changes, judicial interpretations, or laws and regulations, which may affect this Policy.
- D. Exceptions to this Policy. It should be understood that all of the provisions of this Policy are subject to determination(s) by the Board, on a case-by-case basis, and without setting or establishing any precedent, to make exceptions to this Policy where such may be determined by the Board to be necessary or desirable. Such action(s) shall occur at the direction or pleasure of the Board

based upon such circumstances and factors as the Board shall determine to be appropriate.

- E. Definitions. Unless otherwise defined herein, the following definitions shall apply for purposes of the interpretation and implementation of this Policy:

**Board** – shall mean the Board of Directors of Mesa Water.

**Board Member** – shall mean an elected or appointed Director from one of the five divisions of Mesa Water District, once that person takes office.

**Brown Act** – shall mean the Ralph M. Brown Act being Government Code Sections 54950 *et seq.*

**District Secretary** – shall mean the Secretary of Mesa Water as appointed pursuant to Water Code Section 30540(a).

**Executive Committee** – shall mean a standing committee comprised solely of less than a quorum of the Board of Directors (President and Vice President).

**General Manager** – shall mean the General Manager of Mesa Water as appointed pursuant to Water Code Section 30540(a).

**Immediate Past President** – shall mean the person who served the immediately prior term as President of the Board as elected pursuant to Water Code Section 30520.

**May** – use of the word “may” indicates the referenced action is discretionary.

**Mesa Water®** – shall mean Mesa Water District, a county water district.

**Policy** – shall mean this Mesa Water Policy for Meetings of the Board of Directors, as such may be updated or amended from time to time.

**President** – shall mean the then-currently serving President of the Board as elected pursuant to Water Code Section 30520.

**Public** – shall mean members of the public as that term is generally defined in the Brown Act.

**Shall** – use of the word “shall” indicates the referenced action is mandatory.

**Staff** – shall mean staff members of Mesa Water including the General Manager, District Secretary and District Treasurer (or equivalent officers if designated with different titles).



**Teleconferencing** – shall mean a meeting of the Board, or a committee of the Board, the members of which are in different locations, connected by electronic means, through either audio or video, or both.

**Vice President** – shall mean the then-currently serving Vice President of the Board as elected pursuant to Water Code Section 30520.

- F. References to action(s) of the Board shall generally mean action by, or concurrence of, a majority of the Board (i.e., at least three Board Members).

## II. TIME AND PLACE OF BOARD MEETINGS

- A. Regular Meetings. Pursuant to Water Code Section 30521, the time and place for regular meetings of the Board shall be established by resolution adopted by the Board. Regular Board meetings will be held on the second and fourth Wednesdays of each month at 4:30 p.m. at Mesa Water's office located at 1965 Placentia Avenue, Costa Mesa, California. The Board may change the time and place of its meetings as it shall determine to be appropriate.
- B. Open Public Meetings. Pursuant to Water Code Section 30529, all meetings of the Board, except as may be permitted under the Brown Act, shall be open to the public. It shall be the general policy of the Board that regular Board meetings shall adjourn by 7:30 p.m.
- C. Workshop Meetings. The Board may conduct workshop meetings on an as-needed basis. Such workshop meetings are Board meetings and action items can and shall be considered at such meetings. The date, time and place for such workshop meetings shall be set by the Board. Workshop meetings may be conducted as regular meetings, adjourned regular meetings or special meetings of the Board.
- D. Adjournment. Any regular meeting, adjourned regular meeting, or special meeting of the Board may be continued to a later date or time by adjournment to a date, time, and place designated as provided for in the Brown Act, including meeting at other locations within Mesa Water's service area. Any such adjournment shall be at the discretion and pleasure of the Board.
- E. Special Meetings. Special Board meetings may be called by the President or a majority of the Board consistent with the requirements of Government Code Section 54956. Notice of the time, place, and date for a special Board meeting shall conform to the requirements of the Brown Act.

- F. Emergency Meetings. The Board reserves the right to call and conduct emergency meetings as provided for pursuant to Government Code Section 54956.5 under such circumstances as are described in that statute.
- G. Closed Sessions. The Board reserves the right to conduct closed sessions, at such meetings as it is determined to be appropriate and as permitted under the Brown Act.
- H. Adjourn or Recess. The Board reserves the right to adjourn or recess any meeting with the purpose of maintaining or restoring order, or where other circumstances make it appropriate, and reserves its rights pursuant to Government Code Section 54957.9.
- I. Teleconferencing. The Board reserves the right to conduct meetings involving a teleconference. All Board meetings which involve one or more teleconferences shall conform to the requirements of Government Code 54953, or other applicable provisions of the Brown Act.
- J. Lack of Quorum. In the event that a quorum of the Board is not present at the time and place scheduled for a meeting, the Board Members present may adjourn such meeting to a time, place, and date specified. If all of the Board Members are absent from a regular or adjourned regular Board meeting, the District Secretary shall adjourn the meeting pursuant to Government Code Section 54955.

### **III. STRUCTURE OF BOARD MEETINGS**

- A. Order of Business. The Executive Committee shall determine the general order of business for Board meetings, which generally includes these items:
  - 1) Call to Order
  - 2) Pledge of Allegiance
  - 3) Public Comments (see paragraph (B), below)
  - 4) Items to be Added, Removed, or Reordered on the Agenda (see paragraphs C, D, and E, below)
  - 5) Consent Calendar Items
    - Board Schedule
  - 6) Presentation and Discussion Items
  - 7) Action Items
  - 8) Reports
  - 9) Information Items
  - 10) Closed Session(s)
  - 11) Adjournment
- B. Public Comments.

1. Pursuant to Government Code Section 54954.3(b), the Board hereby determines that reasonable limitations on public comments are necessary in order for the Board to conduct its business within a reasonable time frame. The right of the public to make comments to the Board must be balanced with the Board's need to have adequate time to consider and take action(s) on the items before it.
2. The following procedures shall apply to public comments:
  - a. Public comments shall be made from the podium provided (unless a physical disability prevents a member of the public from using the podium).
  - b. Public comments shall be limited to three minutes per speaker (unless the President grants additional time to a speaker with consensus of the majority of the Board).
  - c. Public comments presented at the beginning of the meeting on items not appearing on that meeting's agenda will be limited to no more than 30 minutes total for all speakers (subject to the Board granting additional time as the Board may determine).
  - d. Additional time for public comments regarding items not appearing on the posted agenda may be provided at the end of the Board meeting, if time permits and with consensus of a majority of the Board.
  - e. Public comments regarding items appearing on that meeting's agenda will be limited to no more than 60 minutes total for all speakers. This time limit may be extended by the President with consensus of a majority of the Board.
3. The following notations, which may be changed from time to time, shall be set forth on meeting agendas:

Items Not on the Agenda: Members of the public are invited to address the Board regarding items which are not appearing on the posted agenda. Each speaker shall be limited to three minutes. The Board will set aside 30 minutes for public comments for items not appearing on the posted agenda.

Items on the Agenda: Members of the public shall be permitted to comment on agenda items before action is taken, or after the Board has discussed the item. Each speaker shall be limited to three minutes. The Board will set aside 60 minutes for public comments for items appearing on the posted agenda.

C. Items to be Added to the Posted Agenda. The Board may add an item to the agenda for a regular or adjourned regular meeting of the Board after the agenda has been posted, only if the following two conditions are determined by the Board to be true:

1. The Board determines that there is a need for immediate action on an item which cannot reasonably wait for the next regularly scheduled meeting or a special meeting of the Board; and
2. The Board determines that the need for immediate action came to the attention of the Board or staff after the applicable agenda had been posted.

The foregoing determinations require the vote of four of the Board Members or, if four or more of the Board Members are not present, by a unanimous vote of those Board Members present for the item to be placed on the agenda for the applicable meeting of the Board. Items may not be added to the agenda in the case of a special meeting of the Board.

Upon making the foregoing determinations, the Board may then choose to consider or take action(s) on the referenced item at such point in the agenda as the Board shall direct.

D. Items to be Removed from the Agenda. Any Board Member or the General Manager may remove any item of business from a Board meeting agenda, unless a majority of the Board objects.

E. Reordering of the Agenda. Any Board Member may request a change to the order of business at any time during the meeting, which shall be granted unless a majority of the Board objects.

F. Consent Calendar. Any item of business may be removed from the Consent Calendar by any Board Member, the General Manager or member of the public to permit separate discussion. Such discussion and voting shall take place during the period for Consent Calendar items.

G. Continue or Table Items. The Board may, by action of a majority of its members, continue or table action on any particular item for a period of one year.

H. Resolved Items. Any item, which has previously been reviewed, discussed, and acted upon by the Board, by way of motion, resolution, ordinance, or assigned and completed by staff shall not appear on the agenda for a Board meeting for reconsideration for the period of one year, unless the Executive Committee places such items on an agenda or such items are placed on an agenda by action of a majority of the Board.

- I. Adding Items to the Agenda. The District Secretary shall maintain, and present to the Board on a regular basis, an advance schedule of Board meeting topics. The Executive Committee and staff shall determine the agenda for each Board meeting. Any request for the inclusion of an item(s) to a Board meeting agenda by any Board member or member of the public shall be addressed to the Board President who shall bring the item(s) to the Executive Committee for scheduling. Such item(s) shall be scheduled for the next available Board meeting unless the Executive Committee determines otherwise and notifies the Board member of the reason. The Board specifically reserves the right to change that schedule, or to direct that an item be placed on the agenda of a particular Board meeting. Placing any item on the agenda for the Board's consideration is subject to override by majority action of the Board.
  
- J. Reports From Closed Session. The Board reserves its right to conduct closed sessions as permitted by the provisions of the Brown Act. The Board also reserves its right to give directives and make decisions in closed sessions as permitted by the Brown Act. Notwithstanding paragraph K below (Closed Sessions Regarding Personnel Matters), it shall be the policy of the Board to make reports of decisions made in closed sessions in open session as permitted and/or required under the provisions of the Brown Act. For matters or issues where decisions cannot be made in closed session, or where the Board so determines, such decisions shall be made in open session. Where reports are made from closed session pursuant to the Brown Act, or where action(s) is taken in open session, a record of such report(s) shall be made, or action(s) taken, which shall be set forth in the minutes of such meeting.
  
- K. Closed Sessions Regarding Personnel Matters. It shall be the policy of the Board that matters relating to Mesa Water personnel generally shall not be discussed in open session in regard to performance evaluations and reviews, personnel records, disciplinary proceedings and similar matters. In the event the Board conducts a closed session pursuant to the applicable provisions of the Brown Act for the evaluation of performance, or similar matters relating to staff, Mesa Water will not make a report from closed session in regard to such personnel matters unless, and until, required under State law.
  
- L. Minutes. The Board hereby directs that minutes of all Board meetings (except for closed sessions during which no minutes shall be taken unless otherwise directed by the Board) shall be prepared by the District Secretary. Such minutes shall include a record of all votes of the Board pursuant to Water Code Section 30526. Upon completion, minutes of all such meetings shall be returned to the Board for review and approval.
  
- M. Transcribing Minutes. The Board hereby finds that additional means of preparing and transcribing the minutes, including recordings, may be used by

the District Secretary. It is hereby the directive and determination of the Board that such recordings are not, and shall not be considered to be, the official minutes or transcripts of such Board meetings.

Any such recordings of any Board meeting made by Mesa Water shall be subject to the provisions of Government Code Section 54953.5(b), or any successor section thereto.

Further, it shall be the directive and policy of the Board that any recordings made by Mesa Water which are used to assist the District Secretary in transcribing the minutes of Board meetings shall be erased or destroyed after 30 days have elapsed since the date of the meeting at which such recording was made.

#### **IV. RULES OF ORDER**

- A. President. It shall be the policy of the Board that the President shall preside over meetings of the Board where the President is present. The public, Board Members, the General Manager, and staff shall direct questions and comments to, or through, the President.
- B. Determination of Acting President. In the absence of the President, the Vice President shall preside over the meeting. In such case, the Vice President shall be the acting President and shall have all powers vested in the President.

In the absence of both the President and the Vice President at a Board meeting, where a meeting includes a quorum of the Board, the Immediate Past President shall act as the acting President for purposes of that Board meeting. The Immediate Past President will have the power of acting President for that meeting. If the Immediate Past President is not present at such meeting, the Board members in attendance shall determine which of their members shall act as President for such meeting.

- C. Actions of the Board. Pursuant to Water Code Section 30523, the Board shall take formal action by way of ordinance, resolution or motion. The Board may also act informally as to matters of procedure, scheduling and similar matters by directive to staff or by concurrence of the Board with Board or staff recommendations. Voting on all matters by the Board shall conform to the requirements of the Brown Act and secret balloting or voting shall not be permitted. Unless a vote is unanimous on an item with all Directors present and voting, the votes for, against, abstain or absent as to a matter shall be recorded and listed in the minutes for such Board meeting as required under Water Code Section 30526.

D. Rosenberg's Rules of Order. The Board hereby references, without adopting, Rosenberg's Rules of Order as a general guide for procedural matters where such rules may help it more efficiently conduct business at meetings of the Board. However, these Rules of Order shall not be binding on the proceedings of the Board.

**V. DOCUMENTATION**

A. Posting Agendas. Pursuant to the requirements of Government Code Section 54954.2, the District Secretary shall post, or cause to be posted, notices of Board meetings and/or agendas for all regular, adjourned regular and special meetings of the Board at Mesa Water's business office located at 1965 Placentia Avenue, Costa Mesa, California. The District Secretary may also post agendas, as time permits, at other publicly accessible locations within Mesa Water's service area. Board meeting agendas will also be posted to the Mesa Water website consistent with the requirements of State law.

B. Disability-Related Modifications or Accommodations. The following notations shall be set forth on the agendas for all Board meetings open to the public:

"In compliance with California law and the Americans with Disabilities Act, if you need disability-related modifications or accommodations, including auxiliary aids or services in order to participate in the meeting, or if you need the agenda provided in an alternative format, please call the District Secretary at (949) 631-1205. Notification 48 hours prior to the meeting will enable Mesa Water District (Mesa Water®) to make reasonable arrangements to accommodate your requests."

"Members of the public desiring to make verbal comments using a translator to present their comments into English shall be provided reasonable time accommodations that are consistent with California law."

C. Distribution of Documentation. Documentation and other materials relating to the Board meeting agenda items shall be distributed to all Board Members in advance of the Board meeting whenever possible. In such regard, Mesa Water shall comply with the requirements of Government Code Section 54957.5.

1. The following notation shall be set forth on the agendas for all meetings open to the public:

"Agenda materials that are public records, which have been distributed to a majority of the Mesa Water Board of Directors (Board), will be available for public inspection at the District Boardroom, 1965 Placentia Avenue, Costa Mesa, CA and on Mesa Water's website at [www.MesaWater.org](http://www.MesaWater.org). If

materials are distributed to the Board less than 72 hours prior or during the meeting, the materials will be available at the time of the meeting.”

2. It shall be the general policy of the Board that documentation furnished to any one Board Member shall also be furnished to, or offered to, all of the remaining Board Members.

Documentation furnished to Board Members relative to agenda items may be furnished without cost to members of the public upon request. However, the Board specifically reserves the right, in accordance with California Law, including Government Code Sections 6257 and 54957.5, to impose reasonable and necessary charges relative to the furnishing of such documentation at such time as the Board determines that it is appropriate or necessary to do so.

D. Introduced Documents. On occasion, a member of the public or a Board Member may introduce a document during a Board meeting. To the extent that it is possible and reasonable to do so, the Board may, at its discretion, after consulting with the District Secretary, provide for copying and redistribution of such document(s) to other interested members of the public during such meeting. However, it is specifically noted that redistribution of such documentation may not be feasible or practical during such meeting. The Board reserves its right, by way of a majority vote of the Board, on a case-by-case basis, to take such action or to make such documentation available after the conclusion of such meeting pursuant to Mesa Water's Public Records Act Policy.

E. Public Records Requests. In the event that the District receives a request for public records at a Board meeting, it is the District's policy to respond in a reasonable manner and to comply with the provisions of the California Public Records Act. Further, it is the finding and determination of the Board that Mesa Water's business needs be conducted in an efficient manner in terms of allocation of staff time and other resources.

Confidential or privileged records that by law may not be disclosed are ***not*** subject to disclosure under the California Public Records Act.

F. Disclosure of Closed Session Information.

1. Confidential information (e.g., all hand-written, printed, copied, electronic files or documents, and data, as well as spoken information) received, acquired by, or made available to anyone that pertains to closed sessions held pursuant to the Brown Act, shall not be disclosed to anyone not entitled to receive it pursuant to Government Code Sections 1098 and 54963.



2. Any Board or staff member shall not willfully and knowingly disclose for pecuniary gain, to any other person, confidential information acquired by him or her in the course of his or her official duties as set forth in Government Code Section 1098.

**RESOLUTION NO. ~~15471570~~**

**RESOLUTION OF THE  
MESA WATER DISTRICT BOARD OF DIRECTORS  
ADOPTING AMENDED PROCEDURES FOR MEETINGS  
OF THE BOARD OF DIRECTORS  
SUPERSEDING RESOLUTION NO. ~~15091547~~**

WHEREAS, ~~the~~ Mesa Water District (Mesa Water<sup>®</sup> ~~or District~~) is a county water district organized and operating pursuant to the provisions of the laws of the State of California (State or California); and

WHEREAS, the Mesa Water Board of Directors (Board) is authorized, pursuant to California Water Code Section 30530, to adopt procedures regarding meetings of the Board; and

WHEREAS, the Board has previously adopted Resolution No. ~~15091547~~, which ~~adopted amended Procedures for Meetings of the Board (Policies) and fixed the time, day, and place of regular meetings of the Board and sets forth the Procedures for Meetings of the Board~~ (as described herein); and

WHEREAS, the Board deems it desirable to update and amend the ~~Board meeting p~~Policies and procedures previously adopted by the Board ~~for regular meetings of the Board and to amend the day and time for regular meetings of the Board~~ whilst complying with State law.

NOW, THEREFORE, THE BOARD OF DIRECTORS OF THE MESA WATER DISTRICT DOES HEREBY RESOLVE, DETERMINE, AND ORDER AS FOLLOWS:

**Section 1.** The foregoing recitals are true and correct and are incorporated herein by this reference.

**Section 2.** The amended and updated Procedures for Meetings of the ~~Mesa Water District~~ Board (Policies), including the day and time for regular meetings of the Board, as set forth in Appendix A, attached hereto and incorporated herein by this reference, are hereby adopted, to be effective from and after ~~July 27, 2021~~ January 1, 2023.

**Section 3.** Resolution No. ~~1509-1547~~ shall be superseded by this Resolution upon the adoption hereof.

ADOPTED, SIGNED, AND APPROVED this ~~27<sup>th</sup>~~-9<sup>th</sup> day of ~~July, 2024~~November 2022, by a roll call vote.

AYES: DIRECTORS:  
NOES: DIRECTORS:  
ABSTAIN: DIRECTORS:  
ABSENT: DIRECTORS:

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Marice H. DePasquale  
President, Board of Directors

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Denise Garcia  
District Secretary

## APPENDIX A

### RESOLUTION NO. ~~15471570~~

#### RESOLUTION OF THE MESA WATER DISTRICT BOARD OF DIRECTORS ADOPTING AMENDED PROCEDURES FOR MEETINGS OF THE BOARD OF DIRECTORS SUPERSEDING RESOLUTION NO. ~~15091547~~

##### I. GENERAL

- A. Adoption, Application and Purpose. This policy, Meetings of the Board of Directors (Policy), is adopted pursuant to California Water Code (Water Code) Section 30530. The content of this Policy is generally declarative of existing procedures and is intended to be integrated as part of Mesa Water District's (Mesa Water®) policies and directives. The purpose of this Policy is to allow the Mesa Water Board of Directors (Board) to conduct its meetings in an efficient and organized manner.
- B. Compliance with California Law. This Policy is enacted in accordance with existing and applicable California law including, but not limited to, the provisions of the Ralph M. Brown Act (being California Government Code (Government Code) Sections 54950 *et seq.*, Brown Act) and the County Water District Law (being Water Code Sections 3000 *et seq.*). It is the intention of the Board, by adopting this Policy, to observe the requirements and provisions of the Brown Act. It is the intention of the Board that this Policy shall not conflict with California laws or regulations. Although State laws and regulations are not generally restated in this Policy, it is intended that this Policy will be in addition to, or clarifications of, existing California law. To the extent of future legislative changes or judicial interpretations, applicable hereto, this Policy shall be deemed, or shall actually be, modified accordingly. For purposes of citing particular laws, statutes, or regulations, the phrase "but not limited to" is implied and operative.
- C. Future Amendments. The Board hereby reserves the right to formally amend this Policy in the future as may be determined to be necessary or appropriate due to conditions, circumstances, future legislative changes, judicial interpretations, or laws and regulations, which may affect this Policy.
- D. Exceptions to this Policy. It should be understood that all of the provisions of this Policy are subject to determination(s) by the Board, on a case-by-case basis, and without setting or establishing any precedent, to make exceptions to this Policy where such may be determined by the Board to be necessary or desirable. Such action(s) shall occur at the direction or pleasure of the Board

based upon such circumstances and factors as the Board shall determine to be appropriate.

- E. Definitions. Unless otherwise defined herein, the following definitions shall apply for purposes of the interpretation and implementation of this Policy:

**Board** – shall mean the Board of Directors of Mesa Water.

**Board Member** – shall mean an elected or appointed Director from one of the five divisions of Mesa Water District, once that person takes office.

**Brown Act** – shall mean the Ralph M. Brown Act being Government Code Sections 54950 *et seq.*

**District Secretary** – shall mean the Secretary of Mesa Water as appointed pursuant to Water Code Section 30540(a).

**Executive Committee** – shall mean a standing committee comprised solely of less than a quorum of the Board of Directors (President and Vice President).

**General Manager** – shall mean the General Manager of Mesa Water –as appointed pursuant to Water Code Section 30540(a).

**Immediate Past President** – shall mean the person who served the immediately prior term as President of the Board as elected pursuant to Water Code Section 30520.

**May** – use of the word “may” indicates the referenced action is discretionary.

**Mesa Water®** – shall mean Mesa Water District, a county water district.

**Policy** – shall mean this Mesa Water Policy for Meetings of the Board of Directors, as such may be updated or amended from time to time.

**President** – shall mean the then-currently serving President of the Board as elected pursuant to Water Code Section 30520.

**Public** – shall mean members of the public as that term is generally defined in the Brown Act.

**Shall** – use of the word “shall” indicates the referenced action is mandatory.

**Staff** – shall mean staff members of Mesa Water including the General Manager, District Secretary and District Treasurer (or equivalent officers if designated with different titles).

**Teleconferencing** – shall mean a meeting of the Board, or a committee of the Board, the members of which are in different locations, connected by electronic means, through either audio or video, or both.

**Vice President** – shall mean the then-currently serving Vice President of the Board as elected pursuant to Water Code Section 30520.

- F. References to action(s) of the Board shall generally mean action by, or concurrence of, a majority of the Board (i.e., at least three Board Members).

## II. TIME AND PLACE OF BOARD MEETINGS

- A. Regular Meetings. Pursuant to Water Code Section 30521, the time and place for regular meetings of the Board shall be established by resolution adopted by the Board. Regular Board meetings will be held on the second **and fourth** Wednesdays of each month at 4:30 p.m. at Mesa Water's office located at 1965 Placentia Avenue, Costa Mesa, California. The Board may change the time and place of its meetings as it shall determine to be appropriate.
- B. Open Public Meetings. Pursuant to Water Code Section 30529, all meetings of the Board, except as may be permitted under the Brown Act, shall be open to the public. It shall be the general policy of the Board that regular Board meetings shall adjourn by 7:30 p.m.
- C. Workshop Meetings. The Board may conduct workshop meetings on an as-needed basis. Such workshop meetings are Board meetings and action items can and shall be considered at such meetings. The date, time and place for such workshop meetings shall be set by the Board. Workshop meetings may be conducted as regular meetings, adjourned regular meetings or special meetings of the Board.
- D. Adjournment. Any regular meeting, adjourned regular meeting, or special meeting of the Board may be continued to a later date or time by adjournment to a date, time, and place designated as provided for in the Brown Act, including meeting at other locations within Mesa Water's service area. Any such adjournment shall be at the discretion and pleasure of the Board.
- E. Special Meetings. Special Board meetings may be called by the President or a majority of the Board consistent with the requirements of Government Code Section 54956. Notice of the time, place, and date for a special Board meeting shall conform to the requirements of the Brown Act.

- F. Emergency Meetings. The Board reserves the right to call and conduct emergency meetings as provided for pursuant to Government Code Section 54956.5 under such circumstances as are described in that statute.
- G. Closed Sessions. The Board reserves the right to conduct closed sessions, at such meetings as it is determined to be appropriate and as permitted under the Brown Act.
- H. Adjourn or Recess. The Board reserves the right to adjourn or recess any meeting with the purpose of maintaining or restoring order, or where other circumstances make it appropriate, and reserves its rights pursuant to Government Code Section 54957.9.
- I. Teleconferencing. The Board reserves the right to conduct meetings involving a teleconference. All Board meetings which involve one or more teleconferences shall conform to the requirements of Government Code 54953, or other applicable provisions of the Brown Act.
- J. Lack of Quorum. In the event that a quorum of the Board is not present at the time and place scheduled for a meeting, the Board Members present may adjourn such meeting to a time, place, and date specified. If all of the Board Members are absent from a regular or adjourned regular Board meeting, the District Secretary shall adjourn the meeting pursuant to Government Code Section 54955.

### **III. STRUCTURE OF BOARD MEETINGS**

- A. Order of Business. The Executive Committee shall determine the general order of business for Board meetings, which generally includes these items:
- 1) Call to Order
  - 2) Pledge of Allegiance
  - 3) Public Comments (see paragraph (B), below)
  - 4) Items to be Added, Removed, or Reordered on the Agenda (see paragraphs C, D, and E, below)
  - 5) Consent Calendar Items
    - Board Schedule
  - 6) Presentation and Discussion Items
  - 7) Action Items
  - 8) Reports
  - 9) Information Items
  - 10) Closed Session(s)
  - 11) Adjournment
- B. Public Comments.

1. Pursuant to Government Code Section 54954.3(b), the Board hereby determines that reasonable limitations on public comments are necessary in order for the Board to conduct its business within a reasonable time frame. The right of the public to make comments to the Board must be balanced with the Board's need to have adequate time to consider and take action(s) on the items before it.
2. The following procedures shall apply to public comments:
  - a. Public comments shall be made from the podium provided (unless a physical disability prevents a member of the public from using the podium).
  - b. Public comments shall be limited to three minutes per speaker (unless the President grants additional time to a speaker with consensus of the majority of the Board).
  - c. Public comments presented at the beginning of the meeting on items not appearing on that meeting's agenda will be limited to no more than 30 minutes total for all speakers (subject to the Board granting additional time as the Board may determine).
  - d. Additional time for public comments regarding items not appearing on the posted agenda may be provided at the end of the Board meeting, if time permits and with consensus of a majority of the Board.
  - e. Public comments regarding items appearing on that meeting's agenda will be limited to no more than 60 minutes total for all speakers. This time limit may be extended by the President with consensus of a majority of the Board.
3. The following notations, which may be changed from time to time, shall be set forth on meeting agendas:

Items Not on the Agenda: Members of the public are invited to address the Board regarding items which are not appearing on the posted agenda. Each speaker shall be limited to three minutes. The Board will set aside 30 minutes for public comments for items not appearing on the posted agenda.

Items on the Agenda: Members of the public shall be permitted to comment on agenda items before action is taken, or after the Board has discussed the item. Each speaker shall be limited to three minutes. The Board will set aside 60 minutes for public comments for items appearing on the posted agenda.



C. Items to be Added to the Posted Agenda. The Board may add an item to the agenda for a regular or adjourned regular meeting of the Board after the agenda has been posted, only if the following two conditions are determined by the Board to be true:

1. The Board determines that there is a need for immediate action on an item which cannot reasonably wait for the next regularly scheduled meeting or a special meeting of the Board; and
2. The Board determines that the need for immediate action came to the attention of the Board or staff after the applicable agenda had been posted.

The foregoing determinations require the vote of four of the Board Members or, if four or more of the Board Members are not present, by a unanimous vote of those Board Members present for the item to be placed on the agenda for the applicable meeting of the Board. Items may not be added to the agenda in the case of a special meeting of the Board.

Upon making the foregoing determinations, the Board may then choose to consider or take action(s) on the referenced item at such point in the agenda as the Board shall direct.

D. Items to be Removed from the Agenda. Any Board Member or the General Manager may remove any item of business from a Board meeting agenda, unless a majority of the Board objects.

E. Reordering of the Agenda. Any Board Member may request a change to the order of business at any time during the meeting, which shall be granted unless a majority of the Board objects.

F. Consent Calendar. Any item of business may be removed from the Consent Calendar by any Board Member, the General Manager or member of the public to permit separate discussion. Such discussion and voting shall take place during the period for Consent Calendar items.

G. Continue or Table Items. The Board may, by action of a majority of its members, continue or table action on any particular item for a period of one year.

H. Resolved Items. Any item, which has previously been reviewed, discussed, and acted upon by the Board, by way of motion, resolution, ordinance, or assigned and completed by staff shall not appear on the agenda for a Board meeting for reconsideration for the period of one year, unless the Executive Committee places such items on an agenda or such items are placed on an agenda by action of a majority of the Board.

- I. Adding Items to the Agenda. The District Secretary shall maintain, and present to the Board on a regular basis, an advance schedule of Board meeting topics. The Executive Committee and staff shall determine the agenda for each Board meeting. Any request for the inclusion of an item(s) to a Board meeting agenda by any Board member or member of the public shall be addressed to the Board President who shall bring the item(s) to the Executive Committee for scheduling. Such item(s) shall be scheduled for the next available Board meeting unless the Executive Committee determines otherwise and notifies the Board member of the reason. The Board specifically reserves the right to change that schedule, or to direct that an item be placed on the agenda of a particular Board meeting. Placing any item on the agenda for the Board's consideration is subject to override by majority action of the Board.
  
- J. Reports From Closed Session. The Board reserves its right to conduct closed sessions as permitted by the provisions of the Brown Act. The Board also reserves its right to give directives and make decisions in closed sessions as permitted by the Brown Act. Notwithstanding paragraph K below (Closed Sessions Regarding Personnel Matters), it shall be the policy of the Board to make reports of decisions made in closed sessions in open session as permitted and/or required under the provisions of the Brown Act. For matters or issues where decisions cannot be made in closed session, or where the Board so determines, such decisions shall be made in open session. Where reports are made from closed session pursuant to the Brown Act, or where action(s) is taken in open session, a record of such report(s) shall be made, or action(s) taken, which shall be set forth in the minutes of such meeting.
  
- K. Closed Sessions Regarding Personnel Matters. It shall be the policy of the Board that matters relating to Mesa Water personnel generally shall not be discussed in open session in regard to performance evaluations and reviews, personnel records, disciplinary proceedings and similar matters. In the event the Board conducts a closed session pursuant to the applicable provisions of the Brown Act for the evaluation of performance, or similar matters relating to staff, Mesa Water will not make a report from closed session in regard to such personnel matters unless, and until, required under State law.
  
- L. Minutes. The Board hereby directs that minutes of all Board meetings (except for closed sessions during which no minutes shall be taken unless otherwise directed by the Board) shall be prepared by the District Secretary. Such minutes shall include a record of all votes of the Board pursuant to Water Code Section 30526. Upon completion, minutes of all such meetings shall be returned to the Board for review and approval.
  
- M. Transcribing Minutes. The Board hereby finds that additional means of preparing and transcribing the minutes, including recordings, may be used by

the District Secretary. It is hereby the directive and determination of the Board that such recordings are not, and shall not be considered to be, the official minutes or transcripts of such Board meetings.

Any such recordings of any Board meeting made by Mesa Water shall be subject to the provisions of Government Code Section 54953.5(b), or any successor section thereto.

Further, it shall be the directive and policy of the Board that any recordings made by Mesa Water which are used to assist the District Secretary in transcribing the minutes of Board meetings shall be erased or destroyed after 30 days have elapsed since the date of the meeting at which such recording was made.

#### **IV. RULES OF ORDER**

- A. President. It shall be the policy of the Board that the President shall preside over meetings of the Board where the President is present. The public, Board Members, the General Manager, and staff shall direct questions and comments to, or through, the President.
- B. Determination of Acting President. In the absence of the President, the Vice President shall preside over the meeting. In such case, the Vice President shall be the acting President and shall have all powers vested in the President.

In the absence of both the President and the Vice President at a Board meeting, where a meeting includes a quorum of the Board, the Immediate Past President shall act as the acting President for purposes of that Board meeting. The Immediate Past President will have the power of acting President for that meeting. If the Immediate Past President is not present at such meeting, the Board members in attendance shall determine which of their members shall act as President for such meeting.

- C. Actions of the Board. Pursuant to Water Code Section 30523, the Board shall take formal action by way of ordinance, resolution or motion. The Board may also act informally as to matters of procedure, scheduling and similar matters by directive to staff or by concurrence of the Board with Board or staff recommendations. Voting on all matters by the Board shall conform to the requirements of the Brown Act and secret balloting or voting shall not be permitted. Unless a vote is unanimous on an item with all Directors present and voting, the votes for, against, abstain or absent as to a matter shall be recorded and listed in the minutes for such Board meeting as required under Water Code Section 30526.

D. Rosenberg's Rules of Order. The Board hereby references, without adopting, Rosenberg's Rules of Order as a general guide for procedural matters where such rules may help it more efficiently conduct business at meetings of the Board. However, these Rules of Order shall not be binding on the proceedings of the Board.

**V. DOCUMENTATION**

A. Posting Agendas. Pursuant to the requirements of Government Code Section 54954.2, the District Secretary shall post, or cause to be posted, notices of Board meetings and/or agendas for all regular, adjourned regular and special meetings of the Board at Mesa Water's business office located at 1965 Placentia Avenue, Costa Mesa, California. The District Secretary may also post agendas, as time permits, at other publicly accessible locations within Mesa Water's service area. Board meeting agendas will also be posted to the Mesa Water website consistent with the requirements of State law.

B. Disability-Related Modifications or Accommodations. The following notations shall be set forth on the agendas for all Board meetings open to the public:

"In compliance with California law and the Americans with Disabilities Act, if you need disability-related modifications or accommodations, including auxiliary aids or services in order to participate in the meeting, or if you need the agenda provided in an alternative format, please call the District Secretary at (949) 631-1205. Notification 48 hours prior to the meeting will enable Mesa Water District (Mesa Water®) to make reasonable arrangements to accommodate your requests."

"Members of the public desiring to make verbal comments using a translator to present their comments into English shall be provided reasonable time accommodations that are consistent with California law."

C. Distribution of Documentation. Documentation and other materials relating to the Board meeting agenda items shall be distributed to all Board Members in advance of the Board meeting whenever possible. In such regard, Mesa Water shall comply with the requirements of Government Code Section 54957.5.

1. The following notation shall be set forth on the agendas for all meetings open to the public:

"Agenda materials that are public records, which have been distributed to a majority of the Mesa Water Board of Directors (Board), will be available for public inspection at the District Boardroom, 1965 Placentia Avenue, Costa Mesa, CA and on Mesa Water's website at [www.MesaWater.org](http://www.MesaWater.org). If

materials are distributed to the Board less than 72 hours prior or during the meeting, the materials will be available at the time of the meeting.”

2. It shall be the general policy of the Board that documentation furnished to any one Board Member shall also be furnished to, or offered to, all of the remaining Board Members.

Documentation furnished to Board Members relative to agenda items may be furnished without cost to members of the public upon request. However, the Board specifically reserves the right, in accordance with California Law, including Government Code Sections 6257 and 54957.5, to impose reasonable and necessary charges relative to the furnishing of such documentation at such time as the Board determines that it is appropriate or necessary to do so.

D. Introduced Documents. On occasion, a member of the public or a Board Member may introduce a document during a Board meeting. To the extent that it is possible and reasonable to do so, the Board may, at its discretion, after consulting with the District Secretary, provide for copying and redistribution of such document(s) to other interested members of the public during such meeting. However, it is specifically noted that redistribution of such documentation may not be feasible or practical during such meeting. The Board reserves its right, by way of a majority vote of the Board, on a case-by-case basis, to take such action or to make such documentation available after the conclusion of such meeting pursuant to Mesa Water's Public Records Act Policy.

E. Public Records Requests. In the event that the District receives a request for public records at a Board meeting, it is the District's policy to respond in a reasonable manner and to comply with the provisions of the California Public Records Act. Further, it is the finding and determination of the Board that Mesa Water's business needs be conducted in an efficient manner in terms of allocation of staff time and other resources.

Confidential or privileged records that by law may not be disclosed are ***not*** subject to disclosure under the California Public Records Act.

F. Disclosure of Closed Session Information.

1. Confidential information (e.g., all hand-written, printed, copied, electronic files or documents, and data, as well as spoken information) received, acquired by, or made available to anyone that pertains to closed sessions held pursuant to the Brown Act, shall not be disclosed to anyone not entitled to receive it pursuant to Government Code Sections 1098 and 54963.

2. Any Board or staff member shall not willfully and knowingly disclose for pecuniary gain, to any other person, confidential information acquired by him or her in the course of his or her official duties as set forth in Government Code Section 1098.

**REPORTS:**

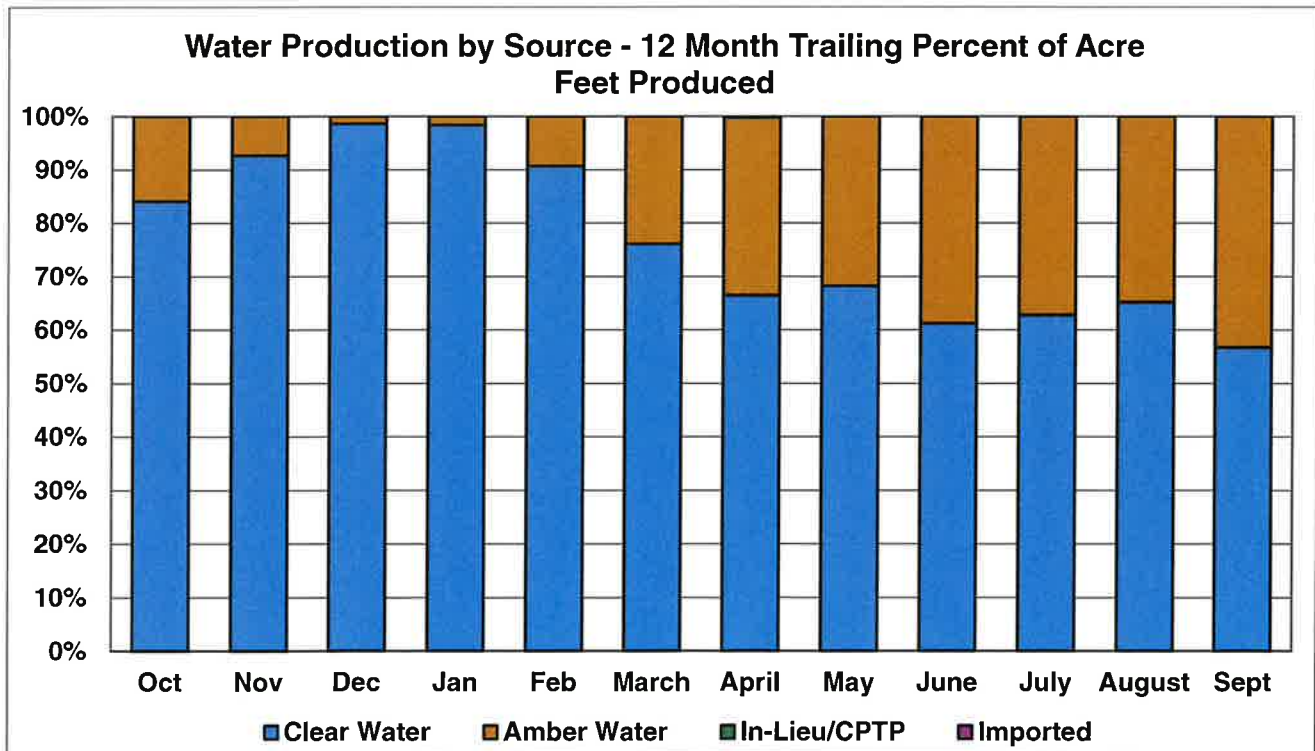
24. REPORT OF THE GENERAL MANAGER:
- September Key Indicators Report
  - October Key Indicators Report
  - Other (no enclosure)

**Monthly Key Indicators Report  
For The Month of September 2022**

**Goal #1: Provide a safe, abundant, and reliable water supply  
FY 2023 Potable Production (Acre Feet)**

<b>Water Supply Source</b>	<b>FY 2023 YTD Actual (AF)</b>	<b>FY 2023 YTD Budget (AF)</b>	<b>FY 2023 Annual Budget (AF)</b>
<b>Clear Water</b>	2,796	2,977	12,569
<b>Amber Water (MWRP)</b>	1,740	1,800	3,754
<b>Imported</b>	0	0	0
<b>Basin Management Water</b>	0	0	0
<b>Total Production</b>	4,536	4,777	16,323

YTD actual water production (AF) through September 30, 2022





**Monthly Key Indicators Report  
For The Month of September 2022**

**Goal #1: Provide a safe, abundant, and reliable water supply**

**FY23 System Water Quality – This data reflects samples taken in August**

<b>Distribution System:</b>	<b>Average</b>	<b>Range</b>	<b>MCL</b>
Chlorine Residual (mg/L) <i>Compliance</i>	1.98	0.29 – 3.35 Current RAA = 1.64	4 RAA
Coliform Positive % <i>Compliance</i>	0	0	5
Temperature (° F)	80	70 - 86	None

<b>Reservoir I &amp; II:</b>	<b>Average</b>	<b>Range</b>	<b>MCL</b>
Chlorine Residual (mg/L)	0.53	0.20– 0.99	None
Monochloramine (mg/L)	0.53	0.16 – 0.99	None
Ammonia (mg/L)	0.14	0.013 - 0.31	None
Temperature (° F)	78	75 – 83	None

<b>Wells (Treated):</b>	<b>Average</b>	<b>Range</b>	<b>MCL</b>
Chlorine Residual (mg/L)	2.95	2.60 – 3.50	None
Monochloramine (mg/L)	2.93	2.56 – 3.36	None
Ammonia (mg/L)	0.62	0.44 - 0.73	None
Temperature (° F)	78	73 - 82	None

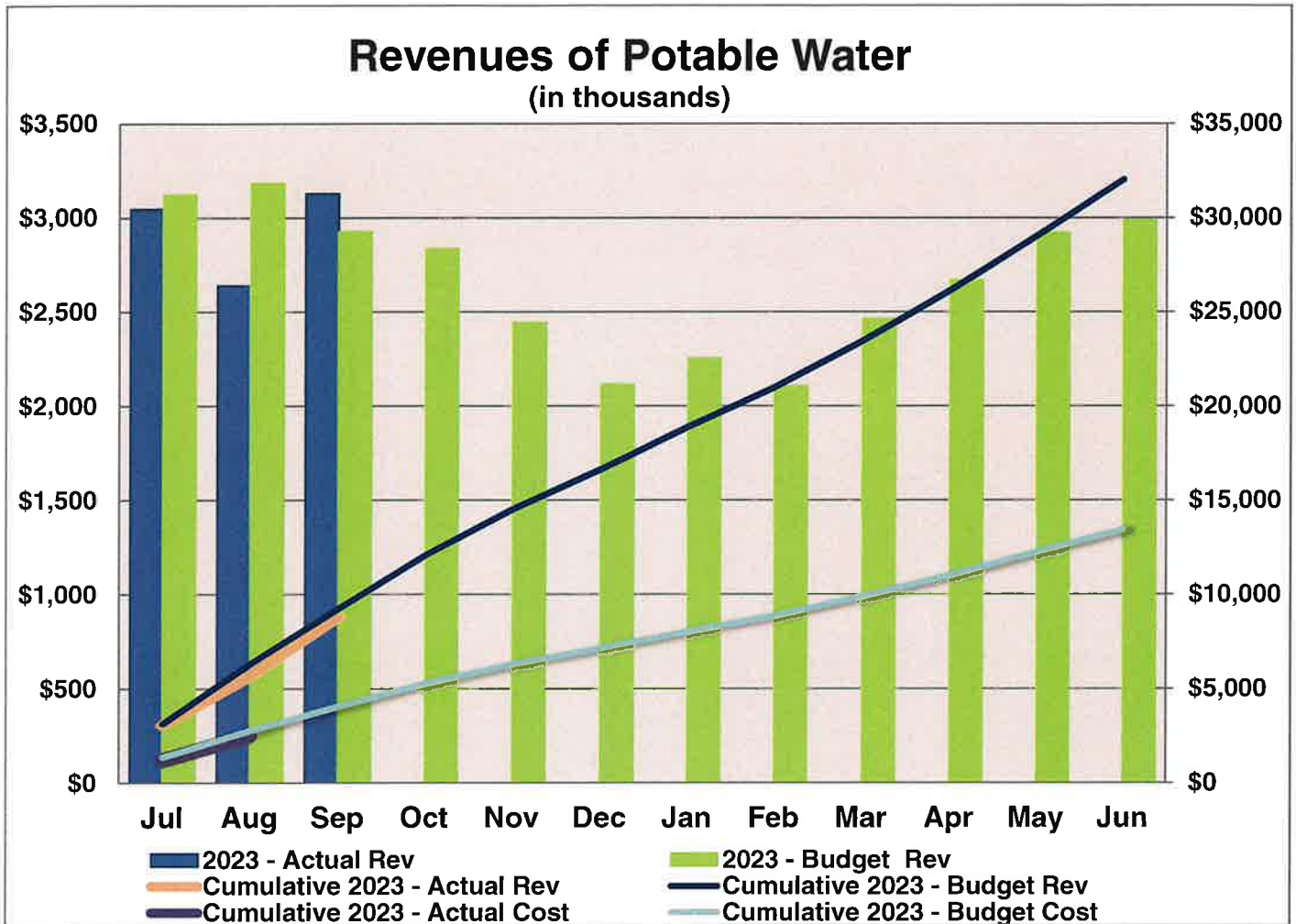
<b>MWRF:</b>	<b>Average</b>	<b>Range</b>	<b>MCL</b>
Chlorine Residual (mg/L)	2.27	1.71 – 2.53	None
Monochloramine (mg/L)	2.25	1.61 - 2.49	None
Ammonia (mg/L)	0.49	0.33 – 0.56	None
Temperature (° F)	84	81 – 86	None
Color (CU) <i>Compliance</i>	ND	ND	15
Odor (TON) <i>Compliance</i>	ND	ND	3

**Water Quality Calls/Investigations:**

Total Calls	3
Total Investigations (from calls)	2

**Monthly Key Indicators Report  
For The Month of September 2022**

**Goal #2: Practice perpetual infrastructure renewal and improvement**



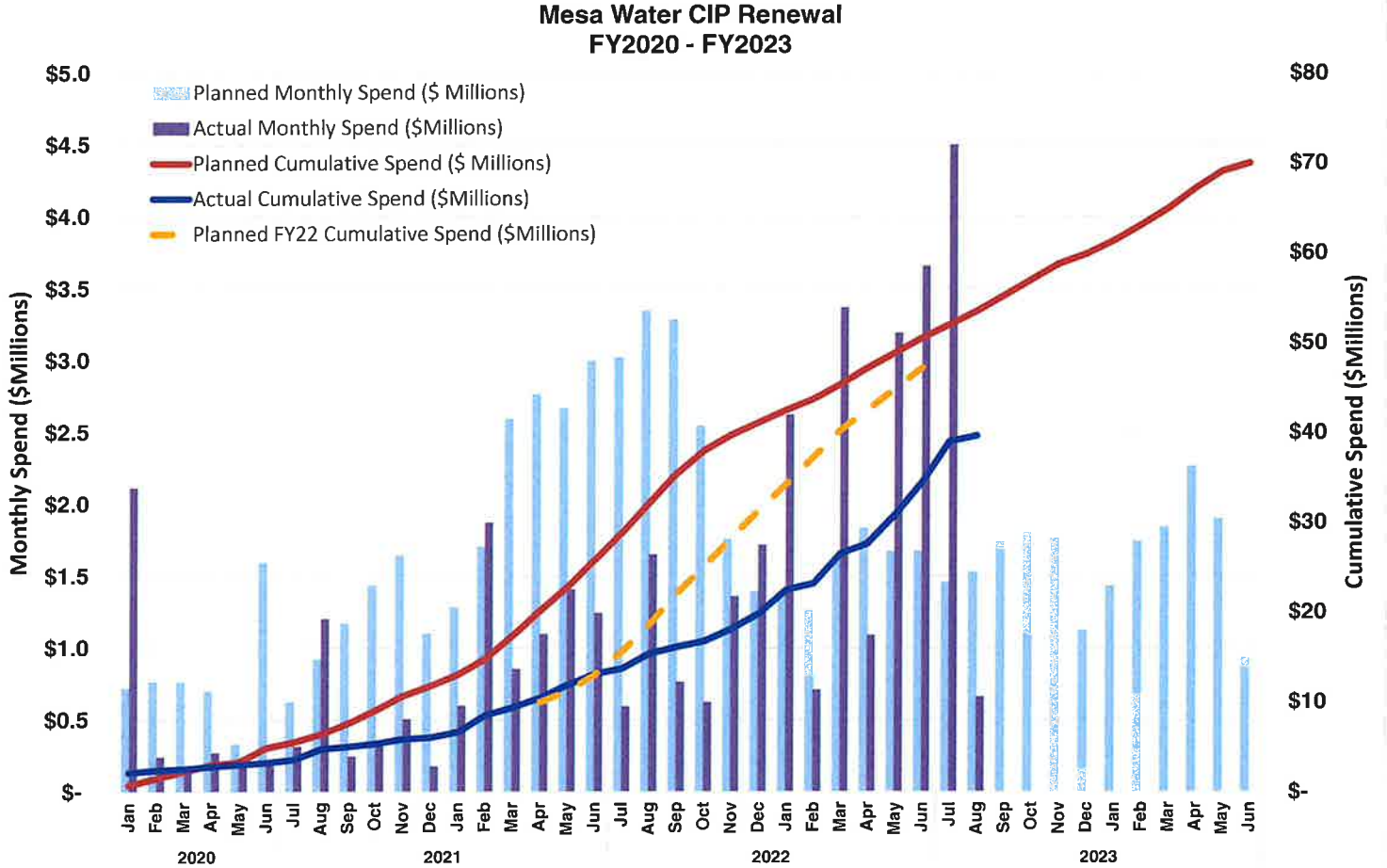
	Actual	Budget	Favorable (Unfavorable)	
			Difference	%
Total YTD Revenue \$	8,815,389	9,232,366	(416,977)	(4.52%)

	Actual	Budget	UnFavorable (Favorable)	
			Difference	%
Total YTD Cost \$ *	2,506,717	2,752,926	(246,209)	(8.94%)

\* YTD Cost is trailing YTD Revenue by one month due to the timing of when costs are available.

## Monthly Key Indicators Report For The Month of September 2022

### Goal #3: Be financially responsible and transparent



**Monthly Key Indicators Report  
For The Month of September 2022**

***Goal #4: Increase public awareness about Mesa Water and about water***

**Web Site Information**

<b>Web Site Information</b>	<b>August 2022</b>	<b>September 2022</b>
Visits to the web site	11,916	11,952
Unique visitors (First time to the site)	8,329	8,696
Average per day	384	398
Average visit length	204 seconds	191 seconds
Page visited most	Online Bill Pay	Online Bill Pay
Second most visited page	Press Releases	Press Releases
Third most visited page	BeMesaWaterWise	BeMesaWaterWise
Fourth most visited page	Rates and Fees	Human Resources
Fifth most visited page	Contact Us	Rates and Fees
Most downloaded file	2022 Water Quality Report	2022 Water Quality Report
Second most downloaded file	Fiscal Year 2023 Budget	Fiscal Year 2023 Budget
Most active day of the week	Monday	Thursday
Least active day of the week	Sunday	Sunday

<b>Total visits since July 1, 2002</b>	<b><u>1,727,070</u></b>
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**Water Vending Machine Information**

<b>Vending Machine Location</b>	<b>Vend Measurement</b>	<b>September 2022 Vends</b>	<b>Totals Vends</b>
Mesa Water Office	1 gal	7,338	596,646

**Monthly Key Indicators Report**  
**For the Month of September 2022**  
***Goal #5: Attract and retain skilled employees***

DEPARTMENT:	FY 2023			COMMENTS:
	BUDGET	FILLED	VACANT	
<b>OFFICE OF THE GENERAL MANAGER:</b>				
General Manager	1.00	1.00	0.00	
Business Administrator	1.00	1.00	0.00	
<b>Subtotal</b>	<b>2.00</b>	<b>2.00</b>	<b>0.00</b>	
<b>ADMINISTRATIVE SERVICES:</b>				
Administrative Services	5.00	5.00	0.00	
<b>Subtotal</b>	<b>5.00</b>	<b>5.00</b>	<b>0.00</b>	
<b>CUSTOMER SERVICES:</b>				
Conservation	1.00	0.00	1.00	Water Use Efficiency Analyst - <i>vacant; on hold.</i>
Customer Service	4.00	4.00	0.00	
<b>Subtotal</b>	<b>5.00</b>	<b>4.00</b>	<b>1.00</b>	
<b>ENGINEERING:</b>				
Engineering	4.00	4.00	0.00	
<b>Subtotal</b>	<b>4.00</b>	<b>4.00</b>	<b>0.00</b>	
<b>FINANCIAL SERVICES:</b>				
Financial Reporting/ Purchasing	4.00	3.00	1.00	Buyer / Sr. Buyer - <i>vacant; recruitment in process.</i>
Accounting	1.00	1.00	0.00	
<b>Subtotal</b>	<b>5.00</b>	<b>4.00</b>	<b>1.00</b>	
<b>HUMAN RESOURCES:</b>				
Human Resources	2.00	2.00	0.00	
<b>Subtotal</b>	<b>2.00</b>	<b>2.00</b>	<b>0.00</b>	
<b>PUBLIC AFFAIRS:</b>				
Outreach, Education & Communications	1.50	1.50	0.00	
<b>Subtotal</b>	<b>1.50</b>	<b>1.50</b>	<b>0.00</b>	
<b>WATER OPERATIONS:</b>				
Supervision/Support	8.00	7.00	1.00	Water Operations Supervisor - <i>vacant; under review.</i> Senior Operator - <i>vacant; on hold.</i>
Distribution	10.00	9.00	1.00	
Field Services	5.00	5.00	0.00	
Production	4.00	4.00	0.00	
Water Quality	2.00	2.00	0.00	
<b>Subtotal</b>	<b>29.00</b>	<b>27.00</b>	<b>2.00</b>	
<b>WATER POLICY:</b>				
Legislative & Governmental Affairs	1.50	1.50	0.00	
<b>Subtotal</b>	<b>1.50</b>	<b>1.50</b>	<b>0.00</b>	
<b>* TOTAL BUDGETED POSITIONS:</b>	<b>55.00</b>	<b>51.00</b>	<b>4.00</b>	

**Monthly Key Indicators Report  
For The Month of September 2022**

***Goal #6: Provide outstanding customer service***

**Customer Calls**

<b>Call Type</b>	<b>FY23 YTD</b>	<b>Sept 2022</b>	<b>YTD Weekly Average</b>
General Billing Question	578	178	44
Service Requests	447	145	34
High Bill	504	176	39
Payments	680	232	52
Late Fee	251	99	19
Account Maintenance	217	47	17
On-Line Bill Pay	504	158	39
Water Pressure	11	5	1
No Water	68	31	5
Conservation	141	41	11
Water Waste	98	35	8
Other (District info. other utility info. etc.)	488	137	38
Rate Increase	0	0	0
Fluoridation	0	0	0
<b>TOTAL CUSTOMER CALLS</b>	<b>3987</b>	<b>1284</b>	<b>307</b>
<b>AVERAGE ANSWER TIME (Seconds)</b>	<b>19</b>	<b>19</b>	<b>19</b>

**Online Bill Pay Customers**

<b>Customers Enrolled</b>	<b>FY23 YTD</b>	<b>September 2022</b>	<b>YTD Weekly Average</b>
<b>18914</b>	<b>653</b>	<b>190</b>	<b>50</b>

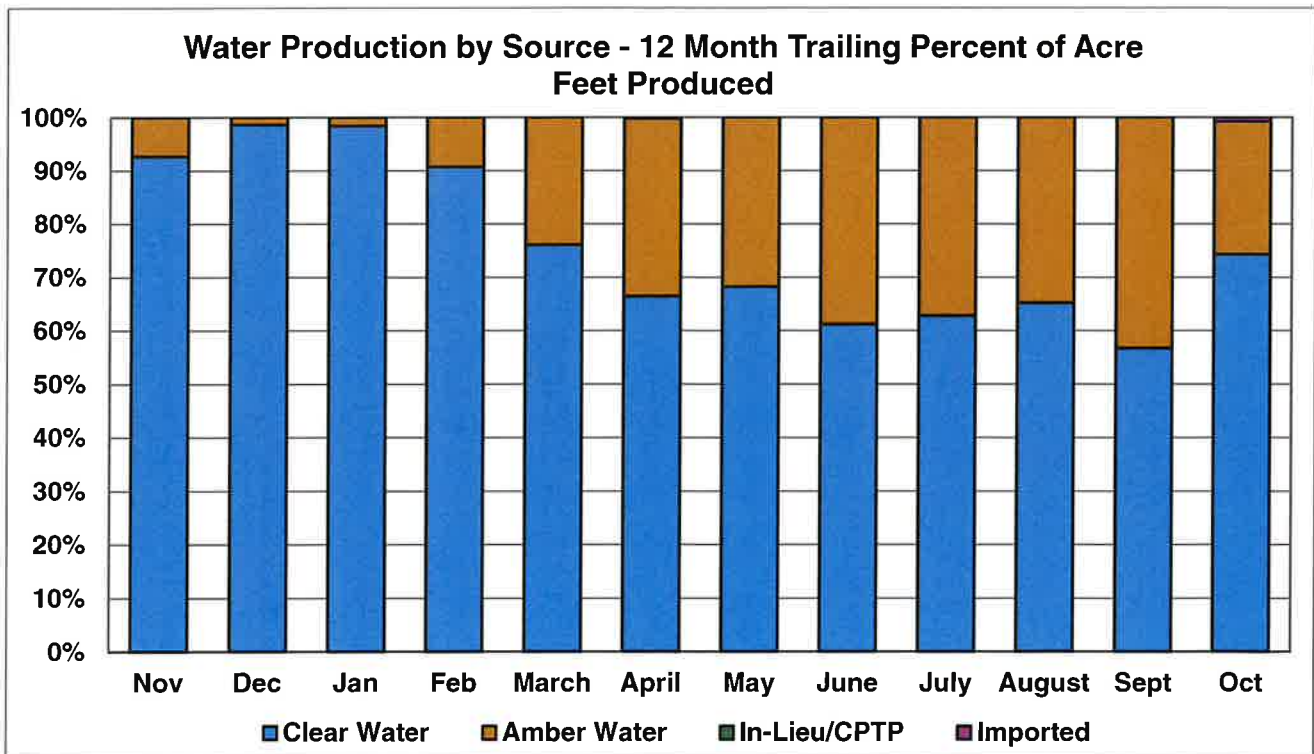


**Monthly Key Indicators Report  
For The Month of October 2022**

**Goal #1: Provide a safe, abundant, and reliable water supply  
FY 2023 Potable Production (Acre Feet)**

<b>Water Supply Source</b>	<b>FY 2023 YTD Actual (AF)</b>	<b>FY 2023 YTD Budget (AF)</b>	<b>FY 2023 Annual Budget (AF)</b>
<b>Clear Water</b>	3,802	4,044	12,569
<b>Amber Water (MWRP)</b>	2,078	2,200	3,754
<b>Imported</b>	10	0	0
<b>Basin Management Water</b>	0	0	0
<b>Total Production</b>	5,890	6,244	16,323

YTD actual water production (AF) through October 31 2022



**Monthly Key Indicators Report  
For The Month of October 2022**

**Goal #1: Provide a safe, abundant, and reliable water supply**

**FY22 System Water Quality – This data reflects samples taken in September**

<b>Distribution System:</b>	<b>Average</b>	<b>Range</b>	<b>MCL</b>
Chlorine Residual (mg/L) <i>Compliance</i>	1.96	0.34 – 3.08 Current RAA = 1.67	4 RAA
Coliform Positive % <i>Compliance</i>	0	0	5
Temperature (° F)	81	73 – 87	None

<b>Reservoir I &amp; II:</b>	<b>Average</b>	<b>Range</b>	<b>MCL</b>
Chlorine Residual (mg/L)	0.88	0.14 – 1.87	None
Monochloramine (mg/L)	0.86	0.04 – 1.84	None
Ammonia (mg/L)	0.21	0.01 - 0.41	None
Temperature (° F)	78	75 – 83	None

<b>Wells (Treated):</b>	<b>Average</b>	<b>Range</b>	<b>MCL</b>
Chlorine Residual (mg/L)	2.79	1.92 – 3.50	None
Monochloramine (mg/L)	2.79	1.18 – 3.31	None
Ammonia (mg/L)	0.60	0.23 - 0.76	None
Temperature (° F)	78	72 - 81	None

<b>MWRF:</b>	<b>Average</b>	<b>Range</b>	<b>MCL</b>
Chlorine Residual (mg/L)	2.52	2.14 – 2.81	None
Monochloramine (mg/L)	2.48	2.16 – 2.84	None
Ammonia (mg/L)	0.54	0.44 – 0.59	None
Temperature (° F)	84	82 - 89	None
Color (CU) <i>Compliance</i>	ND	ND	15
Odor (TON) <i>Compliance</i>	ND	ND	3

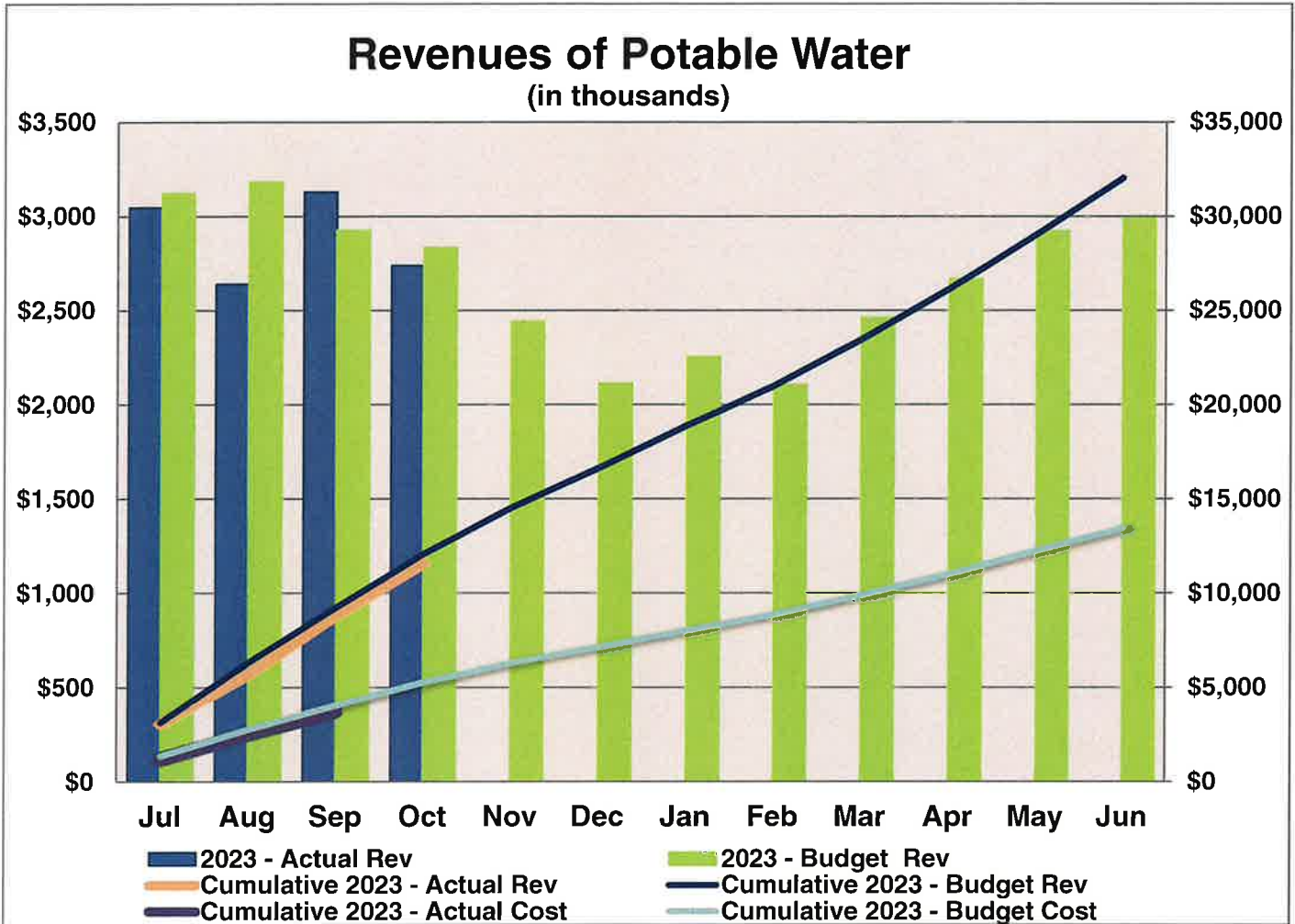
**Water Quality Calls/Investigations:**

Total Calls	11
Total Investigations (from calls)	7



**Monthly Key Indicators Report  
For The Month of October 2022**

**Goal #2: Practice perpetual infrastructure renewal and improvement**



	Actual	Budget	Favorable (Unfavorable)	
			Difference	%
Total YTD Revenue \$	11,553,927	12,067,593	(513,666)	(4.26%)

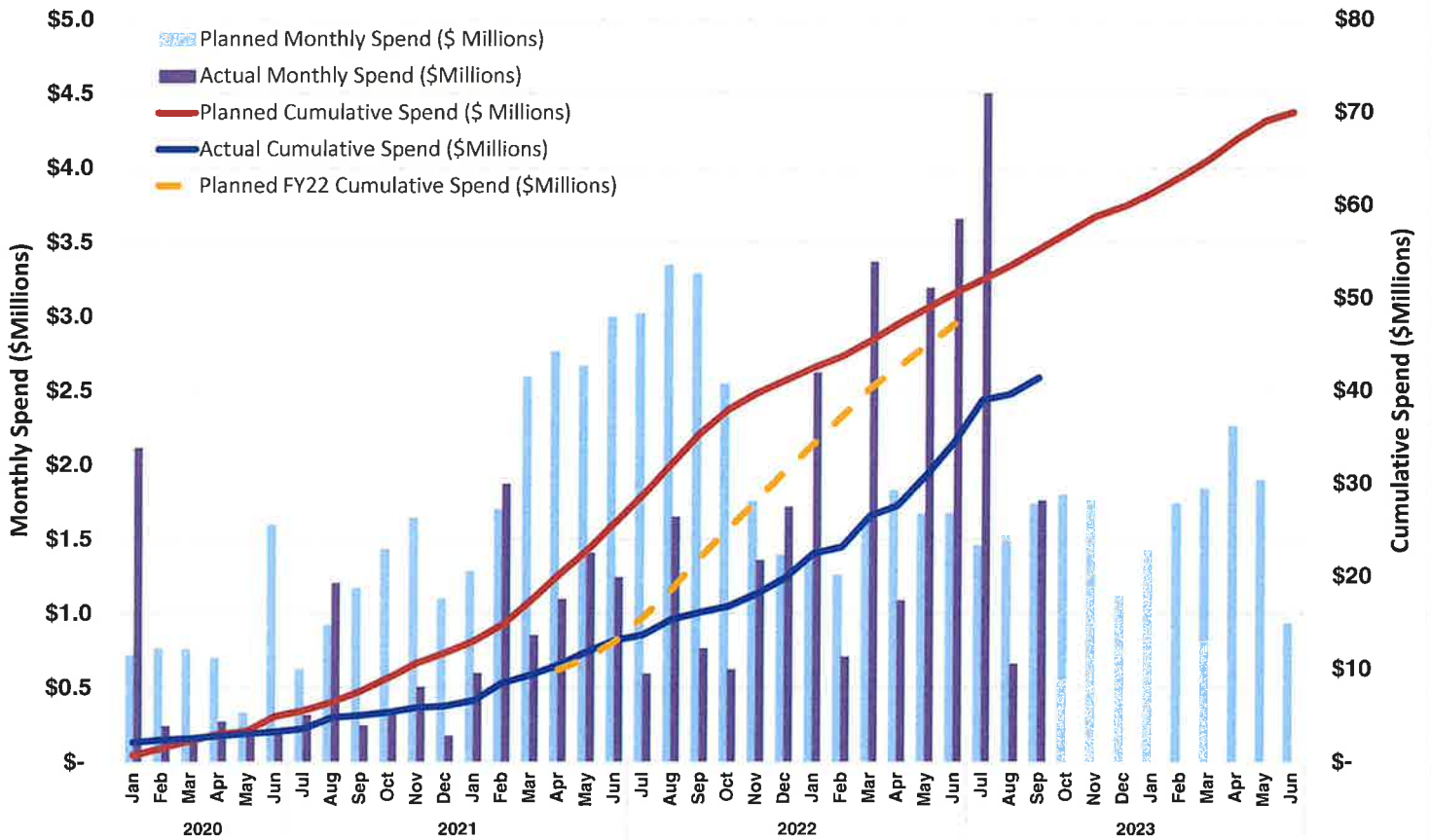
	Actual	Budget	UnFavorable (Favorable)	
			Difference	%
Total YTD Cost \$ *	3,713,454	4,049,099	(335,645)	(8.29%)

\* YTD Cost is trailing YTD Revenue by one month due to the timing of when costs are available.

## Monthly Key Indicators Report For The Month of October 2022

### Goal #3: Be financially responsible and transparent

**Mesa Water CIP Renewal  
FY2020 - FY2023**



**Monthly Key Indicators Report  
For The Month of October 2022**

***Goal #4: Increase public awareness about Mesa Water and about water***

**Web Site Information**

<b>Web Site Information</b>	<b>September 2022</b>	<b>October 2022</b>
Visits to the web site	11,952	11,159
New visitors (First time to the site)	8,696	8,537
Average per day	398	360
Average visit length	191 seconds	81 Seconds
Page visited most	Online Bill Pay	Online Bill Pay
Second most visited page	Press Releases	Press Releases
Third most visited page	BeMesaWaterWise	Directors, James R Fisler
Fourth most visited page	Human Resources	Human Resources
Fifth most visited page	Rates and Fees	Bill Pay
Most downloaded file	2022 Water Quality Report	2022 Water Quality Report
Second most downloaded file	Fiscal Year 2023 Budget	Salary Table
Most active day of the week	Thursday	Wednesday
Least active day of the week	Sunday	Sunday

<b>Total visits since July 1, 2002</b>	<b><u>1,738,229</u></b>
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**Water Vending Machine Information**

<b>Vending Machine Location</b>	<b>Vend Measurement</b>	<b>October 2022 Vends</b>	<b>Totals Vends</b>
Mesa Water Office	1 gal	6,108	602,754

**Monthly Key Indicators Report  
For the Month of October 2022**

***Goal #5: Attract and retain skilled employees***

DEPARTMENT:	FY 2023			COMMENTS:
	BUDGET	FILLED	VACANT	
<b>OFFICE OF THE GENERAL MANAGER:</b>				
General Manager	1.00	1.00	0.00	
Business Administrator	1.00	1.00	0.00	
<b>Subtotal</b>	<b>2.00</b>	<b>2.00</b>	<b>0.00</b>	
<b>ADMINISTRATIVE SERVICES:</b>				
Administrative Services	5.00	5.00	0.00	
<b>Subtotal</b>	<b>5.00</b>	<b>5.00</b>	<b>0.00</b>	
<b>CUSTOMER SERVICES:</b>				
Conservation	1.00	0.00	1.00	<i>Water Use Efficiency Analyst - vacant; on hold.</i>
Customer Service	4.00	4.00	0.00	
<b>Subtotal</b>	<b>5.00</b>	<b>4.00</b>	<b>1.00</b>	
<b>ENGINEERING:</b>				
Engineering	4.00	4.00	0.00	
<b>Subtotal</b>	<b>4.00</b>	<b>4.00</b>	<b>0.00</b>	
<b>FINANCIAL SERVICES:</b>				
Financial Reporting/ Purchasing	4.00	3.00	1.00	<i>Buyer / Sr. Buyer - vacant; recruitment in process.</i>
Accounting	1.00	1.00	0.00	
<b>Subtotal</b>	<b>5.00</b>	<b>4.00</b>	<b>1.00</b>	
<b>HUMAN RESOURCES:</b>				
Human Resources	2.00	2.00	0.00	
<b>Subtotal</b>	<b>2.00</b>	<b>2.00</b>	<b>0.00</b>	
<b>PUBLIC AFFAIRS:</b>				
Outreach, Education & Communications	1.50	1.50	0.00	
<b>Subtotal</b>	<b>1.50</b>	<b>1.50</b>	<b>0.00</b>	
<b>WATER OPERATIONS:</b>				
Supervision/Support	8.00	7.00	1.00	<i>Field Services Supervisor - vacant; recruitment in process. Senior Operator - vacant; on hold. Field Customer Service Representative I/II - vacant; recruitment in process.</i>
Distribution	10.00	9.00	1.00	
Field Services	5.00	4.00	1.00	
Production	4.00	4.00	0.00	
Water Quality	2.00	2.00	0.00	
<b>Subtotal</b>	<b>29.00</b>	<b>26.00</b>	<b>3.00</b>	
<b>WATER POLICY:</b>				
Legislative & Governmental Affairs	1.50	1.50	0.00	
<b>Subtotal</b>	<b>1.50</b>	<b>1.50</b>	<b>0.00</b>	
<b>* TOTAL BUDGETED POSITIONS:</b>	<b>55.00</b>	<b>50.00</b>	<b>5.00</b>	

**Monthly Key Indicators Report  
For The Month of October 2022**

***Goal #6: Provide outstanding customer service***

**Customer Calls**

<b>Call Type</b>	<b>FY23 YTD</b>	<b>Oct 2022</b>	<b>YTD Weekly Average</b>
General Billing Question	759	181	45
Service Requests	602	155	35
High Bill	689	185	41
Payments	925	245	54
Late Fee	357	106	21
Account Maintenance	308	91	18
On-Line Bill Pay	667	163	39
Water Pressure	15	4	1
No Water	103	35	6
Conservation	172	31	10
Water Waste	125	27	7
Other (District info. other utility info. etc.)	631	143	37
Rate Increase	10	10	1
Fluoridation	0	0	0
<b>TOTAL CUSTOMER CALLS</b>	<b>5363</b>	<b>1376</b>	<b>315</b>
<b>AVERAGE ANSWER TIME (Seconds)</b>	<b>18</b>	<b>18</b>	<b>18</b>

**Online Bill Pay Customers**

<b>Customers Enrolled</b>	<b>FY23 YTD</b>	<b>October 2022</b>	<b>YTD Weekly Average</b>
<b>19093</b>	<b>846</b>	<b>195</b>	<b>50</b>

**REPORTS:**

25. DIRECTORS' REPORTS AND COMMENTS

**DIRECTORS' REPORTS (AB 1234) PER CA GOVERNMENT  
CODE SECTION 53232.3 (d)**

*In accordance with CA Government Code 53232.3 (d), the following report identifies the meetings for which Mesa Water Directors received expense reimbursement.*

**Jim Atkinson** **Meetings Attended**

Reimbursement Date:	Description, Date
N/A	

**Fred R. Bockmiller, P.E.** **Meetings Attended**

Reimbursement Date:	Description, Date
09/27/22	Meeting with General Manager, 8/22
09/27/22	Well Visit, 8/24

**Marice H. DePasquale** **Meetings Attended**

Reimbursement Date:	Description, Date
09/15/22	Meeting with Mesa Water Director, 9/13
10/4/22	H2O Women Conference, 9/28 – 9/30

**Shawn Dewane** **Meetings Attended**

Reimbursement Date:	Description, Date
N/A	

**James R. Fisler** **Meetings Attended**

Reimbursement Date:	Description, Date
09/27/22	CA Annual Water Data Summit, 8/16 – 8/17

There are no support materials for this item.



**CLOSED SESSION:**

28. CONFERENCE WITH LABOR NEGOTIATOR PURSUANT TO CALIFORNIA GOVERNMENT CODE 54957.6:  
District Negotiator: General Manager  
Employee Organization: Represented and Non-Represented Employees